

Leonardo Henrique Tsuda

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OBJECTIVE

- Technical support to computer equipment and software.

EDUCATION

- Undergraduate student: Metrocamp/IBTA – Computer Engineering: 2012 to present – Enrolled in ninth semester;
- Technical education: COTUCA/UNICAMP – Electronics technician: completed in 2011;
- High school: Centro Estadual de Educação de Jovens e Adultos – CEEJA: completed in 2010;
- Maintenance electrician: SENAI “Roberto Mange”: completed in 2009.

COURSES AND LECTURES

- Basic Knowledge of Work Safety– SENAI;
- Installation, Administration and Technical Support for Computers and Networks- SENAI;
- The Developer Conference 2013/2014, São Paulo – iOS Talk.

LANGUAGES

- Brazilian Portuguese (native speaker);
- English (advanced level). CNA Cambuí, Brazil: Jul/2007 to Jul/2014, completed;
- English (intermediate level). Global Village Calgary, Canada: Dec/2012 to Jan/2013, completed.

QUALIFICATIONS

- Support to Microsoft products (Office/Windows);
- Support to Apple products, setup and installation on iOS, OS X and Apple TV platforms;
- Support to Google products, setup and installation on Android platform;
- Computer formatting, assembly and maintenance;
- Installation and setup of computer peripherals;
- Basic knowledge of C and Swift languages.

EMPLOYMENT HISTORY

Centro de Pesquisa e Desenvolvimento (Research and Development Center) - CPqD

Period: Aug/2012 – present

Position: Technical Assistant III

Duty: Performed services in Telefonica’s testing laboratory, such as: test and configure internet modems/IPTV in Telefonica’s standard, conduct functionality and performance tests, and carry out their homologation.

Currently, I perform SIP protocol tests for ANATEL homologation, FXS interface assays, assistance in other assays as GPON and automate reports (from Excel to Word).

Outsourced Joinder & Job - CPqD

Period: Feb/2012 – Aug/12

Position: Technical Assistant II

Duty: Performed services in Telefonica's testing laboratory, such as: test and configure internet modems/IPTV in Telefonica's standard, conduct functionality and performance tests, and carry out their homologation.

SATHI Informática (Computing)

Period: Oct/2009 – Oct/2010

Position: Trainee – IT

Duty: I was responsible for installing and configuring computer hardware and Operating Systems, monitoring and maintaining networks, providing client support either over the phone or onsite, troubleshooting and resolving hardware/software faults, along with another tasks.

VILLARES METALS SA

Period: Jul/2007 – Jun/2009

Position: SENAI Apprentice – Maintenance Electrician

Field: Instrumentation Laboratory/MNM

Duty: Trainee in the instrumentation field. Acquired knowledges on PLCs, AC/ DC electric motors, electrical controls, sensors, overall control instruments, electronics and pneumatics.

Performed calibration, preventive and corrective maintenances on several quantities measuring instruments, such as: temperature, flow, level, magnetism, pressure, pH etc. Also assisted in performing furnace temperature uniformity tests.

Participation in several internal trainings related to safety, occupational health, environment, "5S" and quality tools, in addition to the trainings conducted by reviewing sector procedures.