

Q. 2. 4+3=7

Q2B) MJ College of Engineering
70 D Ganga Nagar,
M61 Road
Pune
600909

17 August, 2021

Grand Book Store
~~MJ College of~~

~~M61~~ Road.

Pune, 600905

Subject: Acknowledge regarding the damaged book.

Sir

On August 1, 2021, I ordered 100 copies of the book 'Basics of Mechanics' with order ID # 98AD-AS89A-98B0- from Grand Book Store and the shipment arrived by August 17, 2021.

Through this letter, I wish to draw your attention towards 20 books which ~~arrived~~ out of 100 which did not have chapter 3.

To resolve the problem, I would appreciate a replacement for the 20 defective books shipped to the same address. The copies of the order has been attached with the letter.

Kindly replace the books at the earliest and I shall be highly obliged by this kind act of yours.

Thanking You,

4

Faithfully,

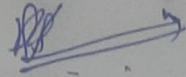
Librarian

MJ College of Engineering

Q 2c) One cannot not communicate.

According to this axiom there is no way one cannot not communicate. We are always communicating even the silence sends out a message. Verbal or non-verbal, even the lack of action sends a message.

Silence may be an implicit message to the others. One cannot respond in a communication.



~~Though~~ & though this is communicating too.

Even non-verbal actions send message

eg: One can use his facial expressions

to confirm something. Everything one does

is a message. So it's impossible not

to communicate. ^{Therefore,} Non-communication doesn't exist.

3