

use case number	Use cases (sometimes including user scenario)	Primary Persona	Other Personae	Importance 1-3 (most)	Frequency 1-3	Import*Freq/3	Interaction cost 1-5 (most)	Page distance 1, 1.5, 2, 2.5 ...	Redesign Interaction Cost	Redesign Page Distance	Value of Improvement in Interaction Cost	Value of Improvement in Page Distance
	<b>Possible Scenario: Professor wants to bring family to social event on campus</b>	Professor									0	0
1	user wants to know what current social events are available	Professor	current students, staff	3	3	3	1	1	1	1	0	0
1*	user wants to know what current social events are available	current students	current students, staff	3	3	3	1	1	1	1	0	0
1**	user wants to know what current social events are available	staff	current students, staff	3	3	3	1	1	1	1	0	0
2	user wants to know how family-friendly event is	Professor	staff	2	2	2	4	5+	N/A	N/A	N/A	N/A
2*	user wants to know how family-friendly event is	staff	staff	2	2	2	4	5+	N/A	N/A	N/A	N/A
3	user needs information about transportation to events	Professor	current students, staff	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
3*	user needs information about transportation to events	current students	current students, staff	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
3**	user needs information about transportation to events	staff	current students, staff	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
4	user wants to know costs to attend event	Professor	current students, staff	2	1	1	3	4	2	3	1	0
4*	user wants to know costs to attend event	current students	current students, staff	2	1	1	3	4	2	3	1	0
4**	user wants to know costs to attend event	staff	current students, staff	3	1	1	3	4	2	3	1	0
5	user wants to know if food will be provided	Professor	current students, staff	2	2	2	3	4	2	3	2	0
5*	user wants to know if food will be provided	current students	current students, staff	3	2	2	3	4	2	3	2	0
5**	user wants to know if food will be provided	staff	current students, staff	2	2	2	3	4	2	3	2	0
6	user wants to be notified if any new events pop up	Professor		3	2	2	2	3	1	2	2	0
7	user wants to know if event they attended before will be held again - searching for specific event	Professor		1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
8	user wants to know if there are any participation opportunities or even classes for their children or family	Professor	staff	2	2	2	4	5+	1	3	6	2
8*	user wants to know if there are any participation opportunities or even classes for their children or family	staff	staff	2	2	2	4	5+	1	3	6	2
9	user wants to know if the event has been held in the past and how successful it was to gauge whether they should attend	Professor		1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
10	user wants to know if their colleagues might be attending with their family	Professor		1	2	1	4	5+	2	3	2	1
											0	0
	<b>Possible Scenario: Staff is looking for colleague to collaborate with in his research</b>										0	0
1	user looks for specific department	Staff		2	1	1	2	3	N/A	N/A	N/A	N/A
2	user looks for contact information	Staff		3	1	1	2	4	1	2	1	0
3	user wants to know about faculty's past publications	Staff		2	1	1	2	3	1	2	1	0
4	user looks for faculty lists in his department	Staff		3	1	1	4	4	2	3	2	1
5	user wants to find students who can help as assistants	Staff		1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
6	user wants to know who is currently leading similar research	Staff	Current Professor	2	2	2	4	5	1	2	6	4
6*	user wants to know who is currently leading similar research	Current Professor	Current Professor	2	2	2	4	5	1	2	6	4
7	user wants to know if there is any association that he/she can get help finding colleague	Staff		2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
8	user looks for faculty who is teaching class related to his research	Staff	Current Professor	1	2	1	3	5	1	2	2	1
8*	user looks for faculty who is teaching class related to his research	Current Professor	Current Professor	1	2	1	3	5	1	2	2	1
9	user wants to know if there is any website that he can get help finding colleague	Staff		2	1	1	3	5	2	3	1	0
10	user wants to know if there is any event/talk from colleague relating to his research	Staff	Current Professor	1	2	1	2	3	1	2	1	0
10*	user wants to know if there is any event/talk from colleague relating to his research	Current Professor	Current Professor	1	2	1	2	3	1	2	1	0
											0	0
	<b>Possible Scenario : John wants to know how to declare Computer Science major</b>	Prospective Student									0	0
1	John wants to know if Computer Science department is impacted or not	Prospective Student		3	3	3	N/A	N/A	N/A	N/A	N/A	N/A
2	John wants to know which class he should start with	Prospective Student		3	3	3	3	5	1	2	6	3
3	John wants to see CSE course offerings for the current year	Prospective Student	Current Student, Professor	3	3	3	2	4	2	2	0	0
3*	John wants to see CSE course offerings for the current year	Current Student	Current Student, Professor	3	2	2	2	4	2	2	0	0
3**	John wants to see CSE course offerings for the current year	Professor	Current Student, Professor	2	1	1	2	4	2	2	0	0
4	John wants to know if any jobs are available in CS department	Prospective Student	Current Student	2	2	2	2	5	2	2	0	0
4*	John wants to know if any jobs are available in CS department	Current Student	Current Student	3	2	2	2	5	1	2	2	0
5	John wants to know which research is available for an undergrad student	Prospective Student	Current Student, Professor	2	2	2	2	5	1	2	2	0
5*	John wants to know which research is available for an undergrad student	Current Student	Current Student, Professor	2	2	2	2	5	1	2	2	0
5**	John wants to know which research is available for an undergrad student	Professor	Current Student, Professor	1	2	1	2	5	1	2	1	0
6	John wants to know about jobs he can get after graduating with a CS degree	Prospective Student	Current Student	2	2	2	4	5+	2	3	4	2
6*	John wants to know about jobs he can get after graduating with a CS degree	Current Student	Current Student	3	3	3	4	5+	2	3	6	3
7	John wants to know about faculty in CSE department	Prospective Student	Current Student	2	2	2	3	5	2	3	2	0
7*	John wants to know about faculty in CSE department	Current Student	Current Student	3	2	2	5	3	2	3	6	4
8	John wants to know about clubs related to computer science	Prospective Student	Current Student	1	1	1	3	4	2	3	1	0
8*	John wants to know about clubs related to computer science	Current Student	Current Student	2	2	2	3	4	2	3	2	0

9	John wants to know about a recommended four year plan	Prospective Student	Current Student	2	1	1	3	5	2	3	1	0
9*	John wants to know about a recommended four year plan	Current Student	Current Student	3	2	2	3	5	2	3	2	0
10	John wants to see learn about five year BS/MS program	Prospective Student	Current Student, Parents	1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
10*	John wants to see learn about five year BS/MS program	Current Student	Current Student, Parents	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A
10**	John wants to see learn about five year BS/MS program	Parents	Current Student, Parents	1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
											0	0
<b>Possible Scenario : John (current undergrad) wants to go to a music event on campus</b>		Student									0	0
1	John wants to know if there are any free music events on campus	Current Student	Professor, Staff	2	2	2	4	5	1	2	6	4
1*	John wants to know if there are any free music events on campus	Professor	Professor, Staff	2	1	1	4	5	1	2	3	2
1**	John wants to know if there are any free music events on campus	Staff	Professor, Staff	2	1	1	4	5	1	2	3	2
2	John wants to see who is performing in the music event	Current Student	Professor, Staff	1	1	1	3	4	1	3	2	0
2*	John wants to see who is performing in the music event	Professor	Professor, Staff	1	1	1	3	4	1	3	2	0
2**	John wants to see who is performing in the music event	Staff	Professor, Staff	1	1	1	3	4	1	3	2	0
3	John wants to see which instruments are used in music event	Current Student	Professor, Staff	1	2	1	4	5+	1	3	3	1
3*	John wants to see which instruments are used in music event	Professor	Professor, Staff	1	1	1	4	5+	1	3	3	1
3**	John wants to see which instruments are used in music event	Staff	Professor, Staff	1	1	1	4	5+	1	3	3	1
4	John wants to know where music events would be held	Current Student	Professor, Staff	2	2	2	3	4	1	2	4	2
4*	John wants to know where music events would be held	Professor	Professor, Staff	2	2	2	3	4	1	2	4	2
4**	John wants to know where music events would be held	Staff	Professor, Staff	2	2	2	3	4	1	2	4	2
5	John wants to know which genre is played in music event	Current Student	Professor, Staff	1	1	1	4	5	1	3	3	1
5*	John wants to know which genre is played in music event	Professor	Professor, Staff	1	1	1	4	5	1	3	3	1
5**	John wants to know which genre is played in music event	Staff	Professor, Staff	1	1	1	4	5	1	3	3	1
6	John wants to know about any famous alumni in the music department	Current Student	Professor, Staff	1	2	1	3	4	1	3	2	0
6*	John wants to know about any famous alumni in the music department	Professor	Professor, Staff	1	1	1	3	4	1	3	2	0
6**	John wants to know about any famous alumni in the music department	Staff	Professor, Staff	1	1	1	3	4	2	3	1	0
											0	0
<b>Possible Scenario : John (current undergrad) wants to find a job on campus</b>											0	0
1	User wants to see if there is any website that helps student find jobs	Current Student	Prospective Student	3	2	2	3	4	1	2	4	2
1*	User wants to see if there is any website that helps student find jobs	Prospective Student	Prospective Student	2	3	2	3	4	1	2	4	2
2	User wants to see how much he can get paid	Current Student	Prospective Student	3	2	2	4	5+	1	3	6	2
2*	User wants to see how much he can get paid	Prospective Student	Prospective Student	3	2	2	4	5+	1	3	6	2
3	User wants to know how to use work study	Current Student	Prospective Student	1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
4	User wants to know how to find job related to his/her major	Current Student	Prospective Student	2	2	2	3	5+	2	3	2	0
5	User wants to know in what way he can get paid	Current Student	Prospective Student	1	1	1	4	5+	2	3	2	1
5*	User wants to know in what way he can get paid	Prospective Student	Prospective Student	1	1	1	4	5+	2	3	2	1
6	User wants to know what would be hiring process	Current Student	Prospective Student	2	2	2	5	5+	2	3	6	4
6*	User wants to know what would be hiring process	Prospective Student	Prospective Student	2	2	2	5	5+	2	3	6	4
7	User wants to know what is minimum requirement to apply for a job	Current Student	Prospective Student	2	1	1	4	5+	2	3	2	1
7*	User wants to know what is minimum requirement to apply for a job	Prospective Student	Prospective Student	2	1	1	4	5+	2	3	2	1
8	User wants to know about deadline for applying certain jobs	Current Student	Prospective Student	3	2	2	4	5+	2	3	4	2
8*	User wants to know about deadline for applying certain jobs	Prospective Student	Prospective Student	3	2	2	4	5+	2	3	4	2
9	User wants to know if there would be any job fair on campus for on campus positions	Current Student	Parents	2	3	2	3	4	1	2	4	2
9*	User wants to know if there would be any job fair on campus for on campus positions	Parents	Parents	2	1	1	3	4	1	2	2	1
10	User wants to know which jobs are available for undergraduates	Current Student	Prospective Student	2	2	2	3	4	1	2	4	2
10*	User wants to know which jobs are available for undergraduates	Prospective Student	Prospective Student	1	2	1	3	4	1	2	2	1
											0	0
<b>Possible Scenario : John (current undergrad) wants to join a sports club (i.e. basketball)</b>											0	0
1	User wants to know which sports clubs are available in school	Current Student	Prospective student, Parents	3	1	1	3	5	2	3	1	0
1*	User wants to know which sports clubs are available in school	Prospective Student	Prospective student, Parents	3	1	1	3	5	2	3	1	0
1**	User wants to know which sports clubs are available in school	Parents	Prospective student, Parents	2	1	1	3	5	2	3	1	0
2	User wants to know if there is any tryouts to join clubs	Current Student	Prospective Student	2	2	2	3	5	3	3	0	0
2*	User wants to know if there is any tryouts to join clubs	Prospective Student	Prospective Student	2	2	2	3	5	3	3	0	0
3	User wants to know how much it costs every quarter	Current Student		2	1	1	3	5	3	3	0	0
4	User wants to know about the minimum requirement to join clubs	Current Student	Prospective Student	2	2	2	3	5	2	2	2	2
4*	User wants to know about the minimum requirement to join clubs	Prospective Student	Prospective Student	2	2	2	3	5	2	2	2	2
5	User wants to find contact information	Current Student	Prospective Student	2	1	1	2	4	2	2	0	0
5*	User wants to find contact information	Prospective Student	Prospective Student	1	1	1	2	4	2	2	0	0
6	User wants to know when/what is the earliest upcoming events that he/she can watch	Current Student	Prospective Student	1	3	1	2	3	1	2	1	0
6*	User wants to know when/what is the earliest upcoming events that he/she can watch	Prospective Student	Prospective Student	1	3	1	2	3	1	2	1	0
7	User wants to know which sports are available in IM league	Current Student		2	2	2	2	3	2	2	0	0
8	User wants to know when he/she can sign up for IM league	Current Student		1	1	1	2	2	2	2	0	0
9	User wants to know how often they have practice	Current Student	Prospective Student	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A

9*	User wants to know how often they have practice	Prospective Student	Prospective Student	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
10	User wants to know if he/she can earn credits for playing sports	Current Student		1	1	1	3	4	3	2	0	1
											0	0
	<b>Possible Scenario : Amanda (current undergrad student) wants to know about job fairs (date, location, etc)</b>										0	0
1	user wants to know if there are any field-specific job fairs	Current Student	Professor, Staff	3	2	2	2	4	1	1	2	2
1*	user wants to know if there are any field-specific job fairs	Professor	Professor, Staff	2	1	1	2	4	1	1	1	1
1**	user wants to know if there are any field-specific job fairs	Staff	Professor, Staff	2	1	1	2	4	1	1	1	1
2	user wants to know what she should bring to fairs	Current Student		2	1	1	2	4	1	2	1	0
3	user wants to know success rate for students in the past finding jobs	Current Student	Prospective Student	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A
3*	user wants to know success rate for students in the past finding jobs	Prospective Student	Prospective Student	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A
4	user wants to know when the fair dates, locations, and times are	Current Student		3	2	2	2	4	1	1	2	2
5	user wants to know what companies are attending which fairs	Current Student	Prospective Student, Professor, Staff	3	2	2	2	5	1	2	2	0
5*	user wants to know what companies are attending which fairs	Prospective Student	Prospective Student, Professor, Staff	3	2	2	2	5	1	2	2	0
5**	user wants to know what companies are attending which fairs	Professor	Prospective Student, Professor, Staff	2	1	1	2	5	1	2	1	0
5***	user wants to know what companies are attending which fairs	Staff	Prospective Student, Professor, Staff	2	1	1	2	5	1	2	1	0
6	user wants to know about dress code	Current Student		2	1	1	2	4	1	2	1	0
7	user seeks source for past attendee advice	Current Student		2	2	2	3	5+	N/A	N/A	N/A	N/A
8	user wants to know what they can expect at the fair	Current Student	Prospective Student	2	1	1	2	4	2	2	0	0
8*	user wants to know what they can expect at the fair	Prospective Student	Prospective Student	2	2	2	2	4	2	2	0	0
9	user is curious if they're qualified enough and what their competition might be like	Current Student	Prospective Student	3	1	1	N/A	N/A	N/A	N/A	N/A	N/A
9*	user is curious if they're qualified enough and what their competition might be like	Prospective Student	Prospective Student	3	1	1	N/A	N/A	N/A	N/A	N/A	N/A
10	user wants to know what kind of jobs people find at fairs and salaries	Current Student		2	2	2	3	5+	N/A	N/A	N/A	N/A
											0	0
	<b>Possible Scenario: Mr. and Mrs. Banks (parents) want to know the basic budgets (tuition and living costs) for undergraduates</b>										0	0
1	user wants to know about applying for financial aid	Parents	Current Student, Prospective Student	3	2	2	2	3	1	2	2	0
1*	user wants to know about applying for financial aid	Current Student	Current Student, Prospective Student	3	3	3	2	3	1	2	3	0
1**	user wants to know about applying for financial aid	Prospective Student	Current Student, Prospective Student	2	2	2	2	3	1	2	2	0
2	user wants to know what scholarships and grants are available, as well as requirements and how to apply	Parents	Current Student, Prospective Student	2	2	2	2	4	1	2	2	0
2*	user wants to know what scholarships and grants are available, as well as requirements and how to apply	Current Student	Current Student, Prospective Student	3	2	2	2	4	1	2	2	0
2**	user wants to know what scholarships and grants are available, as well as requirements and how to apply	Prospective Student	Current Student, Prospective Student	2	2	2	2	4	1	2	2	0
3	user wants to know costs in comparison to other schools	Parents	Current Student, Prospective Student	3	1	1	2	4			2	2
3*	user wants to know costs in comparison to other schools	Current Student	Current Student, Prospective Student	2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
3**	user wants to know costs in comparison to other schools	Prospective Student	Current Student, Prospective Student	2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
4	user wants to know about paying plans	Parents	Current Student	2	1	1	3	5+	2	2	1	1
4*	user wants to know about paying plans	Current Student	Current Student	2	1	1	3	5+	2	2	1	1
5	user wants to know about semester(quarter) expenses	Parents		2	1	1	2	4	1	1	1	1
6	user needs to pay tuition balance	Parents	Current student	2	1	1	3	4	2	3	1	0
6*	user needs to pay tuition balance	Current Student	Current student	3	1	1	3	4	2	3	1	0
7	user is concerned about extra fees and needs to contact staff	Parents	Current Student	2	2	2	4	3	2	3	4	2
7*	user is concerned about extra fees and needs to contact staff	Current Student	Current Student	3	2	2	4	3	2	3	4	2
8	user wants to know about estimated living costs for one year	Parents	Current Student, Prospective Student	3	2	2	4	5	1	2	6	4
8*	user wants to know about estimated living costs for one year	Current Student	Current Student, Prospective Student	3	2	2	4	5	1	2	6	4
8**	user wants to know about living costs in la jolla	Prospective Student	Current Student, Prospective Student	3	2	2	4	5	N/A	N/A	N/A	N/A
9	user wants to know what is included within tuition	Parents	Current Student, Prospective Student	2	1	1	5	5+	1	2	4	3
9*	user wants to know what is included within tuition	Current Student	Current Student, Prospective Student	3	2	2	5	5+	1	2	8	6
9**	user wants to know what is included within tuition	Prospective Student	Current Student, Prospective Student	2	2	2	5	5+	1	2	8	6
											0	0
	<b>Posible Scenario : Mr. and Mrs. Banks (parents) want to know which transportation is available to students</b>										0	0
1	User wants to know if there is school shuttle available	Parents	Prospective Student	3	1	1	2	3	N/A	N/A	N/A	N/A
1*	User wants to know if there is school shuttle available	Prospective Student		3	1	1	2	3	N/A	N/A	N/A	N/A
2	User wants to know how much he/she should pay to use school shuttle	Parents	Prospective Student	2	1	1	3	5+	N/A	N/A	N/A	N/A
2*	User wants to know how much he/she should pay to use school shuttle	Prospective Student		2	1	1	3	5+	N/A	N/A	N/A	N/A
3	User wants to know about shuttle routes	Parents	Prospective Student	2	1	1	2	3	N/A	N/A	N/A	N/A
3*	User wants to know about shuttle routes	Prospective Student		3	1	1	2	3	N/A	N/A	N/A	N/A
4	User wants to know where shuttle stops on campus	Parents	Prospective Student	1	1	1	2	3	N/A	N/A	N/A	N/A
4*	User wants to know where shuttle stops on campus	Prospective Student		3	1	1	2	3	N/A	N/A	N/A	N/A
5	User wants to know if there is any application that text bus time alerts to students	Parents	Current Student, Prospective Student	1	1	1	2	3	N/A	N/A	N/A	N/A
5*	User wants to know if there is any application that text bus time alerts to students	Current Student		3	1	1	2	3	N/A	N/A	N/A	N/A
5**	User wants to know if there is any application that text bus time alerts to students	Prospective Student		2	1	1	2	3	N/A	N/A	N/A	N/A
6	User wants to know they are allowed to bring bike inside	Parents	Current Student, Prospective Student	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A

6*	User wants to know they are allowed to bring bike inside	Current Student		2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
6**	User wants to know they are allowed to bring bike inside	Prospective Student		2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
7	User wants to know about schedule for weekdays and weekends	Parents	Current Student, Prospective Student	1	1	1	2	4	N/A	N/A	N/A	N/A
7*	User wants to know about schedule for weekdays and weekends	Current Student		3	2	2	2	4	N/A	N/A	N/A	N/A
7**	User wants to know about schedule for weekdays and weekends	Prospective Student		2	1	1	2	4	N/A	N/A	N/A	N/A
8	User wants to know they are allowed to bring pets inside	Parents	Current Student, Prospective Student	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
8*	User wants to know they are allowed to bring pets inside	Current Student		2	1	1	N/A	N/A	N/A	N/A	N/A	N/A
8**	User wants to know they are allowed to bring pets inside	Prospective Student		1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
9	User wants to know how often school shuttle arrives on campus and whether or not they go off campus as well	Parents	Current Student, Prospective Student	2	2	1	2	3	N/A	N/A	N/A	N/A
9*	User wants to know how often school shuttle arrives on campus and whether or not they go off campus as well	Current Student		3	2	2	2	3	N/A	N/A	N/A	N/A
9**	User wants to know how often school shuttle arrives on campus and whether or not they go off campus as well	Prospective Student		2	2	2	2	3	N/A	N/A	N/A	N/A
10	User wants to know how to pay the cost of using the shuttle	Parents	Prospective Student	2	1	1	3	5+	N/A	N/A	N/A	N/A
10*	User wants to know how to pay the cost of using the shuttle	Prospective Student		2	1	1	3	5+	N/A	N/A	N/A	N/A
	Possible Scenario : Damien (prospective grad student) wants to know how to apply for a graduate program										0	0
1	user wants to know what departments offer graduate programs	Current Student	Parents, Prospective Student	2	2	2	2	3	1	2	2	0
1*	user wants to know what departments offer graduate programs	Parents	Parents, Prospective Student	2	2	2	2	3	1	2	2	0
1**	user wants to know what departments offer graduate programs	Prospective Student	Parents, Prospective Student	1	1	1	2	3	1	2	1	0
2	user wants to know what programs are offered (masters, phd, etc.)	Current Student	Parents, Prospective Student	3	1	1	2	3	1	2	1	0
2*	user wants to know what programs are offered (masters, phd, etc.)	Parents	Parents, Prospective Student	2	1	1	2	3	1	2	1	0
2**	user wants to know what programs are offered (masters, phd, etc.)	Prospective Student	Parents, Prospective Student	2	1	1	2	3	1	2	1	0
3	user wants to know about requirements for admission	Current Student		3	1	1	2	4	1	2	1	0
4	user wants to know about costs for attendance	Current Student	Parents	3	2	2	3	5	1	2	4	2
4*	user wants to know about costs for attendance	Parents	Parents	3	2	2	3	5	1	2	4	2
5	user wants to know average statistics for admitted students (GPA, GRE, etc.)	Current Student		2	1	1	3	5+	N/A	N/A	N/A	N/A
6	user wants to know about faculty for the business department	Current Student		2	1	1	2	4	N/A	N/A	N/A	N/A
7	user wants to know about department rankings	Current Student		1	2	1	N/A	N/A	N/A	N/A	N/A	N/A
8	user wants to know about internship opportunities within the department	Current Student		1	3	1	2	5	1	2	1	0
9	user wants to browse class catalogue	Current Student		1	1	1	2	4	1	2	1	0
10	user wants to compare grad programs at other schools	Current Student		1	1	1	N/A	N/A	N/A	N/A	N/A	N/A
	Possible Scenario : Amanda (current undergrad student) wants to know what kinds of projects (research) are currently available										0	0
1	User wants to know about faculty in major she is interested in	Current student	Prospective Student	2	2	2	2	4	1	2	2	0
1*	User wants to know about faculty in major she is interested in	Prospective Student	Prospective Student	2	2	2	2	4	1	2	2	0
2	User wants to know if there is a minimum qualification for applying to research positions	Current student	Prospective Student	2	3	2	3	5+	2	3	2	0
2*	User wants to know if there is a minimum qualification for applying to research positions	Prospective Student	Prospective Student	2	2	2	3	5+	2	3	2	0
3	User wants to see if any professor/faculty is in need of students	Current student	Prospective Student	2	3	2	3	5+	3	3	0	0
3*	User wants to see if any professor/faculty is in need of students	Prospective Student	Prospective Student	2	3	2	3	5+	3	3	0	0
4	User wants to see if there is any paid research	Current student	Prospective Student	2	3	2	3	5+	2	2	2	2
4*	User wants to see if there is any paid research	Prospective Student	Prospective Student	2	3	2	3	5+	2	2	2	2
5	User wants to know which research topics she can participate in	Current student	Prospective Student	2	2	2	2	4	2	2	0	0
5*	User wants to know which research topics she can participate in	Prospective Student	Prospective Student	2	2	2	2	4	2	2	0	0
6	User wants to see if there is any club that helps student find research	Current student	Prospective Student	1	2	1	3	5	1	2	2	1
6*	User wants to see if there is any club that helps student find research	Prospective Student	Prospective Student	1	2	1	3	5	1	2	2	1
7	User wants to know if there is any class that he/she can work on research and also get credits	Current student	Prospective Student	2	1	1	3	5+	2	3	1	0
7*	User wants to know if there is any class that he/she can work on research and also get credits	Prospective Student	Prospective Student	1	1	1	3	5+	2	3	1	0
8	User wants to know faculty's email addresses that she wants to contact	Current student	Prospective Student	1	1	1	2	3	1	2	1	0
8*	User wants to know faculty's email addresses that she wants to contact	Prospective Student	Prospective Student	1	1	1	2	3	1	2	1	0
9	User wants to know about current students who are working on research	Current student	Prospective Student	1	1	1	3	5+	3	3	0	0
9*	User wants to know about current students who are working on research	Prospective Student		1	1	1	3	5+	3	3	0	0
10	User wants to know if there is any other nearby schools or companies that have research positions	Current student		1	2	1	3	5	N/A	N/A	N/A	N/A
			Total									
			Prospective Student	105	90	82	125	125	60	87	72	29
			Current Student	171	141	127	197	208	97	146	134	56
			Parents	49	33	31	58	66	17	28	33	16

			Staff	44	33	30	58	67	23	43	38	13
			Professor	33	36	31	59	65	23	44	42	15