| Focus areas | What is this area | What we do in the Orgxyz product - challenges we have | Policy area liaison | Today | 12 July | | 19 July | | 26 July | 2 August | | 9 August | 16 August | | | 23 August |
|---|-------------------|--|---|---|--|-------------------------------------|--|--|--|--|-------------------------|--|----------------------------------|-----------------------------|---------------------------|--------------------------------|
| Managing the master list of eligible organisations | | HMW ensure Orgxyz is told when eligible orgs change? HMW ensure data protection compliance? HMW ensure there is a single source of the truth for org eligibility? | NameA Redacted | | User stories and personas workshop | Customer journey map workshop | Ideation | Prototype test planning workshop | Dug away this week | Iterate proto or move to deliver | Evaluation Framework | | | | | |
| Managing personal eligibility | | HMW ensure that only eligible people apply? HMW reduce the number of ineligible people applying? HMW measure / inspect and learn | NameA Redacted | Stakeholder mapping workshop | | Customer journey map workshop | Ideation | Prototype test planning workshop | | Iterate proto or move to deliver | TBC | | | | | |
| Integrating question sets, reviewer questions and assessment criteria | | Why we are asking a given question? HMW ensure assessment criteria are understood and linked to the objectives of the opportunity? HMW create a feedback loop that ensures continual improvement of questions, reviewers and panels? | NameB Redacted | | Problem definition workshops | Policy mapping workshops | User research framework workshop | User stories and personas | UR interviews or workshops TBC and SME consultation TBC | Customer journey map workshop | Ideation | Prototype test planning workshop | Iterate or move to deliver | Service Blueprint TBC | Service Roadmap TBC | |
| Different assessment approaches | | HMW ensure the most appropriate and highest quality assessment? | NameC Redacted | | Problem definition workshops | Policy mapping workshops | User research framework workshop | workshop as above | UR interviews or workshops TBC and SME consultation TBC | Customer journey map workshop | Ideation | Prototype test planning workshop | Iterate or move to deliver | Service Blueprint TBC | Service Roadmap TBC | Evaluation Framework TBC |
| Coordinating notification systems | | HMW know when and how it is acceptable to notify applicants of progress? HMW provide a "Dominos Pizza" progress report for applicants? HMW be sure we are notifying the right person at the right time? | NameD Redacted | | TBC | TBC | TBC | TBC | Dug away this week | TBC | TBC | TBC | TBC | TBC | TBC | TBC |
| Ad-hoc issues | | Issues that will arise from interactions with Orgxyz product teams. See Service Designer - financial and animal elements in MVP application form. | NameA? NameC? | TBC | TBC | TBC | TBC | TBC | | TBC | TBC | TBC | TBC | TBC | ТВС | TBC |
| Financial costs | | Regarding equipment costs and travel and sust costs, HMW collect just enough and not too much information to make an assessment and a funding decision? | NameD Redacted | Problem definition - Limit scope - Type of grant etc. | User stories and personas workshop | Customer journey map workshop | Ideation | Prototype test planning workshop | | | | | | | | |
| | | Financial costs "I need this money because" (complicated - need guidance) 1. Equipment costs (brackets with different rules? >38k docs example) (SB we can do this if we keep it simple) 2. Travel and sust costs (we capture location of travel / inside outside UK) | NameY Allowance introduce extra EDI complexit | SB: | | | | | | | | | | | | |
| Animals & Ethics | | Animals? (Complexity in these costs - XX-S weird - mouse example) | NameA Redacted | | | | | | | | | | | | | |