



# Doing online experiments the proper way: true effect or due to chance?

**Uyen Nguyen** 

**Data Scientist, Knorex** 

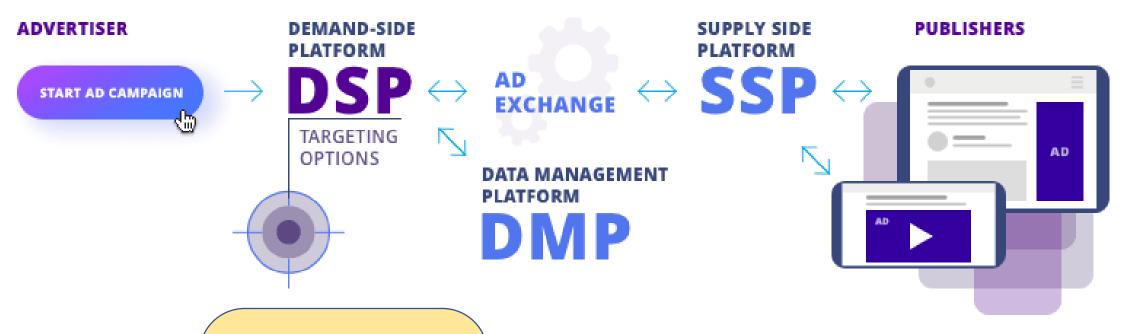
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# **Knorex - Precision performance marketing**





#### Demand side platform (DSP)



- Targeting
- Retargeting
- Audience profiling
- Brand safety
- Dynamic creative optimization
- Real time bidding

(Source: Quora)

#### **Data Science at Knorex**



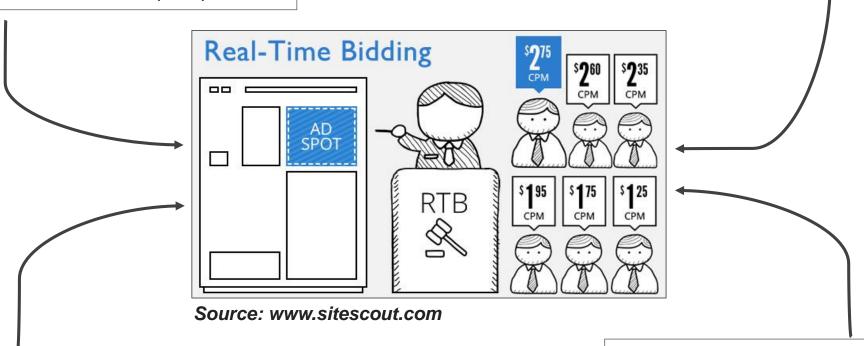
**Predicting chances of** 

click/conversion



#### **Bidding strategies to optimize for:**

- cost per click (CPC)
- cost per acquisition (CPA)
- cost per installation (CPI)



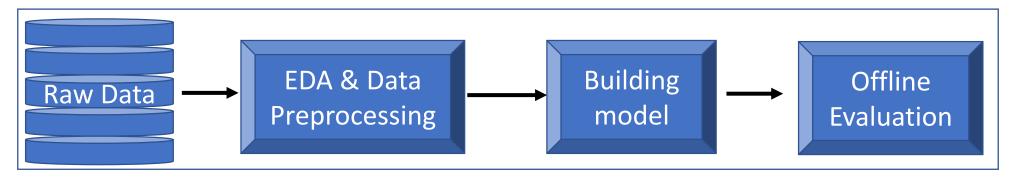
**Audience look-alike modeling** 

Monitoring performance, strategic troubleshooting

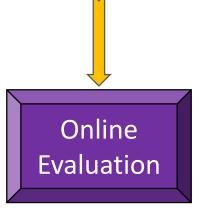
# Testing a new idea in production – Online experimentation



- Ad creative
- Bidding strategy
- Machine learning model



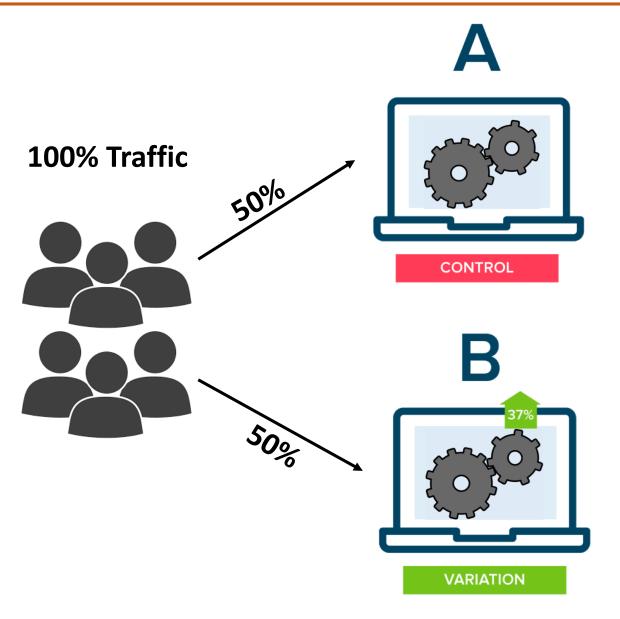
Arriving at a promising idea offline





# A/B testing – The conventional method





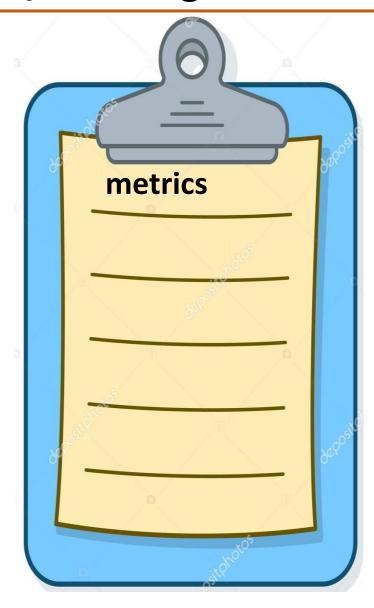
- straight-forward, easy to implement
- 100 years ago: Sir Ronald Fisher tested different fertilizers on crop yields

 Google ran the first test in 2000. In 2011: they ran > 7000 A/B tests

# A/B testing – Choosing relevant metrics





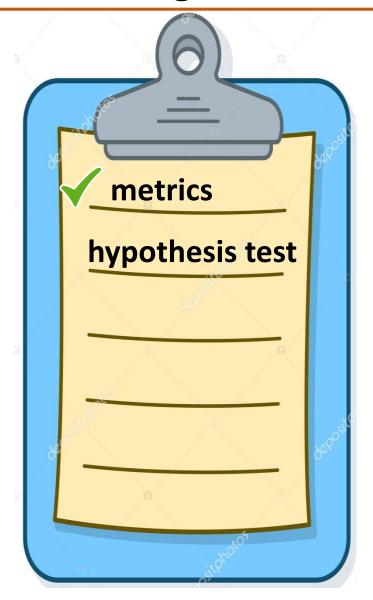


- E.g, CPC, CPA, CTR
- Choosing the right metrics is critical
- Avoiding confounding variables

# A/B testing – Is test result statistically significant?





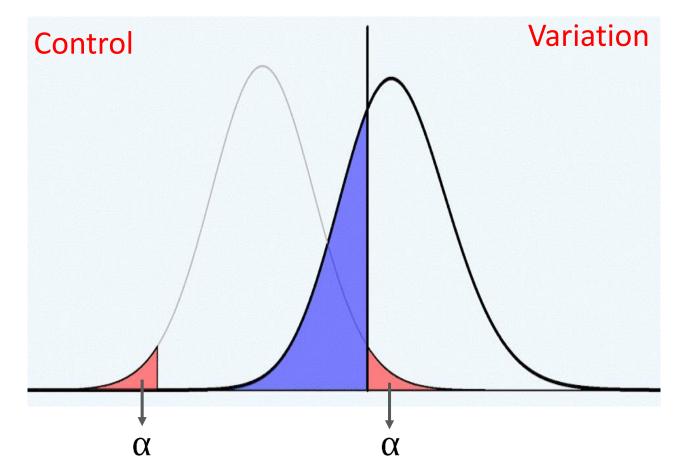


Null hypothesis  $(H_o)$ : A = B

Alternative hypothesis (H<sub>a</sub>): A # B

 $\alpha$ : significant level

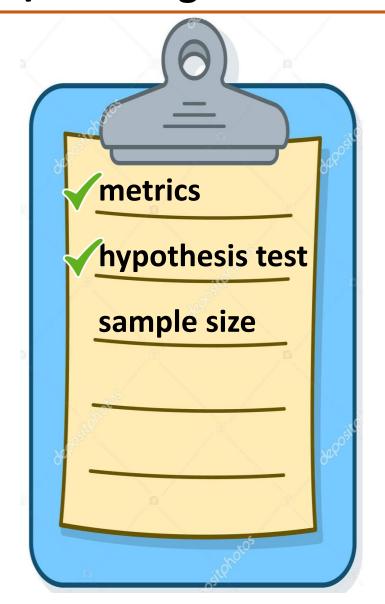
p-value <  $\alpha$ : reject H<sub>o</sub>



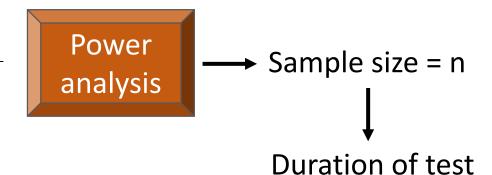
# A/B testing – How long to run the test?

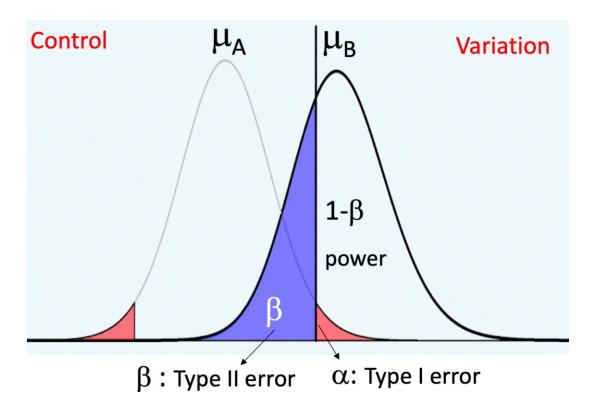






effect size = 
$$\left| \frac{\mu_a - \mu_o}{\sigma} \right|$$
  
significant level =  $\alpha$   
power = 1-  $\beta$ 

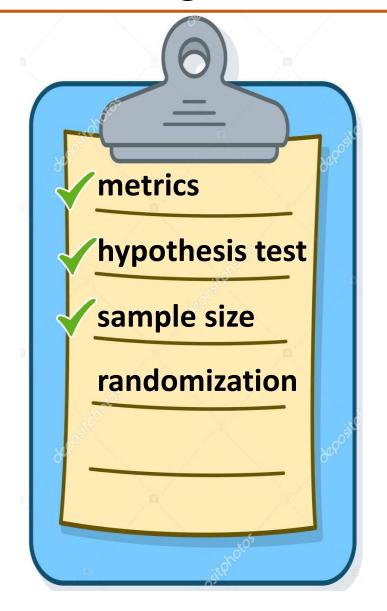


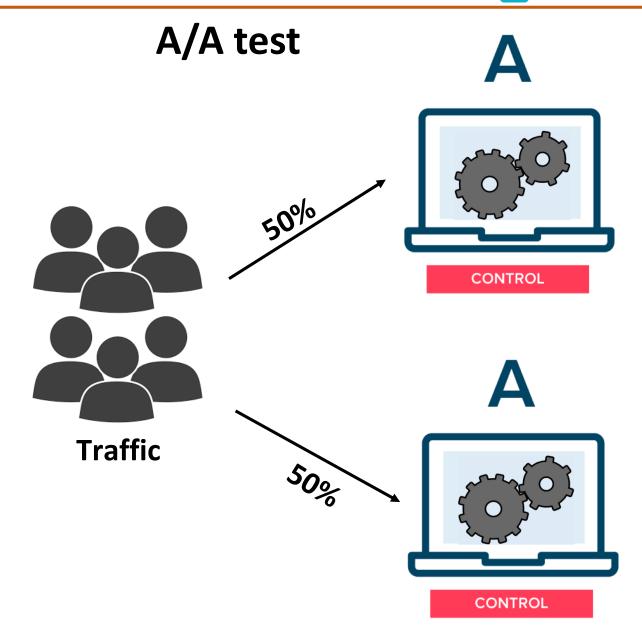


# A/B testing – Is randomization guaranteed?



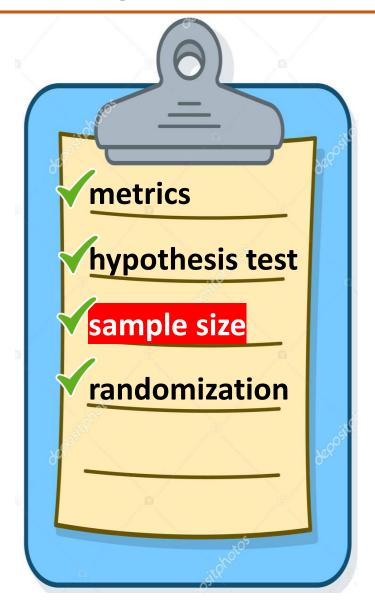




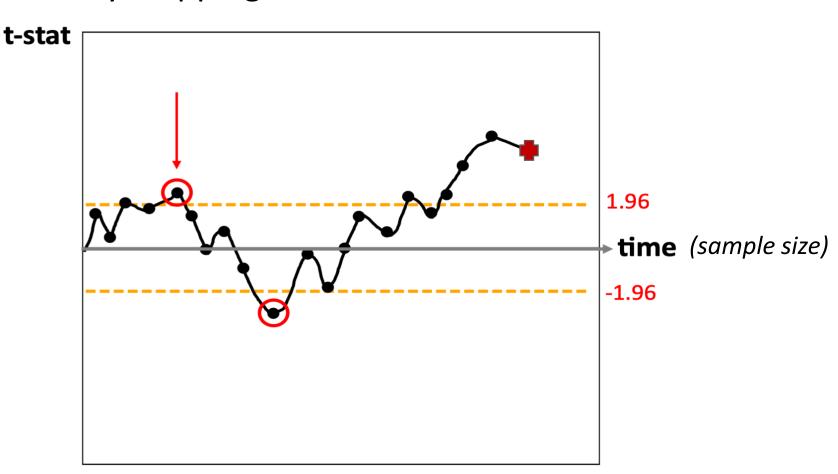


# Peeking at A/B Tests and early stopping – Why it matters?





 Impatient experimenters: peeking at the test and early stopping

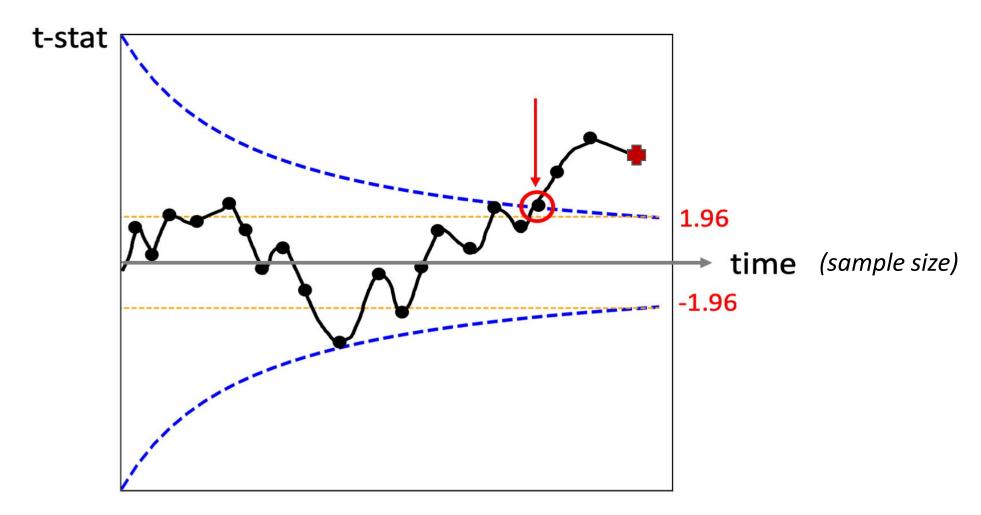




But time is money!



Sequential A/B testing (frequentist): Sequential probability ratio test







#### The slightly better model

**Scenario**: version B (CTR = 0.142%) is slightly better than version A (CTR = 0.14%), p-value = 0.11 > significant level  $\alpha$  (0.05) --> Keep A or use B?

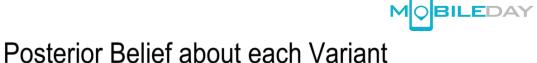
#### **Bayesian A/B testing**

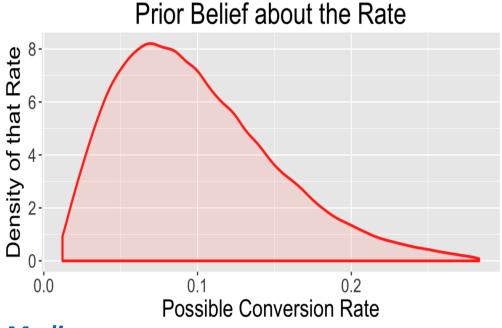
Given some prior knowledge, what is the probability that the metric under variant B is larger than the metric under variant A?

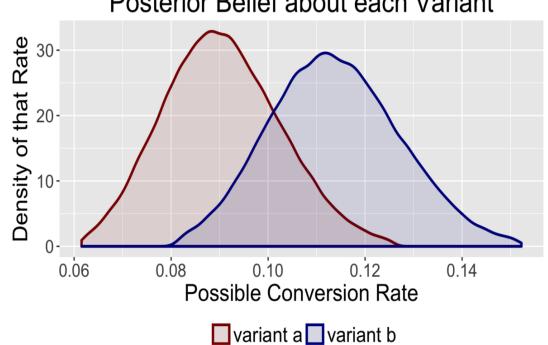




#### Bayesian A/B testing





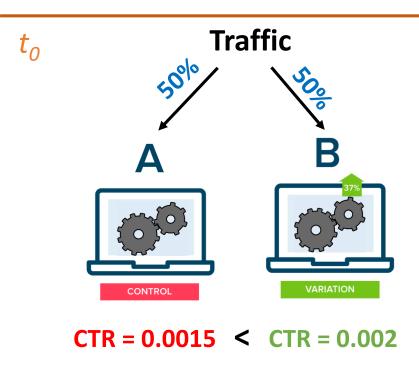


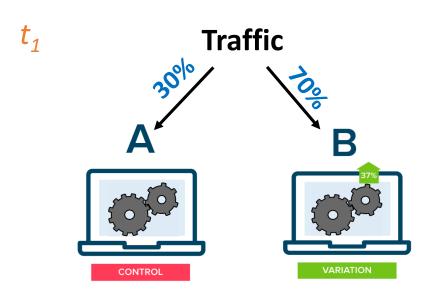
Source: Medium

- Initiate the experiment and collect data
- Choose a loss threshold epsilon
- Periodically, compute expected loss *E[L](A)* or *E[L](B)* if we choose version A or B
- Once either E[L](A) or E[L](B) < epsilon: stop the experiment and record the winning variation</li>

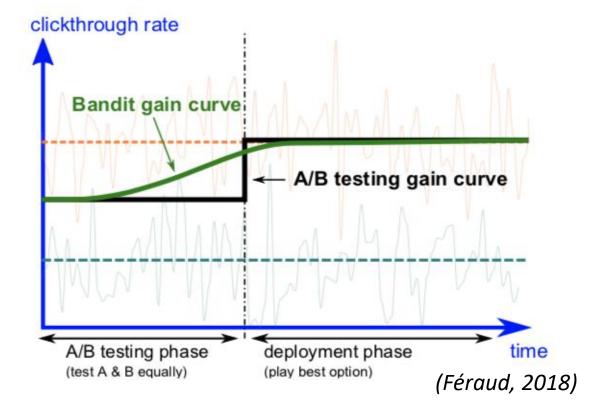
#### Multi-armed bandit test







Earn while you learn



- Give the poorer performing versions a second chance
- Automation
- >2 arms
- More tricky to implement

#### Challenges in online testing in RTB



- Eg., Implement a new click predictor to optimize for cpc  $\rightarrow$  Metric: ctr, cpc
- It might take long time to observe a significant difference in the new model
- Heterogeneity  $\rightarrow$  assumption of 'iid' fails
- Testing at ad-group level: data size is even smaller
- Time is money and we don't want to compromise user's experience
- → A/B test might not an optimal method
- Multi-armed bandit: the more appropriate approach

# **Summary**



- Online evaluation of new model/new idea is important but challenging,
   especially in RTB
- A/B testing is the most widely used method, though early stopping without a plan is dangerous → sequential A/B test or Bayesian A/B test
- A/B testing: strict experiments where focus is on statistical significance
- Multi-armed bandit (MAB): continuous optimization where focus is on maintaining optimal KPIs

#### References



#### Bayesian A/B test:

https://medium.com/convoy-tech/the-power-of-bayesian-a-b-testing-f859d2219d5

https://cdn2.hubspot.net/hubfs/310840/VWO SmartStats technical whitepaper.pdf

#### Peeking at A/B test:

https://www.youtube.com/watch?v=AJX4W3MwKzU

https://www.evanmiller.org/how-not-to-run-an-ab-test.html

#### Sequential A/B test:

https://www.evanmiller.org/sequential-ab-testing.html

https://www.aarondefazio.com/tangentially/?p=83

https://en.wikipedia.org/wiki/Sequential probability ratio test

# Backup slides



#### **Sequential A/B testing (frequentist):** Sequential probability ratio test

$$H_o: \theta_o$$
  
 $H_a: \theta_a$ 

$$S_0 = 0 \rightarrow S_i = S_{i-1} + \log \Lambda_i$$
 for i in 1,2,..,t

$$\Lambda_{l} = \frac{L(\theta_{o}|x)}{L(\theta_{a}|x)}$$
: Likelihood ratio

Stopping rule:

$$a < S_i < b$$

 $S_i \ge b$ : Accept  $H_a$ 

S<sub>i</sub> < a: Accept H<sub>o</sub>

$$a \sim \log\left(\frac{\beta}{1-\alpha}\right)$$
  $b \sim \log\left(\frac{1-\beta}{\alpha}\right)$ 

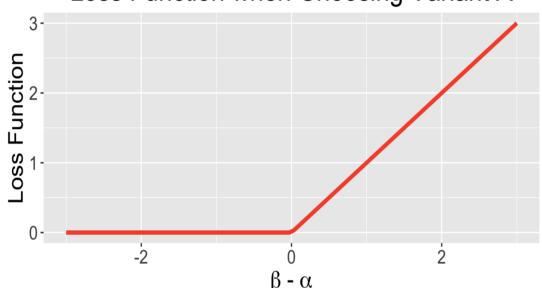
#### The slightly better model

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#### **Bayesian A/B testing**

Loss Function when Choosing Variant A



$$L(\alpha, \beta, x) = \begin{cases} max(\beta - \alpha, 0) & x = a \\ max(\alpha - \beta, 0) & x = b \end{cases}$$

- Initiate the experiment and collect data
- Periodically, compute E[L](A) and E[L](B)
- If either E[L](A) or E[L](B) < epsilon: stop the
  experiment and record the winning variation</li>
- Else: continue the experiment