

Robert Putnam

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Education

Bachelor of Commerce - Major in International Management

2008 – 2012

McGill University (Desautels Faculty of Management), Montréal, Québec

- Exchange at ULB in Brussels: January – July 2011

D.E.C. (Diplôme d'études collégiales) in Pure and Applied Sciences

2006 – 2008

Dawson College, Montréal, Québec

- Honour's List 2006-2008

Languages

- | | | | | |
|---------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------------|-------------------------------------------|
| • Fluent English:
Spoken, Written | • Fluent French:
Spoken, Written | • Basic Spanish:
Spoken, Written | • Basic Italian:
Spoken, Written | • Basic Korean:
Spoken, Written |
|---------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------------|-------------------------------------------|

Computer Skills

- MS Office, iWork, iLife, CPOS, Mac

Work Experience

Team Lead/ Area Manager, Canada

September 2013 – Present

- 2015 Honda Fit Launch Tour, ES3
- Lexus F SPORT National Tour, *Desperado Marketing*
- Lexus IS/CT Program, *Desperado Marketing*
- Montreal Home Show, Toyota, *Desperado Marketing*
- 2014 Toronto International Auto Show, Kia, *Sugar Media*
- 2014 HondaLink Coach, ES3
- Nintendo Holiday Malls Program, *Inventa Sales and Promotions*
- Tundra Agribition Program, *Desperado Marketing*
- Corolla Search Program, *Desperado Marketing*

English Teacher, Busan, South Korea

July 2012 – June 2013

Chungdahm Learning

- Preparing classes centered around reading, listening, writing and speaking for elementary and middle school students
- Teaching IBT test-taking skills
- Class management
- Test invigilation and grading
- Preparing individual student reports regarding their progress and level in the class.
- Official TOEFL and TOEFL Junior test grading

Customer Service Specialist, Montréal, Québec

December 2009 – January 2011

Apple Canada Inc.

- Matching up customers with the appropriate salesperson
- Queue management
- Handling 35 customer support calls/ hour and addressing needs quickly and efficiently to ensure all-around excellent service,
- Coordination of technical support drop-offs and pick-ups and ensuring appointments were met on time.

Brand Ambassador, Canada

May 2008 – September 2008

SDI Marketing

- Promoted products for Proctor & Gamble, Kodak and Fido, among others, at Wal-Mart stores across Canada to drive sales and raise awareness for the Children's Miracle Network.
- Adaptability to an ever-changing environment
- Working in a team around the clock to meet promotional goals.

Duties Involved: Learning product knowledge for 14 different brands; maintaining peak performance at all times; establishment of customer and client relations; videographing; reporting and financial recording.

Extra-Curricular

Brother of the Alpha Delta Phi Fraternity, acting, snowboarding, coordinating intramural sports teams, member of the McGill triathlon team, a time half marathon runner