Leobardo Segura 520-310-3947 leo.segura@vahoo.com

5021 S River Run Dr **Tucson, AZ 85746**

<u>OBJECTIVE</u>

A self-motivated, responsible, and positive student seeking to advance technical career.

WORK EXPERIENCE

Apple **Specialist**

July 2021 - February 2022

- Collaborated with cross-functional teams and diverse colleagues to accomplish team objectives and serve customer needs.
- Resolved customers issues in a timely manner while complying with company standards.
- Communicated effectively with groups of customers and employees to recommend solutions to various problems.

Curacao

June 2018 - June 2020

Sales Associate

- Helped meet sales goals.
- Assisted customers in fulfilling objectives within constraints.
- Utilized company point of sale sofware and Microsoft office.
- Implement proactive customer service solutions.

Brake Masters

March 2013 - August 2015

Brake Technician

- Ran Diagnostic and alignment test equipment.
- Entered performance and inspection results in Excel spreadsheets.
- Performed inspection of completed work to meet strict quality criteria.
- Used calipers and other metrology and inspection equipment.
- Oversaw customer relationships.

PROFICIENCIES

- Microsoft Office Suite
- SolidWorks
- AutoCad
- Adherence to strict quality criteria
- Inspection equipment experience
- Experience standing stationary
- High level of manual dexterity
- Experience performing sensitive assembly procedures
- Data entry of test results

EDUCATION

Pima Community College

August 2012 - Present

Received Associates Degree.
Major: Mechanical Engineering

Pueblo High School

August 2008 - May 2012

Received high school diploma.