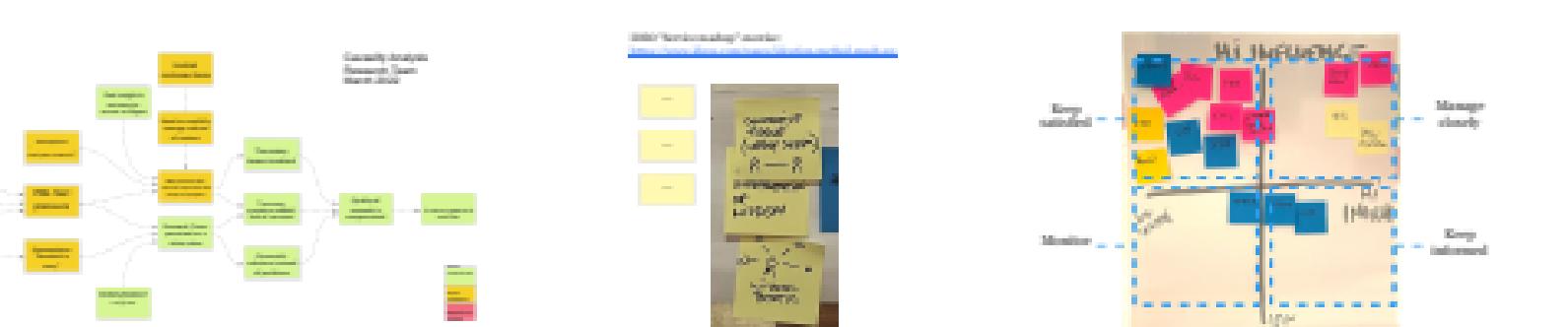


## Problem causality and agency



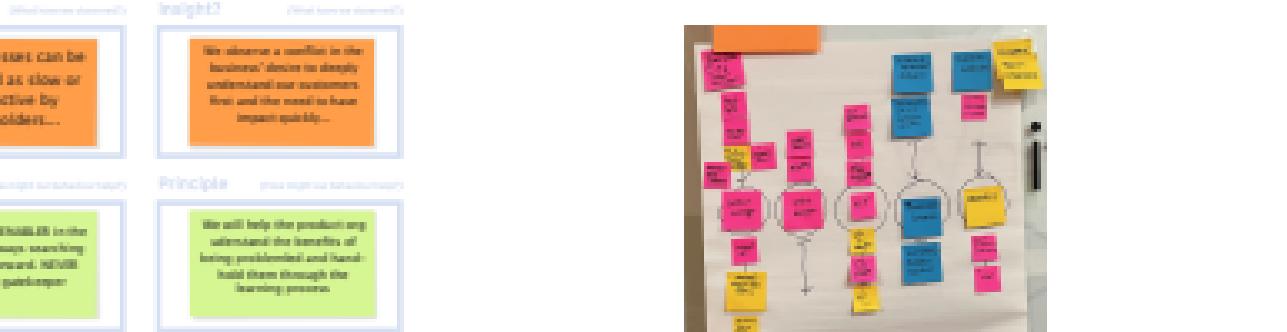
**4. Write a clear purpose statement**



## 5. Write principles (inspired by problem)



## **6. Inputs and outputs of our service**



**service blueprint designed  
improve our outcomes**

