Luke Soenen

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Experience

SAP Fieldglass | UX Designer

Chicago, IL | June 2020 - Present

- Created user scenarios and flows to better understand client pain points and how to eliminate those pain points through design decisions.
- Conducted user research using UserZoom to understand how clients interact with application and presented findings to stakeholders.
- Created wireframes and prototypes to deliver designs that improved client experience and eliminated workarounds.
- Presented designs to clients to gather feedback and iterate on designs until implementation.

SAP Fieldglass | UX Design Intern

Chicago, IL | June 2019 - August 2019

- Conducted heuristic evaluations to identify client pain points throughout the application
- Built out design system adding iconography, page templates, and components to improve team workflow and application consistency

Education

University of Michigan - School of Information (UX Design)

Ann Arbor, MI | 2016-2020

- Overall GPA: 3.33/4.0
- Relevant Courses: Agile Software Development for Content Management Systems, Data-Oriented Programming, Building Interactive Web Applications, Web Design Development, and Accessibility, Graphic Design, Needs Assessment and Usability Evaluation, Interaction Design Studio, Putting the H in HCI
- Relevant Projects: Senior Capstone worked with a client to redesign website for historic downtown city in Michigan.

IE University

Madrid Spain | 2018

- Gained international experience while continuing my UMSI studies

Technical Skills

Programming and Software

- Programming: Python, HTML, CSS, JavaScript, SQL
- Software: Figma, Sketch, InVision, Adobe Creative Cloud, UserZoom, Jira, Confluence, Microsoft Office,

Other

Activities and Interests

- Phi Gamma Delta, University of Michigan
- Travel, guitar, snow skiing, snow boarding, wakeboarding, water skiing, video editing, drawing