



Disruptive technologies and the evolvement of banking

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## Silicon Valley is coming

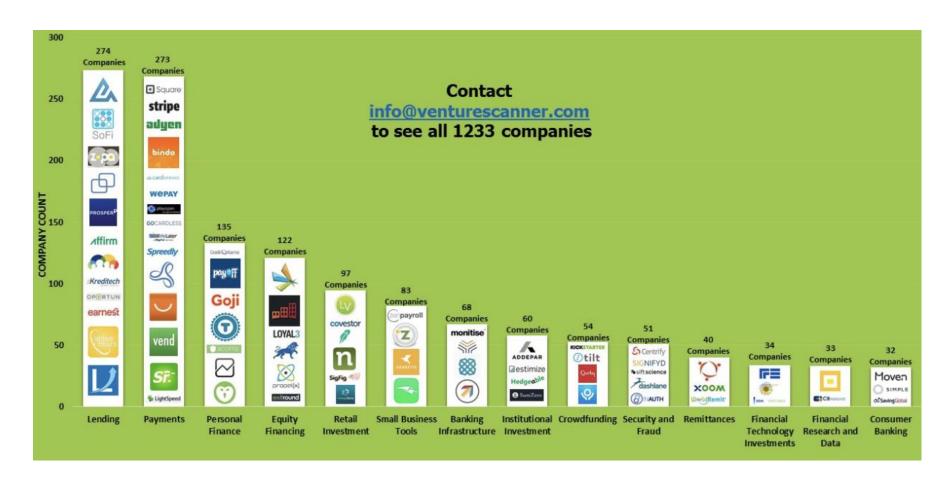
"Silicon Valley startups are coming to eat Wall Street's lunch,"

Jamie Dimon, CEO of JP Morgan, 2015

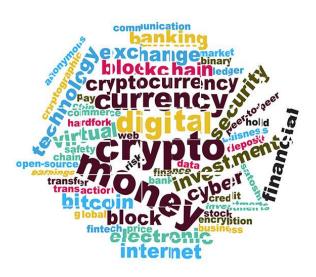




## FinTech comes in many verticals



# For all the buzzwords in FinTech...







## ...they fall into 3 key layers

- User experience
- \$ Alternative financial services

Financial infrastructure







## A big part of user experience is mobile

New medium to reach customers

User-centric interface and service design

Historical neglect by financial institutions

Help acquire and retain customers





## Core of alternative financial service is lower operating cost

#### FinTech versus banks

For a £1,000 transfer from the UK to the EUROZONE
TransferWise is on average 7.95x cheaper than banks



FinTech versus FinTech



Thanks to...
digitization and
data science

Source: TransferWise







# Financial infrastructure creates the highway for new services and firms to flourish

Prerequisite of FinTech

Capital intensive, potentially unprofitable

Effective government leadership required





## Conversely, Financial institutions have 4 core advantages

Regulation Distribution Capital Data

But they will inevitably change...





## Macro conditions are reducing Regulation and Capital barrier

#### Regulation

"I dream of a Digital India where mobile and e-Banking ensures **financial inclusion**,"

Narendra Modi, India Prime Minister

#### Capital

Grab's total fundraised to-date: US\$8.8 billion

Funds under Alibaba Yu'E Bao: US\$ 168 billion



## Time is on the side of FinTech for new Distribution and Data

#### Distribution

New **financial infrastructure** enables reach to customers, especially millennials
Vietnam smartphone penetration: **84**%

#### Data

Our <u>updated</u> **personal**, **professional and financials lives** are all trackable and stored





## Tech can be threatening

Apple revenue \$229B

versus

Portugal GDP \$205B

25 companies are bigger than entire countries

#### Yet they are necessary for development

Vietnam 4<sup>th</sup> industrial revolution to realise dream of prosperity (and income distribution)



Source: Business Insider





## This is neither a static...

### Incumbents can dominate

Financial infrastructure

## They can **improve** in:

- User experience
- Financial services

#### ...nor zero-sum game, we expand the pie!



Source: Government reports



By partnering with fintech startups, banks will give their account holders the right measure of security and speed. Account holders can know that their money is safe, and they can enjoy

This is the way to become a digital bank.

- Chris Skinner

Banks offer finance

+

Start-ups bring tech

=

Win-win relationship

IF

Trust and balance exist







## A Southeast Asia example is



## Funding Societies | Modalku

Regulated by









Bank partners across 3 countries 11T d

Loans given in 4 years since Jun 2015

15,000

SMEs benefited over 560,000 loans 1.26%

Cumulative default (no write-off)



# Stronger SMEs, Stronger Societies

