Block-based Programming for Two-Armed Robots: A Comparative Study

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ABSTRACT

Programming industrial robots is difficult and expensive. Although recent work has made substantial progress in making it accessible to a wider range of users, it is often limited to simple programs and its usability remains untested in practice. In this article, we introduce Duplo, a block-based programming environment that allows end-users to program two-armed robots and solve tasks that require coordination. Duplo positions the program for each arm side-by-side, using the spatial relationship between blocks from each program to represent parallelism in a way that end-users can easily understand. This design was proposed by previous work, but not implemented or evaluated in a realistic programming setting. We performed a randomized experiment with 52 participants that evaluated Duplo on a complex programming task that contained several sub-tasks. We compared Duplo with RobotStudio Online YuMi, a commercial solution, and found that Duplo allowed participants to solve the same task faster and with greater success. By analyzing the information collected during our user study, we further identified factors that explain this performance difference, as well as remaining barriers, such as debugging issues and difficulties in interacting with the robot. This work represents another step towards allowing a wider audience of non-professionals to program, which might enable the broader deployment of robotics.

KEYWORDS

two-armed, robots, end-users, block-based, programming

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1 INTRODUCTION

The introduction of collaborative robots [13]—robots that can safely work hand-in-hand with humans—allows robots to be deployed in many new environments and dramatically increases the range of tasks robots can perform [31]. Unfortunately, even though this increases the theoretical utility of industrial robots, they remain difficult and expensive to program, hindering their practical adoption [27]. For traditional robot programming environments such as *ABB RobotStudio* [2] or *ROS Development Studio* [38], being easy to learn and use is not a priority, which means that they can intimidate new users and overwhelm novices. To use them effectively, engineers must be both competent general-purpose programmers and experts in the domain of robotics [34], a combination that is both rare and expensive. This has led to the creation of a cottage industry of robotics integration companies that buy, program, and re-program robots for companies.

There have been many attempts to make robot programming simpler and more accessible to non-experts, such as *end-users* who usually do not have formal programming education [11]. Such work has focused on tasks like moving robotic arms, picking up and carrying items, or tending machines. Programs for these simple tasks can sometimes be created without any traditional programming at all, using tools often branded as *no-code* environments (e.g., ScalableArc[1], FuzzyStudio[2]). In contrast to creating traditional programs, users leverage techniques like demonstration-based learning [8], natural language teaching [37], or object recognition to train robots [7]. However, no-code approaches are inherently limited: replaying movements precludes branching behavior, modifying existing programs becomes tedious, and more complex tasks such as coordinating multiple robots are difficult or impossible.

To bridge the gap between traditional programming and no-code approaches, a number of *low-code* tools, which make programming accessible to users with little to no training, have been developed. Figure 1 shows *RobotStudio Online YuMi (ROY)*, a commercially-available low-code programming environment that targets two-armed robots. ROY builds on top of the widely-deployed expert robotics language *RAPID* [4], but instead of using low-level, built-in commands, it provides a higher level of abstraction via commands like Move or OpenHand. The ROY environment does not allow direct editing of program code as text, but instead uses a set of buttons (on the right of Figure 1) that trigger a graphical workflow to add and define new commands. ROY helps end-users by raising the programming abstraction level and guiding their edits, but inherits many of the drawbacks of both traditional and no-code tools. For example, while graphical workflows help with inserting new code, they make editing existing code complicated, and the environment provides little help with understanding advanced commands like MoveSync that target two robot arms at once.

Following the increasing interest in collaborative robots and the wide range of applications they can target, we explore how block-based programming can support end-users in developing code for collaborative two-armed robots. In this paper, we refer to end-users as individuals with little to no experience in robot programming. *Block-based programming* is a framework commonly used as a foundation for low-code systems, including the robotics domain [39]. It has become prevalent in computer science education, with millions of children learning to code in environments like Scratch and Alice [14, 22, 40].

Unlike traditional programming tools, block-based programming environments do not use text, but instead visualize the structure of a program using jigsaw-like shapes that can be dragged, dropped, and connected. This visual metaphor allows users to predict how code elements interact with each other and makes it explicit whether code elements can be combined into an executable program [44]. Numerous studies have shown that block-based programming is an effective mechanism for introducing novices to programming [43].

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[1] https://scalablerobotics.ai/

[2] https://flr.io/products/fuzzy-studio/

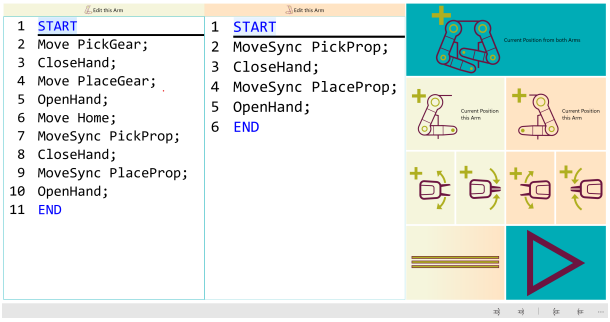

Figure 1: RobotStudio Online YuMi programming interface for two-armed robots: Two canvases show RAPID code for each arm side-by-side, with buttons allowing the quick insertion of commands into the code.

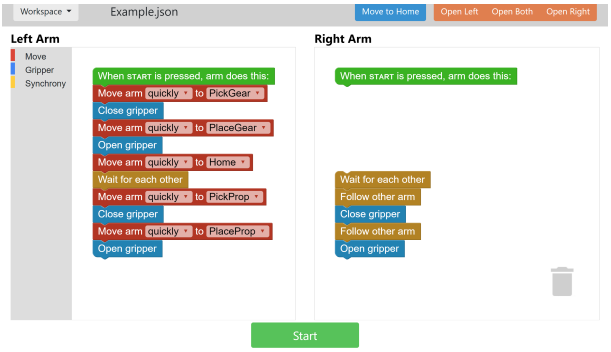

Figure 2: Interface of the Duplo programming language. Users can drag blocks from a toolbox on the left onto the programming canvases and attach them to existing blocks to create a program. Blocks that affect both arms are duplicated across canvases and vertically aligned.

There exist several tools that try to adapt the block-based framework to robotics, the most notable being *OpenRoberta* [18] and *CoBlox* [42]. However, these approaches do not target robots with more than one arm, largely due to the inherent complexity that arises from parallel programming. This makes them inherently limited, as common industrial tasks require two robot arms to cooperate to solve tasks, such as carrying large items or assembling machine parts [20]. Due to the lack of beginner-friendly environments focused on two-armed robots, our study proposes a practical investigation of how block-based environments can be used in the programming of two-armed robots by end-users.

To do so, this paper introduces and evaluates *Duplo*, an easy-to-use block-based programming system for *cooperative programs* that controls an industrial robot with two arms. As illustrated by Figure 2, Duplo presents users with two block-based programming canvases side-by-side and features cross-canvas blocks that are synchronized between the canvases to represent parallel commands. This design was explored by previous work through mock-up programs and a front-end prototype, but never implemented or tested with actual robots [32]. Our work implements the design in a refined form and evaluates the use of the block-based paradigm using a two-armed robot.

In our evaluation of Duplo, we compare it to RobotStudio Online YuMi [1]. ROY is the only existing robotics tool we are aware of that targets end-users and supports the programming of two-armed robots. In addition, ROY provides a similar set of features as Duplo and targets the same two-armed robot model, with equivalent robot commands being available in both languages. This makes ROY an ideal candidate for evaluating the impact that the block-based editing paradigm and synchronized blocks have on end-users programming two-armed robots.

To compare the two programming environments, we performed a randomized controlled experiment with 52 end-user participants. Our participants, primarily university students with little to no robot programming experience, were randomly assigned to one of the two programming systems and given a brief introduction on how to use it. They were then presented with a programming task that consisted of multiple stages in which participants had to coordinate two robot arms to jointly carry and assemble a series of items. We recorded whether participants completed each stage of the programming task, how long they took to do so, the number and kind of programming mistakes they made, and how many attempts they needed to test their programs. We found that participants who used the Duplo block-based environment made fewer programming mistakes, were able to solve the given tasks with greater success, and required less time on average.

2 BACKGROUND

In this Section, we provide a brief overview of the two programming environments we compare in our experiment: the existing graphical-based system RobotStudio Online YuMi that is available commercially [1], and the block-based programming tool Duplo we introduce in this work.

2.1 RobotStudio Online YuMi

RobotStudio Online YuMi[3] (ROY) is a programming interface created by the robot manufacturer ABB to control their two-armed collaborative robot YuMi. It is designed to demonstrate the range of tasks that two robot arms can solve when they cooperate. ROY is developed to be beginner-friendly and accessible to end-users who would be overwhelmed by traditional tools like ABB's RobotStudio [2]. To the best of our knowledge, it is the only programming tool available in the market that is both beginner-friendly and supports the programming of a two-armed industrial robot.

As Figure 1 illustrates, ROY's main interface contains two canvases on the left where the RAPID code is displayed and a panel on the right with graphical buttons used to implement new robot instructions. The two canvases on the left contain the program code for each robotic arm that is targeted by the environment, and are used to visualize instructions created by the user. When the user presses a button on the right panel, the RAPID instruction assigned to that button is displayed on the canvas respective to that robot arm. The instructions displayed on the canvases are similar to the ones from professional tools of the same manufacturer, although boilerplate code such as function headers and variable definitions are hidden. As users compile and run their code (using the button on the bottom right), the two programs are combined with their respective boilerplate code and deployed onto their respective robot arms. The entire project can also be saved into a single file and restored later to continue editing the code in ROY.

The programming process in ROY is purely based on button interactions on the interface. The first button on the main interface,

[3]https://www.youtube.com/watch?v=jEbaaqNPh9c

"Current position from both arms", generates code that simultaneously moves both arms to their current position. The second row has two buttons, "Current Position this arm" for each arm, that generate code to move only the corresponding arm. For these buttons, the target location is automatically set to a variable that contains the current location of the connected physical robot at the moment the button is clicked. This way of capturing locations by directly manipulating a physical robot is called *lead-though programming* and is commonly used in end-user robotics systems [8, 39]. The third row has four buttons, "Open Gripper" and "Close Gripper" for each arm, that generate code to open or close the grippers in its respective canvas. Lastly, the button on left side of the bottom row adds a command to both canvases that makes the program being executed in each arm wait for each other, for example when one arm is supposed to remain idle while the other one conducts work.

All of the described buttons can only be used to insert new code at the currently selected line number. However, users can also edit the program's source code of each arm using the "Edit this arm" button on top of each canvas. This button switches into a similar interface that only shows a specific arm's instructions. To edit existing commands, users can manually delete code and replace it with new instructions using buttons on the "Edit this arm" interface. Existing variables can also be overridden with a new location, allowing users to fine-tune their existing programs without having to edit the code manually. By providing a programming environment where beginners can implement programs for two-armed robots using simple button interactions, ABB defines ROY as a "*fast introduction to robot programming*" [1].

2.2 Duplo: Block-based Cooperative Programming

Duplo is a block-based programming tool that supports cooperative two-armed robot programs. Duplo uses similar commands as existing beginner-friendly block-based programming languages for robots [45, 17, 42], which feature high-level commands such as "*Move arm <speed> to <position>*" and "*Open gripper*". However, unlike previous block-based languages, which focused on a single robot arm executing a single program, Duplo targets two robot arms at once and allows users to write programs that are executed simultaneously. It further integrates lead-through programming to define locations, similar to how positions are declared in ROY.

Figure 2 shows Duplo's user interface. Similar to ROY, it features two programming canvases side-by-side, each containing the program for one robot arm. On the left side of the environment, a sidebar provides a number of drawers with available programming blocks. The blocks are grouped thematically into movement commands, gripper commands, and synchronization commands. Blocks can be dragged from the drawers onto one of the two canvases and attached to existing blocks, as illustrated by their jigsaw shape.

A unique feature of Duplo compared to other block-based languages is the availability of blocks that target both robot arms at once, and that therefore exist in both of the programming canvases. The "*Wait for each other*" block synchronizes the state of both arms before proceeding to the next instruction, and the "*Move arm <speed> to <position> and follow on the other side*" block is used to perform a simultaneous movement of both arms at once. When a programmer drags one of these blocks onto one of the programming canvases, it is automatically inserted into the other canvas as well. The blocks can be edited and moved to a different point in the program by dragging either of the two representations, with the other representation following along accordingly. The environment ensures that complementary blocks are always vertically aligned, making it easy to identify how they correspond to each other. This allows users to visually track the timing of the two programs as they edit them, and signals them to potentially add more synchronization blocks to ensure the correct sequence of commands.

The design of Duplo is based on the findings of previous work [32], which evaluated different design alternatives for coordinating two-armed robots. The Duplo environment follows the design approach that was deemed best by that work, using explicit synchronization blocks and vertical alignment to represent concurrent robot behavior. However, unlike previous work, which used mock-ups and front-end prototypes to compare design alternatives, Duplo features a fully-functional implementation that targets a real two-armed robot.

This implementation allows us to compare Duplo to ROY, which features a similar complexity of programming features and targets the same robot model. Even though both languages adopt distinct programming styles (*block-based* vs. *graphical-based*), the similarities between Duplo and ROY make them suitable for comparison. Both are among the few tools available for two-armed robot programming. They are specifically designed to be user-friendly for individuals without experience in robot programming and offer comparable movement and synchronization commands. The industrial robot and the *lead-through capability* used in both languages are also the same. In other words, equivalent solutions can be implemented in both languages. More technical details on how we implemented Duplo and the data collected from our case study are available in our replication package[4].

3 RELATED WORK

Our work on Duplo is inspired by previous attempts to make robot programming accessible to end-users. We have already explained the most directly related tool, RobotStudio Online YuMi, in Section 2.1. In this section, we situate Duplo and ROY in the context of other relevant work. We focus on end-user approaches that either target the domain of robotics or that use block-based programming.

End-user Robotics Tools

There exists a large corpus of previous work that has tried to make robot programming more accessible to end-users. Most studies focus on implementing new programming systems to support end-users, and we will discuss them in this section [6, 9]. We use the categories of Biggs and MacDonald's survey of programming systems from 2003 to categorize them, as their categories still apply to today's systems [11]. This survey categorized robot programming systems based on their approach: *manual* or *automatic*. Manual tools use custom domain-specific programming languages like *RAPID* [4] to support robot programming. Automatic tools strive to eliminate the need for traditional programming by using alternative modalities, such as *lead-through programming* [27] or *demonstration-based learning* [8].

Both manual and automatic tools have an extensive range of target audiences in end-user robot programming, and their approaches to making robot programming easier are diverse. The manual systems *Open Roberta* [18] and *BEESM* [35], for example, implement block-based languages to support end-users with no programming experience in robotics. Other manual systems, such as the *RC+ Express* [16] and *Polyscope* [29], propose more complex programming environments and target users with prior experience

[4] https://zenodo.org/record/8133187

in robot programming. In automatic systems, the alternatives are also diverse. To replace traditional programming languages, studies have explored other technologies to support the programming of robots. Mixed and virtual reality environments have been created as an alternative to more conventional approaches [26, 21, 46, 12]. Procedural languages have also been replaced with other programming tools based on familiar robotics concepts, such as *path planning* [30, 28].

The primary influence for our work was *CoBlox*, a beginner-friendly programming environment for collaborative robot arms [39]. CoBlox combines manual and automated robot programming techniques: Users can use a block-based programming environment to define the overall structure of their programs and then use lead-through programming to define the target position for each arm movement. An evaluation by the authors of CoBlox found that novice programmers can learn how to use CoBlox faster and solve simple programming tasks more effectively than with other commercially available tools [42]. CoBlox is easy to learn but also limits the complexity of the programs it supports. All programs are linear sequences of commands that move a single robot arm. CoBlox cannot be used to program any tasks where multiple robot arms need to interact.

Both manual and automated systems typically have to compromise between beginner-friendliness and the maximum task complexity they can support. CoBlox, the main inspiration for Duplo, combines the qualities of both types of systems but is limited to one-armed robots. The study presented in this work aims to expand the capabilities of CoBlox to two-armed robots to evaluate how end-users perceive block-based programming systems on real two-armed robots.

Block-based Programming

Block-based programming is a visual alternative for text-based languages [24]. In this visual approach, programmers combine visual jigsaw-styled blocks representing programming functionalities to implement their solutions. These blocks are usually organized and colored by type (e.g., operators, data, control) and can be dragged and dropped into a canvas where the program is visually represented. Block-based languages are widely used in computer science education and other fields related to end-user programming. In robotics, block-based programming is also used as one of the common end-user programming alternatives to traditional languages. Blocks in the robotics domain usually represent robot instructions translated to the robot controller by a back-end application.

Among the block-based solutions that inspired our work are educational tools such as *Scratch* [22] and *Snap!* [45], as well as the aforementioned robotic solution CoBlox [39]. Regarding two-armed robot programming, we focused our inspiration on a previous work that explored different layouts for block-based languages in this context [32]. Their best-performing design solution was adapted to our application and used as the primary influence for Duplo. Although many studies already exist on block-based programming, none has yet explored the programming of two-armed robots on physical robots in practice. We believe that our study may provide insight into end-user programming with block-based languages on real-world robots.

4 METHOD

In this section, we describe the controlled experiment we conducted to compare Duplo and RobotStudio Online YuMi using a two-armed collaborative robot. The goal of our experiment was to evaluate how end-users solve a complex task using a two-armed robot using either ROY or Duplo. Figure 3 presents an overview of the experimental procedure and the individual steps that were split across three experimental phases. The entire methodology was refined through a pilot study using feedback from 31 individuals and approved in advance by an institutional review board.

4.1 Recruitment

We advertised our experiment to undergraduate students enrolled at a single university in the United States. To ensure a diverse range of participant backgrounds, we sent advertisement emails to different departments and distributed flyers to students around the campus. We advertised that the experiment involved robot programming, but emphasized that it was focused on end-users without any previous programming experience. A 50 USD gift card for a local bookstore was offered as an incentive to all participants.

4.2 Experimental Setup

Each participant was provided with one of the two programming environments and a robot to execute their code and record positions via lead-through programming. The robot used in the experiment was an ABB YuMi (IRB 14000) [3], a collaborative robot with lead-through capabilities. Figure 4 shows the physical layout of the experiment as it was presented to participants. A laptop running the assigned programming environment was placed on a table adjacent to the workstation where the two-armed robot was mounted. Participants were able to program using either the laptop's touch-screen monitor or the built-in keyboard and touch-pad. In addition to the robot, the workstation contained 3D printed objects relevant to the task participants were asked to solve.

4.3 Experimental Procedure

Participants were randomly assigned to one of two groups after they consented to join the experiment. One group was assigned the Duplo environment, and the other group used the ROY environment. Although participants were divided into two groups, each participant was scheduled for an individual session to try the experimental procedure. The only individual rather than the participant in a session was a proctor, who was instructed not to provide extra information to the participants.

Other than the assigned programming environment and respective training, both groups were provided with the same setup and task descriptions. The experiment was limited to a maximum of 120 minutes. During the first 15 minutes of the experiment, participants were introduced to their assigned programming environment and trained on how to use it. Next, participants received the task they were to solve along with a clear understanding of what would constitute successfully accomplishing the task. During the following 105 minutes, participants were allowed to solve the given task at their own pace.

4.3.1 Training Procedure. The training for both environments was designed to be as similar as possible consisting of two brief videos. The first video explained how to use the assigned programming environment. Although the two environments required different instructions and consequently different videos, we made them as similar as possible in both length and content. Each video was approximately 7 minutes long and covered all the basic programming features of the respective environment. Neither video referenced the concrete task that participants were expected to solve.

The second video was three minutes long and introduced the task to the participants. This video introduced them to the 3D-printed

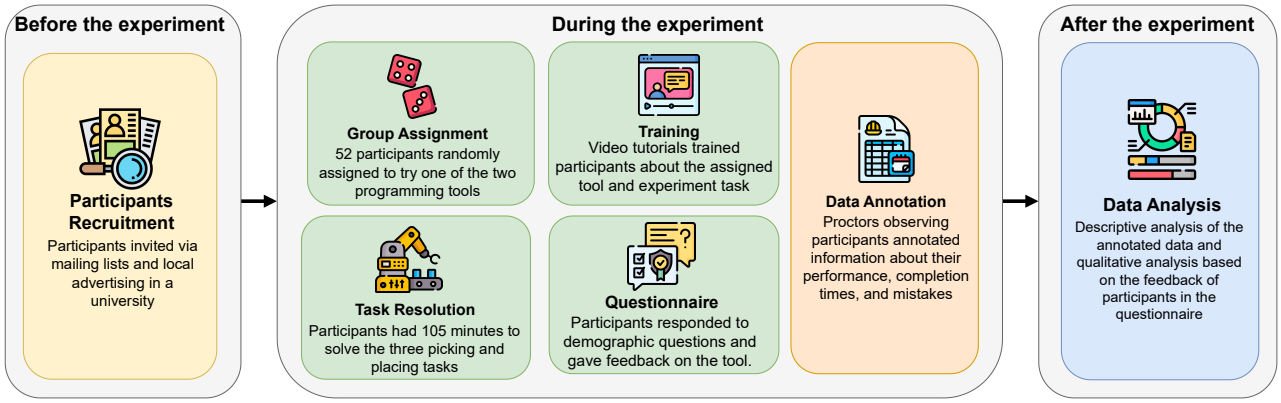

Figure 3: Experimental design and procedure divided into three phases: before, during, and after the experiment.

Figure 4: Experimental setup: Participants used a touch-screen-enabled laptop (left) to program a two-armed collaborative robot (right).

objects they were to assemble. It also showed them the desired, fully assembled state of the components after all steps of the task were completed. The video did not show the assembling process, as we expected participants to implement their own solutions. It did however suggest the order in which participants could tackle the assembly steps, effectively breaking the task down into three smaller sub-tasks that allowed participants to keep track of their progress.

After watching both training videos, the proctor supervising the experiment gave participants a brief in-person introduction to the robot workspace. The proctor demonstrated how to execute programs and how to move the robot arm in lead-through mode to capture its current position. Participants were also given a "cheat sheet" with some reminders and tips, including how to open and close the robot's grippers while recording positions. The training videos are also available in our replication package[5].

4.3.2 Task Procedure. The experiment task involved writing a program that could perform a series of steps that involved picking and placing 3D-printed objects and executing this program on the physical robot to assemble the final object. Pick-and-place tasks are commonly used in robot experiments because they often occur in practice and typically lead to challenges that participants encounter and have to overcome [10]. In our experiment, participants were asked to assemble three components using the two-armed robot.

First, participants had to pick up a "spacer", a small cuboid-shaped plastic component, and place it onto a narrow metal shaft in the center of the robot workstation. This part of the task only involved one robot arm and was therefore suitable as a warm-up step. However, only one of the two robot arms could reach the item, so this step also served as a check whether participants could identify and program the correct robot arm for the sub-task.

Second, participants were instructed to pick up a "gear", a larger and differently shaped component, and move it on top of the previously placed spacer. To solve this programming step, participants had to use the robot's second arm as only that arm was able to reach the item. While this sub-task seems similar to the previous one (requiring only one robot arm), it did involve coordination because the two tasks had to be executed in the right order. This and the previous sub-task could be parallelized by picking up the two items simultaneously and then placing them one after another, but we did not instruct participants to solve them this way. However, a naive implementation is likely to cause a concurrent execution of both tasks in both programming environments. If participants decided to retain the parallelism, they had to ensure the two arms do not collide, which can occur if they try to place objects simultaneously or do not move out of each others' way.

For the last sub-task, we asked participants to pick-and-place a "propeller", a wide plastic object that could not be carried and assembled accurately using a single robot arm. Instead, participants had to carry the item with both robot arms and use synchronized movements to move it into the correct position on top of the previously placed items. Unlike in prior sub-tasks, this required the two arms to work in tandem. This also required synchronization to ensure it was only executed after both previous sub-tasks were completed.

In Figure 5 and in this video example[6], we show a potential solution for the assembly task, although in the experiment, the specific sequence in which objects had to be placed was not specified or enforced. For example, while Figure 5 shows the order we used above (spacer first, gear second, and propeller third), participants were allowed to start by placing the propeller and then placing the gear or spacer. This means that participants could move on to a different sub-task if they felt like they were stuck. The task description video did, however, show the assembly in the order as

[5]https://zenodo.org/record/8133187

[6]https://zenodo.org/record/7781859

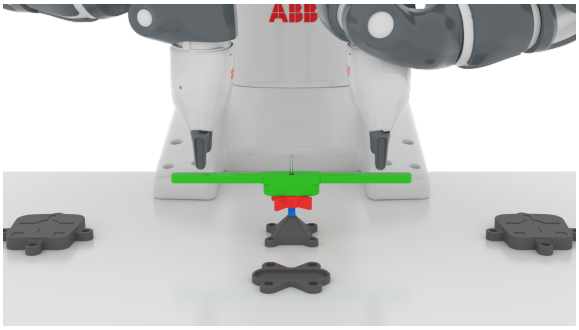

Figure 5: Potential solution: The spacer at the bottom (in blue), the gear in the middle (in red) and the propeller at the top (in green), all placed into the small metal shaft. There is no specific order of how the objects had to be placed.

shown in Figure 5, as we expected this to be the order with the most appropriate difficulty curve for participants.

Participants were free to spend the 105 minutes provided for the experiment as they wished. In particular, we did not direct them to move on to a new sub-task if they spent longer than anticipated on a single step. The proctor would only intervene if participants explicitly requested them to repeat previously given instructions or the task description, or if there were technical issues. After participants indicated that had finished the task, the proctor would ask them to run their program one final time to verify the solution. If the program did not solve the task and there was time left, participants could resume programming and try to fix their mistakes.

4.3.3 Post-Experiment Questionnaire. After completing the experiment, participants were asked to answer a post-experiment questionnaire. The questionnaire was composed of eight questions. The first five questions asked participants about their demographic information; this included participant age, area of study, overall programming experience, experience with robot programming, and whether they had ever used a block-based programming language before. The last three questions were open-ended and asked what participants found easy, what they found difficult, and if they had any other feedback about the experiment or the environment they used.

4.4 Data Collection and Analysis

A proctor supervised the experiment at all times and collected data in a spreadsheet for later analysis. Using a digital clock, the proctor recorded the duration the participant took to complete each sub-task in the experiment, from picking up their first object to placing the last one. They also counted occurrences of particular events in the experiment, including the number of times a participant executed their program solution, the number of objects accidentally dropped during executions, and the number of times the robot collided with itself or the surrounding workspace. Once a participant had successfully finished the task, the proctor inspected the code and collected information about the participant's solution, including the number of used lines or blocks of code used and the number of robot positions the participant defined in their solution. All the collected variables are defined in Table 1.

We performed a range of analyses on the data collected by the proctors and provided in the post-experiment questionnaire. While most experimental data was quantitative, the written responses to the questionnaire required qualitative analysis that was performed by three researchers who used open card sorting [36] to organize and categorize responses. The researchers were instructed to create codes for participant comments that described features or attributes they found easy and difficult to use. At first, each researcher performed the analysis individually and met to compare their results to arrive at a final, common set of codes. Constant comparison was employed to guarantee consistency in the codes [15]. Finally, two additional researchers inspected the final set of codes to ensure they were easy-to-understand.

Type	Variables
Integer	# Program Executions, # Robot Positions Created, # < Blocks, Lines > Implemented, # Objects Dropped # Robot Collisions with < Environment, Robot >
Datetime	Participant started the experiment, Participant < picked / placed > the < spacer / gear / propeller >

Table 1: Variables annotated by the proctor during the experiment. Each variable corresponds to a different column in the spreadsheet. Similar or equivalent variables are grouped using < symbols > in the table.

5 RESULTS

In this section, we present the results of our experiment. We begin with an introduction of the participants' demographics and then analyze the performance data we collected throughout the experiment. Finally, we present the feedback participants provided through the post-experiment questionnaire.

5.1 Demographics

A total of 52 participants joined and completed the experiment. Participants were randomly assigned into one of two groups of 26 participants, with one group using Duplo and the other using ROY for the experimental task. The participants indicated that they pursued 31 distinct majors. Some were from computing-related domains such as Electrical Engineering (4 participants) and Computer Science (4 participants), but the vast majority was from other areas of study, such as Biology (6 participants), Cinema (3 participants), and Nursing (2 participants). The average participant age was 22 years (min: 17, max: 50, sd.: 6.61).

When asked about their programming experience, 10 participants using Duplo (38%) and 11 participants using ROY (42%) had no prior programming experience. The remaining participants declared some level of programming experience, with 9 participants of each group (34%) indicating one or more years of experience in programming. For Duplo, 12 participants (46%) indicated having at least some experience with block-based languages, while only 5 participants testing ROY (19%) indicated the same. Only 2 participants testing Duplo (8%) and 1 participant testing ROY (4%) indicated at least some robot programming experience.

5.2 Participant Performance

During the experiment, the proctor recorded the times and outcomes at which participants completed the sub-tasks and the overall task. Figure 6 shows the success rates for each sub-task in the experiment, split by their assigned programming environment. Note that,

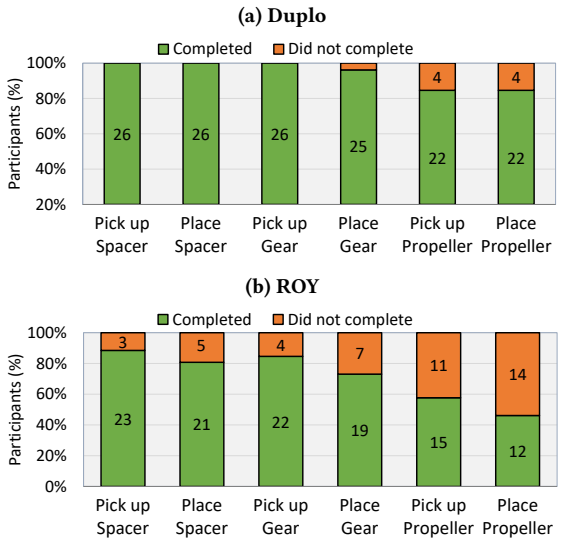

Figure 6: Percentage of participants who completed each sub-task in a programming option. The bar labels provide the exact number of participants per sub-task.

as explained in Section 4.3.2, sub-tasks were not strictly sequential, so participants might have completed later sub-tasks despite missing previous ones.

For Duplo, 21 out of 26 participants (80%) completed all sub-tasks successfully. All participants in the Duplo group successfully completed the first sub-task placing the spacer on the rod. One participant failed placing the gear for the second sub-task. 4 participants could not pick up or place the propeller in the third sub-task.

For the ROY alternative, only 12 out of 26 participants completed all six sub-tasks (46%). 3 participants failed to pick up the spacer during the first sub-task, and 2 more were unable to place it correctly. For the second sub-task, 4 participants did not succeed at picking up the gear and 3 more failed to place it. For the third sub-task, 11 participants failed to pick up the propeller and 3 more were unable to place it.

We employed the Chi-squared test of independence [47] to examine the potential association between task completion and the specific tasks assigned. We rejected the hypothesis that these variables were independent for p-values < 0.05. Our analysis yielded significant results, with p-values below the threshold of 0.05. Specifically, for participants testing Duplo, the p-value was 0.016, and for those using ROY, the p-value was 0.003. These findings indicate that the success of participants in the experiment was influenced by the task they were assigned to perform.

5.3 Completion Times

During the experiment, the proctors also recorded participants' completion times for each sub-task and for overall task. Figure 7 shows the time that participants took to complete the whole experiment, with bar colors indicating each participant's assigned environment. Participants who ran out of time and did not complete all sub-tasks are marked with a black circle. As the Figure illustrates, participants who used Duplo were more successful and faster overall. This observation also holds when only considering participants that successfully completed all sub-tasks. Those who completed all the sub-tasks using Duplo took 52.7 minutes on average to finish

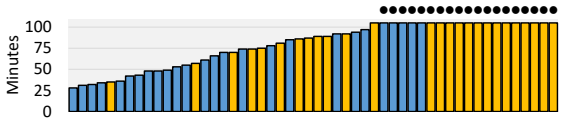

Figure 7: Participants' completion times (in minutes) in ascending order. Each bar represents one participant, and its color indicates the assigned environment (blue for Duplo, yellow for ROY). A black circle marks participants who didn't complete all sub-tasks.

	Pick up Spacer	Place Spacer	Pick up Gear	Place Gear	Pick up Prop.	Place Prop.	Total
ROY	18.70	14.05	22.68	15.26	30.67	21.25	74.58
Duplo	8.15	5.45	9.27	11.24	14.64	14.50	52.67

Table 2: Average completion time for each sub-task (in minutes). Only participants who completed the task were considered. The total average only considers participants who completed all sub-tasks.

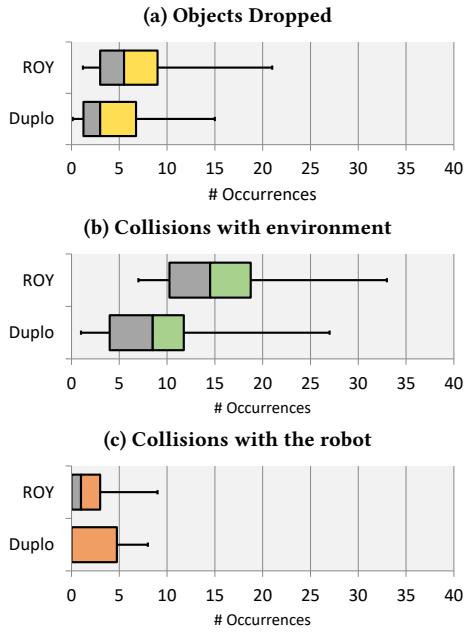

Figure 8: Box-plots of occurrence numbers of the top 3 programming obstacles.

the experiment (min: 28, max: 97, sd: 22.06), and those who used ROY took 74.6 minutes (min: 35, max: 105, sd: 18.33). Table 2 shows the average completion times for each sub-task for those participants, divided by their assigned group. Using the completion time of participants, we performed a survival analysis on the success of participants as they solved the task. Note that survival here means that participants have not yet completed a task at a given point in time. We found that there is a statistically significant difference in success between the two groups (df = 1, χ^2= 9.59, p < 0.005).

5.4 Programming Obstacles

In addition to participant performance, we also investigated the errors participants made. Three errors ended up being the most common: dropping the object held by the robot in the wrong position, collisions of the robot with its surrounding workspace, and collisions of the robot with itself. Note that unlike the other two errors, self-collisions were detected and automatically prevented by the robot's controller. This provided quicker feedback to participants and prevented damage to the robot hardware.

Figure 8 shows how often participants encountered the top three programming obstacles when using each programming method. On average, participants using Duplo dropped blocks 4.7 times during the experiment (min: 0, max: 15, sd.: 4.26), while participants using ROY dropped blocks 6.9 times (min: 1, max: 21, sd: 5.22). For workspace collisions, the average number of occurrences was also higher for ROY, with an average of 15.1 workspace collisions per participant (min: 7, max: 33, sd: 6.32) compared to an average of 10.7 collisions (min: 1, max: 27, sd: 8.84) from participants using Duplo. The number of collisions prevented by the robot controller is closer for both languages: ROY users encountered an average of 2.0 prevented collisions (min: 0, max: 9, sd: 2.54), and Duplo users encountered 2.3 of them (min: 0, max: 8, sd: 3.09).

To determine if there were significant differences between the obstacles occurrences in both groups, we conducted the Mann-Whitney-Wilcoxon Test [25]. The hypothesis that the occurrences were identical for both groups was rejected for p-values < 0.05. We found a significant difference in the number of workspace collisions (p-value: 0.008). However, the number of objects dropped (p-value: 0.067), and predicted collisions (p-value: 0.684) did not reach the threshold for statistical significance. These results suggest that although two out of three obstacles were less frequent for Duplo participants, we cannot confirm a statistically significant difference in occurrence values.

5.5 Program Analysis

To gain further insight into the participants' programming experience, we also analyzed their final code and the number of times they executed code while programming. Both participant groups used approximately the same number of test executions during the study: the Duplo group ran their code 37.4 times on average (min: 9, max: 85, sd: 18.59) compared to the ROY group which ran theirs 37.1 times (min: 19, max: 64, sd: 12.27). Duplo users required an average of 33 blocks to write their final solution for the entire task (min: 22, max: 44, sd: 6.42), while participants using ROY wrote an average of 45 lines of text-based code (min: 11, max: 68, sd: 36.61). Note that these numbers include incomplete programs from unsuccessful participants, but do not include empty lines in ROY. We further found that participants using ROY defined 24 positions (min: 8, max: 39, sd: 18.5) on average using lead-through programming, compared to 16 on average for Duplo (min: 8, max: 29, sd: 4.8).

5.6 Feedback from Participants

We gave participants the opportunity to comment on the experiment and their assigned programming environment after they completed the task. In our analysis, we only considered those comments who were in some way related to the programming interfaces, and ignored those that provided feedback on the robot hardware, the training or the experimental task.

Table 3, presents an overview of the codes we developed during our analysis that described programming challenges and their prevalence in the provided feedback. For ROY, the biggest challenge was editing code, with 12 participants mentioning this problem. Among their comments, participants highlight that it was not possible to reorganize lines of code without deleting them, that they were unable to rename robot positions, that it was not possible to edit both arms at the same time, and there was no option to undo changes. A further 5 participants also mentioned difficulties debugging code, primarily because ROY does not always provide clear feedback when errors occur, which makes it difficult to locate issues. Another 3 participants complained about not being able to execute subsections of code (which could be useful for debugging), and 2 mentioned how the *MoveSync* command, used to move both arms at the same time, was confusing to them.

ROY	
Difficult to edit code.	12
Difficult to debug problems.	5
Impossible to execute specific chunks of code.	3
MoveSync command is counter-intuitive.	2
Duplo	
Arm synchronization features are confusing.	6
Difficult to reteach positions.	3
Difficult to debug problems.	3

Table 3: Programming challenges mentioned by participants in the post-experiment questionnaire.

For Duplo, participants mostly commented that using arm synchronization was confusing to them, including how to program both arms to execute different commands at the same time. They also mentioned issues understanding the "wait for each other" synchronization block. Another 3 participants also mentioned issues with the position reteaching feature as it is hidden in a drop-down menu and it was not mentioned in the training tutorial. Lastly, 3 more participants mentioned problems with debugging their code, which were similar in nature to those encountered in ROY.

Participants also provided us with comments on what aspects of the two systems they found particularly useful or easy to use. These comments were mostly similar for both systems. For both interfaces, participants mentioned that they were simple and more intuitive than writing code manually. Also for both interfaces, participants pointed out that defining positions using lead-through programming was intuitive to them. Some participants also noted that they liked the commands for synchronized movement (the *MoveSync* command in ROY and the "follow other arm" block in Duplo, respectively). The only repeated comment we identified that was specific to one environment was that 3 participants found it helpful that they could review the definition of robot positions in Duplo.

6 DISCUSSION

In this section, we discuss our findings and how different factors may have influenced participants throughout the experiment.

6.1 How Do the Programming Environments Affect End-user Performance?

Our findings in Section 5.2 indicate that the programming environment that we assigned to our participants made a substantial difference in how well they solved the given programming task. As shown in Figure 6, while less than half of the participants (46%)

using ROY completed the assigned task in the given, nearly twice as many (80%) Duplo participants succeeded. Participants testing Duplo not only solved the task more effectively but did so faster. As Table 2 indicates, participants using Duplo spent less than half the time required by participants using ROY on almost all of the sub-tasks. Our performance observations match our expectations as we set out for Duplo to improve upon ROY's usability. However, performance numbers alone cannot account for which of Duplo's features set it apart from ROY. To do this, we refer to the feedback given by participants.

As indicated in Table 3, 12 of the 26 participants using ROY (46%) complained about the difficulty of editing code while using the interface. This feedback matches our own observations, as ROY's graphical elements are only integrated with text-based editing on a superficial level. Although it is easy to insert new code in ROY, to edit an existing line of code, users have to either delete and re-write their code or access a secondary interface that allows them to re-define positions. It was also not straight-forward for users to move lines of code (for example to swap their order). In ROY, users have to manually copy and paste code similar to text-based editing, which can easily interfere with the alignment of instructions and the synchronization between the two robot arms. This introduces a potential source of errors or confusion. Conversely, in Duplo users can drag and drop blocks within the canvas as desired, automatically updating the surrounding code's alignment.

> *Participant I (ROY/Difficult): "I couldn't move lines of code after placing them, so I had to delete them and remake them in the correct line."*
> *Participant II (ROY/Difficult): "The fact that you could not move lines up and down the sequence in the code was frustrating because errors could not easily be fixed..."*
> *Participant III (Duplo/Easy): "It was very easy to use the blocks to ask the robot to make actions, link the blocks together, and break them apart. It was also easy to move the robot's arms."*

Another indicator which features affected our participants' performance are the second and third most frequent comment highlighted by ROY participants in Table 3: the difficulty to debug problems, and being unable to execute specific chunks of code. This feature is particularly important for a use case such as robot programming, where commands can take several seconds to execute, making it tedious to repeatedly re-execute long sequence of code. Although we did receive a similar comment from a Duplo participant, the block-based environment made it easier for users to test partial programs because it allowed them to detach code from the main program. This feature, while conceptually similar to commenting out code in a text-based system like ROY, ensures that even temporarily unused code remains valid and is not accidentally forgotten. ROY, being a fundamentally text-based environment, only had regular comments available, which were also not graphically represented in the user interface. This might be responsible for ROY users spending more time solving the given tasks.

Another debugging feature that both environments provided is highlighting the currently executed line of code when running a program. This feature is found in many end-user languages, but for the specific use case of Duplo and ROY, it can become confusing for users since there are two separate executions (for the left arm and the right arm) that take place simultaneously. In Duplo, the vertical alignment of blocks guarantees that synchronized blocks that get executed, such as synchronized movements, are always in a single line. In ROY however, this is not necessarily the case, which creates additional mental effort for users. We speculate that this additional mental strain might have been a factor why some ROY users found the command for synchronized movements unintuitive.

> *Participant IV (ROY/Difficult): "It took me longer than it would have otherwise taken me because I could not start in the middle of my program..."*
> *Participant V (ROY/Difficult): "Setting the robot back to a designated position required running the program from the start and pausing before it began a new cycle."*
> *Participant VI (Duplo/Difficult): "Debugging, it was extremely difficult to control the robot outside of a program, if I wanted to open the arms so that I could replace a piece before another cycle, I had to start the program and stop it before it got too far."*

Our previously discussed findings align with studies where block-based languages and other end-user robot programming tools are evaluated [39, 41, 23]. In a study where participants had to program a pick-and-place task using Polyscope, researchers pointed out design recommendations for new end-user programming interfaces [5]. According to the authors, "*interfaces should minimize use of tabs and keep similar actions and commands coherently grouped together...*". They also emphasized that "*...end-user robot programming interfaces should have easy-to-use replay capabilities to visualize contextualized portions of the robot program...*". The ROY interface does not implement either of these features. One participant also highlighted the lack of options to undo commands in ROY, which is another recommendation proposed by the prior study.

> **Summary 6.1:** By representing robot commands as puzzle pieces, block-based programming contributed to the ability of end-users to insert, edit and debug code. The freedom to reorganize blocks using the puzzle metaphor, and the alignment of instructions on vertical columns, also allowed Duplo participants to complete more tasks in less time. For future work, other common features should be included, such as the ability for users to undo commands.

6.2 What Learning Barriers Do End-users Face?

Our participants only had a short amount of time to learn how to use either environment that they were assigned. Similar time constraints are not unusual when industrial workers have to learn jobs on-task, and previous studies found that end-users can overcome learning challenges quickly as they get hands-on experience with a reasonably end-user friendly system [33]. Nonetheless, identifying and addressing potential learning barriers can substantially improve how quick end-users become familiar with a new system. In a study about learning barriers in end-user programming systems [19], researchers identified six categories of challenges end-users face while solving tasks in a programming environment: design barriers (*what to do?*), selection barriers (*what to use?*), use barriers (*how to use?*), coordination barriers (*how to combine different things?*), understanding barriers (*what is wrong?*), and information barriers (*how to check what is wrong?*). The difficulties highlighted by participants in our post-experiment questionnaire show that neither of the evaluated systems is free of those barriers, although end-users encounter them in different situations.

Understanding and information barriers. Programming an industrial robot involves the understanding of both virtual (software) and physical (mechanical) concepts. For example, to teach a robot a new position, users have to use lead-through to manually

move the robot to a new physical location, and use the programming environment to record the position. If a defect occurs in their code, they must determine whether the problem is in the programming logic or the physical workspace. In some cases, the logic behind the code may be correct, but the physical locations taught to the robot may still produce errors (e.g., collisions, robot singularities). In our experiment, some users struggled to identify what was wrong with their implementation and reported it as a difficulty in the questionnaire.

> *Participant VII (ROY/Difficult): "...I also did not like that it did not always show me which movement code line had a problem if it was after a movement error..."*
>
> *Participant VIII (ROY/Difficult): "...I didn't know why there were errors sometimes when it looked like it worked... "*
>
> *Participant IX (Duplo/Difficult): "Figuring out what I did wrong."*

We believe that lead-through programming can make defining positions substantially easier, and participants have echoed that sentiment in their feedback. However, there might be room to provide more guidance or training for lead-through, for example in form of visual aids or immediate feedback during the programming process.

Selection and use barriers. Some participants also reported difficulties understanding certain features of both programming systems. In particular, both systems involved features to program two arms simultaneously, and some users commented that the provided synchronization commands (i.e., MoveSync in ROY, "wait for each other" in Duplo) were unintuitive. While we primarily received this feedback from ROY users, we observed that some participants were not aware of a feature in Duplo that allows them to access and review an already defined location. This feature, which other participants explicitly named as a useful tool to understand their programs, could have been represented more prominently in the system to make users aware of its existence, and explained better to convey its usefulness.

> *Participant (ROY/Difficult): "...I wasted a lot of time deleting sync steps before I understood how to combine one-sided steps with sync steps... It would also be nice to tell the robot, "move to the locations I told you in Step 10 and then stop". It's unclear to me whether that's possible to do. "*
>
> *Participant (Duplo/Difficult): "... The first (difficulty) was thinking the "Wait for each other" blocks could be placed anywhere instead of only in line with each other. My solution was instead of placing those blocks, I slowed down the movement speed of one of the arms (The block did come in handy later)..."*
>
> *Participant (Duplo/Difficult): "At first, I didn't know which arm was the right or left. Also, I didn't know how exactly to reteach a position, but after a while, I got it."*

Summary 6.2: Because Duplo eliminated many of the programming challenges for end-users, it enabled the identification of second-order problems. Primary among these was physical positioning and mapping. It became clear that end-users had trouble mapping between position names (e.g., "AboveGround") and physical positions in 3D space.

7 LIMITATIONS

In this section, we discuss some of the limitations of our study:

Number and background of participants. We conducted our study on 52 participants, which required a substantial effort to recruit, considering the time and effort that participants had to invest in the in-person experiment. We also aimed to recruit students from diverse backgrounds to represent the wide range of end-users who interact with robots. However, it is possible that both the limited number of participants and the fact that they were all students from the same university limit how well our participants represent the overall population of end-users. We hope that our findings inspire additional work that can be evaluated more thoroughly with real end-users of robotic systems.

Training and time constraints. We had only a limited amount of time available to train our participants and allow them to work on the given task. It is likely that with more available time or resources, participants of both groups might have performed better overall when solving the task. However, as we have outlined in Section 6.2, we believe that restrictive time constraints are not uncommon in practice, and that they can be particularly useful to investigate the learnability and usability qualities of a system.

Task choice. We only evaluated a single task in our study, although that task was split into several sub-tasks that required different forms of coordination. We believe that the combination sub-tasks covered a wide range of challenges and requirements that end-users face in practice. However, future work is needed to investigate other tasks, and particularly those that require coordination in ways that neither of the tested environments support.

Selected tools. Comparing Duplo and ROY introduces limitations to our work as these programming environments make specific implementation decisions that may not generalize to all programming tools. The difference in programming method (ROY is graphical-based while Duplo is block-based) provides insight into these different methods but also introduces some confounds. However, we believe that although differences exist between the two programming systems, both are designed to be beginner-friendly and, to the best of our knowledge, represent two of the most capable end-user tools available for two-armed industrial robots.

8 CONCLUSION

In this work, we have presented Duplo, a new block-based programming environment for real-world two-armed robots. This environment is the first practical evaluation of a design concept that uses blocks to visualize the flow of time and coordination between robot arms. We have evaluated the system in comparison to an existing commercial alternative that has graphical elements and targets end-users, but is inherently text-based and does not provide comparable visual support. We found that Duplo allowed participants to solve a complex two-armed pick-and-place task faster and with greater success. Based on our own observations and the responses of our participants, we have identified which differences between the two environments might have caused this effect. We have further identified barriers that remain when participants try to learn either system. We believe that this work can inform future work in how to design robot programming environments that are more user friendly and make use of the strengths of existing visual frameworks.

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