

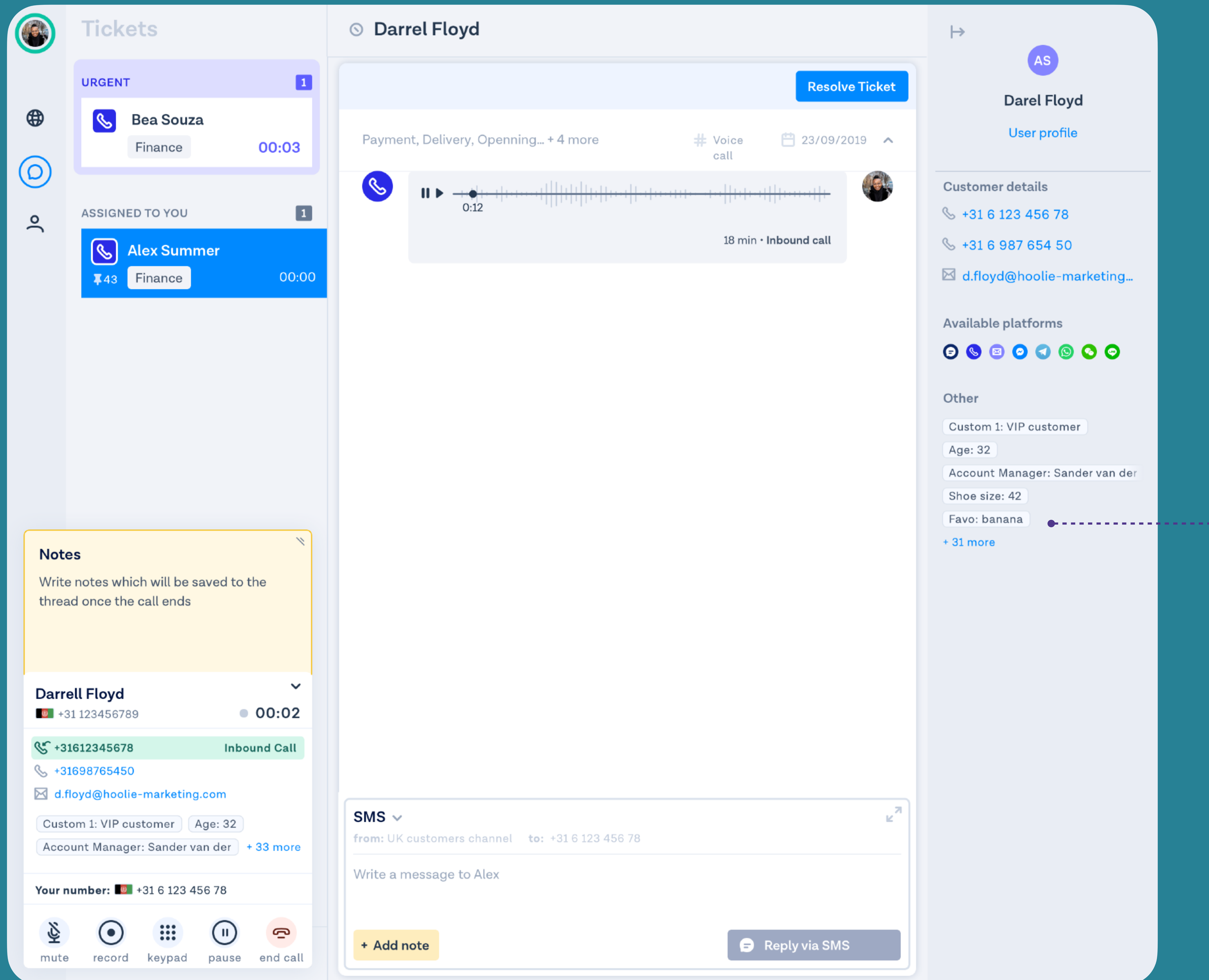
Final Designs

Onboarding in 60 seconds

Speeding up the Onboarding

We designed the onboarding flow to be done in under 60 seconds, removing technical setup, just clear, guided steps.

This speed was a key differentiator for SMBs, and during testing, *we saw a 35% boost in activation when users finished onboarding within the first minute*, proving that fast, simple setup drives adoption.



Final Designs

Agent View Redesigned

Unifying context

We redesigned the agent workspace to bring everything into one place, making voice support faster and more efficient.

Urgent calls are clearly flagged, and real-time controls are built in, so agents can act without switching screens.

Notes

Live notes auto-save during the call, and full customer context is always visible for quicker, more personal support.

This led to 18% faster call resolution, 40% more complete notes, and higher agent satisfaction compared to previous tools.