Luis Diego Salas Rivera

Software Developer / Banking and Finance

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www.lsalasr.com
San José, Costa Rica

PROFESSIONAL PROFILE

Software Developer with experience in requirements analysis and drafting, as well as in the execution of manual software tests, highly qualified in administrative management, specialized in the banking and financial sector.

WORK EXPERIENCE

COOPESERVIDORES

Jul 2022 – Nov 2022

San José, Costa Rica

Formalizations/Mortgage Area Coordinator
Responsibilities: Management of the formalization department responsible for the processes of personal loan formalization at home and support for mortgage loan formalization to branches.
Main achievement: Improvement of workflows using existing software resources.

GENTE MÁS GENTE

Set 2018 – Jul 2022

San José, Costa Rica

Formalizations Manager
Responsibilities: Improvement in the distribution of the department's operational processes, by promoting the empowerment of each person in charge of their duties.
Main achievement: Creation of a Python script to automate the separation and filing of credit formalization documents.

Treasury Assistant
Responsibilities: Financial administration, from managing loans and accounts to payments to suppliers and banking relationships.
Main achievement: Improvement of the department's controls and Excel worksheets, allowing for minimization of errors and automation of processes, as well as increased security and efficiency in daily tasks.

COOPENAE

Set 2017 – Set 2018

San José, Costa Rica

Services Advisor
Responsibilities: Financial advice on savings and credit to members.
Main achievement: Significant contribution to the placement of assistance plans that allowed the office to be awarded for its contribution to the institution's goals.

BANCRÉDITO

Feb 2012 – Jul 2017

San José, Costa Rica

Operations Coordinator
Responsibilities: Operational management of the bank branch, staff management, and treasury management.
Main achievement: Improvement of the operational risk management rating assigned by the Audit Department to the office, resulting in the branch becoming a model agency in managing this type of risk at the entity level.

Customer Service and Credit Advisor
Responsibilities: Advisory and customer service in credit and acquisition matters.
Main achievement: Implementation at the office level of the improvement of existing controls in order to reduce the operational risk of the platform and minimize events that could detract from customer service.

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FORMAL EDUCATION

2023 - Present	**Software Engineering** Bachelor's Degree Universidad Cenfotec
2017 - 2018	**Business Management (Banking and Finance)** Maestría Profesional Universidad Fundepos
2014 - 2017	**Business Management (Banking and Finance)** Lic. (graduated from the program),\ Universidad Estatal a Distancia
2020 - 2021	**Administración de Empresas (Contaduría)** Bachelor's Degree Universidad Estatal a Distancia
2010 - 2014	**Business Management (Banking and Finance)** Bachelor's Degree Universidad Estatal a Distancia

NON-FORMAL EDUCATION

2021 - 2021	**Specialization in Taxation** FUNDATEC
2021 - 2021	**Accounting Update Seminar** Colegio de Contadores Privados de Costa Rica
2021 - Pausado	**Risk Technician** Universidad de Costa Rica

LANGUAGES

Spanish	Native
English	Basic

TECHNICAL SKILLS

JAVA	C++
C#	Python
HTML	CSS
JS	NODE.js
SQL	PL/SQL

SOFT SKILLS

Analytical Ability

Team Management

Critical Thinking

Customer Focus

Results Orientation

BADGES