

# Testing

## 7.1 Test Catalog Item

Date	25 June 2025
Team ID	LTVIP2025TMID29028
Project Name	Laptop Request Catalog Item
Maximum Marks	5 Marks

1. Search for service catalog in application navigator in target instance
2. Select catalog under service catalog
3. Select hardware category and search for 'laptop request' item
4. Select laptop request item and open it.
5. It shows three variables only

The screenshot displays the ServiceNow application interface. On the left, the 'Service Catalog' menu is expanded, and the 'Catalog' option is highlighted. The main content area shows the 'Laptop Request' item, which is used to request a new laptop. The form includes a 'Laptop Model' field, a 'Justification' field, and a checkbox for 'Additional Accessories'. On the right, there is a section for 'Order this Item' with a 'Quantity' dropdown set to 1, a 'Delivery time' of 2 Days, and buttons for 'Order Now' and 'Add to Cart'. A 'Shopping Cart' section at the bottom right shows it is empty.