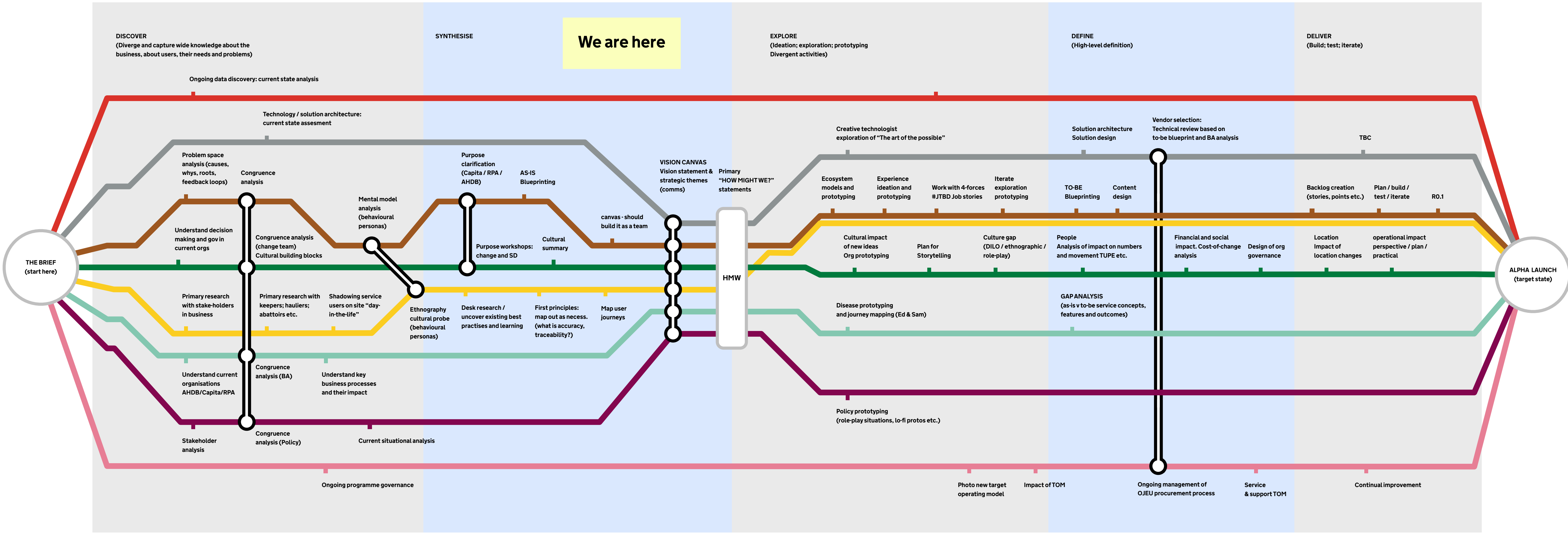


Service design approach to transforming the current service into one that will generate positive outcomes for all

Livestock Information Programme (LIP)  
18 september 2017  
Prepared by Mary Martin and Dug Falby



The coloured lines represent programme team activities.  
Transfer points represents co-facilitated activities.

- Data design and governance
- technology
- Service design strategy and delivery
- Service design research
- Change (aka Org design)
- Business analysis
- Policy design and governance
- Programme governance