USER GUIDE



Route Optimization Tool (RoOT)

FEBRUARY 29, 2020

RoOT is an Excel-based tool to determine optimal routes for vehicles to deliver vaccines and medical supplies to health centers efficiently.



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Download RoOT:

https://github.com/villagereach https://github.com/lpetroia/RoOT

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Route Optimization Tool (RoOT): User Guide

1. Introduction to the Route Optimization Tool (RoOT)

VillageReach and the Industrial and Systems Engineering Department at the University of Washington developed an Excel-based distribution routing tool, called Route Optimization Tool (RoOT), that optimizes routing for distribution of vaccines and medical supplies.

The tool is designed to incorporate issues such as vehicle availability and reliability, road conditions, and cold storage of vaccines. For example, certain roads may not be accessible due to rain or flooding, and a different route may need to be used during the rainy season or in the event of cyclones. Furthermore, untimely delivery may affect the potency of vaccines. For example, if a vehicle breaks down en route or gets stuck in the mud, the temperature of the vaccines in cold storage may violate the recommended range, which would impact the potency of the vaccines.

The optimization model allows the user to optimize on transit time or minimize risk to the vaccines due to poor road or vehicle conditions, or any combination of the two objectives. A user may want to optimize on transit time only, and then separately optimize on risk only and compare the resulting routes and adjust with their own local knowledge. Or a user can choose to optimize with a 50% weight on transit time and a 50% weight on risk to determine an optimal route that balances transit time with risk. The weight used in the two objectives is an input determined by the user.

RoOT does not allow multi-day routes. This tool only considers one-day routes, however, the length of the day (8 hours, 10 hours, up to 23 hours) is possible to specify using the start time and return time (same day) for a vehicle. RoOT does allow multiple vehicles to be used in the routing plan. The vehicles start at a location at the start time and must return to the same location by the specified return time. When the distribution cannot be completed in one day with all of the available vehicles, then each vehicle is assigned a second route until all of the demand is satisfied.

The route optimization tool can be used at any time, e.g., daily, weekly, or whenever a new distribution is being planned. The tool can be used for routine operations, in emergency situations, or to evaluate the effect of changes in the situation (such as new or closed health centers, additional or fewer vehicles, new products, or new refrigerators).

RoOT input data is easily modified, and can be updated with the availability of roads, vehicles, and medical products to distribute. RoOT reads an Excel input file (described in Section 4) and produces output in another Excel file (described in Section 5). Several use cases are described in Section 6, to assist users in answering typical questions that arise in route planning.

Objectives: The objectives of this user guide are to:

• provide an overview of RoOT and its different uses and functions;

- empower users to access and use RoOT; and
- impart users with knowledge regarding how to modify inputs and interpret outputs.

Audience: This RoOT User Guide is aimed at individuals that assist in route planning for distribution of vaccines and other medical products. Users of the tool should have a Windows computer with Microsoft Excel version 2007 or later.

Using this guide: This user guide provides detailed explanations of the inputs and outputs of RoOT. It also describes how to download and run RoOT, and provides several use cases to assist users in general route planning.

Troubleshooting: Contact VillageReach at info@villagereach.org with any questions or comments.

2. Download and Install RoOT

RoOT is an open-source tool available online for free. The current tool runs on a Windows computer, 64-bit, with Microsoft Excel version 2007 or later. To check if your computer is 64-bit, go to "Display Settings" and scroll down to find "About" on the left menu. When you click on "About," you can see: "System type: 64-bit operating system." There are no specific RAM requirements, but the RoOT folder needs about 1.1 GB of memory.

a. To download RoOT, open an Internet browser, such as Chrome, Internet Explorer or Mozilla Firefox, and go to the link:

https://github.com/villagereach or https://github.com/lpetroia/RoOT.

To download the zip file named RoOT-master.zip, click on the green button labeled "clone or download" on the right and select "Download ZIP". See Figure 1. The download can take a few minutes, depending on the internet connection. For an internet speed of over 50 Mbps, the download takes one to two minutes. For an internet speed of about 3 Mbps, the download may take up to an hour. All of the contents of the page will be downloaded in a zip file named "RoOT-master.zip."

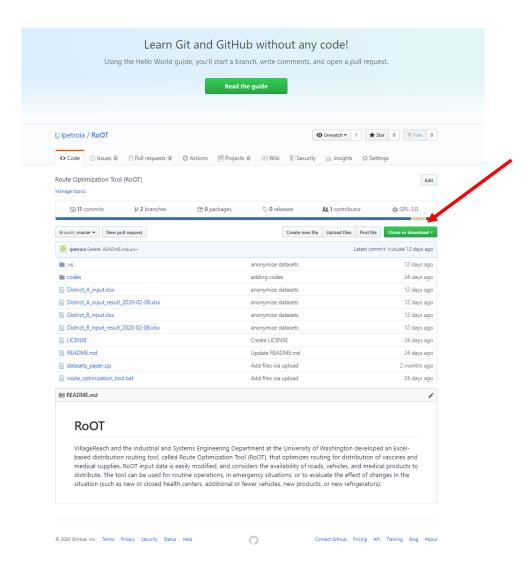


Figure 1. Screen shot of the github page, https://github.com/lpetroia/RoOT

- b. Once the zip file is downloaded, left click and select "Extract All..." to unzip the file RoOT-master. The Extract feature allows the user to select the location of the unzipped folder. It may take five minutes to unzip the file, depending on the computer. A new folder will be created called "RoOT-master" that needs about 1.1 GB of memory. In the folder, there are several files as shown in Figure 2, including:
 - A "route_optimization_tool" batch file that executes the tool
 - Two Excel input files (District A input and District B input)
 - Two Excel output files (District_A_input_result_2020-02-08 and District_B_input_result_2020-02-08)

- A folder called codes. Do not edit this folder.
- The license file that includes the GNU General Public License (e.g., open-source)
- A readme file and this user guide.

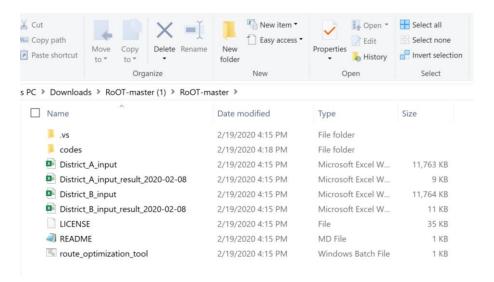


Figure 2. Content of RoOT-master folder

3. Testing RoOT

To run the Route Optimization Tool:

- a. Double click on the batch file called **route_optimization_tool**. It is possible that your computer gives a warning, as shown in Figure 3. To ignore this, click on "More info" and select "Run anyway."
- b. A black window will open up automatically, as shown in Figure 4. This may take several minutes if it is the first time you are running the tool. You do not need to do anything. Wait for the black terminal window (Figure 4). Do not close the black terminal window for the entire duration of running the tool.

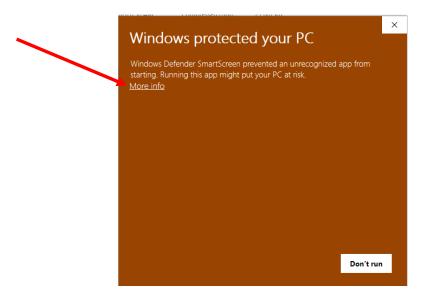


Figure 3. Warning that can be ignored

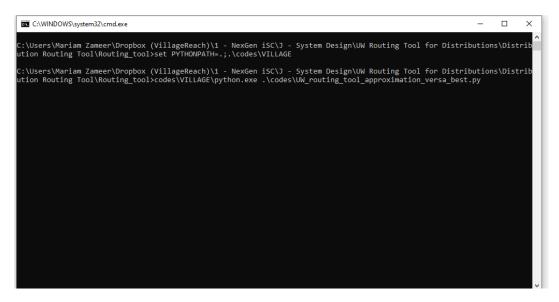


Figure 4. Black terminal window

c. After the black terminal window opens, another window, as shown in Figure 5, will open. Click on "Choose an input file for route optimization".

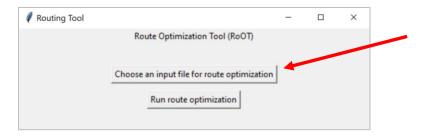


Figure 5. Window to select input file

d. A Windows explorer box will open allowing you to select the Excel input file that you want to run (Figure 6). Choose the file, and click "open". Note that the input file must be closed (not open in Microsoft Excel) for the tool to read it.

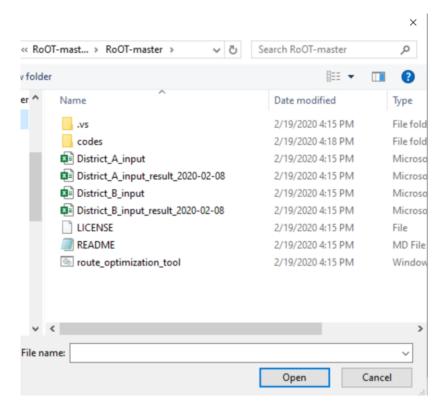


Figure 6. Window explorer box to select Excel input file, for example, District_A_input

e. Once you have selected an input file, click on "Run route optimization" to execute the tool (Figure 7).

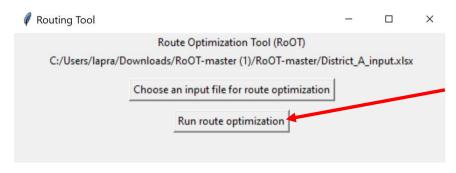


Figure 7. Window to run route optimization

f. The tool can take a few minutes to run, depending on the size (number of centers and available vehicles) of the input file. The black terminal window will show "Loading data, please wait, it will take a few seconds" while it reads the input file. Then the black terminal window will show "Processing" and keep displaying dots to indicate the tool is running (see Figure 8). Do not close the black terminal window. For the example files, the runtime should take less than five minutes.

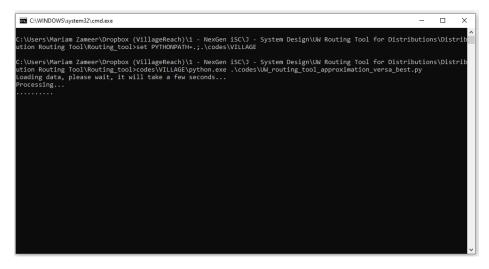


Figure 8. Black terminal window indicating that the program is running

g. After the tool has finished running, another window will open automatically indicating that the results are ready, and show the file path for the location of the output file (Figure 9). The output filename will have the name of the input file with "__result_YYYY-MM-DD.xlsx" appended. The output file will appear in the same folder as your input file, e.g., for input file "District_A_input" the output file will be named "District_A_input_result_2020-02-20.xlsx" indicating that it was run on February 20, 2020.

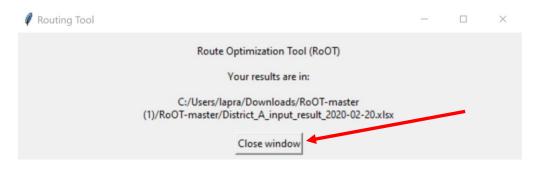


Figure 9. Window showing results are complete and file path for output file

h. When the window in Figure 9 appears, the tool has finished, and you can click on "close window," which also closes the black terminal window. Then open the result file in Excel to view the results. (If you want to run the same input file again for testing purposes, the input file and associated output file must be closed, in order for the tool to update it.)

4. Inputs for RoOT

The input file is a Microsoft Excel file with seven worksheets. Each sheet has brief instructions in the first row highlighted in blue. The fields highlighted in yellow require input from the user. Gray cells contain equations and are locked.

The seven input sheets with the following names on the tabs are:

- parameters
- products
- center_capacities
- demand
- vehicle
- distance_data
- road condition

The following sections discuss the fields on the input sheets.

A. PARAMETERS SHEET

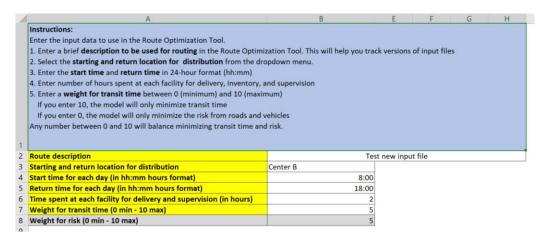


Figure 10. Example of the parameters sheet input

The *parameters* sheet is responsible for defining the general parameters for the route plan, see Figure 10.

The user must input values for six parameters.

- Route description Enter a brief description of the input data in this file to use in the Route Optimization Tool. This description will help the user keep track of different versions of input files.
- Starting and return location for distribution Select the starting location for
 distribution from the dropdown menu. The vehicle will be scheduled to return to
 this location by the end of the route. The dropdown menu is constructed from the
 list of centers in the center_capacities sheet. If the center you want to select is not
 in the dropdown menu, go to the center capacities sheet to add it.
- Start time for each day Enter the start time for beginning a route in 24-hour format (hh:mm). This indicates the time that vehicles can leave the selected location.
- Return time for each day Enter the time by which each vehicle must return to its starting location in 24-hour format (hh: mm). In this version of the tool, the return time must be the same day as the start time.
- Time spent at each center for delivery and supervision: Enter the total number of hours spent at each facility for delivery, inventory management, supervision, and other tasks.
- Weight for transit time Enter a weight for transit time between 0 (minimum) and 10 (maximum). The weight is used to balance minimizing transit time with the minimizing risk calculated with penalties for using roads or vehicles that can be risky to the product due to their condition. If the user enters 10, the model will only

- minimize transit time. If the user enters 0, the model will only minimize the risk from roads and vehicles.
- Weight for risk This value is locked and calculated automatically by the sheet, so
 that the sum of the weight for transit time plus the weight for risk equals ten. For
 example, if the user inputs 6 for transit time, then the sheet automatically assigns a
 weight of 4 for risk.

B. PRODUCTS SHEET

The *products* sheet (Figure 11) lists the products to be distributed and their volume, such as doses per vial or number of syringes, and storage conditions, i.e., cold or ambient temperature storage.

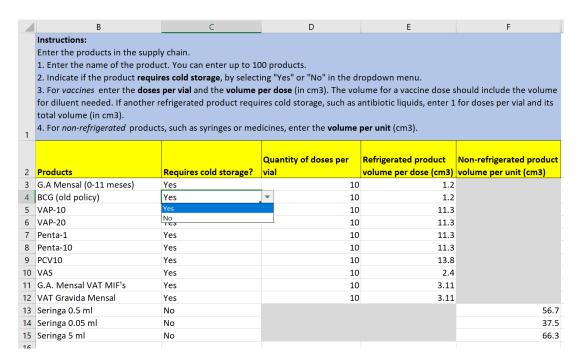


Figure 11. Example of the products sheet input

The user needs to input the following information:

- Products Enter the name of the product (vaccines and medical supplies) to be distributed.
- Requires cold storage? Indicate if the product requires cold storage (e.g., refrigeration or a cold box for transport) by selecting "Yes" or "No" in the dropdown menu.
- Quantity of doses per vial For products requiring cold storage (e.g., vaccines), enter
 the doses per vial. It is possible to add products other than vaccines that require
 refrigeration. If a non-vaccine product requires cold storage, such as antibiotic
 liquids, enter 1 for doses per vial.

- Refrigerated product volume per dose (cm3) This cell is used if the product requires cold storage. Enter the volume per dose in cm3. The volume for a vaccine dose should include the volume for diluent needed. For a non-vaccine product that requires cold storage, enter its volume per unit in cm3.
- Non-refrigerated product volume per unit (cm3) For products that do not require refrigeration, such as syringes or essential medicines that can stay in the ambient temperature, enter the volume per unit in cm3.

C. CENTER_CAPACITIES SHEET

| 1 | A | В | | | E | | | |
|---|---|------------------------|----------------|-----|------------------|--|--|--|
| | Instructions: | | | | | | | |
| | Enter the storage capacity (refrigerated and non-refrigerated) of centers where vaccines and medical products will be delivered. | | | | | | | |
| | | | | | | | | |
| | 1. Enter the name of the center. 2. Select the type of center from the dropdown menu. 3. For each center, enter the refrigerated capacity (liters), and the non-refrigerated capacity (m3). | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| 1 | | | | | - 35% | | | |
| | | | Refrigerated | | Non-refrigerated | | | |
| 2 | Center | Type of center | capacity (lite | rs) | capacity (m3) | | | |
| 3 | Center A | Health Center | | 24 | 2. | | | |
| 1 | Center B | District | | 24 | 2. | | | |
| 5 | Center C | Health Center | | 24 | 2. | | | |
| 5 | Center D | Health Center | | 24 | 2. | | | |
| 7 | Center E | National | | 24 | 2. | | | |
| 3 | Center F | Regional | | 24 | 2. | | | |
| 9 | Center G | Provincial District | | 24 | 2. | | | |
| 0 | Center H | Health Center | | 24 | 2. | | | |
| 1 | Center I | Other | | 24 | 2. | | | |
| 2 | Center J | Health Center | | 24 | 2. | | | |
| - | Center K | Health Center | | 24 | 2. | | | |

Figure 12. Example of the center_capacities sheet input

The center_capacities sheet (Figure 12) has health center information (name and type), and storage capacities for refrigerated products and non-refrigerated products. When a user enters a new center name on this sheet, it is automatically added to the other sheets. The user needs to input four types of information:

- Center Enter the name of the center.
- *Type of center* Use the dropdown menu to classify the center. It can be national, regional, provincial, district, health center, or other.
- Refrigerated capacity (liters) Enter the center's cold storage capacity (e.g., refrigerated capacity) in liters at each center.
- Non-refrigerated capacity (m3) Enter the center's storage capacity at ambient temperature (e.g., non-refrigerated capacity) in m3 at each center.

D. DEMAND SHEET



Figure 13. Example of the demand sheet input

In the *demand* sheet (Figure 13), the user enters the demand for each product to be distributed. It is possible for a center to have zero demand. For example, the starting location may have zero demand. The demand for vaccines is in number of doses. If the demand exceeds the center capacity, the warning column B will turn from green to red. If there is a warning, the user should adjust the demand to make sure the center can store the delivered vaccines. Similarly, the demand for non-refrigerated products is entered, and a warning is calculated in column C. The Route Optimization Tool can still run even with the warning. This may be the case when centers have alternate means of storage.

The user needs to input the demand for each product by center, using other demand planning tools. The center and product names are added automatically from the *center_capacities* and *products* sheets.

- Centers This is locked, and the center name is added automatically after the user enters its name in the center capacites sheet.
- Warning for refrigerated capacity and Utilized refrigerated capacity This is locked, and the utilized cold capacity is automatically calculated using the capacity in the center_capacities sheet and the product demand after the user enters it. If the total demand volume for cold products is higher than the center's refrigeration capacity,

- the utilization exceeds 100%, and the cell turns red. This warning considers the quantity of doses per vial.
- Warning for non-refrigerated capacity and Utilized non-refrigerated capacity The
 utilized non-refrigerated capacity (i.e., at ambient temperature) is automatically
 calculated using the capacity in the center_capacities sheet and the product
 demand after the user enters it. If the total demand volume for non-refrigerated
 products is higher than the center's non-refrigerated capacity, the utilization
 exceeds 100%, and the cell turns red.
- For each center (row), enter the demand for vaccines in number of doses, and for non-refrigerated goods and/or medical supplies in units.

E. VEHICLE SHEET

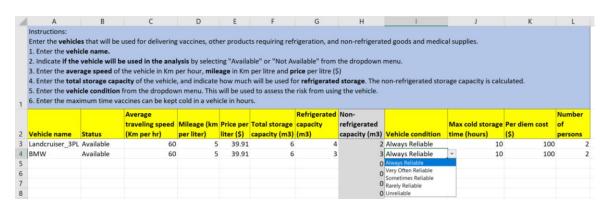


Figure 14. Example of the vehicle sheet input

In the *vehicle* sheet (Figure 14), the user enters the vehicle details that will be used for delivering vaccines and medical supplies. The user can input up to 50 vehicles, and will enter the following information:

- Vehicle name Enter the vehicle name.
- Status Indicate if the vehicle will be used for this distribution, and if it should be
 included in the route plan by selecting "Available" or "Not Available" from the
 dropdown menu. All available vehicles are used in the route optimization.
- Average traveling speed (km per hr) Enter the average speed of the vehicle in km per hour.
- Mileage (km per liter) Enter the average mileage in km per liter of the vehicle.
- Price per liter (\$) Enter the fuel price per liter (in any currency).
- Total storage capacity (m3) Enter the total storage capacity of the vehicle in m3.
- Refrigeration capacity (m3) Enter how much of the total storage capacity will be used for cold storage (refrigerated or cold box) in m3.

- *Non-refrigeration capacity (m3)* The remaining storage capacity for medical products that do not require refrigeration is automatically calculated.
- Vehicle condition Choose the vehicle condition from the dropdown menu. This
 condition will be used to assess the risk of using the vehicle. The options are: always
 reliable, very often reliable, sometimes reliable, rarely reliable, and unreliable.
 These options are converted into penalties in the tool.
- Max cold storage time (hours) Enter the maximum time vaccines can be kept at ideal cold temperature in a vehicle in hours.
- Per diem cost (\$) Enter the cost (in any currency) per person that will do the distribution using this vehicle.
- *Number of persons* Enter how many people will do the distribution using this vehicle.

F. DISTANCE_DATA SHEET

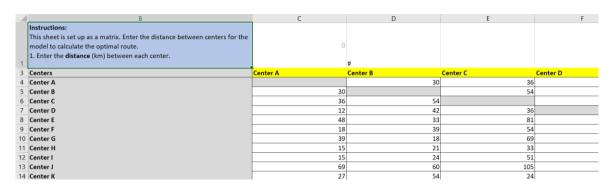


Figure 15. Example of the distance_data sheet input

The distance_data sheet (Figure 15) displays the distance between centers as a matrix. The center names are populated from the center_capacities sheet. The user needs to input the distance between all centers. To provide flexibility in representing one-way roads, the distance matrix does not need to be symmetric. The gray diagonal is empty because it represents the center distance to itself. It is a one-time set-up that should be updated if there is a change in the road, such as a new road with shorter distance.

 Enter the distance (km) between each center, considering the centers defined by the respective row and column. The user needs to complete the whole table. The center names appear after completing the center_capacities sheet.

G. ROAD_CONDITION SHEET

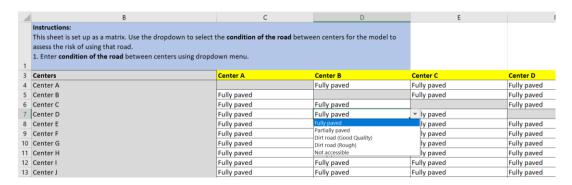


Figure 16. Example of the road_condition sheet input

The *road_condition* sheet (Figure 16) defines the condition of the road between centers for the model to assess the risk to products of using that road. The center names are populated from the *center_capacities* sheet. The gray diagonal is empty because it represents the center road to itself. It is a one-time set-up that should be updated if there is a change in the road condition, such as a flood.

Enter the condition of the road between centers using the dropdown menu. The
options are fully paved, partially paved, dirt road (good quality), dirt road (rough),
not accessible.

5. Outputs

After the tool has finished running, a file with the name of the input file and "__result_YYYY-MM-DD.csv" appended (e.g., "District_A_input_result_2020-01-24.xlsx") will appear in the same folder as your input file.

The route plan uses all of the available vehicles to do the delivery. The optimization tool chooses routes to minimize transit time and/or minimize risk, depending on the weights chosen in the *parameters* sheet. Each vehicle may need to be used multiple times, so multiple routes for each available vehicle may be constructed by the tool. For example, a second route will not be assigned to any vehicle until all available vehicles have a least one route.

This tool does not include multi-day routing, so each route must start and end on the same day at the location specified in the *parameters* sheet.

The output file has two sheets: *Routes* and *Products*.

A. ROUTES SHEET

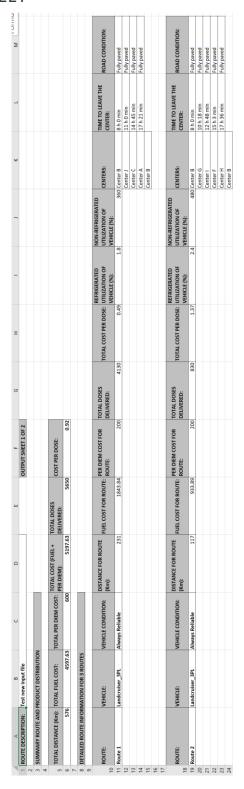


Figure 17. Example of the routes sheet in the output file

The *routes* sheet (Figure 17) gives the suggested routes to deliver all products to centers. Below is the information given in the sheet.

Summary route and product distribution:

- Route description Copies the route description entered in the input parameters sheet to help match the version of the input file with the output file.
- Total distance (Km) Gives the total distance driven for all routes.
- Total fuel cost Gives the total fuel cost for all routes
- Total per diem cost Gives the total per diem cost for all personnel on all routes.
- Total cost (fuel + per diem) Gives the total cost of the route, summing fuel and per diem costs.
- *Total doses delivered* Gives the total number of vaccine doses that are distributed in all routes.
- Cost per dose Gives the total cost (fuel + per diem) per dose of vaccine distributed.

Detailed route information for each route in the route plan:

- Route Gives a route number to differentiate each route.
- *Vehicle* Gives the vehicle that will be used for the respective route.
- *Vehicle condition* Gives the vehicle condition, based on the condition defined in input *vehicle* sheet.
- Distance for route (Km) Gives the total distance of the respective route.
- Fuel cost for route Gives the total fuel cost for the route.
- Per diem cost for route Gives the total personnel cost for the route.
- *Total doses delivered* Gives the total quantity of vaccine doses distributed in the route.
- Total cost per dose Gives the total cost (fuel + personnel) divided by the quantity
 of vaccine doses distributed for the route.
- Refrigerated utilization of vehicle (%) Gives the percentage of the vehicle's refrigerated storage capacity utilized during the route.
- Non-refrigerated utilization of vehicle (%) Gives the percentage of the vehicle's non-refrigerated storage capacity utilized during the route.
- Centers Gives the order of each center visited in the route, starting and returning to the location specified in the input parameters sheet.
- Time to leave the center Gives the time that the vehicle should leave each center. This takes into account the time spent at the center for delivery, inventory management, and supervision, as defined in the input parameters sheet.
- Road condition Gives the road condition between the current center and the next one to be visited based on the information entered in the input road_condition sheet.

B. PRODUCTS SHEET

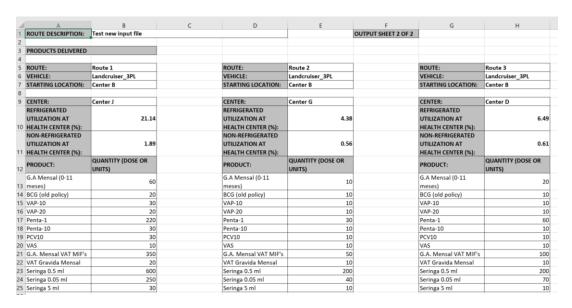


Figure 18. Example of the products sheet in the output file

The *products* sheet (Figure 18) gives the quantity of each product distributed to each center in each route. It can easily be printed for the distribution team to take for the route.

Consolidated Information:

• Route description – Copies the route description entered in the input parameters sheet to help match the version of the input file with the output file.

Information per route (a column for each route):

- Route Gives a route number to differentiate each route.
- Vehicle Gives the vehicle that will be used for the respective route.
- Starting location Gives the name of the center that is the starting and final location for the route.

Information per center on a route:

- Center Gives the name of the center visited.
- Refrigerated utilization at health center (%) Gives the percentage of the center's refrigeration (cold) storage capacity utilized by the products delivered.
- Non-refrigerated utilization at health center (%) Gives the percentage of the
 center's non-refrigerated (ambient temperature) storage capacity utilized by the
 products delivered.
- Product Gives the name of the product delivered to the center.

 Quantity (dose or units) – Gives the quantity of doses or units per product distributed.

6. Use cases

Below are several use cases that arise from commonly asked questions that the tool can answer.

A. WHAT IF MY MAIN DISTRIBUTION CENTER CHANGES LOCATION?

To change the starting and return location for distribution, in the *parameters* sheet, select the desired center in the dropdown menu. Use the scroll bar in the menu to find the desired location. If the center is not in the list, it must be added in the *center_capacities* sheet (see Section 6.III).

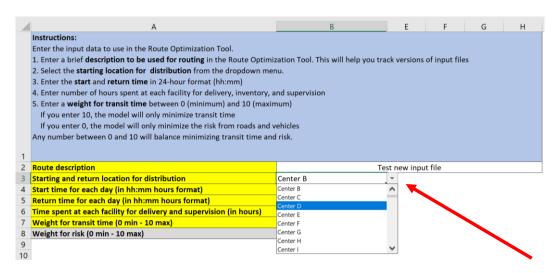


Figure 19. Change products origin

B. WHAT IF A NEW VACCINE OR PRODUCT IS ADDED FOR DISTRIBUTION?

To add a new product, to to the *products* sheet, and add the name of the product in the first empty row. Define whether it requires cold storage (with yes/no dropdown menu), the quantity of doses per vial (if applicable), and volume (Figure 20). Then go to the *demand* sheet and add the demand for that product (Figure 21).

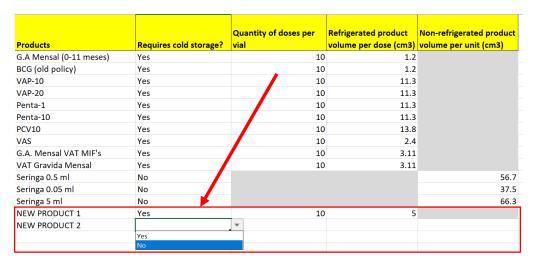


Figure 20. Add new products



Figure 21. Add demand for a new product

The user should not delete previously entered products. If a product will not be distributed, then enter **zero** on the *demand* sheet for that product. In this case, the product demand should be equal to zero (Figure 22).

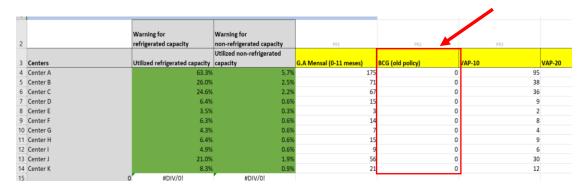


Figure 22. Do not deliver a product

C. WHAT IF A NEW CENTER IS ADDED TO MY ROUTE?

To add a new center, go to the *center_capacities* sheet, and add the center in the first empty row. Also, define its type, and storage capacities (Figure 23). When a new center is added to the *center_capacities* sheet, that center name is automatically added to three sheets, and the user must also update the data on these three sheets:

- demand sheet
- distance_data sheet
- road_condition sheet

| Center | Type of center | | frigerated pacity (liters) | Non-refrigerated capacity (m3) |
|------------|----------------|---|-------------------------------|--------------------------------|
| Center A | Health Center | | 24 | 2.4 |
| Center B | District | | 24 | 2.4 |
| Center C | Health Center | | 24 | 2.4 |
| Center D | Health Center | | 24 | 2.4 |
| Center E | Health Center | | 24 | 2.4 |
| Center F | Health Center | | 24 | 2.4 |
| Center G | Health Center | | 24 | 2.4 |
| Center H | Health Center | | 24 | 2.4 |
| Center I | Health Center | | 24 | 2.4 |
| Center J | Health Center | | 24 | 2.4 |
| Center K | Health Center | | 24 | 2.4 |
| NEW CENTER | | • | 30 | 5 |
| | National | _ | | |
| | Regional | | | |
| | Provincial | | | |
| | District | | | |
| | Health Center | | | |
| | Other | | | |

Figure 23. Add a new center

The new center is also added to the dropdown menu on the *parameters* sheet, so it is eligible to be the *start and return location*. Figure 24 shows adding demand to a new center.



Figure 24. Add demand for products to a new center

If an existing center will not be used, then its demand should be set to zero (Figure 25). The user should not delete a center.

When adding a new center, the user must also update the *distance_data* sheet and the *road_condition* sheet, which is discussed in the next section (6.D).

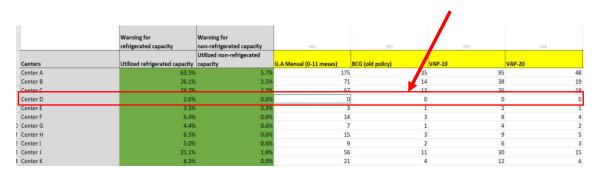


Figure 25. Do not deliver to a center

D. WHAT IF I AM USING A NEW ROAD BETWEEN TWO CENTERS?

If there is a new road between two existing centers, or if a new center is added, the *distance_data* sheet and the *road_condition* sheet must be updated. Figures 26 and 27 illustrate updating the sheets when a new center is added.

For each center added, the user must add the correspondent distance (in Km) from other centers at the sheet *distance_data*. If there is a change in the road and the distance increased or decreased, it also needs to be updated in this sheet.

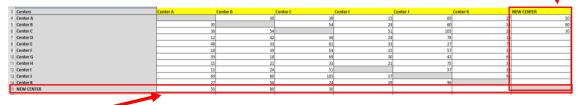


Figure 26. Update distances between centers

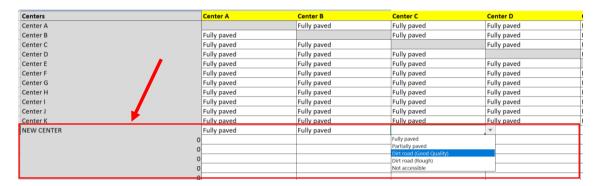


Figure 27. Update road conditions between centers

For each center added, the user must classify the road conditions from the dropdown menu in the sheet *road_condition*, see Figure 27.

E. WHAT IF A ROAD IS UNAVAILABLE OR IF THE ROAD CONDITION CHANGES (E.G. RAINS, FLOOD, CONFLICT OR NATURAL DISASTER)?

If the road condition changed due to a flood or a road improvement, it also needs to be updated in this sheet using the dropdown menu, see Figure 28.

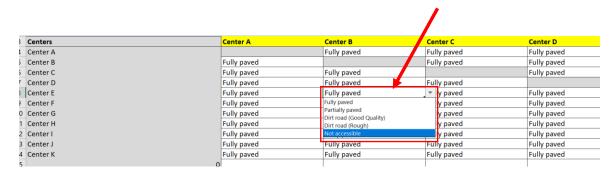


Figure 28. Change road condition

F. WHAT IF THE COLD STORAGE CAPACITY AT A HEALTH CENTER IS REDUCED OR IF NEW REFRIGERATORS ARRIVE?

To change the storage capacity of a health center, at the *center_capacities* sheet, change the value on the "Refrigerated capacity (liters)" column or the "Non-refrigerated capacity (m3)" column; use the units indicated in the heading.

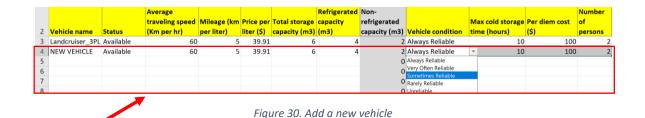
| Center | Type of center | Refrigerated capacity (liters) | · | • | | |
|----------|---|--|--|--|--|--|
| Center A | Health Center | | 24 | | 2.4 | |
| Center B | District | | 24 | | 2.4 | |
| Center C | Health Center | F | 24 | | 2.4 | |
| Center D | Health Center | | 50 | | 2.4 | |
| Center E | Health Center | | 24 | | 2.4 | |
| Center F | Health Center | | 24 | | 2.4 | |
| Center G | Health Center | | 24 | | 2.4 | |
| | Center A Center B Center C Center D Center E Center F | Center A Health Center Center B District Center C Health Center Center D Health Center Center E Health Center Center F Health Center | Center Type of center capacity (liters) Center A Health Center Center B District Center C Health Center Center D Health Center Center E Health Center Center F Health Center | Center Type of center capacity (liters) Center A Health Center 24 Center B District 24 Center C Health Center 24 Center D Health Center 50 Center E Health Center 24 Center F Health Center 24 | Center Type of center capacity (liters) capacity (m3) Center A Health Center 24 Center B District 24 Center C Health Center 24 Center D Health Center 50 Center E Health Center 24 Center F Health Center 24 | |

Figure 29. Change storage capacity at a center

G. WHAT IF I ADD A NEW VEHICLE TO MY FLEET OR IF ONE OF MY VEHICLES BREAKS DOWN?

To add a vehicle, enter its name and characteristics in the first empty row in the *vehicle sheet* (Figure 30).

The user should not delete a vehicle. If a vehicle is not available, the user should change its status to "not available" in the dropdown menu, instead of deleting it.



H. WHAT IF THERE IS AN OUTBREAK AND NEED FOR IMMEDIATE DISTRIBUTION?

In the event of an emergency, many types of data may need to be modified. It may be necessary to change the start and return location to a new center, add new centers, omit distribution to some centers, add products, omit products by entering zero demand, modify demand, update the distances, and update road conditions between all centers. All these changes are possible in the Route Optimization Tool.