# **Arias Isabel**

**Career File** 



2012

**5** Direct Reports **10** Total Team

#### **Personal Information**

Title Superintendente
de Calidad
Division Bell Division
Deparment Quality
Supervisor Castro Edmundo
Location T.I.M. - Bell
Helicopter plant
(BHMBU-BC777)
City, State, Country MEX-Mexico
Hire Date 2012-04-30
Years of Service (Not 4
to be used for benefit
calculations)
Years 31

**Gender** Female

Quality

First Name Arias Isabel

| Successors       |                 |               |                        |
|------------------|-----------------|---------------|------------------------|
| Name             | Readiness       | Current Title | # of other nominations |
| Homero Diaz      | Ready 1-3 years | QA Eng.       |                        |
| Alejandro Garcia | Ready Now       | QA Eng & NDT  | 1                      |

#### **Current Nominations** Role Readiness Incumbent(s) **Last Modified Textron Job History** Start Date End Date **Title Business Unit** City, State Country **Function** Quality Textron International Chihuahua, 01 May Mexico

Chihuahua

Mexico

Superintendent

Start Date End Date Title Business City, State Country Function Unit

| Non - Text    | ron Job His | story            |                                 |                     |                         |         |          |   |
|---------------|-------------|------------------|---------------------------------|---------------------|-------------------------|---------|----------|---|
| Start<br>Date | End<br>Date | Title            | Company<br>Name                 | Type of<br>Business | City, State             | Country | Function | Type of<br>Role                         |
| 20 Dec 2006   | 01 Jul 2007 | Quality Resident | JABIL CIRCUIT<br>DE CHIHUAHUA   | Manufacturing       | Chihuahua,<br>Chihuahua | Mexico  | Quality  | Individual<br>Contributor               |
| 24 Sep 2007   | 27 Jan 2010 | Quality Engineer | LABINAL SAFRAN<br>GROUP, MEXICO | Manufacturing       | Chihuahua,<br>Chihuahua | Mexico  | Quality  | Supervise<br>individual<br>contributors |
| 04 Jan 2010   | 27 Apr 2012 | Quality Leader   | LABINAL SAFRAN<br>GROUP, MEXICO | Manufacturing       | Chihuahua,<br>Chihuahua | Mexico  | Quality  | Manage<br>supervisors                   |

## Career Highlights

Example. This section provides the opportunity to share highlights of your career. While this is not intended to be a resume or Curriculum Vita (CV), you may enter specific accomplishments or experiences to illustrate the most important aspects of your career. The Date, Job Title and Company Name must match a record in either the Textron Job History or Non-Textron Job History sections above.

| Year      | Job Title                     | Company Name                    | Career Highlight   |
|-----------|-------------------------------|---------------------------------|--|
| 2010      | Quality Assurance<br>Engineer | Labinal Safran Group<br>Mexico  | Exceeded customer satisfaction: Communication, Quality Performance, On Time Delivery, New Product Introduction. Acted as supplier representative at customer site on USA, France and Ireland. 2009 -Quality Assurance Engineer: Decrease of customer complaints by 30% in six months. Development of quality strategy to improve customer perception for four different customers. Development of skilled team to identify process needs and improvements. Control on data configuration and product processes; elimination of configuration customer complaints. As QA control engineer, quality results improvement on 50% and achievement of annual quality goals; achievement of the company best quality performance\'s record. |
| 2011      | Quality Leader                | Labinal Safran Group<br>Mexico  | Promotion to Quality Leader at 25 years old for three different customers/areas. Customer communication channels implementation as well as improvement of internal & external quality results trend. Successful implementation of new products overseas.   |
| 2012-2013 | Quality<br>Superintendent     | Textron International<br>Mexico | Start as Quality Superintendent at 27 years old. Decrease on customer reported escapes from 3.8% to 1.9%. Improvements on external quality trends (DPA) and communication with Mirabel (multifunctional areas). Implementation of audit process and documentation. QA FPY process focus and TIM special process autonomy strategy plan setting   |

| 2014 | Quality<br>Superintendent | Textron International<br>Mexico | Executive Coach certification achieved. Implementation of new quality structure to attack and prevent internal and external quality failures. Implementation of TIM daily/weekly sanity measurements for quality: 14% improvement recorded from 2013 to 2014 on Def/Khrs. Elimination of incoming inspection activities for 407 AIL( not assembled). Planning of the first TIM QA Week, 2014. |
|------|---------------------------|---------------------------------|---|
| 2015 | Quality<br>Superintendent | Textron International<br>Mexico | Quality process enhancements implemented resulted on 2015 quality metrics results: Improved on 91% on FSR (Flight Safety Reports) TIM liability reported from MIR. As June 2015 YTD DPA (Defects Per Aircraft), DPU (Defects Per Unit), Scrap and Quality failures within company targets.  |

### International Experience

Example. Talent Management Summit (México, DF), Wealthness Coaching Summit (US), Stress Management (México), Human Resources Management, Coaching.

| Country | Type of Experince   | Years of<br>Experience | Company Name                    | Comments   |
|---------|---|------------------------|---------------------------------|--|
| USA     | Bubble assignment<br>(less than 1 year)<br>outside home country | 0.25                   | Labinal Safran Group<br>Mexico  | Bubble assignment (less than 1 year) outside home country  |
| Ireland | Bubble assignment<br>(less than 1 year)<br>outside home country | 0.04                   | Labinal Safran Group<br>Mexico  | New Product Introduction, transition plan review and Quality Performance Result improvements presentation. Product knowledge with Bombardier.  |
| France  | Bubble assignment<br>(less than 1 year)<br>outside home country | 0.04                   | Labinal Safran Group<br>Mexico  | Review quality results with customer and trainning on Labinal facilities. Product knowledge with Airbus & Dassault Falcon Jet.   |
| Canada  | Other (trainning, familiarization, networking)                  | 0.05                   | Textron International<br>Mexico | Product and systems familiarization at Mirabel facility. Stablishment of QA networking and validation of QA working plan with management. Corrective action review for VS performance. |

| USA | Other (trainning,<br>familiarization,<br>networking) | 0.1 | Textron International<br>Mexico | Product and systems<br>familiarization at<br>Amarillo & Fort |  |
|-----|--|-----|---------------------------------|--|--|
|     |  |     |                                 | Worth facilities. QA   |  |
|     |  |     |                                 | training, networking and processes follow                    |  |
|     |  |     |                                 | up. Participation on   |  |
|     |  |     |                                 | LIFT 2015.   |  |

### **Education History**

Example. This section should reflect your formal education history such as high school, compulsory, or university degrees completed or currently pursuing. Do not record Textron University courses, or other certifications, licenses or certificates of completion in this section. Note: Select the first day of the month if you do not remember the actual Graduation Date (e.g. 05-01-1997).

| Degree<br>Comments  | Major   | Country | School                                 | Location                           | Graduation<br>Date                        |
|---|---------|---------|--|------------------------------------|---|
|   |         |         |  |                                    |   |
| High School Diploma,<br>Special trainning on<br>physics/math/adminis                  | ration  |         | Colegio de Bachilleres<br>de Chihuahua | Chihuahua,<br>Chihuahua,<br>Mexico | 05 Jul 2002                               |
| Bachelor on Industrial<br>Engineering,<br>Specialising in Quality<br>and Productivity |         |         | Instituto Tecnologico de<br>Chihuahua  | Chihuahua,<br>Chihuahua,<br>Mexico | 02 Jul 2007                               |
| Master  | Finance | Mexico  | Universidad Tec Milenio                | Chihuahua,<br>Mexico               | Currently on<br>6th out of 15<br>subjects |

| Textron Leadership De                       | evelopment       |           |                |
|---|------------------|-----------|----------------|
| Course Name                                 | Institution Name | Status    | Date Completed |
| Seven Conversations for Exceptional Leaders | Karen Nelson     | Completed | 19 May 2015    |

## Language Capability

Example. English 800 points TOEIC tool

| Language | Speaking<br>Proficiency | Reading<br>Proficiency | Writing Proficiency Comments |
|----------|-------------------------|------------------------|------------------------------|
| Spanish  | Native                  | Native                 | Native                       |
| English  | Fluent                  | Fluent                 | Fluent                       |

| Performance I | History |
|---------------|---------|
|---------------|---------|

| Start Date  | End Date    | Rating |
|-------------|-------------|--------|
| 01 Jan 2014 | 31 Dec 2014 | 2      |

| 01 Jan 2013 | 31 Dec 2013 | 3 |
|-------------|-------------|---|
| 01 May 2012 | 31 Dec 2012 | 3 |

### Talent Assessment \*\*Manager View Only

Data in this section is displayed on the Succession Org Chart.

Strategic Fit Green
Probability of Loss Low
Impact of Loss Medium
Potential Promotable
Date Entered 2016-05-17

#### **Career Potential \*\*Manager View Only**

This sectionis to reflect the higest level you believe this employee is able to achieve. If you choose to add a record in this section, the red star indicates that it is a required field.

| Level   | Function | <b>Business Unit</b> | Timeframe | Date Entered |
|---------|----------|----------------------|-----------|--------------|
| Manager | Quality  | Bell                 | 3-5 Years | 17 May 2016  |

| Career Aspirations     |           |                      |  |              |
|------------------------|-----------|----------------------|--|--------------|
| Level                  | Function  | <b>Business Unit</b> | Comments   | Date Entered |
| Director or equivalent | t Quality | Bell Division TIM    | Quality System Coordinator. To deploy quality culture in all processes at TIM for product grown and reliability. | 18 May 2012  |
| Director or equivalent | t Quality | Bell Division, TIM   | Quality Management   | 04 Jul 2015  |
| Director or equivalent | t Quality | Bell Division TIM    | Quality Management   | 16 May 2016  |

### **Geographic Mobility**

Example. Yes.

Willing to Relocate NO
Comments Family reasons
Date Entered 2016-05-16

#### Strengths

Example. Use this section to document the employee's strengths.

Competency Comments Date Entered

| Action Oriented                | Takes the challenges and oportunities as advantage. She enjoys to work hard. Comment by Isabel Arias       | 18 May 2012 |
|--------------------------------|--|-------------|
| Assignment Hardiness           | Isabel can easily and quickly adjust to<br>new conditions and locations. She is<br>motivated by challenges | 18 May 2012 |
| Boss Relationships             | She likes to learn at any moment. Enjoys to work hard for a good boss and provide results. She is co       | 18 Apr 2014 |
| Decision Quality               | Takes good decisions based on her analysis that turns out on good results trought the time; driven b       | 07 Jul 2015 |
| Customer Focus                 | Isabel is dedicated to understand customer needs and develop plans and strategies to exceed their ex       | 07 Jul 2015 |
| Command Skills                 | Isabel transmits orders in a very clear manner to direct reports. Comment by Edmundo Castro.               | 15 Jul 2015 |
| Cross-Cultural Resourcefulness | Isabel builds relashionships easily and influences in other sites to get the results. Comment by Edm       | 15 Jul 2015 |
| Business Acumen                | Very well knowledge of process and action required to achieve results; proactive in what is requiere       | 16 May 2016 |
| Learning on the fly            | Quicker learner and applies the knowledge fast and when is requiered; teach others and follow the ac       | 16 May 2016 |
|                                |  |             |

## **Development Needs**

Example. Use this section to document the employee's development needs.

| Competency                           | Comments   | Date Entered |
|--------------------------------------|--|--------------|
| Global Business Knowledge            | Isabel needs to gain Bell systems<br>knowledge and network expansion to<br>understands business on a globa | 18 May 2012  |
| Technical Learning                   | Isabel needs to increase structural assembly knowledge and flight functions to expand her knowledge.       | 24 Jul 2012  |
| Developing Direct Reports and Others | She needs to inspire and develop the talent around her, by setting clear expectations and times, giv       | 15 Apr 2015  |
| Drive for Results                    | Isabel needs to increase her area of action to achieve the results in a time manner as planned. Exec       | 30 Apr 2014  |
| Managerial Courage                   | Isabel needs to present her ideas when<br>the situation requieres it to improve her<br>influencing areas.  | 07 Jul 2015  |

| Planning           | Isabel needs to define and put on action long terms planning that support her current efforts and se | 07 Jul 2015 |
|--------------------|--|-------------|
| Managerial courage | Necesary to improve the feedback providing in the time.  | 16 May 2016 |
| Motivate others    | To complete the cycle in the motivation, requires more direct interaction with the development plans | 16 May 2016 |

## **Development Plan**

Example. Use this section to document the employee's development plan. List at least 2 action items. Avoid limiting development actions to classroom training only.

| Focus       | Description  | Date Entered  |
|-------------|--|---------------|
| Current Job | To start an overall knowledge exposure or other areas of responsability such as Manufacturing, PC&L, Engineering.  | n 04 Jul 2013 |
| Current Job | To perform a specialization on Lean manufactuting.   | 04 Jul 2012   |
| Current Job | To expose on FAA requirements and application.   | 07 Jun 2013   |
| Current Job | To achieve certification as Executive<br>Coach on 2014   | 27 Feb 2014   |
| Current Job | To improve on the Bell Quality Sytem knowledge, in conjuction with the structural assembly process experience (Coaching support by MIR & FTW).   | 24 Apr 2014   |
| Current Job | To achieve TIM quality objectives by driven the quality team in the execution of strategic projects such as OV implementation, RCCA process enhacement and implementation, MRB transformation second phase deployment human resources optimization. To achieve the dock to stock on 407 & 429 cabins from TIM (no incoming inspection at MIR). |               |
| Current Job | To develop QA strategy for 2016  | 07 Jul 2015   |
| Current Job | Completed Crucial Conversations for<br>Exceptional Leaders and Executive<br>Coaching program(10%)  | 15 Jul 2015   |
| Current Job | One on one sesions with General<br>Manager as a development follow up<br>(20%)   | 15 Jul 2015   |
| Current Job | One on one with quality engineering personnel to put in practice coaching and exceptional leader skills to develop direct reports and others(70%)  | 15 Jul 2015   |

RCCA management process 1. To reduce the cycle time on RCCA 2. 16 May 2016 Elimination of repetitive defects improvement \*Participation on CAB I meetings \*To provide short RCCA training \*Request feedback of CAB II meeting \*Training on structural impacts Use of information 1. 0 findings on internal audits for QA 16 May 2016 processes \*To perform audits to QA department based on AS9100 rev D. \*To perform cross audits \*Training on DOE 1. Set QA team on number one spot of 16 May 2016 Managerial skills performance 2. To obtain top performance on 360 evaluation \*Generation and use of management strategies \*To perform mentoring and coaching skills \*Training of effective teams creation

### **General Summary \*\*Manager View Only**

#### Comment Date Entered

Isabel has very clear targets to achieve with her team; she has grow in several aspects to improve her leadership skills now she needs to focus in giving hard results on metrics.