815-822-2754 louservant@gmail.com louservant.com

### Education

EUREKA COLLEGE, EUREKA IL - MATH AND COMPUTER SCIENCE DOUBLE MAJOR, 2014

Highlights: Dean's List, Advanced Placement Scholar, 33 ACT Score

Notable Classes: Systems Analysis & Design, Business Finance, Accounting, Business Law

Projects: Command Line BattleShip, Multi-Threaded Chat Client

MAKE SCHOOL SUMMER ACADEMY, PALO ALTO, CA - IOS APP DEVELOPMENT BOOTCAMP, SUMMER, 2014

Highlights: \$4,000 Scholarship, META SpaceGlasses Workshop, Development & Project Management

Projects: Self-Produced Fundraising Video, Self-Produced iOS Game

DELTA SIGMA PHI LEADERSHIP INSTITUTE, INDIANAPOLIS, IN - TOP GUN FOR FRATERNITY LEADERSHIP, SUMMER 2014

Highlights: Top 1% of the National Fraternity in Leadership and Academic Excellence

# **Development Experience**

SUPPORT TECHNICIAN, SCADAWARE, INC. - JANUARY 2015 - PRESENT

- Provided prompt and effective customer support to proprietary software
- Drafted comprehensive technical documents for support as well as training
- Contributed to design and development of new cutting-edge products

WEB COORDINATOR'S ASSISTANT/INTERIM WEB COORDINATOR, EUREKA COLLEGE - OCTOBER, 2012 - DECEMBER, 2014

- Converted print news releases to web content
- ▶ Collaborated with many departments of the school to assess their requirements for the website
- Initiated complete redesign of the college website to increase usability and integration with social media
- Supervised another student worker

# Leadership Experience

PRESIDENT, DELTA SIGMA PHI, EUREKA COLLEGE - JANUARY, 2014 - DECEMBER, 2014

- Organized and presided over large meetings of the entire organization, as well as small committee meetings using Robert's Rules
- Increased alumni involvement with the organization, leading to increased contributions as well as monetary donations
- > Spearheaded fundraisers for chapter development, creating additional annual income between \$2,000 and \$10,000
- ▶ Raised \$2,000+ for various philanthropies in 3 months
- Received second highest form of national recognition for a chapter: Chapter of Distinction

TREASURER, DELTA SIGMA PHI, EUREKA COLLEGE - JANUARY, 2013 - JANUARY, 2014

- Researched, presented, and implemented a new standardized system for budgeting and accounting
- Maintained detailed accounting records using a \$25,000 budget for a 30+ member organization
- Researched, Presented, and Implemented a website to promote our organization to the college and community
- Coordinated with committees to build the website for their needs, and train them to use it effectively
- Raised \$4,000+ for various philanthropies throughout the year, increased by 25% from the previous year

SENIOR SANDWICH ARTIST, SUBWAY - AUGUST, 2010 - DECEMBER, 2014

- Catalogued inventory, balanced out the cash register, and closed the store in the most efficient way possible
- Maintained knowledge of store promotions, products, and advertisements, which cycled on a monthly basis
- Assigned tasks to team members based on strengths to provide excellent customer service
- Practiced up-selling to increase sales

### Skills

#### SOFTWARE

- Microsoft Office 2003, 2007, 2010
- Microsoft Visual Studio
- Microsoft Windows XP and Up
- Adobe DreamWeaver and Photoshop

#### **PROGRAMMING LANGUAGES**

- ▶ C++
- Java
- HTML5/CSS
- JavaScript

- Apple iWork '09, '11
- Xcode 6
- Mac OS X Snow Leopard and Up
- Git
- ▶ PHP
- mySQL
- Ruby
- Objective-C

### SINGER/SONGWRITER, REMISSION- JUNE, 2010-JULY, 2012

- Organized and scheduled shows at local venues, producing over \$2,000 of revenue in one year
- Designed marketing material such as fliers, album art, and photography

## KNITTER/SALESMAN, BEARDED MEN KNITTING HATS - AUGUST, 2012-MAY, 2013

- Fundraising organization to benefit Heart House of Woodford County, a home for victims of domestic violence
- ▶ Raised \$1,500 in 6 months