

SEAT No. :

4100552

C'-SCHEME / SEMESTER-II

PCE-I

FR-ALL

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~~M. D. R.~~

QUESTION : 2(B) :-

Q. 2. 4+4=8

St. John's High School
Sector 2, Grant Road
Delhi - 410005

July 17, 2021

The Manager
Nishali Publications
Sector 8, Plot 02
Ghatkopar, Mumbai
Maharashtra - 400015

Dear Sir

On 25 June, I ordered 100 copies of a book for my college library. The reference number for my order was 12733086. On delivery, I found that Chapter 3 was missing from 20 of the books.

In this regard, kindly note that from 20 July exams are going to start and a big chapter is missing. Due to this, students will face so much of difficulty due to which we had to postpone our exams.

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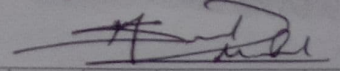
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Hence, I request you to kindly replace the faulty books as soon as possible. ~~and~~

Hoping to hear from you soon.

Yours Sincerely

Ajay Gavaskar
(Marketing Manager)

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QUESTION: 2(c) :-

The famous well-known adage, "One cannot not communicate", in other words can be said as, "All the behaviour is a form of communication in and of itself".

Any perceivable behaviour, including the absence of action, has the potential to be interpreted by other people as having some meaning.

Everything one does is a message, even when we do nothing, verbally or non-verbally we are transmitting something. For example, when someone is speaking in front of you, you nod your head, it is also a form of communication. ~~even~~ when no one is in front of you, then also you are thinking something in your mind, that means you are communicating ~~with~~ with your mind without even uttering a single word.

"Activity or inactivity, words or silence all have a messaging value : they influence others and these others in turn cannot respond to these communications and are

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themselves communicating."

"One cannot not communicate". Even being silent is a way of communicating some kind of message. So it's impossible not to communicate. Non-communication does not exist. It DOES NOT imply that what we are communicating must be understood or reached to the other.

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