

## Lucas Ghigli

Location: Cambridge, Ontario, Canada

Phone: +1 437-436-4828

Email: ghiglilucas@gmail.com

---

### Professional Summary

Reliable and adaptable individual with a strong foundation in organization, decision-making, and customer service. Skilled in maintaining a clean and safe work environment, multitasking, and working efficiently as part of a team. Bilingual in Italian and English, with a multicultural background and experience in customer-facing roles.

### Skills

- **Communication & Teamwork:** Proficient in customer engagement, active listening, and teamwork to ensure high standards of service.
- **Organization & Time Management:** Skilled in maintaining organized workspaces, managing time effectively, and completing tasks promptly.
- **Adaptability:** Quick learner, adaptable to various kitchen and delivery environments, with a proven record in customer service and sales.
- **Technical Skills:** Basic proficiency with MS Office Suite.

### Experience

#### Sales Representative

TRACE PPC, Toronto, ON

*November 2023 - May 2024*

- Developed strong customer engagement skills and managed sales leads effectively.
- Maintained detailed records and adhered to high standards of customer interaction.

#### Customer Service

TRACE PPC, Toronto, ON

*March 2023 - July 2023*

- Handled high volumes of customer interactions with attention to accuracy and professionalism.
- Contributed to a positive customer experience through attentive service and communication.

## **Education**

### **Diploma in Computer Programming**

Sheridan College, Ontario, Canada

2020 - 2024

## **Community Engagement**

### **Volunteer**

Burlington Senior Center, Burlington, ON

- Provided quality service and ensured a welcoming environment for seniors.

## **Languages**

- **Italian:** Native
- **English:** Fluent

## **Additional Information**

- **LinkedIn:** <https://www.linkedin.com/in/lucasghigli/>
- **GitHub:** [Lucas's GitHub](#)