OBJECTIVE

Aspiring SAP Technical Consultant with hands-on experience in Cloud computing, SAP Basis and Authorizations. Proficient in implementing tools like Microsoft Azure and Power BI to simplify and improve business processes. Passionate about learning, problem-solving, and using technology to make a real impact in the workplace.

CONTACT

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PROFESSIONAL SUMMARY

SAP Technical Consultant | March 2024 - Current

EXL

- Designed and implemented authorization models, roles, and profiles to grant appropriate access levels.
- Maintained documentation related to access requests, approvals, and authorization configurations.
- System administration, installations, configurations, performance tuning and backups.
- Supported SAP Basis administration tasks including system monitoring, performance tuning, client administration, and transport management across SAP environments.

Graduate Intern Feb 2024 - Feb 2025

EXL (via CAPACITI) & SAP Young Professionals Program

- Completed intensive training on SAP solutions, including SAP S/4HANA, SAP GUI, SAP Fiori, and SAP Cloud solutions.
- Used statistical techniques, data mining tools such as Power Bi and Tableau to analyze datasets, identify trends, patterns, and correlations.
- Contributed to projects involving Azure Active Directory, Blob Storage, and App Services, Azure Functions and Power Automate.
- Engaged in project implementation leveraging Python programming.

ICT Intern Feb 2023 - Feb 2024

Southcape College

- Responsible for Installing, configuring, maintaining and troubleshooting computer hardware, software and operating systems.
- Managed user accounts, permissions, and access control through Active Directory (AD).
- Worked with Office 365, handling user account creation, mailbox management, password resets, and license assignments
- Provided support for VPN clients and monitored system performance
- · Managed and troubleshooted firewalls, network switches, and ensuring secure connectivity

EDUCATION

Nelson Mandela University | 2022

Advanced Diploma in IT Software Development & Information Systems

Nelson Mandela University | 2018 - 2021

Diploma in IT Software Development

SKILLS

Languages: C#, Python, SQL, Javascript(html & css)

Frameworks: .NET, ASP.NET MVC, Django

Tools: Power BI, Excel, Tableau, SQL Server, Power Automate

Cloud Platforms: Microsoft Azure (Active Directory, App Services, Blob Storage, Functions)

SAP Platforms: SAP ECC, SAP S/4HANA, SAP GUI, SAP Fiori

Other Platforms: Visual Studio, VS Code, PyCharm

IT Support: Microsoft 365 admin center, Windows Server, Active Directory, Hardware, Software &

Operating Systems configuration

CERTIFICATES

SAP | 2024 SAP S/4HANA Cloud Private Edition

SAP | 2024 Business Process Integration with SAP S/4HANA

Udemy | 2024 Web Development Bootcamp

Microsoft AI - 102 | 2025 Designing and Implementing a Microsoft Azure AI Solution SAP | 2025 SAP Certified Associate - Back-End Developer - ABAP Cloud certification

REFERENCES

References available upon request