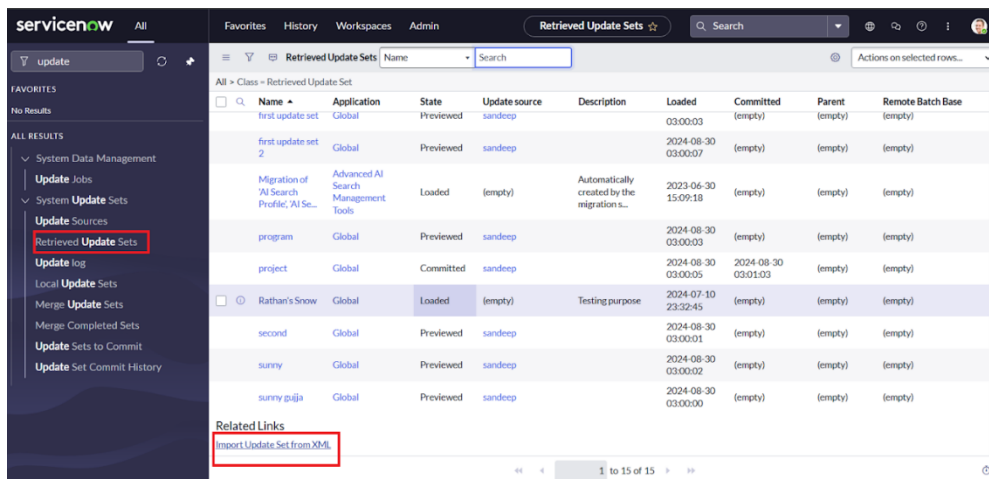


Login to another Instance

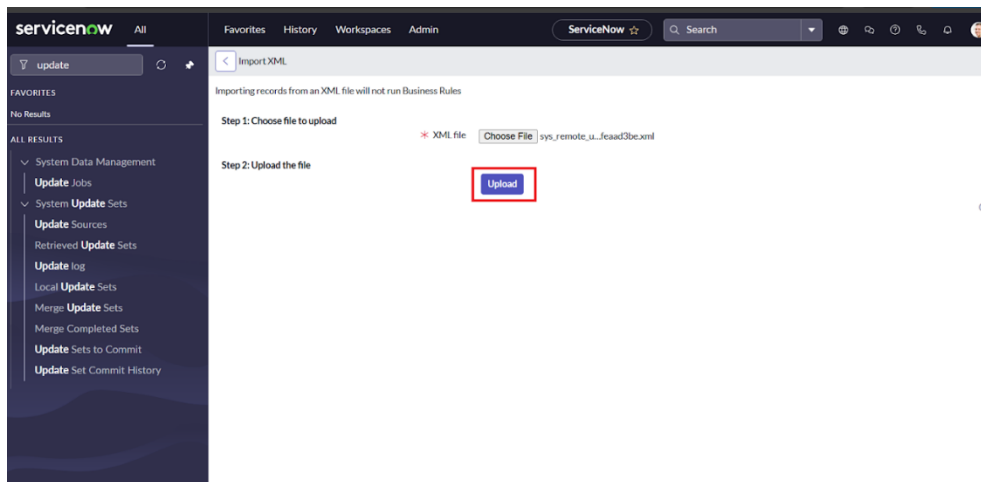
6.1 Retrieving the update set

Date	25 June 2025
Team ID	LTVIP2025TMID29028
Project Name	Laptop Request Catalog Item
Maximum Marks	5 Marks

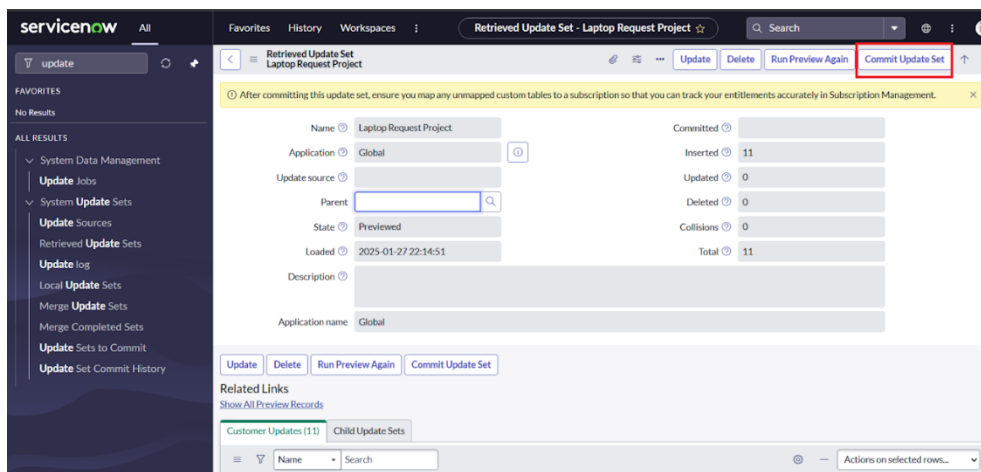
1. open another instance in incognito window
2. Login with credentials
3. Click on all>> search for update sets
4. Select “Retrieved update set” under system update set
5. It open retrieved update set list and scroll down
6. Click on Import update set from XML



1. Upload the downloaded file in XML file
2. Click on Upload and it gets uploaded.



1. Open retrieved update set 'laptop request project'
2. Click on preview update set
3. And click on commit update set
4. And also see the related tab updates
5. After committing update set in this instance we get all updates which are done in the previous instance



servicenow

All

update

No Results

System Data Management

Update Jobs

System Update Sets

Update Sources

Retrieved Update Sets

Update log

Local Update Sets

Merge Update Sets

Merge Completed Sets

Update Sets to Commit

Update Set Commit History

Retrieved Update Set

Laptop Request Project

NAME

SEARCH

Update

Delete

Remote update set = Laptop Request Project

	Name	Type	Target name	Table	View	Action
	catalog_ui_policy_6a177b9a835312108663f8d6fead333	Catalog UI Policy	Show Accessories Details			INSERT_OR_UPDATE
	catalog_ui_policy_action_e808ebda835312108663f8d6fead326	Catalog UI Policy Action	accessories_details			INSERT_OR_UPDATE
	item_option_new_1405e7d6835312108663f8d6fead38c	Variable	Laptop Model			INSERT_OR_UPDATE
	item_option_new_63c5e39a835312108663f8d6fead36c	Variable	Accessories Details			INSERT_OR_UPDATE
<input type="checkbox"/>	item_option_new_ab55cf46835312108663f8d6fead3aa	Variable	Justification			INSERT_OR_UPDATE
	item_option_new_d685231a835312108663f8d6fead32a	Variable	Additional Accessories			INSERT_OR_UPDATE
	sc_cat_item_a2b32f56835312108663f8d6fead3a9	Catalog Item	Laptop Request			INSERT_OR_UPDATE
	sc_cat_item_a2b32f56835312108663f8d6fead3a9	Catalog Item	Laptop Request			INSERT_OR_UPDATE
	sc_cat_item_catalog_a2e427d6835312108663f8d6fead38f	Catalog Items Catalog	Service Catalog Laptop Request			INSERT_OR_UPDATE
	sc_cat_item_category_aee427d6835312108663f8d6fead394	Catalog Item Category	Hardware Laptop Request			INSERT_OR_UPDATE
	sys_ui_action_1879eb5e835312108663f8d6fead365	UI Action	Reset Form	Shopping Cart [sc_cart]		INSERT_OR_UPDATE

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