







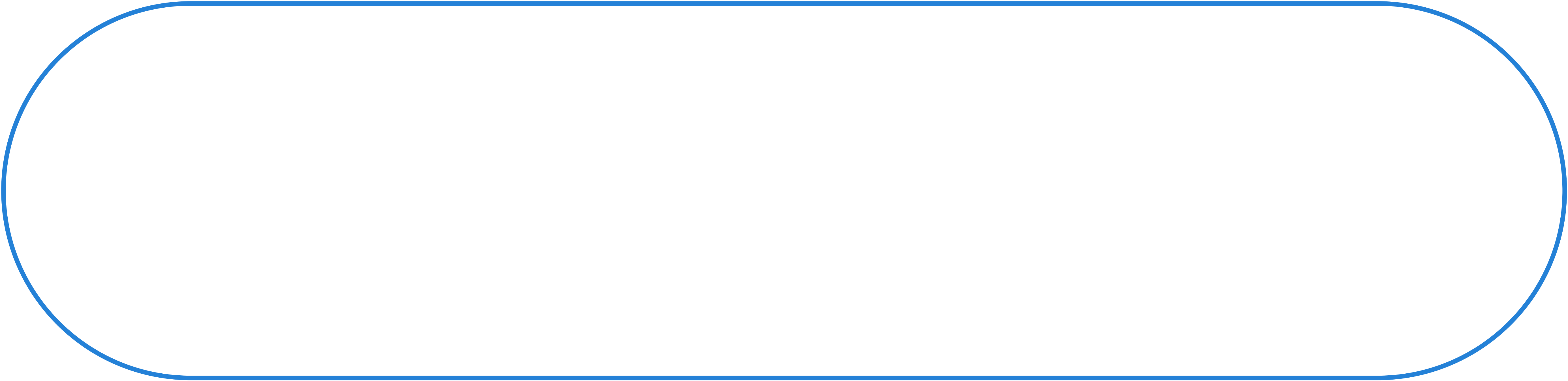
2025 LAVA

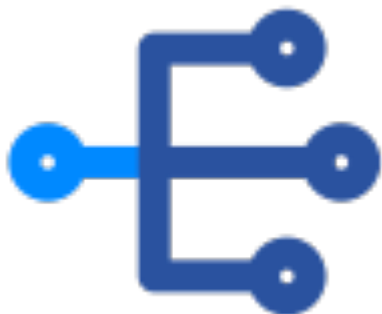
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Portfolio



Lavish Showcases





















Flow Builder

conversions

# Tasks

## (New API)



**UI that aggregates  
the Communication  
Channels**

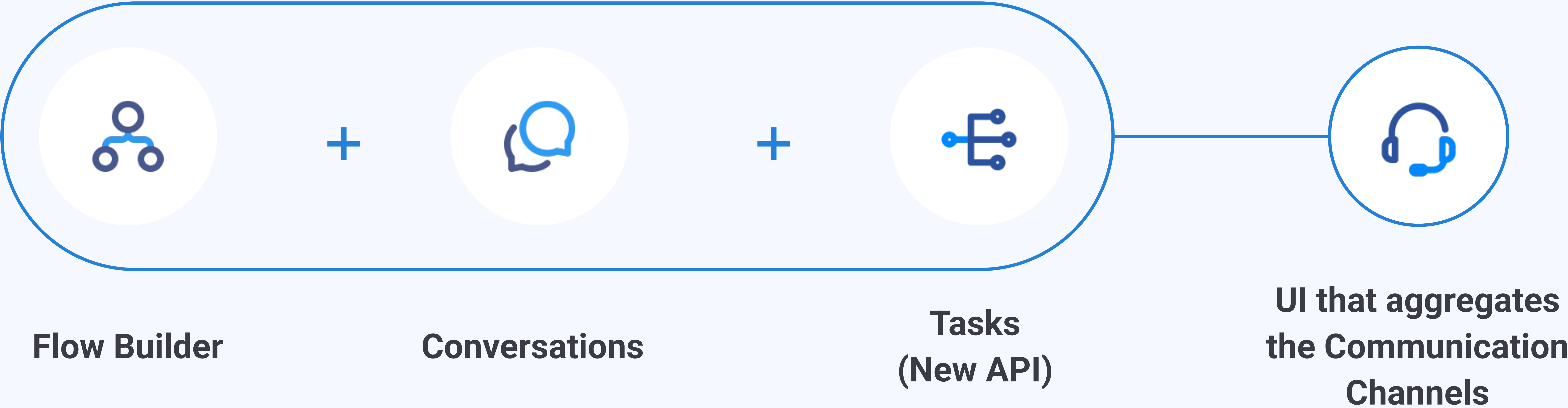
TechnicalPro

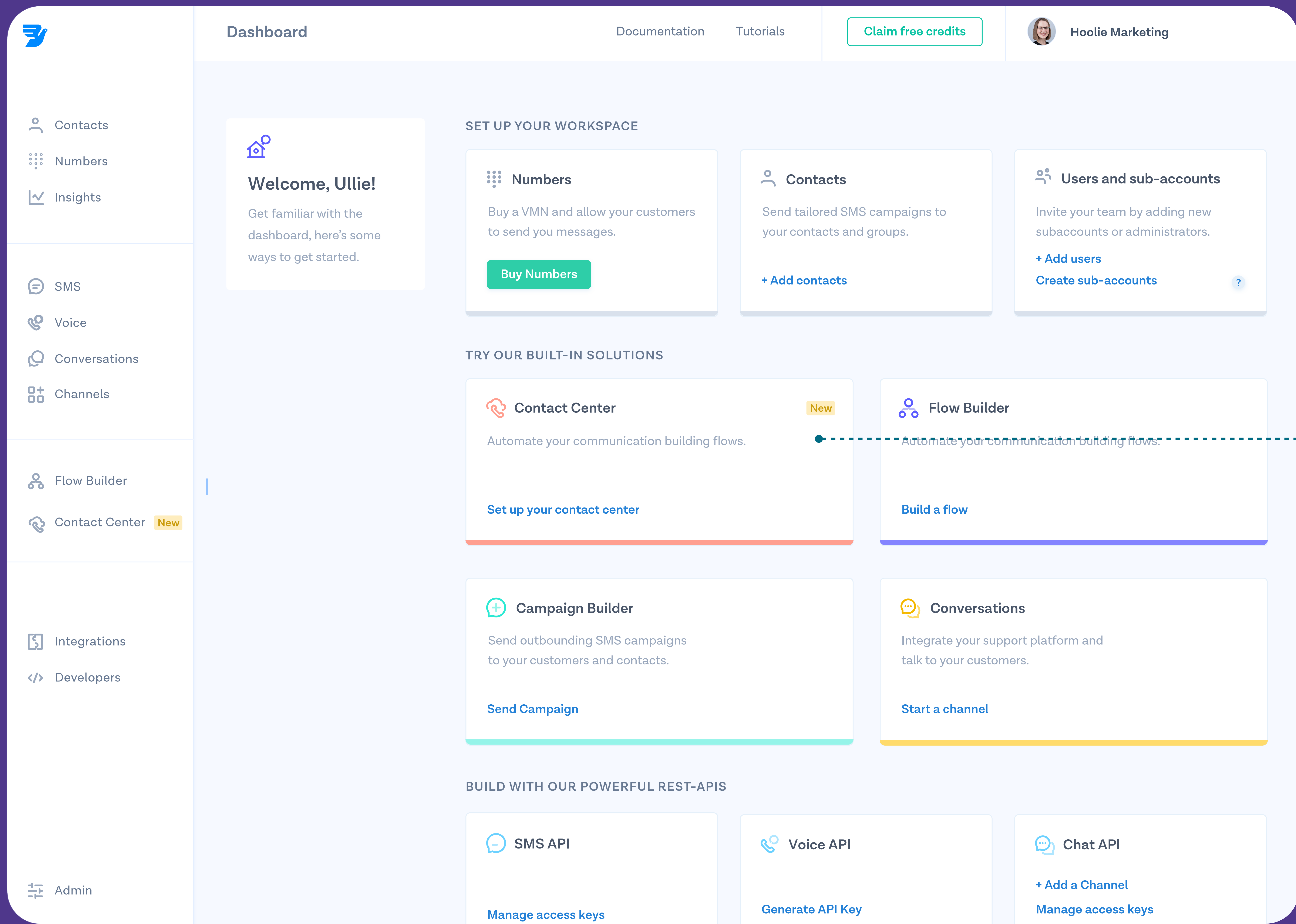
Our technical POC design solution combined Flow Builder, Conversations, and Tasks into a single, unified UI. This approach aimed to streamline agent workflows

*by aggregating all communication channels into one seamless experience.*

# Technical POC

Our technical POC design solution combined Flow Builder, Conversations, and Tasks into a single, unified UI. This approach aimed to streamline agent workflows *by aggregating all communication channels into one seamless experience.*





First Designs

# Dashboard Placement

We placed the Contact Center module in a key spot on the dashboard, *where 83% of users discover new products—spending just 4.8 seconds on their first visit.* By using that short window wisely, we increased visibility, improved discovery, and boosted adoption potential.