

Lamont Thompson

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CAREER OBJECTIVE

To enhance my educational and professional skills in a stable and dynamic workplace.

CORE COMPETENCIES

- | | |
|-----------------------|-------------------|
| • Client Service | • Flexibility |
| • Computer Competency | • Time Management |
| • Leadership | • Decision Making |

PROFESSIONAL EXPERIENCE

GII Corporation, New York, NY

Assistant Web Developer, March 2017 – Present (Freelance)

- App developer for applicable business matters, concerning certain projects.
- Responsible for Bot programing, data entry analysis and monitored all staff's accounts for accuracy.

Altice/Optimum, Newark, NJ

Technical Support Lead, August 2016 – September 2017

- Execute customer service skills, document billing invoice accounts and provide company's service.
- Troubleshoot all network support matters pertaining to hardware/software products when needed.

Atlantic Spine Center, West Orange, NJ

Internship, March 2016 – August 2016

- Execute customer service skills, document billing invoice accounts and provide company's service.
- Troubleshoot all network support matters pertaining to hardware/software products when needed.

Nemak, Montgomery, AL

Resident Quality Manager, October 2010 – March 2016

- Conducted quality control assurances and all of the data entry for client (Hyundai Motor Manufacturing Engines).
- Trained new hires and led team response efforts performing corrective actions to ensure quality of the Engines.

EDUCATION

South University, Montgomery, AL

Computer Science Bachelor's Degree: Pending

Rutgers Boot Camp, Jersey City, NJ

Software developer Certificate: Pending

ADDITIONAL SKILLS

- Proficient in Microsoft Office
- Software Developer
- Blockchain
- CDL class A