

OBJECTIVE

A highly motivated and aspiring IT enthusiast with a passion for technology seeking to leverage professional training and hands-on experience to contribute to a dynamic team. Eager to embrace challenges, learn continuously, and grow within the IT industry.

PROFILE

Date Of Birth: 21-03-1999 Address: Thembalethu

George,6529

Gender: Male

Nationality: South African

CONTACT

Phone: 0610064276

Email: <u>lubabalombatha@gmail.com</u>

SKILLS

• Database: MS SQL server

 Programming Language: PHP (Laravel), C# (ASP.NET, MVC & .NET)

• Markup Language: HTML, JavaScript, CSS

 Operating Systems: Windows, Linux, MacOS

• Hardware: Desktops, Laptops, Servers,

• Networking: TCP/IP, DNS, DHCP

• Troubleshooting: Hardware, Software and Network Issues

• IT Security: Firewall Configuration, Virus Protection, Authentication

REFERENCE

MR M GCUWA - 044 884 0359

LUBABALO MBATA

IT SPECIALIST

EDUCATION

NELSON MANDELA UNIVERSITY 2022

Adv diploma: Information Technology (Software Development)

NELSON MANDELA UNIVERSITY 2018-2021

Diploma: Information Technology (Software Development & Support

Services)

NELSON MANDELA UNIVERSITY 2017

Hcert: Information Technology (User Support Services)

MATRIC: MURRAY HIGH SCHOOL - 2016

WORK EXPERIENCE

ICT INTERN - SOUTHCAPE COLLEGE 2023 - CURRENT

I am responsible for Hardware and Software Support:

-Installing, configuring, maintaining and troubleshooting computer hardware, software and operating systems.

Network Management:

- -Configuring routers, switches, and firewalls.
- -Monitoring network performance and addressing connectivity issues.

Server Administration:

- -Installing, configuring, and maintaining servers.
- -Managing user accounts, permissions, and access control.
- Troubleshooting server issues which may be caused by power outages/loadshedding.

Inventory Management:

- -Keeping track of IT assets and equipment.
- -Participated in system integration tasks and projects
- -Contributed to improving processes and workflows within the IT department.
- -Windows deployment and management
- -Office365 deployment and management
- -Ticketing system management
- Solid understanding of system integration principles
- Knowledge of Azure, Exchange and firewall solutions