Kyle Knudson

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EDUCATION

Candidate for **Bachelor of Science in Commerce and Business Administration**,
The University of Alabama, Culverhouse College of Business

Graduation Date: May 2024 **GPA**: 3.7/4.0
Major: Management Information Systems **Minor:** Business Cyber Security

EXPERIENCE

December 2022 – Present

Student IT Assistant, *The Culverhouse College of Business Technology Group, Tuscaloosa, AL*
Goal: To provide excellent service addressing all technological issues throughout business college
Value: Classroom and faculty systems run smoothly ensuring successful workflow
My Contribution:
- Troubleshooting technology-based problems and determining new solutions
- Working with faculty to identify issues with software and hardware
- Maintaining great customer service while dealing with unfamiliar problems

January 2023 – Present

Programming 1 Teaching Assistant, *MIS Department, Tuscaloosa, AL*
Goal: To assist in the introduction of C# programming to students
Value: Students receive critical technical feedback and assistance with course material
My Contribution:
- Providing help to over 100 students with their questions on class material
- Grading of class assignments and giving detailed feedback
- Providing help to professor for any rising problems throughout class

November 2020 – Present

Assistant Area Manager, *Dairy Queen, Alabaster, AL*
Goal: To assist General Managers in all aspects of running their store
Value: Business flow runs smoothly and hits all percentage goals at peak efficiency
My Contribution:
- Conducting interviews to help in hiring new employees and assist in their training
- Managing food cost, sales goals, cash flow and all other aspects of stores financial side
- Assisting in stores that are short on staff to ensure premium service

TECHNICAL EXPERIENCE

Languages: C#, SQL, JavaScript, HTML, CSS
Operating Environments: Microsoft Windows
Business Tools: Visual Studio Code, Git, GitHub, .NET, Microsoft Office Suite, MySQL, Node.js

HONORS AND ACTIVITIES

MIS Ambassador Treasurer **President's List**
Alabama Information Management Society **Crimson Defense – Cyber Security Club**
MIS Coding Clubs