

The Papyrus Adventure

On the 28th of November, the IT Department of TGM Vienna visited Papyrus Headquarters, a leader in enterprise software solutions. The visit featured an engaging three-hour presentation that offered valuable insights into Papyrus' cutting-edge platform and its applications in business process optimization.

Informative Presentation

The session began with an overview of Papyrus' core solutions, including Customer Communication Management (CCM), process automation, and data integration. Live demonstrations showcased how the platform uses AI and machine learning to enhance communication, streamline workflows, and deliver actionable insights. Key highlights included:

- CCM: Personalized, multi-channel communication tailored for consistent customer experiences. Process Automation: Efficient workflows to replace manual processes.
- Data Integration: Seamless integration with enterprise systems to improve analytics. Interactive Learning
- Owlfi: a custom-developed AI helper, specifically designed for the Papyrus Software Students actively participated, posing questions about scalability and adaptability. The Papyrus team provided thoughtful responses, demonstrating their commitment to customizable solutions for businesses of all sizes.

Conclusion

The experience enriched our understanding of enterprise software, inspiring us for future projects. We thank Papyrus for their hospitality and insights, which left a lasting impression.

Was ist das Ziel des Seminars?

Die Schüler über die Software Papyrus zu informieren und zu zeigen, wie die Theorie des Unterrichts, Praktisch angewendet werden kann.

Was sind die Vorteile von flexiblen Prozessen?

Man muss nicht alle möglichen Cases und Variationen abdecken, es reicht, wenn man das Pattern angibt.

Wie definiert man Value Streams mit Papyrus Converse?

Indem man Geschäftsaktivitäten als modellierte Abläufe visualisiert, die einen Mehrwert für den Kunden liefern und systematisch optimiert werden.