

Elizabeth Spann

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EDUCATION

Creative Technology & Design (CTD)
University of Colorado Boulder

Boulder, CO
Expected Graduation date is May of 2025

RELEVANT COURSEWORK

CTD Major Classes:

- Design Foundations
- Special Topics in Creative Technology and Design
- Image
- Sound

EXPERIENCE

Customer Service Representative

May 2021 – August 2021

Mattress Insider

- Worked as customer service representative helping individuals complete orders/returns/questions for specialized mattresses and bedding for RVs, semi trucks, and other odd size bedding needs.
- Wrote tickets to route customers requests to their proper channel within our company, called back customers to confirm orders and ensure proper completion of orders.
- Learned how to organize and file important paperwork through excel and Google Documents.
- Talked to customers in an efficient manner through listening skills and clear communication.

Dance Competitor/Instructor/DJ

September 2010 to Present

- Opportunely reached the highest level as a West Coast Swing competitor with many awards at competitions all across the United States as one of the youngest competitors.
- Successfully instructed at multiple events and ballrooms with classes ranging in size from 25-100 individuals as well as private instruction.
- Accomplished a dance club at my high school, Cherry Creek High School, from scratch with consistent attendance.
- Cultivated a well known presence as a DJ for events with 100-1000 individuals attending knowing how to cater to each diverse demographic accordingly.
- Learned how to change communication and teaching skills with different leveled students.

LEADERSHIP EXPERIENCE

GoldShirt Mentor

July 2022 – Present

GoldShirt

- Worked as a leader with other mentors like myself to advise Engineering freshman entering the school of Engineering at CU Boulder
- Helped Engineering Freshman students through a Engineering projects class with working with teammates, communication, problem solving, laser cutting, 3D printing, web design, and formal presentation.
- Continued my mentoring throughout the school year to advise the Freshman students through their life experiences and studies by meeting with them weekly at a scheduled time and planning their next steps for success.

Club Member/Membership Chairperson

Fall 2017 – Spring 2019

FCCLA

- Contributed as a board member in my Junior year for the Family, Career and Community Leaders of America club by attending meetings continuously and identifying outstanding members.
- Attended and presented at the Denver Convention Center for the FCCLA State Competition in my Sophomore Year and won bronze.

TECHNICAL SKILLS

Proficient with:

- C++
- HTML & CSS
- JavaScript
- Java
- Python