# George Flores

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## **Objective**

UNC Charlotte graduate seeking an entry-level position to enhance and acquire new skills in full stack development. Relevant experience includes working with small teams, designing user interface application, and web design.

#### **Education**

### BACHELOR OF ARTS, COMPUTER SCIENCE | UNC CHARLOTTE

- Concentration in Information Technology
- Minor in Communication Studies
- Overall GPA: 3.086
- Dean's List on December 2016, issued by William J. Tolone

## **PROJECTS**

#### **TRAILHEADS**

• An application designed to help hikers and travelers find their ideal location for the next adventure. This was designed using HTML, Tailwind CSS, jQuery, and several APIs to retrieve trails based on the city location.

## AGILE PROJECT MANAGEMENT | OPERATION LEAGUEPM

• The first half of this project involved planning and creating a website by performing the traditional management steps: defining, planning, executing, and reviewing. The second half was performing Agile methodology, where each week (which is one sprint) we write our articles and findings to the website based on the week's topic.

## **Skills & Abilities**

#### **COMPUTER SKILLS**

• HTML, CSS, Bootstrap 4.5, JavaScript, jQuery, VM, Git Bash

#### COMMUNICATION

- Worked and communicated with other service technicians from small teams of 2 to 5 members to provide customer service
- Worked and communicated with other group members in both traditional and Agile methodologies

## **LEADERSHIP**

- Promoted to Service Coordinator at Discount Tire (2015 Present)
  - Lead and coordinate workflow with other service technicians
  - Maintain swift and efficient service per vehicle

#### **Experience**

## SERVICE COORDINATOR | DISCOUNT TIRE | FEBRUARY 2013 TO PRESENT

- Provide safe, expeditious and quality service towards customer's tire repairs and purchases
- Maintain and organize tire/wheel inventory
- Communicate with customers upon service completion
- Train new employees on store procedures and enhance productivity