

**Luis Gonzalez**

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**Education**

**Brooklyn College, City University New York**

Expected Graduation: Spring 2026

Bachelors of Science in Computer Science

Relevant Coursework: Data Structures, Calculus I, II, Discrete Mathematics, Probability and Statistics,

Database Systems, Computer Architecture

**Borough of Manhattan Community College**

August 2022

Associates in Science in Psychology

**Experience**

**iCAMP**

Hamptons, NY

*Instructor/Counselor*

July 2024 - August 2025

- Aided in delivering lessons in game development using Scratch, and helping teach foundational programming concepts to 20-40 campers.
- Guided campers in learning and creating 3D models with TinkerCAD, fostering technical and engineering skills.
- Supervised groups of 20-40 children from the ages of 6-13 during various camp activities, ensuring safety and promoting teamwork and engagement among campers.

**Department of Education**

Brooklyn, NY

*Intern Technician*

October 2023-March 2024

- Provided adept technical support by troubleshooting computer systems, laptops, and printers, swiftly diagnosing and resolving issues to maintain operational efficiency.
- Conducted factory resets and operating system reinstalls on 10+ laptops, optimizing performance and security standards to ensure seamless functionality and extended device lifespan.
- Facilitated setup of 50+ student and teacher laptops, iPads, and smart boards to provide a seamless integration into the school's network for enhanced accessibility and improved learning experiences.

**Chinese Methodist Center**

New York, NY

*Office teaching assistant*

February 2023 - May 2023

- Utilized Google Suite to streamline admin tasks, improving overall organizational efficiency.
- Supported students and teachers through tutoring, program material sanitation, technical assistance, and enhancing educational programs.
- Coordinated tutoring and mentoring programs for 10 or more 7-12 year olds, fostering academic support and a positive learning environment.

**Avenue J Royal Care Pharmacy**

Brooklyn, NY

Pharmacy Technician

April 2018 - May 2022

- Formed strong customer relationships to deliver personalized experiences, both in-store and via phone interactions.
- Optimized inventory management by efficiently organizing documentation and coordinating timely stock replenishments bi-weekly, to provide overall customer satisfaction.
- Provided customer satisfaction through precise and accurate labeling of pill distribution, fulfilling individual medication needs.