

Lucas Ghigli

Cambridge, Ontario, Canada

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Professional Summary

Reliable and adaptable individual with a strong foundation in organization, decision-making, and customer service. Skilled in maintaining a clean and safe work environment, multitasking, and working efficiently as part of a team. Bilingual in Italian and English, with a multicultural background and experience in customer-facing roles. Holder of an Italian Passport and a proud member of AIRE (Anagrafe degli Italiani Residenti all'Estero).

Skills

- **Communication & Teamwork:** Proficient in active listening, collaboration, and fostering team success.
- **Organization & Time Management:** Skilled in prioritizing tasks, maintaining structured workflows, and meeting deadlines efficiently.
- **Technical Skills:** Proficient in MS Office Suite, JavaScript, SQL, HTML, CSS, Java FX, C, C++, C#, React.js, Angular.js, and Cyber Security.
- **Adaptability:** Quick learner, adaptable to various delivery environments, with a proven record in customer service and sales.

Experience

Electrician/Automation Apprentice

Savory Electric LTD, Brantford, ON

Feb 2025 – Present

- Assisted in the set up and debug of the automation software during commissioning of a new confectionary production line.
- Assisted in the installation and maintenance of electrical systems in industrial settings.
- Supported senior electricians in troubleshooting electrical issues and performing repairs.
- Ensured adherence to safety protocols and regulations to maintain a safe working environment.

Sales Representative

TRACE PPC, Toronto, ON

November 2023 - May 2024

- Developed strong customer engagement skills and managed sales leads effectively.
- Maintained detailed records and adhered to high standards of customer interaction.

Customer Service

TRACE PPC, Toronto, ON

March 2023 - July 2023

- Handled high volumes of customer interactions with attention to accuracy and professionalism.
- Contributed to a positive customer experience through attentive service and communication.

Education

Diploma in Computer Programming

Sheridan College, Ontario, Canada

2020 - 2024

Community Engagement

Volunteer

Burlington Senior Center, Burlington, ON

- Provided quality service and ensured a welcoming environment for seniors.

Languages

- **Italian:** Native
- **English:** Fluent

Additional Information

- **LinkedIn:** <https://www.linkedin.com/in/lucasghigli/>
- **GitHub:** [Lucas's GitHub](#)