|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Table 1.** Mapping of question characteristics and answer options (excluding exercise questions) | | | | | | | | |
| Characteristics | | | | | | | | Total |
| owner | purpose | type | subject | category | SF | SV | SI | SF | S- | FF | F- |
| Requirements Engineer | Requirements derivation (RD) | scheduled | system | Opinion | 1 | 1 | 1 | 3 | 3 | - | - | - |
| Problem | 1 | 1 | 1 | 3 | 3 | - | - | - |
| Improv. | 1 | 1 | 1 | 3 | 3 | - | - | - |
| functional | Opinion | 14 | 12 | 4 | 30 | 30 | - | - | - |
| Problem | 14 | 11 | 4 | 29 | 29 | - | - | - |
| Improv. | 14 | 11 | 4 | 29 | 29 | - | - | - |
| non-functional | Opinion | 4 | 3 | 2 | 9 | 9 | - | - | - |
| Problem | 3 | 3 | 2 | 8 | 8 | - | - | - |
| Improv. | 3 | 3 | 2 | 8 | 8 | - | - | - |
| Other | 13 | 12 | 6 | 31 | 26 | - | 3 | 2 |
| adaptive | System | RI | 1 | 1 | - | 2 | 1 | - | 1 | - |
| funct. | RI | 5 | 2 | - | 7 | - | - | 7 | - |
| Eval. | scheduled | System | Other | 10 | - | - | 10 | 10 | - | - | - |
| Stakeholder | RD | scheduled | Other | Other | - | 2 | 8 | 10 | 10 | - | - | - |
| Eval. | scheduled | System | Other | - | 17 | - | 17 | - | 17 | - | - |
|  |  |  |  | Total: | 84 | 80 | 35 | 199 | 186 | 17 | 11 | 2 |

|  |  |
| --- | --- |
| **Table 2.** Evaluation questions based on the SUS questionnaire | |
| Id | Question |
| E1 | I think that I would like to use smartFEEDBACK frequently. |
| E2 | I found smartFEEDBACK unnecessarily complex. |
| E3 | I thought smartFEEDBACK was easy to use. |
| E4 | I think that I would need the support of a technical person to be able to use smartFEEDBACK. |
| E5 | I found the various functions in smartFEEDBACK were well integrated. |
| **E6** | I thought there was too much inconsistency in smartFEEDBACK. |
| **E7** | I would imagine that most people would learn to use smartFEEDBACK very quickly. |
| **E8** | I found smartFEEDBACK very cumbersome to use. |
| **E9** | I felt very confident using smartFEEDBACK. |
| **E10** | I needed to learn a lot of things before I could get going with  smartFEEDBACK. |