

LUIS MARQUEZ LOPEZ

North Las Vegas, NV

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PROFESSIONAL SUMMARY

Veteran student pursuing a Bachelors in Computer Science with over five years of customer service experience. Strong interpersonal skills and a commitment to quality service. Proficient in managing various operating systems and optimizing performance. Skilled in collaborating with diverse teams and communicating technical concepts effectively. Passionate about leveraging technology to enhance user experiences.

- Equipment Maintenance
- Troubleshooting
- Analytical Thinking
- Safety & Compliance
- Flexibility and Adaptability
- Customer Service
- Preventative Maintenance
- Electrical/Mechanical Repairs

EDUCATION

University of Nevada, Las Vegas
Bachelor of Science in Computer Science

Jan. 2024 - Present
GPA: 3.9

College of Southern Nevada (Transfer)
Associate of Applied Science in Electrical Maintenance

Aug. 2021 - Jul. 2022
GPA 3.3

TECHNICAL SKILLS

Languages: C++, HTML, CSS, Javascript

Operating Systems: Windows, macOS

Tools: Visual Studio, CLion, Wix Studio

PROJECTS

Portfolio Website | HTML, CSS, JavaScript | latinoluis.github.io

- Developing a portfolio website to showcase projects and skills in web development.
- Implemented interactive features that help user experience through clean navigation and button features.
- I used HTML to give structure to my website, adding a body text, headers and a for loop that allows the user to interact with.
- CSS was used to style my website, for example adding color to the text, changing the size of the logo and pictures.

Banker's Bounty | C++ | VSC

- Loaded a dynamic map from a CSV file, representing different entities in example like trees, rocks and banks. Enabling the player to navigate through the map using validated input commands.
- Programmed multiple player actions such as movement, mining, chopping, and banking using functions with conditional checks for inventory limits, valid coordinates, and object proximity.
- Implemented an inventory system with limited capacity, allowing players to collect resources (wood, rock), and store them in a bank.

Ultimate Excel Budget | Excel

- Developed a comprehensive Excel-based personal budgeting tool to manage and track monthly expenses and savings effectively.
- Designed user-friendly spreadsheets with advanced formulas and functions, including pivot tables and charts, to provide real-time financial insights.

PROFESSIONAL EXPERIENCE

Construction Management Intern

Jul. 2024 - Present

Nevada Small Business Development Center | Las Vegas, NV

- Supported Nevada's small construction businesses by guiding them through the licensing process and assisting with workshops and other key industry projects.
- Created a fully functional website to enhance attendee engagement, allowing appointment scheduling, access to networking events, and other essential resources.

Heating, Ventilation, and Air Conditioning Mechanic, United States Army, Wahiawa, HI

Jan. 2021 - Dec. 2023

- Initiated measures to improve methods and quality of work relating to sheet metal fabrication which resulted in increased longevity of HVAC systems and electrical equipment.
- Investigated and troubleshooted malfunctions in HVAC systems, such as inadequate heating or cooling, and airflow problems.
- Delivered outstanding customer service as the main point of contact for project inquiries; achieved a 100% quality service rating in random client surveys.
- Completed quality control inspections to determine equipment maintenance schedule and track repairs.
- Recognized for efficiency in troubleshooting, diagnosing, repairing, and performing preventive maintenance on HVAC Systems.

WORK EXPERIENCE

Cashier, Raising Canes Restaurant, Las Vegas, NV

Aug 2019 - Mar. 2020

Sales Associate, JCPenney, Las Vegas, NV

Nov. 2018 - Apr. 2019

CERTIFICATIONS

HVAC Certification | North American Technician Excellence

Certified Universal Technician | Environmental Protection Agency