

# Kyle Knudson

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## EDUCATION

Candidate for **Bachelor of Science in Commerce and Business Administration**,  
The University of Alabama, Culverhouse College of Business

**Graduation Date:** May 2024

**GPA:** 3.7/4.0

**Major:** Management Information Systems

**Minor:** Business Cyber Security

## EXPERIENCE

*December 2022 –  
Present*

**Student IT Assistant**, *The Culverhouse College of Business Technology Group, Tuscaloosa, AL*

*Goal:* To provide excellent service addressing all technological issues throughout business college

*Value:* Classroom systems run smoothly ensuring successful conduction of classes

*My Contribution:*

- Troubleshooting technology-based problems
- Working with faculty to identify issues with software and hardware
- Maintaining great customer service while dealing with new problems

*January 2023 –  
Present*

**Programming 1 Teaching Assistant**, *MIS Department, Tuscaloosa, AL*

*Goal:* To assist in the introduction of C# programming

*Value:* Students receive help with material leading to better success

*My Contribution:*

- Providing help to over 100 students with their questions on class material
- Grading of class assignments and giving feedback
- Providing help to professor for any rising problems

*November 2020 –  
Present*

**Assistant Store Manager**, *Dairy Queen, Alabaster, AL*

*Goal:* To manage store efficiently while following company policy

*Value:* Business flow running smoothly with store meeting all percentages and sales goals

*My Contribution:*

- Hiring and training new employees while managing entire 40 employee staff
- Managing food cost, sales goals, cash flow and all other aspects of stores financial side
- Maintaining a 95% full satisfaction customer rating throughout year

## TECHNICAL EXPERIENCE

**Languages:** C#, SQL, JavaScript, HTML, CSS

**Operating Environments:** Microsoft Windows

**Business Tools:** Visual Studio Code, Git, GitHub, .NET, Microsoft Office Suite

## HONORS AND ACTIVITIES

**President's List**

**National Society of Collegiate Scholars**

**Dean's List**

**MIS Ambassador Treasurer**

**Crimson Defense – Cyber Security Club**

**Alabama Information Management Society**