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**Project Title: Rent Management Webapp, Tarif**

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*I confirm that I understand my coursework needs to be submitted online via Google Classroom under the relevant module page before the deadline in order for my assignment to be accepted and marked. I am fully aware that late submissions will be treated as non-submission and a mark of zero will be awarded.*

**Abstract**

This report demonstrates the early phases of the development of the Rent Management Webapp based on React and Django. Even as the world has entered the stage of electronic data storage, people in the rental domain still either keep a record of rent data on paper or do not store it at all. Keeping in mind the importance of data analysis to make educated decisions, this project aims to digitally store rental data of the users and also make it easier to find houses to rent.

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# 

# Introduction

The pandemic made people more aware and enthusiastic for cashless payment options. While managing rents looks trivial, it can get out of hand very quickly if you own multiple properties to rent. Besides, traditionally, people either do not keep a record of the rents they push or pay; or record it on paper. Keeping a record of rents is extremely useful as it can provide statistical benefit. Comparing the rents paid for different houses can give one an idea on what the market is offering them which can be used in decision making while searching for rents. On the flip side, keeping tabs of bills pushed or rent collected can be valuable to householders to gauge what people are willing to pay and what their property’s worth should be to tenants. By keeping record of rents paid/collected, the users can make educated decisions about what properties are worth and what amount they should be paying.

This is where the Rent Management WebApp (Tarif) comes to play. The webapp makes it easier to find rentable houses and tenants by displaying all the rents available in the user’s vicinity in a map. It provides multiple options to both tenants and householders along with reviews and ratings to help in screening from among the options. The webapp helps the householders to push bills to tenants by allowing the them to make a bill template by selecting from available billing criteria such as monthly rental, water fees, electricity fees, waste disposal service fees, etc. which can then be used to push bills to the tenants. The webapp helps not only the householders, but also helps the tenants to pay it via cashless methods if they so desire. The webapp also visualizes the rental data of householder or tenant to them through graph so that they can make educated decisions on their rental journey.

## P**roblem Scenario**

The problems that the webapp intends to solve are as follows:

1. Finding a rent or finding a tenant is very difficult given the limited means of reaching out to one another in Nepal.
2. People are opting to spend money via cashless means due to the pandemic. However, house rents are paid mostly via cash when the householder visits the tenant door to door.
3. Pushing consistent bills to tenants takes quite a bit of time as householders mostly need to do all the calculations themselves, write it all down on a piece of paper, sign it, and manually send it to tenants.
4. While pushing a bill or paying a bill, most of the parties involved in house rents, do not keep track of the transactions being made. That is ignorance of data which could serve as a valuable asset in decision making.
5. Often there is no reliable way for screening available options of householders and tenants. Thus, after a contract is signed, either party could end up stuck with a bad or unwanted company.

## Project as solution:

The project solves the aforementioned issues by the following means:

1. The app displays a map-based view which helps users locate houses ready to be rented. Similarly, since the houses are now viewable in map, the householders can find tenants more frequently.
2. The app provides a cashless means to pay rent if the user desires to do so.
3. The app supports development of a bill template which the householders can then use to push consistent bills to all tenants.
4. The app keeps track of all rent related transactions and visualizes the data in form of graph so that the user can make educated decisions.

The app supports ratings and reviews which help in screening both tenants and householders.

## Aim and Objectives:

### Aim

The major aim of the project is to make finding and managing rents easier. The project helps tenants find reliable rent and help householders find reliable tenants. To help tenants and householders make educated guesses based on their previous data. To provide tenants and householders a reliable way to pay and push bills respectively via e-payment.

### Objectives

The objectives of this webapp are:

* To learn about web development and its required paradigms
* To learn about database designing in a real-world scenario
* To learn how restful APIs work
* To better understand third party APIs in development such as map APIs.
* To better understand frontend technologies like react, and JS in general.
* To better understand backend technologies such as Django and Django REST framework.

## Report Structure

### Background

The background section of the report clarifies the project requirements, project description and the end users. The section also covers comparison of the project with other similar projects in order to establish how the project is different from some of the existing solutions.

### Development

The development section of the report elaborates how the project is to be developed. The section also covers the considered and selected methodologies while also describing the several phases of the selected methodology. The development process is also visually represented with the help of Work Breakdown Structure and Gantt Chart.

### Progress Breakdown

The progress breakdown section of the report specified the progress made till date for the project.

### Future work

The last section of the report, future work, describes the work that needs to be done for the project to be completed.

# Background

## Client description and requirements

Client name : Saral Karki

### Description:

The client is Saral Karki, an individual, who resides in rental house, and wants a webapp to enhance their rent experience. Having experienced rental issues first-hand, the client knows the common issues faced in the house rental domain.

Upon presenting this project to Saral, he found the project helpful to him in resolving the issues he has seen in the house rental domain. He agreed to be the client for this project as he sees practicability in the project and is thus willing to provide his insight on the rental domain.

### Requirements:

1. Householder and Tenant registration with citizenship

The user registers as a householder or a tenant. While registration, the user must upload a scanned copy of their citizenship which is also stored for security purposes. While it is not a common practice in Nepal for householders to take a copy of tenant’s citizenship, it is a good practice to have it available. Having a citizenship attached to an account also significantly reduces chances of fraud or run-away cases.

1. Houses must be visible on a map

The webapp must contain a map displaying the houses available for rent which is visible to users after they sign in. This makes it easier for tenants to find houses for rent in their desired location.

1. Push bills as householder

The webapp must enable householders to make house bills and push the bills via email. This makes it easier to calculate the rent amount as well as removes the hassle of physically visiting the tenant or handing out bills.

1. Pay bills as Tenant

The pushed bills must have an e-payment option so that tenants can pay the bills virtually. This removes the hassle of physically meeting the householder just for paying the rent amount.

1. Leave review and rating for tenant and householder

Both householders and tenants must be able to leave a rating on one another after their term has ended. This ensures that there is a way for screening the tenants/householders even before the interview takes place.

1. Register houses as householder

A householder must be able to have multiple houses registered since a user may have multiple houses.

1. Keep track of payment amounts and dates and visualize these data

The webapp must also ensure that it store bill details and bill date paid of each user. The webapp must visualize the given user data in form of graph to enable educated decision making.

1. Visualize user data for educated decision making.

The webapp must visualize the given user data in form of graph to enable educated decision making.

## Understanding the project

### Webapp as a medium

Webapps have revolutionized the way we use the internet. While initially web browsers could only render simple HTML contents, nowadays browsers are powerful enough to run heavy webapps and even heavy 3D RPG games, thanks to the JavaScript engines built into browsers. People use the internet very frequently, making it the perfect platform for reaching a huge mass of people. The beauty of webapp is that it runs on any platform so long as you have an internet connection and a browser, be it IOS, Windows, Android, Linux, or any other OS.

### Project elaboration

The project is a webapp built using React and Django frameworks. React is the frontend framework used for making the project viewable in browser and to collect input from the users. Django is the backend framework for storing user information. The project uses restful APIs transfer data between the backend and the frontend. The webapp registers users as a householder or a tenant. Upon sign in, they are given access to further features such as finding available houses, registering available houses, e-payment for bills, and communication portal. Once both the householder and the tenant have selected one another, the house is marked rented, and this term can be ended by the householder. After the term has ended, the house is marked again as available.

### Project deliverables

The expected outcomes and deliverables of the webapp are:

* Maps for navigation
  + Points out house available for rent
* Make and push bills as landlord
* Receive bills and Make payments as tenant
* Leave ratings on either party
* Keep track of payment amounts and dates
* Communication portal for connecting landlords to tenants
* Data visualization in graph for both landlords and tenants

## Similar systems

### System 1: Onsitepropertymanager

URL: <http://www.onsitepropertymanager.com/>

This system manages property rental. However, it does not help tenants find landlords or rent.



Figure 1: System 1

### System 2: Vacationlabs

URL: <https://www.vacationlabs.com/rental-management-system/>

This system handles vacation related rentals such as hotels, tours, etc. It does not solve the issue of tenant and landlords.

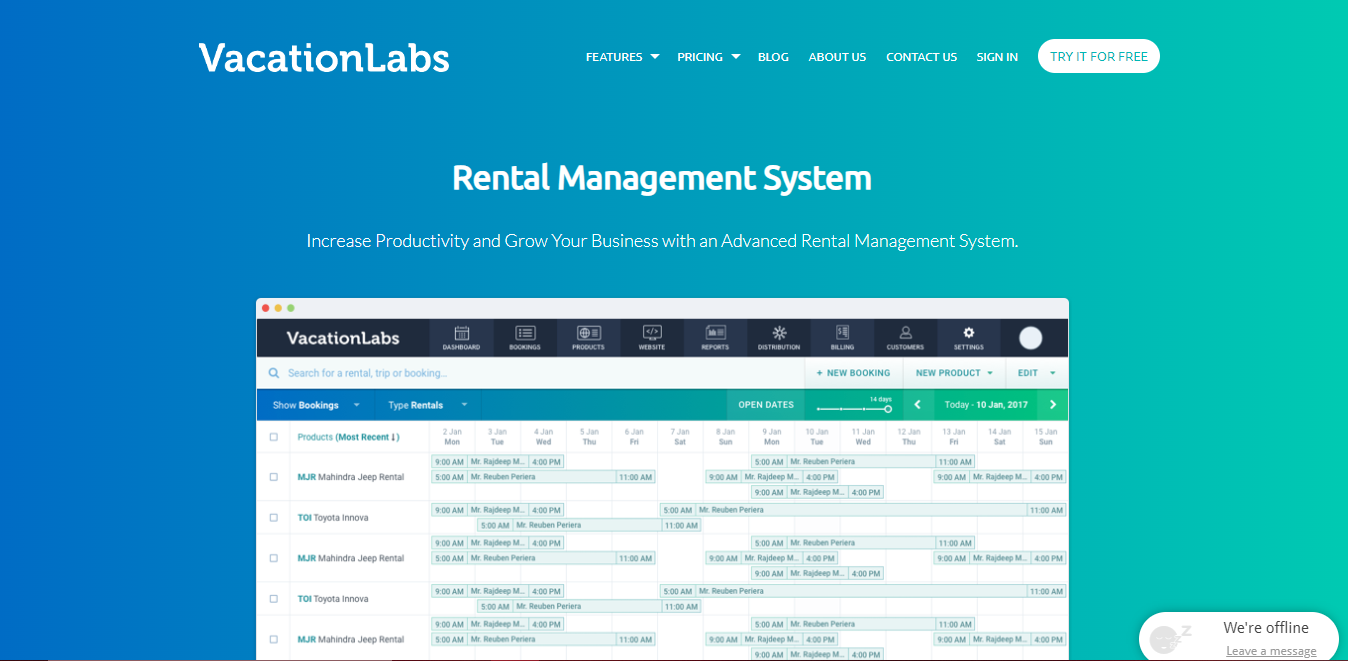


Figure 2: System 2

### System 3: Buildium

URL: <https://learn.buildium.com/>

This system is a pay-to-use system which helps in ePay, Tenant Screening, Renters Insurance, and data visualization reports. While the system is great, it is not used in case of Nepal since it is a pay-to-use system.

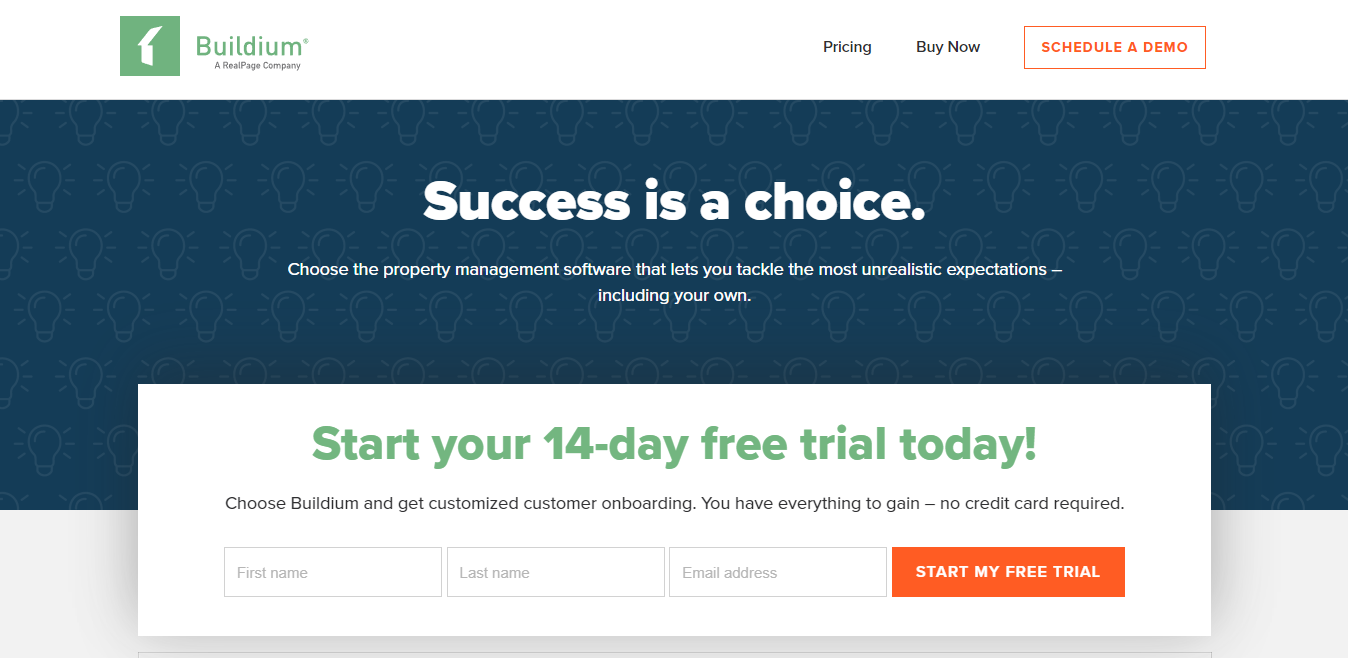


Figure 3: System 3

### System 4: Neopropertynepal

URL: <https://www.neopropertynepal.com/>

This system is based on Nepal and helps users with property sales and rental. It includes houses, offices, land, hotel, apartments, etc. While the app is great, it cannot be used for tenant or landlord filtering since it is shows advertisement-based property and has no system for rating.

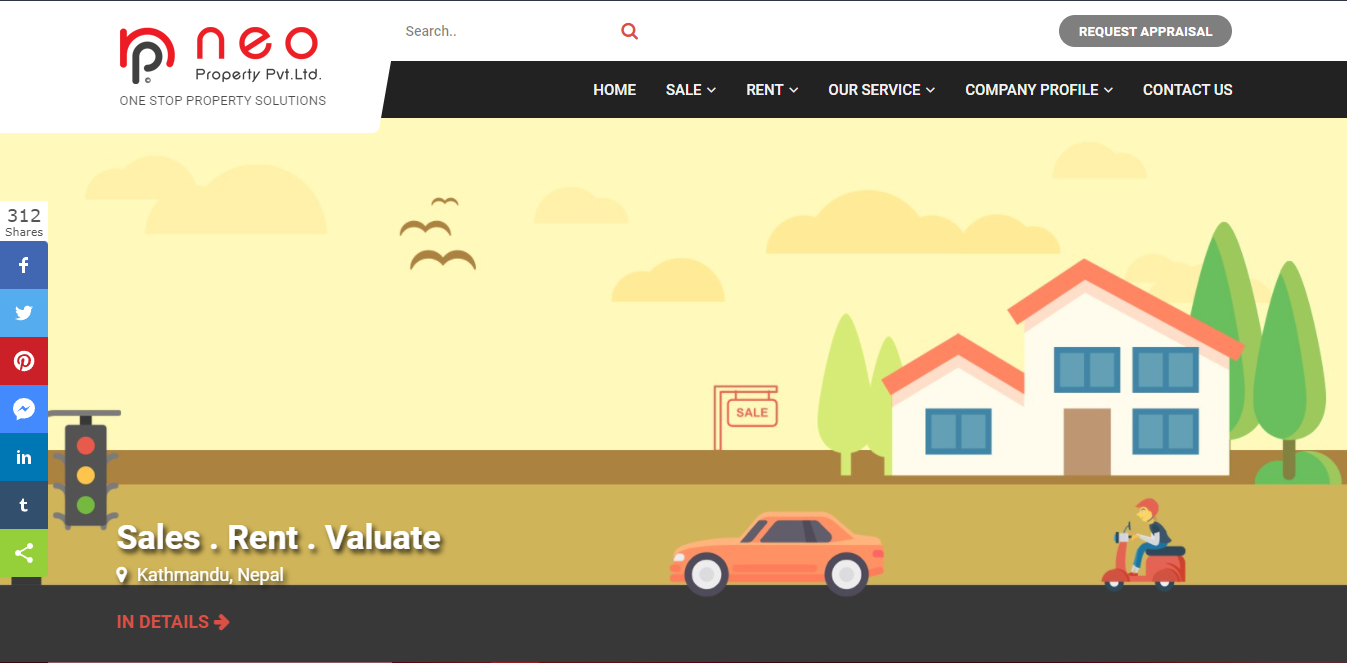


Figure 4: System 4

### System 5: Propertycareguru

URL: <http://propertycareguru.com/>

This system is also based on Nepal and helps users find vacant properties. The app has a lot of property filtering options but similar to the previous system, has no system for rating and reviewing.

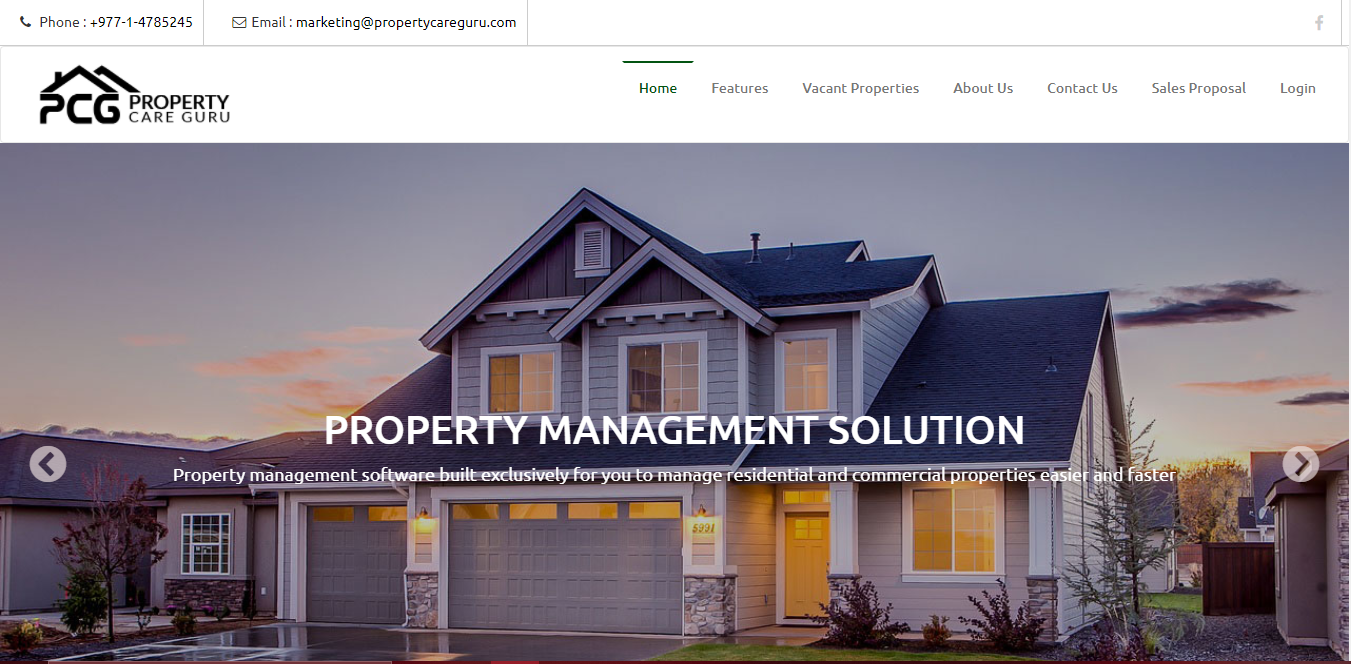


Figure 5: System 5

## Similar Systems Comparison

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Features | System 1 | System 2 | System 3 | System 4 | System 5 | My Project |
| Availability in Nepal | û | û | û | ü | ü | ü |
| Free to use | û | û | û | ü | ü | ü |
| Rating and Review | û | ü | ü | û | û | ü |
| Map | û | û | û | û | û | ü |
| Push bills | ü | û | ü | û | ü | ü |
| E-payment | ü | û | ü | û | ü | ü |
| Communication Portal | ü | û | ü | û | û | ü |
| Data Analysis | û | ü | û | û | û | ü |

Table 1: System Comparison Table

The comparison done above shows that while there are multiple systems in the rent management domain, none have all the set of features present in my system. The system adheres to the requirements provided by the client.

# Development

## Methodologies

### Iterative Waterfall

The waterfall methodology is a linear project management approach, where stakeholder and customer requirements are gathered at the beginning of the project, and then a sequential project plan is created to accommodate those requirements (Project Manager, 2021). The methodology phases do not overlap one another and each phase is carried out sequentially. While being cheap, the project failure chances for long term projects are maximized in this methodology since it cannot handle client requirement variation very well. Any changes in pre-existing project architecture can result in changes being made to every unit that has already been completed. (Prepinsta, 2020)

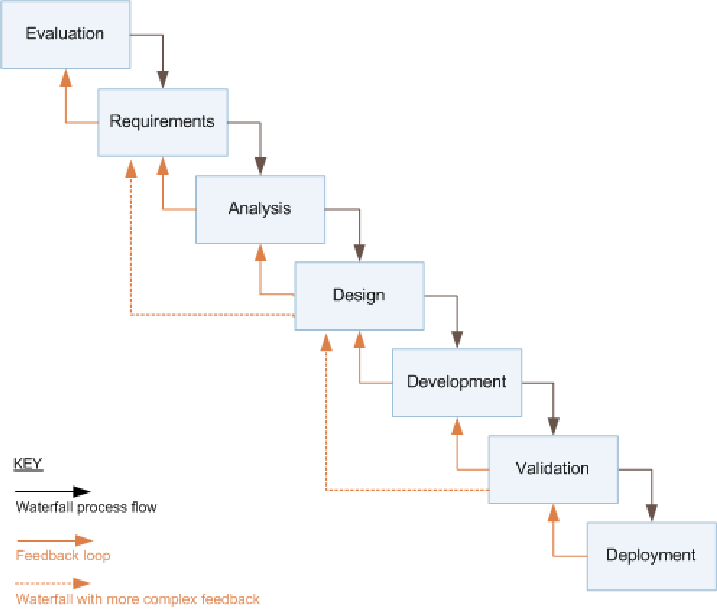


Figure 6: Iterative waterfall model (Ruparelia, 2010)

### Prototyping

A prototype is an early sample, model, or release of a product built to test a concept or process or to act as a thing to be replicated or learned from (Lumitex, 2017). This implies that a prototype is an instrument to evaluate an idea. In prototype methodology, a prototype of the project is made and it is then refined over and over till the app meets client satisfaction. The methodology makes addressing client requirement variation simpler. It is well suited for long term projects where client requirement is not clear or is prone to frequent changes. (Lewis, 2019)

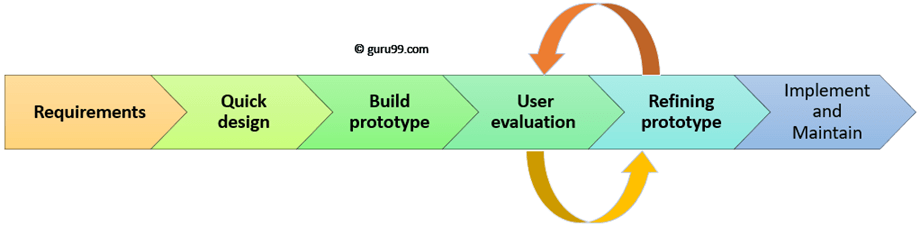


Figure 7: Prototyping Model (Martin, 2021)

### Feature Driven Development

An Agile methodology for developing software, Feature-Driven Development (FDD) is customer-centric, iterative, and incremental, with the goal of delivering tangible software results often and efficiently (PlanView, 2021). As the name suggests, this methodology focuses more on features. In FDD, a feature is expected to be delivered every 2-10 days. The methodology is followed using the below steps:

* Develop overall model
* Build feature list
* Plan by feature
* Design by feature
* Build by feature

Instead of project milestones, FDD uses features to organize their activities. The first three steps are completed initially and the rest of the steps are repeated for every feature. If the client decides to add any more features or changes the requirements, the entirety of the five steps is carried out again in an incremental fashion. (PlanView, 2021)

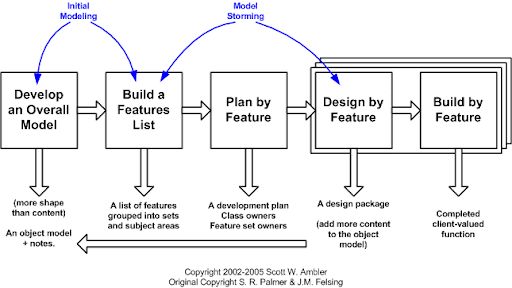


Figure 8: FDD project Lifecycle (Abler, 2021)

## Adopted Methodology (FDD)

Despite being a methodology for large projects, I adopted Feature Driven Development due to the following reasons:

* The methodology requires fewer meetings and is documentation oriented.
* It uses a user-centric approach with the client in mind.
* It is very scalable and can address growth of the project.
* It breaks feature sets into smaller chunks and regular iterative releases, which makes it easier to track and fix coding errors, reduces risk, and allows you to make a quick turnaround to meet your client’s needs (Lucid Content Team, 2021).

## Work Breakdown Structure

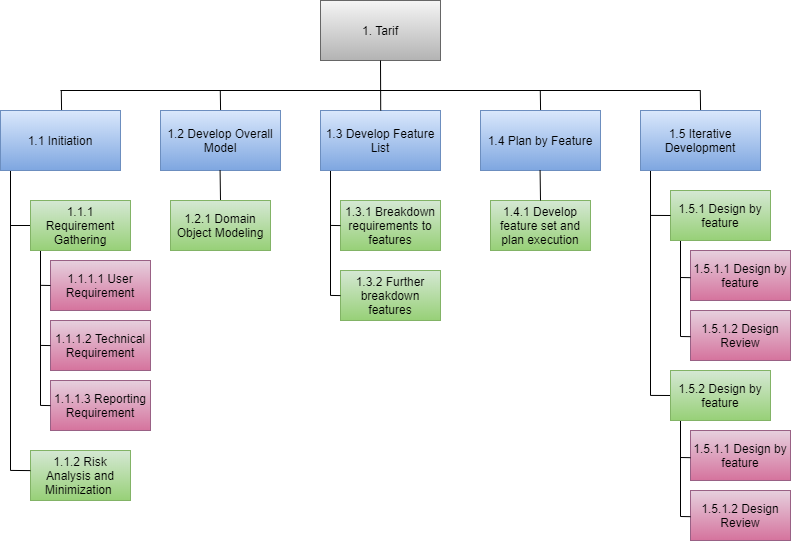


Figure 9: Work Breakdown Structure

## Updated Gant Chart

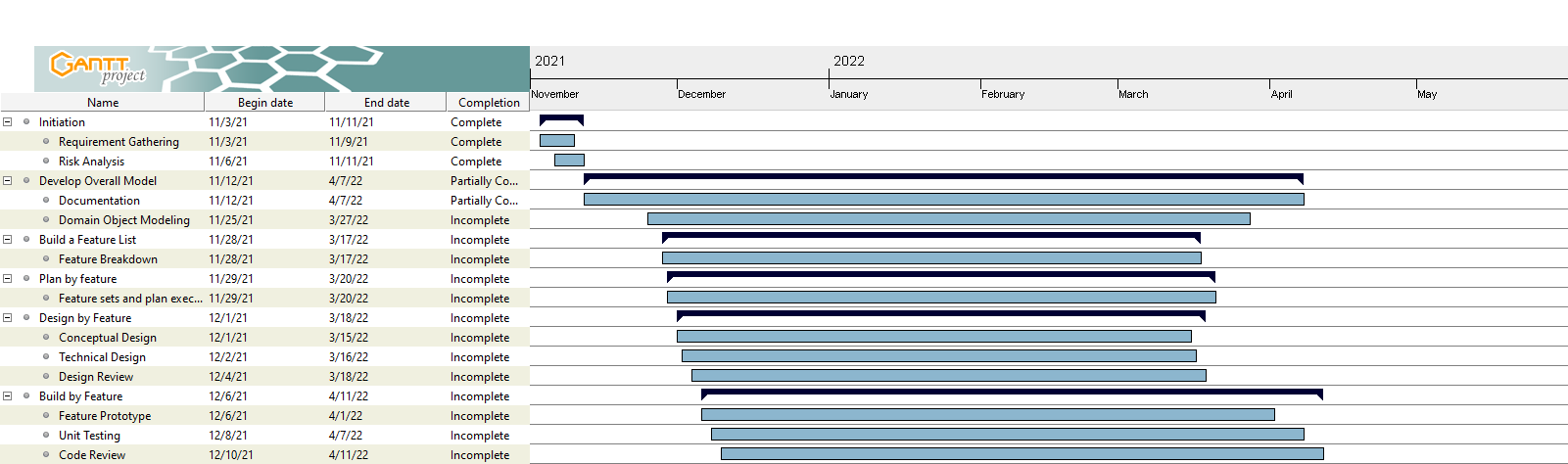


Figure 10: Updated Gantt Chart

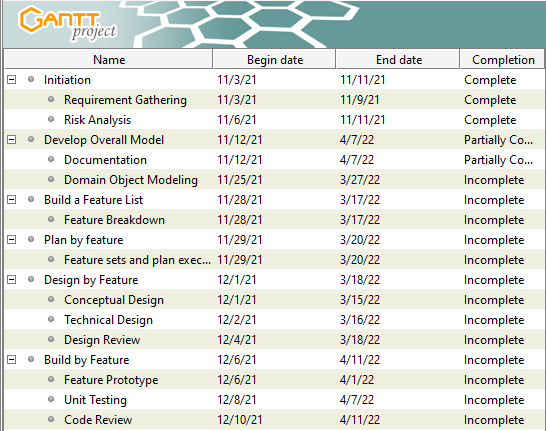


Figure 11: Gantt chart Tasks for Clarity

## Work Till Date

### Use Case Diagram

#### Diagram

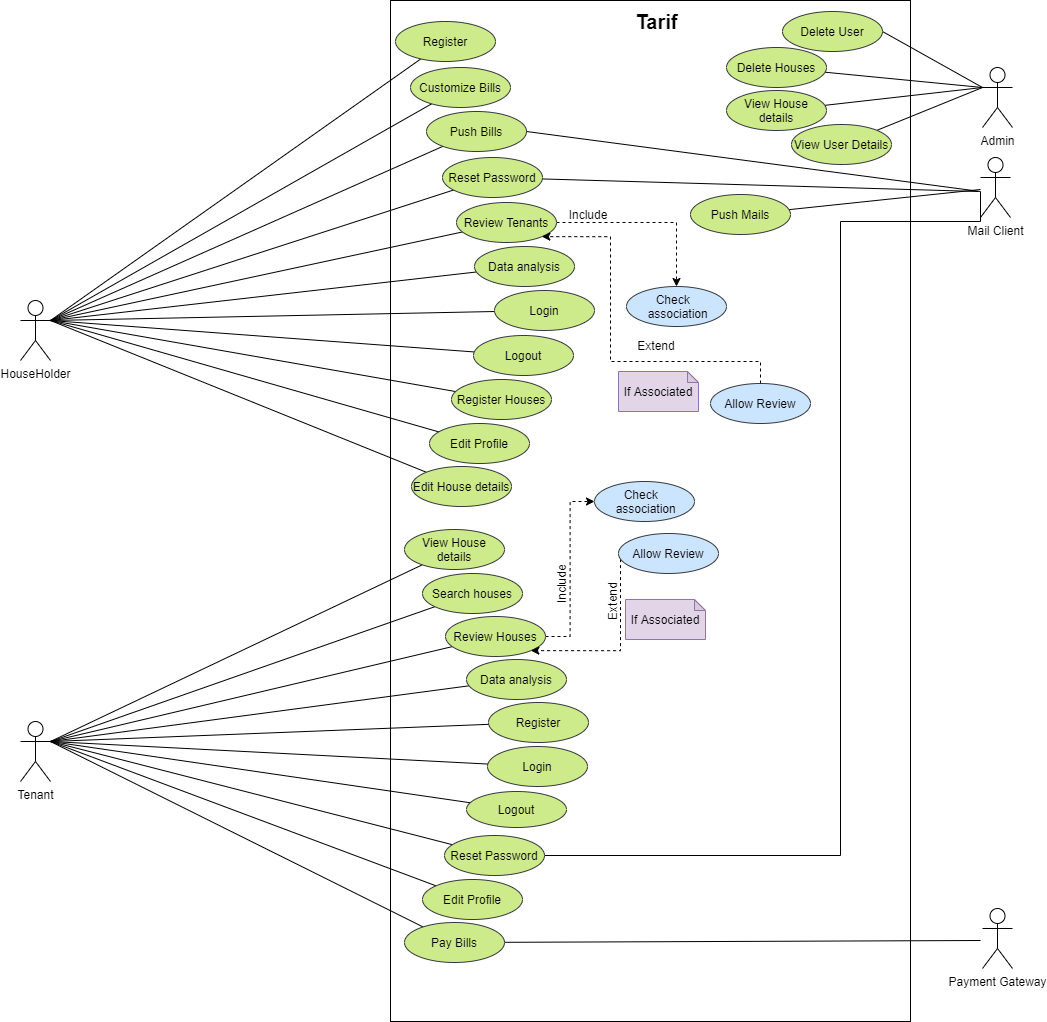


Figure 12: Use Case Diagram

#### High Level Description

**Use Case 1**

**Use Case :** Householder Register

**Actor :** Householder

**Description :** The householder enters their details in the system. The system checks if the user is already registered. If not, the registration executes successfully, otherwise the system gives an appropriate error message to the user.

**Use Case 2**

**Use Case :** Customize Bills

**Actor :** Householder

**Description :** The householder selects the fields, along with price details, that they want on the bills. The system then generated bills for the house according to this customization made by the householder.

**Use Case 3**

**Use Case :** Push Bills

**Actor :** Householder, Mail Client

**Description :** The householder enters the bill details and press the push bill button. The system then calculates the bill, asks the user for confirmation and sends the details to the mail client. The mail client then pushes the bill to the tenants through their email.

**Use Case 4**

**Use Case :** Register Houses

**Actor :** Householder

**Description :** The householder fills in the details of their house and registers it in the system. Registered houses can then be displayed as available for rent by the system.

**Use Case 5**

**Use Case :** Review Tenants

**Actor :** Householder

**Description :** Once a contract with a tenant has been terminated, the householder can then review the tenant. The review consists of a rating out of five and a review text.

**Use Case 6**

**Use Case :** Data Analysis

**Actor :** Householder

**Description :** The householder views their past data collected in the system in the form of a chart for gaining information.

**Use Case 7**

**Use Case :** Householder Login

**Actor :** Householder

**Description :** The householder enters their credentials and submits it to the system. The system verifies the credentials and if verified, gives the householder access to the additional features in the system.

**Use Case 8**

**Use Case :** Householder Logout

**Actor :** Householder

**Description :** The householder logs out of the webapp by pressing the logout button.

**Use Case 9**

**Use Case :** Householder Reset Password

**Actor :** Householder, Mailing Client

**Description :** The householder requests a password reset. Once requested, the mailing system sends a confirmation mail to the householder. After confirmations are done, the householder enters a new password to override their previous password.

**Use Case 10**

**Use Case :** Householder Edit Profile

**Actor :** Householder

**Description :** The householder presses the edit button. The fields in the profile page then become editable and the householder updates new data in the fields.

**Use Case 11**

**Use Case :** Householder Edit House Details

**Actor :** Householder

**Description :** The householder presses the edit button. The fields in the house page then become editable and the householder updates new data in the fields.

**Use Case 12**

**Use Case :** Pay Bills

**Actor :** Tenant, Payment Gateway

**Description :** The tenant presses the pay button. A confirmation message pops up and provides the tenant with payment option. If the payment method involves e-payment, the payment gateway is activated.

**Use Case 13**

**Use Case :** Search Houses

**Actor :** Tenant

**Description :** The tenant is provided with a map and a price slider. The available houses matching the given criteria are displayed on the map.

**Use Case 14**

**Use Case :** Review Houses

**Actor :** Tenant

**Description :** Once a contract with a householder has been terminated, the tenant can then review the house. The review consists of a rating out of five and a review text.

**Use Case 15**

**Use Case :** Data Analysis

**Actor :** Tenant

**Description :** The tenant views their past data collected in the system in the form of a chart for gaining information.

**Use Case 16**

**Use Case :** Tenant Register

**Actor :** Tenant

**Description :** The tenant enters their details in the system. The system checks if the user is already registered. If not, the registration executes successfully, otherwise the system gives an appropriate error message to the user.

**Use Case 17**

**Use Case :** Tenant Login

**Actor :** Tenant

**Description :** The tenant enters their credentials and submits it to the system. The system verifies the credentials and if verified, gives the tenant access to the additional features in the system.

**Use Case 18**

**Use Case :** Tenant Logout

**Actor :** Tenant

**Description :** The tenant logs out of the webapp by pressing the logout button.

**Use Case 19**

**Use Case :** Tenant Reset Password

**Actor :** Tenant, Mailing Client

**Description :** The tenant requests a password reset. Once requested, the mailing system sends a confirmation mail to the tenant. After confirmations are done, the tenant enters a new password to override their previous password.

**Use Case 20**

**Use Case :** Tenant Edit Profile

**Actor :** Tenant

**Description :** The tenant presses the edit button. The fields in the profile page then become editable and the tenant updates new data in the fields.

**Use Case 21**

**Use Case :** View House Details

**Actor :** Tenant

**Description :** The tenant selects the house in the map. The system then presents the tenant with the details of that particular house.

**Use Case 22**

**Use Case :** Delete User

**Actor :** Admin

**Description :** The admin deletes a user from the system.

**Use Case 23**

**Use Case :** Delete House

**Actor :** Admin

**Description :** The admin deletes a house from the system.

**Use Case 24**

**Use Case :** View House Details

**Actor :** Admin

**Description :** The admin views house information uploaded into the system by the user.

**Use Case 25**

**Use Case :** View User Details

**Actor :** Admin

**Description :** The admin views user information uploaded into the system by the user.

**Use Case 26**

**Use Case :** Push mails

**Actor :** Mail Client

**Description :** The mail client pushes mail to the users when the system calls it to.

### Entity Relation Diagram

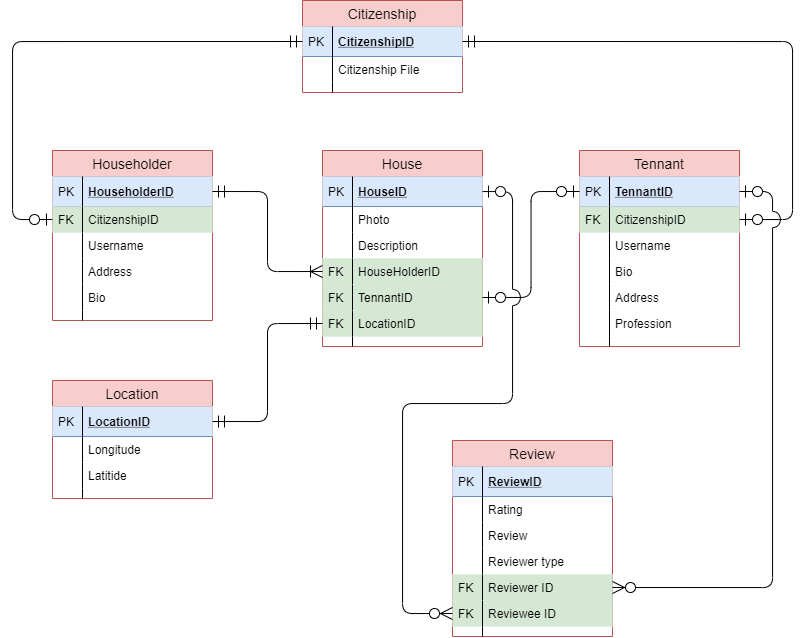


Figure 13: Entity Relation Diagram

### UI Designs

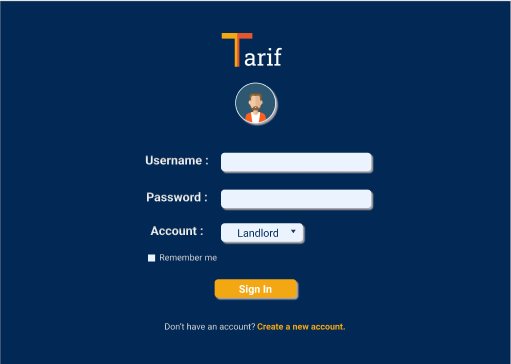


Figure 14: Sign in page UI

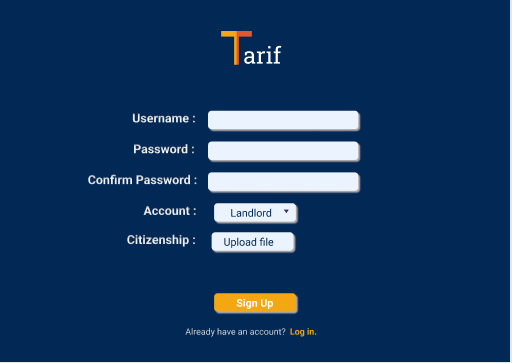


Figure 15: Sign up page UI

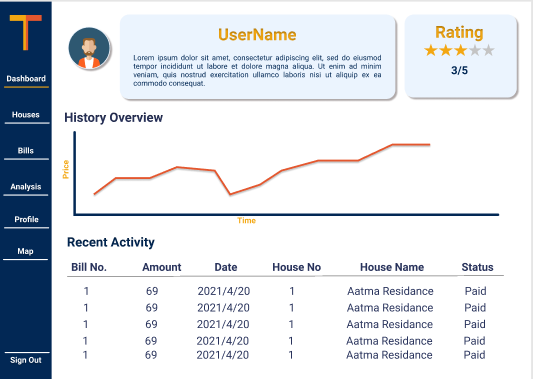


Figure 16: Home Page UI



Figure 17: Houses page UI

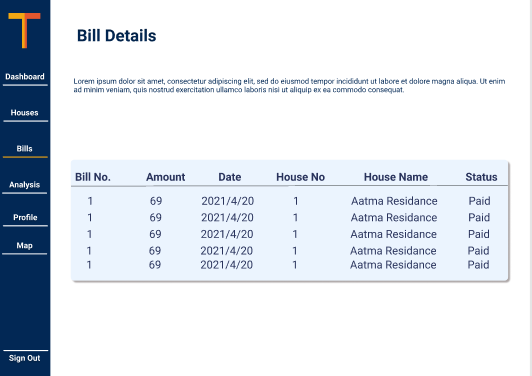


Figure 18: Bills page UI

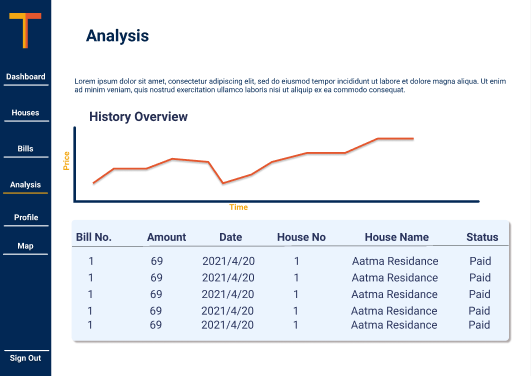


Figure 19: Analysis page UI

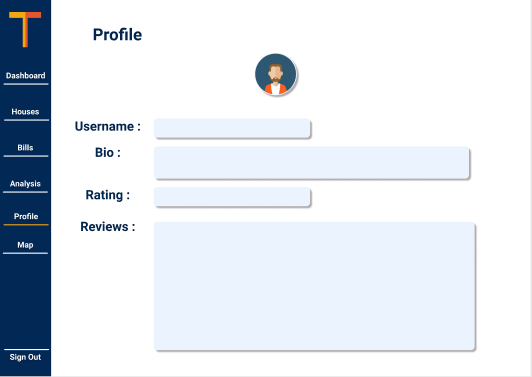


Figure 20: Profile page UI

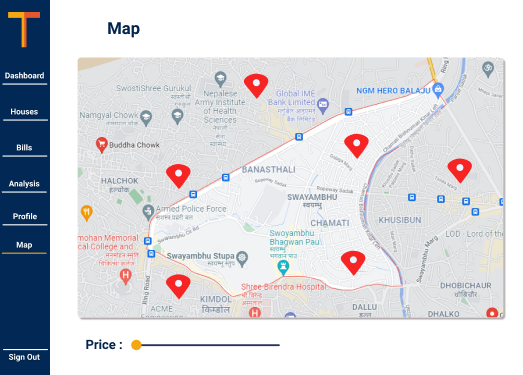


Figure 21: Map page UI

# Progress analysis

|  |  |  |  |
| --- | --- | --- | --- |
| **S.N.** | **Task** | **Status** | **Progress** |
| 1 | Topic Selection | Complete | 100% |
| 2 | Client Finalization | Complete | 100% |
| 3 | Requirement Gathering | Complete | 100% |
| 4 | Risk Analysis | Complete | 100% |
| 5 | Documentation | Partially Complete | 20% |
| 6 | Technical Research | Partially Complete | 40% |
| 7 | UI Mock-ups | Complete | 100% |
| 8 | UI Design | Complete | 100% |
| 9 | Domain Object Modeling | Incomplete | 0% |
| 10 | Build Feature List | Incomplete | 0% |
| 11 | Plan by Feature | Incomplete | 0% |
| 12 | Design by Feature | Incomplete | 0% |
| 13 | Build by Feature | Incomplete | 0% |

Table 2: Progress Table

# Future work

## Phases to complete

### Build Feature List

A feature list is required to be built in order to define the scope of the project and for further planning, designing, and developing the project. A feature list will be developed in the future as shown in the Gantt chart above.

### Plan by Feature

This phase exists to develop a plan development based on the created feature list. Plans will be made in order for the features to be developed smoothly and on time.

### Design by feature

This phase consists of developing the technical designs. Sequence Diagrams will be developed in this phase along with carrying out design inspections.

### Build by Feature

After successful design inspection, the code for the feature will be written. Once completed, the feature will go through unit testing and be integrated to the main system.

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