



RASD

Requirements Analysis and Specification Document

TRACKME - VERSION 1.0 – 11/11/2018

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SOFTWARE ENGINEERING 2 PROJECT

1. INTRODUCTION	3
1A. Purpose	3
1B. Scope	3
1C. Definitions & Acronyms	3
1D. Revision history	4
1E. Reference Documents	4
1F. Document Structure	4
2. OVERALL DESCRIPTION.....	5
2A. Product perspective	5
Class diagram.....	5
Statechart diagram.....	6
2B. Product functions.....	7
Goals.....	7
2C. User characteristics	7
2D. Assumptions, dependencies and constraints	7
Domain Assumptions	7
Functional requirements	7
3. SPECIFIC REQUIREMENTS.....	9
3A. External interface requirements.....	9
3A1. User Interfaces	9
3A2. Hardware Interfaces	13
3A3. Software Interfaces	13
3A4. Communication Interfaces.....	14
3B. Functional Requirements	15
Use case descriptions	15
Use Case Diagram.....	27
3C. SCENARIOS	28
Scenario 1	28
Scenario 2	28
Scenario 3	28
Scenario 4	28
Sequence Diagrams	29
3D. Performance Requirements.....	31
3E. Design Constraints.....	31
3F. Software System Attributes.....	31
3F1. Reliability	31

3F2. Availability	31
3F3. Security	31
3F4. Maintainability.....	31
3F5. Portability	31
4. FORMAL ANALYSIS USING ALLOY	32
5. EFFORT SPENT	37
Luca Grella	37
Daniele Lunghi	37
6. REFERENCES	37

1. INTRODUCTION

1A. Purpose

This document is meant to provide a detailed and complete description of Data4Help and AutomatedSOS systems.

It provides a complete description of its purpose, goals, and of the requirements and the assumptions through which they will be achieved.

This document has been written in order to be used by the users, by the system and requirements analysts, the project managers, software developers, testers and all the others who'll take part in the realization of this project.

1B. Scope

Service Description:

Data4Help is a software-based service which goal is to save the location and the health state to the users and to allow third parties to monitor it.

The system supports the registration of two kind of users: normal users (NU), who have access to their own data and agree by registering that TrackMe acquires them too, and third parties (TPs), who pay a subscription in order to keep their account open and have access to some special features:

1) Access the data of some specific individuals by sending them a request.

The user can decide whether they want to accept the request from the TP, and if they do it, the TP will have the access to their data.

Naturally the users can remove the TPs from the list of people with access to their data any time

2) Access to anonymized data of groups of individuals filtered by some characteristics.

AutomatedSOS is a service built on top of Data4Help, designed in order to help users with severe health problems.

AutomatedSOS monitors the health status of the subscribed customers and, when such parameters are below thresholds, sends to the customer's location an ambulance, guaranteeing a reaction time of less than 5 seconds from when the parameters are below the thresholds.

Payment Management:

Data4Help

As already mentioned, TPs have to pay a fee in order to maintain their account open.

This fee has to be paid every month and is handled by some external Payment System, which will guarantee a high level of security and reliability.

AutomatedSOS

The access to AutomatedSOS is completely free, in fact it's a feature added in order to attract new customers, whose data are then sold to the TPs.

1C. Definitions & Acronyms

SOS: An SOS is a signal which indicates to other people that you are in danger and need help quickly.

RASD: Requirements Analysis and Specification Document

GPS: Global Positioning System
SSN: Social Security Number
TPU: Third Part User
API: Application Programming Interface
NU: Normal User

1D. Revision history

V1.0

1E. Reference Documents

- "Mandatory Project Assignment AY 2018-2019.pdf".

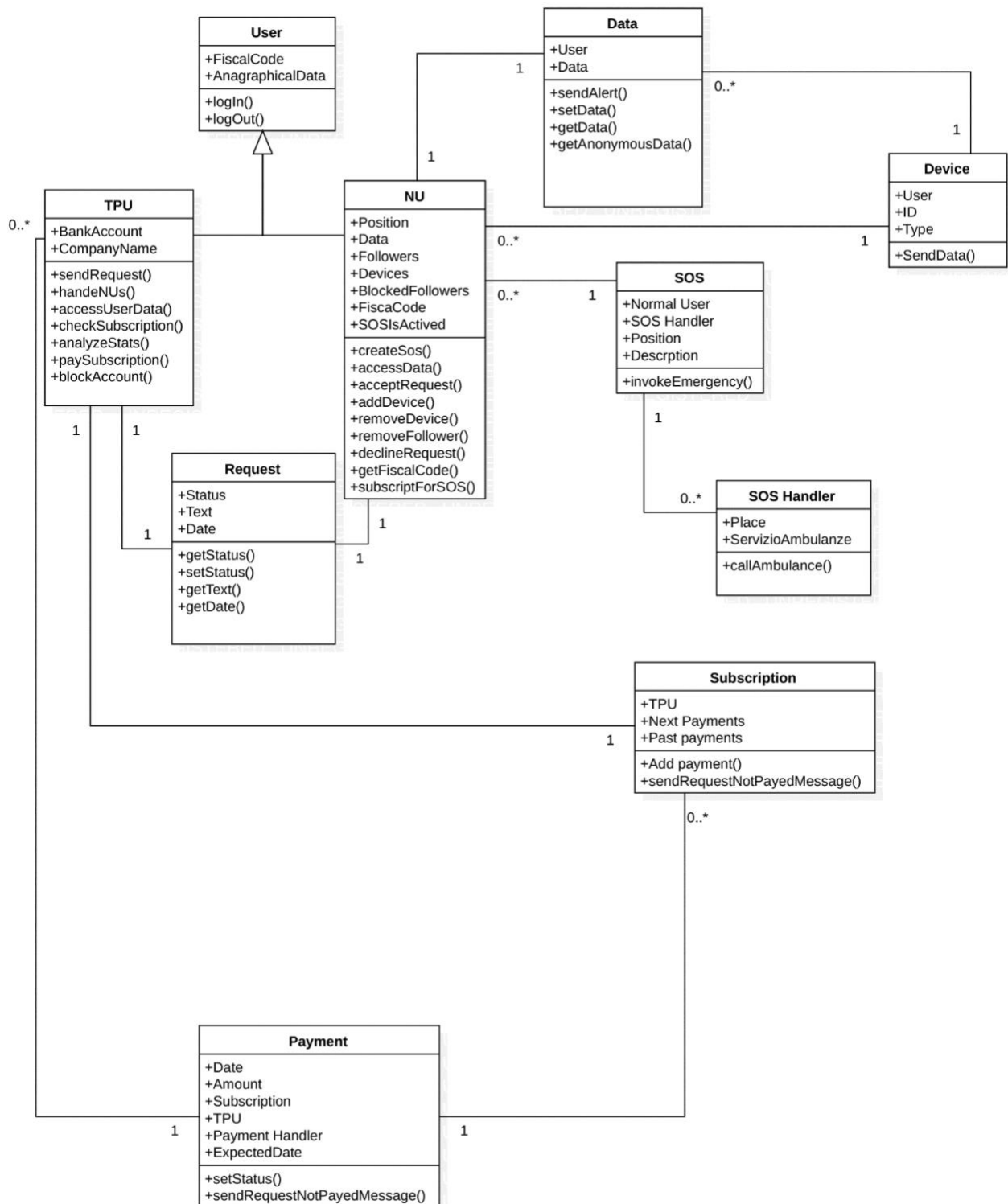
1F. Document Structure

This document is divided into 6 macro-chapters. The first part contains the introduction, the objectives of the project and the indications to better read the document. The second part contains the class diagrams and state diagrams, the most important requirements and domain assumptions. The third part contains specific requirements, such as mockups, UML modeling (use case diagrams, sequence diagrams) and performance requirements. The fourth part contains the Alloy model and the formal analysis. The fifth part includes the division of working hours among group members. Finally, the last part cites the references used for the realization of the project.

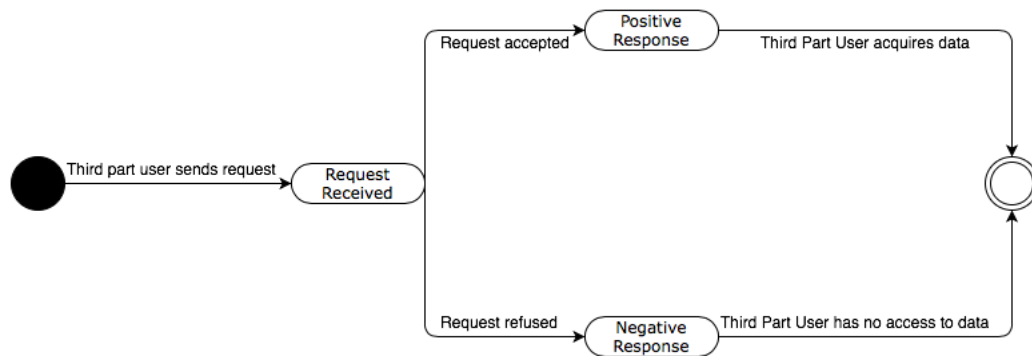
2. OVERALL DESCRIPTION

2A. Product perspective

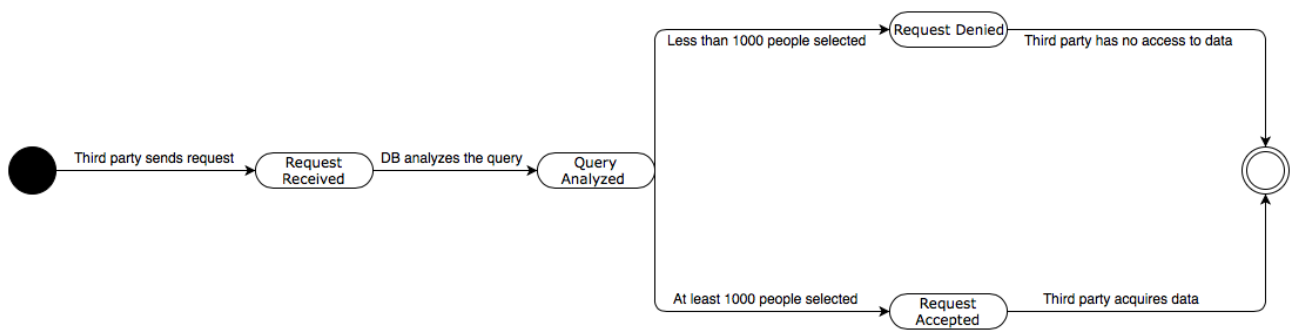
Class diagram



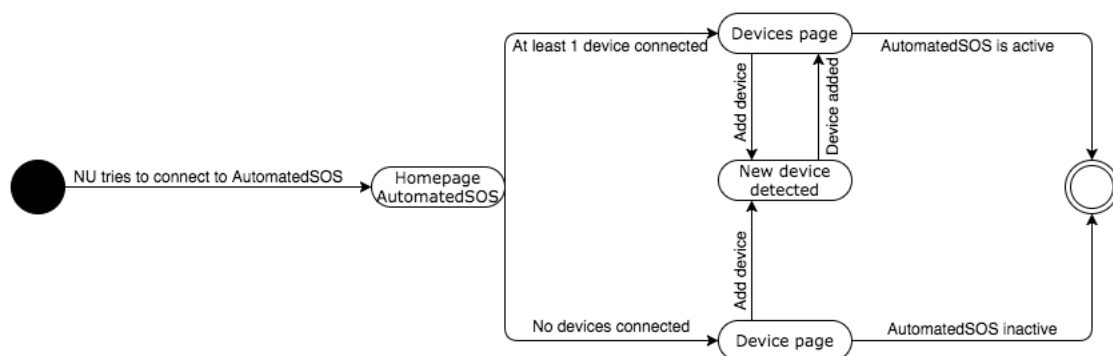
Statechart diagram



This state diagram represents a TPU sending a request to a NU.



This state diagram represents a TPU searching for anonymous data for statistical analysis.



This state diagram represents a NU who want to activate his AutomatedSOS system.

2B. Product functions

Goals

- G1. NU's account correct handling.
- G2. TPU's account correct handling.
- G3. Users data registration.
- G4. Allow TPU to access the data of NU, upon acceptance.
- G5. Allow TPU to access anonymous data of a group of at least one thousand people.
- G6. Notify ill if health values are below threshold for more than 5 seconds.

2C. User characteristics

NU: person that is successfully registered to TrackMe, whose data are stored on the database, can access his own data.

TPU: person that is successfully registered to TrackMe, he can access the data of anonymous groups of people or of a single followed NU.

Administrator: An employee of TrackMe that is maintaining and updating the system. The administrator does not have to register, since he is added during system's installation process.

Bank Service: Takes care of the payment from the party third user to the company.

2D. Assumptions, dependencies and constraints

Domain Assumptions

- D1. A secure channel is available for transporting data.
- D2. TPU uses an external service payment
- D3. The smartwatch is connected to the Internet
- D4. The national sanitary system owns and provides correct data
- D5. The database is handled in a secure way, so that personal data are not lost or stolen
- D6. The external banking service is safe and reliable
- D7. The NU owns a smartwatch or a similar device
- D8. Handling personal data and their usage is compatible with local laws
- D9. The AutomatedSOS service is always available and the call is answered on time
- D10. The identifier of the NU is unique for the local sanitary service
- D11. It is possible to set a threshold value for variables that matter the most with respect to the general data, such as the age, the body weight

Functional requirements

- F1. The Ambulance receives a notification that contains the geographical location of the NU that is in danger, that allows it to arrive there
- F2. The smartwatch is connected to the smartphone and it can interpret data that are sent and process them
- F3. The smartphone can be connected to the smartwatch
- F4. The NU is identified with a username and a password
- F5. It is possible to restore a password
- F6. Personal data are eliminated once the user decide to erase the account
- F7. Constant update of data from SSN
- F8. User can access his own data
- F9. TPUs are allowed to register to the application
- F10. Identification possible with username + password
- F11. Possibility to restore a password

- F12. Block of the account if there is no payment
- F13. It is possible for the users to sign up
- F14. The smartphone receives data from a smartwatch and forwards them to the server
- F15. All the data received are saved and associated to the time when they are registered
- F16. Allow TPU to access NU's data, upon acceptance
- F17. Possibility to send the request to a user of whom it knows the id to receive his data
- F18. Possibility for the user to decide if he wants to accept the request
- F19. If the user accept, the third part continue to receive the user data (follow)
- F20. At any time, the NU is allowed to remove a follower
- F21. TPUs are allowed to access data of a group, but it must contain at least 1000 people
- F22. A group of anonym users can be selected through a query, that allows to see data without personal information about the NU, but the result is shown only if more than 1000 people are in the group
- F23. If data fall outside the thresholds for more than 5 seconds, the illness is notified in less than 5 seconds
- F24. The Administrator can see all the data and is allowed to modify the tables

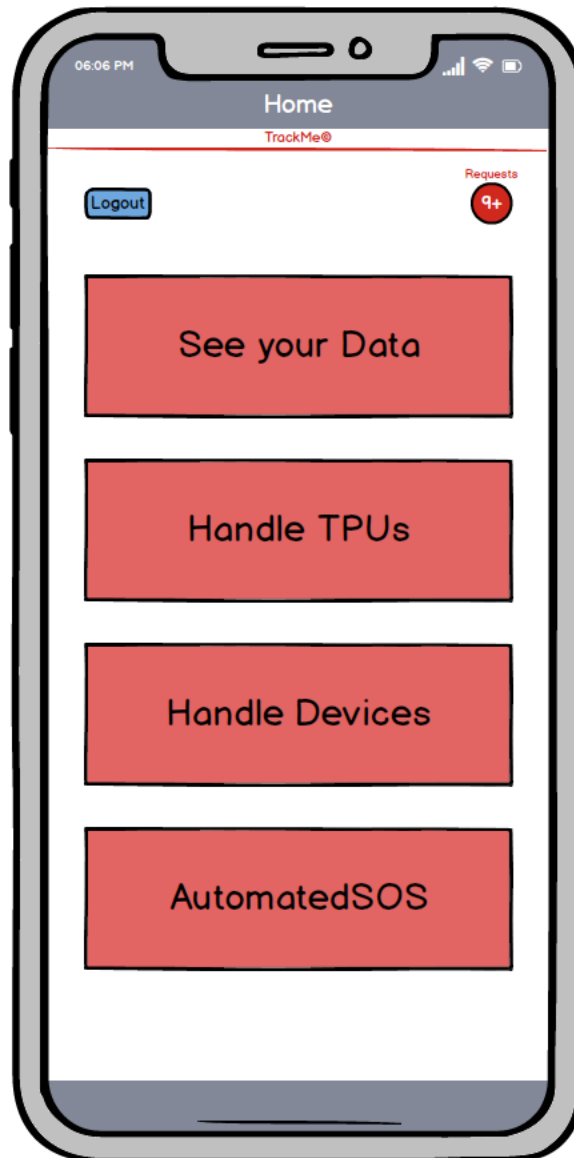
3. SPECIFIC REQUIREMENTS

3A. External interface requirements

3A1. User Interfaces

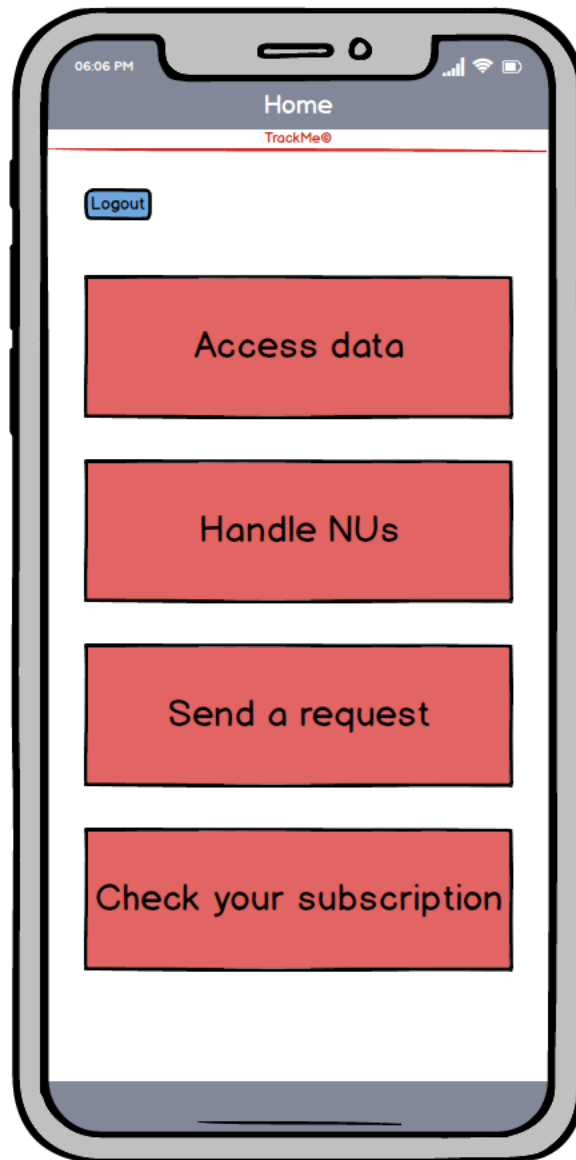
The following mockups represent a basic idea of what the mobile app will look like in the first release.

Normal User Home Page



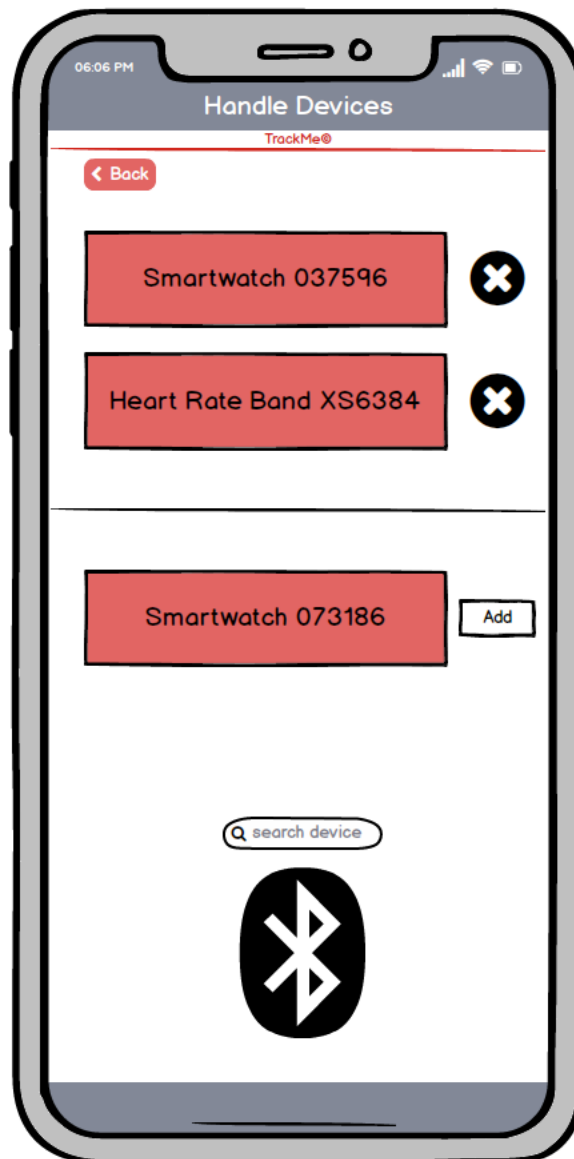
This is the main screen that can be viewed by a normal registered user. It can be reached after login (it can be done if you have an account created with the appropriate registration form reachable at the start of the app). From the following page you can log out by clicking on the appropriate logout button, you can reach the handle requests page, clicking on the red button (notifying pending requests), or you can reach the page of your data acquired by Data4Help, the TPUs or devices handle pages and the activation page of AutomatedSOS.

Third Party User Home Page



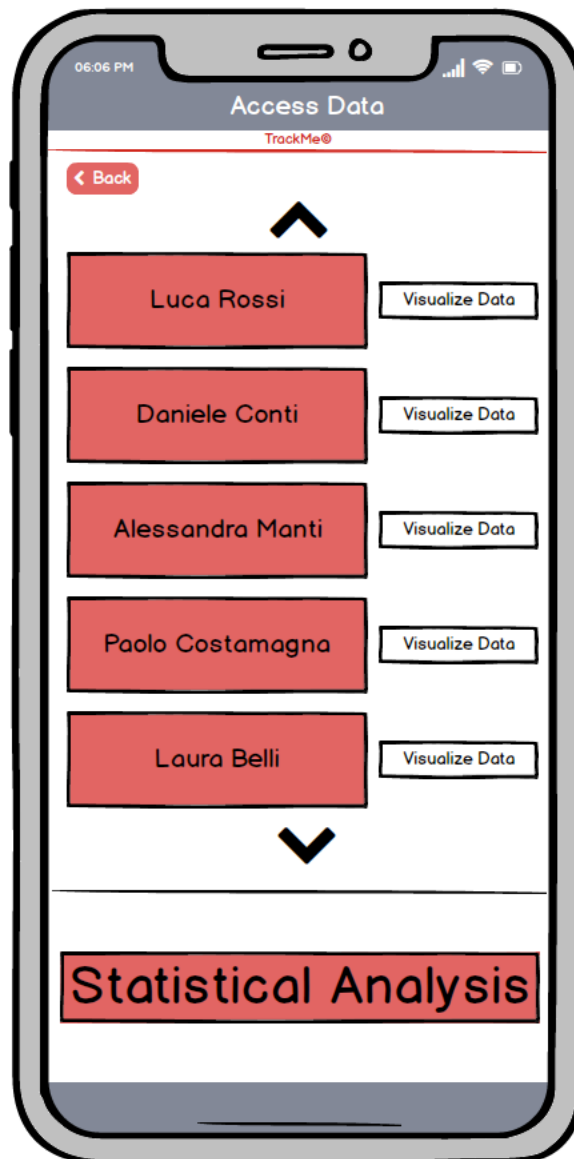
This is the main screen that can be viewed by a third part user. It can be reached after login (it can be done if you have an account created with the appropriate registration form reachable at the start of the app). From the following page you can log out by clicking on the appropriate logout button or you can access the page of users followed to view their data, or to collect a statistical sample (receiving anonymous data depending on the research performed). You can manage the users you follow, send a request or check the status of your subscription.

Handle Devices Normal User Screen



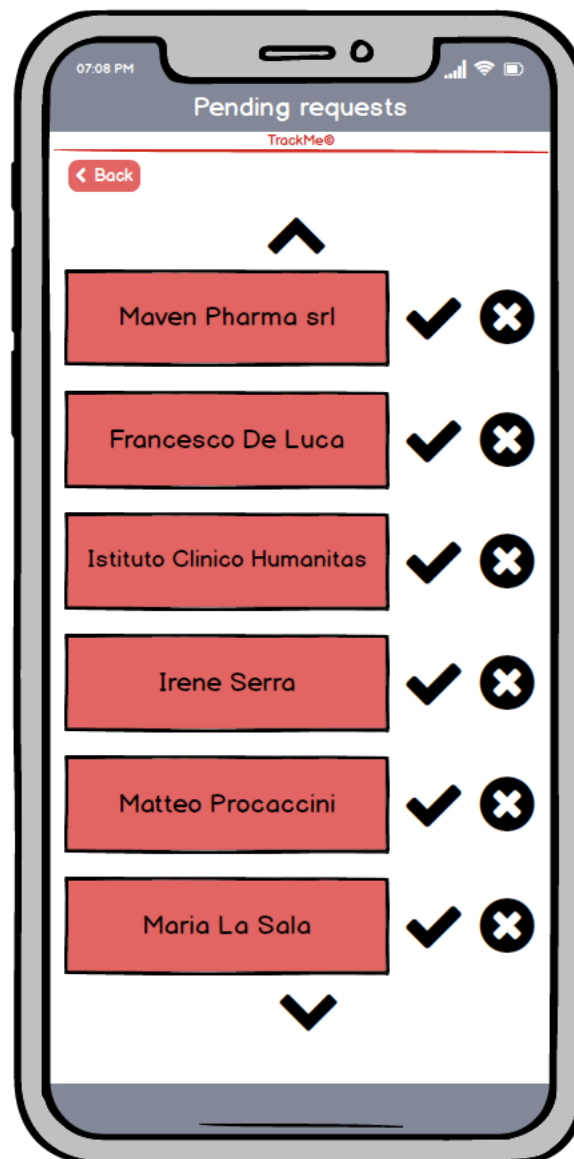
This screen is reachable by a NU who wants to handle his own devices, he can remove the already connected devices by clicking on the "X" next to the device or he can search for a device nearby (via Bluetooth) or add (with the proper button) an already detected device. NU can reach the previous page by clicking on "back" button on the top.

Access Data Third Party User Screen



This screen is reachable by a TPU who wants to access followed NU's data. TPU can visualize the data of each followed NU by clicking on "Visualize Data". TPU can reach a page in which he can search for anonymous data for statistical analysis, by clicking on the "Statistical Analysis" button. TPU can reach the previous page by clicking on "back" button on the top.

Pending Request Screen



This screen is reachable by a NU who wants to accept (clicking on “V”) or refuse (clicking on “X”) TPU’s requests. NU can reach the previous page by clicking on “back” button on the top.

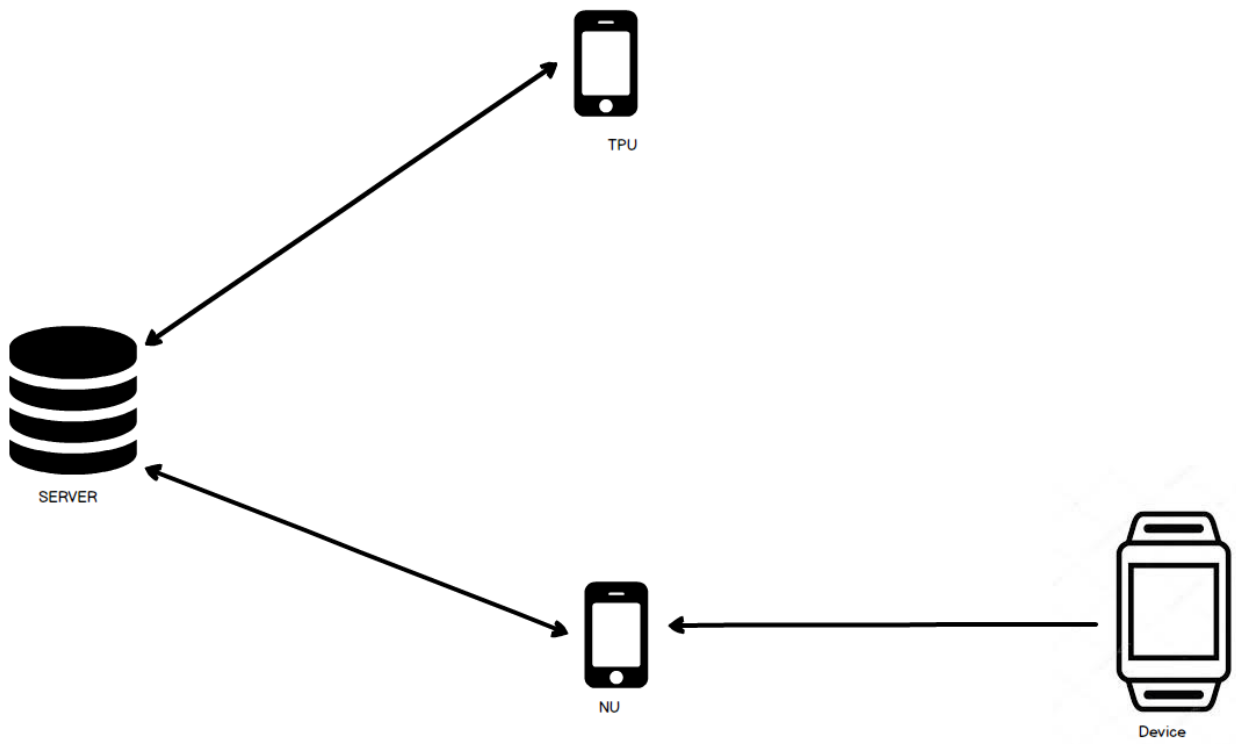
3A2. Hardware Interfaces

Specific hardware interfaces are not required for the implementation and operation of this system.

3A3. Software Interfaces

The system should be able to communicate with the main external APIs with which it interacts frequently, especially the ones of the devices connected to the system,
Moreover, our system should support mobile devices with iOS 10 or above, Android 5.0 or above and Windows Phone.

3A4. Communication Interfaces



3B. Functional Requirements

Use case descriptions

USE CASE	SIGN UP
GOALS	G1, G2, G3
ACTOR	1. NU 2. TPU
ENTRY CONDITIONS	The user has installed the application on his device.
EVENTS FLOW	1. Click on “Sign up” button. 2. Fill all the mandatory fields and provide the necessary information. 3. Click on “Confirm” button. 4. The system saves the data.
EXIT CONDITIONS	The user has successfully registered and now he’s able to use the application.
EXCEPTIONS	1. The user is already signed up. 2. The user didn’t fill all of the mandatory fields with valid data. 3. The username is already taken. 4. The e-mail is already registered. 5. All the exceptions are handled by notifying the user and taking him back to the sign-up activity.

USE CASE	LOG IN
GOALS	G1, G2
ACTOR	1. NU 2. TPU
ENTRY CONDITIONS	1. The user has an application installed on his device. 2. The user has an existing account with a password and data.
EVENTS FLOW	1. The user opens the application on his device. 2. He enters his credentials in the "Username" and "Password" fields of the home page of "TrackMe". 3. The user clicks on the "Log in" button. 4. The user is successfully logged in his "TrackMe" and the system automatically redirects him to the home page
EXIT CONDITIONS	The user is successfully redirected to home page
EXCEPTIONS	1. The user enters invalid Username. 2. The user enters invalid Password. 3. All the exceptions are handled by notifying the user and taking him back to the login activity.

USE CASE	ACCESS PERSONAL DATA
GOALS	G1, G3
ACTOR	NU
ENTRY CONDITIONS	The NU is logged in.
EVENTS FLOW	<ol style="list-style-type: none"> 1. The user clicks "See your data" 2. The user sees the most recent data 3. The user is provided with an option to check his previous data pressing the "See older data" button, the user can choose which data he wants to see. 4. When he is done, he presses the "go back" to return the home page.
EXIT CONDITIONS	The user is able to access his own data
EXCEPTIONS	<ol style="list-style-type: none"> 1. NoDataException 2. NoConnectionException

USE CASE	CONFIRM REQUEST
GOALS	G1
ACTOR	NU
ENTRY CONDITIONS	NU successfully logged in and he received a request from a TPU to access his data.
EVENTS FLOW	<ol style="list-style-type: none"> 1. NU clicks on “Requests” red button. 2. He checks the pending requests. 3. He provided with the option of accepting the request and let the TPU access his data pressing the “V” button, or denying the request pressing the “X” button.
EXIT CONDITIONS	Request is now handled, and the third part user receives the answer.
EXCEPTIONS	<ol style="list-style-type: none"> 1. RequestNotFoundException 2. GenericException

USE CASE	ADD A DEVICE
GOALS	G1
ACTOR	NU
ENTRY CONDITIONS	NU successfully logged in and he has to add a compatible device already communicating with his mobile phone.
EVENTS FLOW	<ol style="list-style-type: none"> 1. NU clicks on “Handle devices” button. 2. NU provided with a list of compatible devices. 3. User presses the “Add” button on the right of the device to connect.
EXIT CONDITIONS	The selected device is now sending data to the sever
EXCEPTIONS	<ol style="list-style-type: none"> 1)TimeOutException 2)DeviceNotCompatibleException 3)GenericException

USE CASE	REMOVE DEVICE
GOALS	G1
ACTOR	NU
ENTRY CONDITIONS	<ol style="list-style-type: none"> 1. NU successfully logged in 2. NU has a device already “connected” which he wants to remove
EVENTS FLOW	<ol style="list-style-type: none"> 1. NU clicks on “Handle devices” button. 2. NU provided with a list of connected devices. 3. NU presses the “X” button on the right side of the device he wants to remove
EXIT CONDITIONS	The device doesn’t send data to the server anymore.
EXCEPTIONS	<ol style="list-style-type: none"> 1. DeviceNotFoundException

USE CASE	REMOVE ACCEPTED TPU
GOALS	G1
ACTOR	NU
ENTRY CONDITIONS	<ol style="list-style-type: none"> 1. NU successfully logged in. 2. NU has already accepted a request from a TPU.
EVENTS FLOW	<ol style="list-style-type: none"> 1. NU clicks on “Handle TPUs” button. 2. NU provided with a list of TPUs allowed to see your data. 3. NU presses the “X” button on the right side of the TPU he wants to remove.
EXIT CONDITIONS	TrackMe doesn’t send NU’s data to the removed TPU anymore.
EXCEPTIONS	<ol style="list-style-type: none"> 1. GenericException

USE CASE	ACCESS NU'S DATA
GOALS	G2, G3
ACTOR	TPU
ENTRY CONDITIONS	<ol style="list-style-type: none"> 1. TPU has successfully logged in. 2. TPU has sent a request to a NU. 3. The request has been accepted.
EVENTS FLOW	<ol style="list-style-type: none"> 1. TPU presses the "Access data" button. 2. TPU is provided with a list of the followed NUs. 3. TPU chooses a NUs. 4. TPU presses the "Visualize data" button on the right side of the chosen NU's name.
EXIT CONDITIONS	TPU is provided with user's data.
EXCEPTIONS	<ol style="list-style-type: none"> 1. NoData exception 2. NoConnection exception 3. GenericException

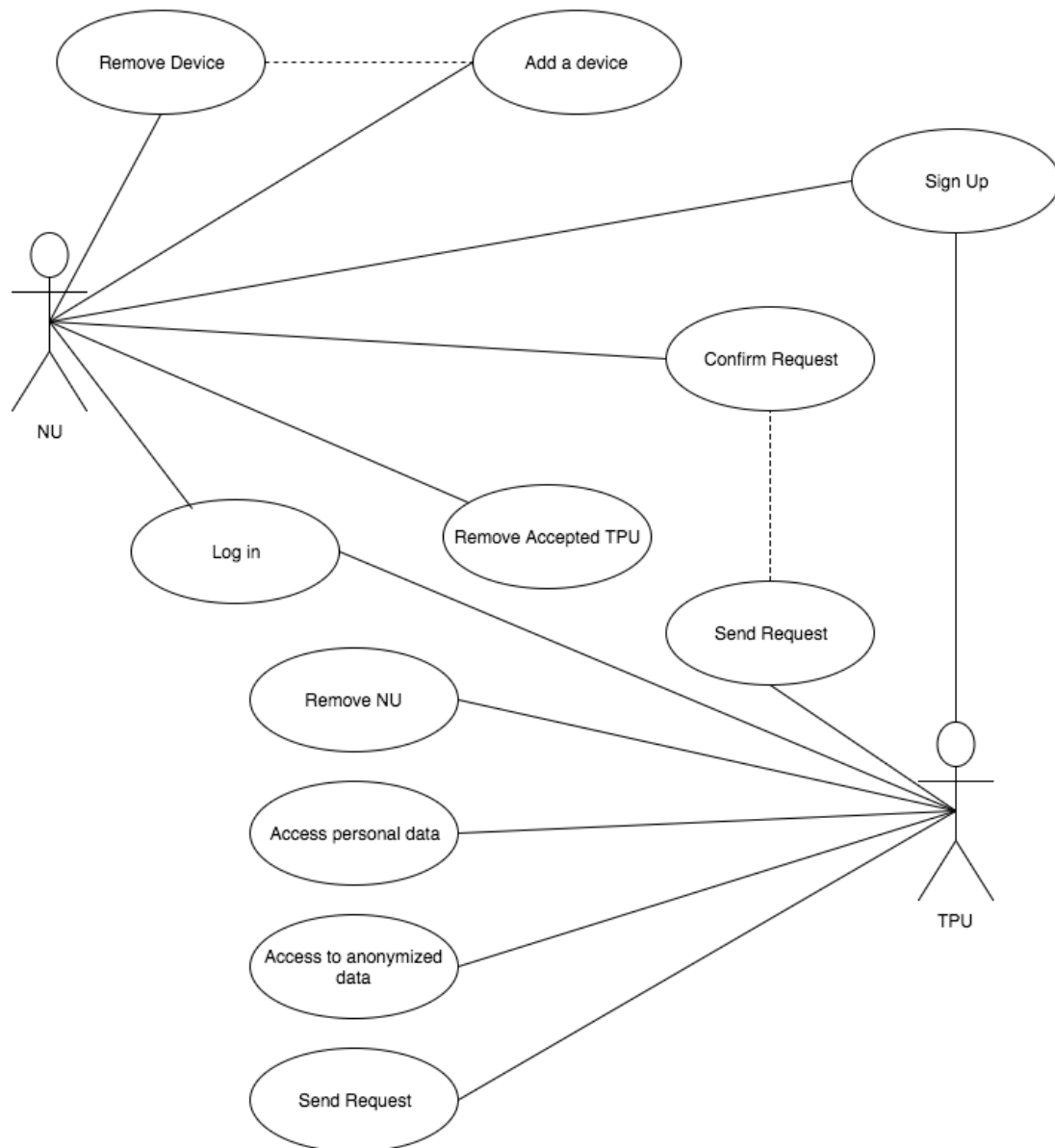
USE CASE	REMOVE NU
GOALS	G2
ACTOR	TPU
ENTRY CONDITIONS	<ol style="list-style-type: none"> 1. TPU has successfully logged in 2. TPU has sent a request to a user 3. The request has been accepted
EVENTS FLOW	<ol style="list-style-type: none"> 1. TPU presses the “Handle NUs” button. 2. TPU is provided with a list of the followed users. 3. TPU presses the “X” button on the right side of the NU he wants to remove.
EXIT CONDITIONS	TPU hasn’t access to user’s data anymore.
EXCEPTIONS	<ol style="list-style-type: none"> 1. NoDataException 2. NoConnectionException 3. GenericException

USE CASE	ACCESS TO ANONYMIZED DATA
GOALS	G5
ACTOR	TPU
ENTRY CONDITIONS	<ol style="list-style-type: none"> 1. TPU has successfully logged in. 2. The request satisfies the constraints.
EVENTS FLOW	<ol style="list-style-type: none"> 1. TPU presses the "Access data" button. 2. TPU presses the "Statistical Analysis" button. 3. TPU fills the research filter fields. 4. TPU clicks "Search" button.
EXIT CONDITIONS	TPU has access to anonymized data.
EXCEPTIONS	<ol style="list-style-type: none"> 1. NoDataException 2. GenericException

USE CASE	LOG IN FOR AUTOMATEDSOS
GOAL	G6
ACTOR	NU
ENTRY CONDITION	<ol style="list-style-type: none"> 1. NU has successfully logged in. 2. At least one device is connected.
EVENT FLOW	<ol style="list-style-type: none"> 1. NU clicks "AutomatedSOS" button. 2. NU clicks on "Switch on" button.
EXIT CONDITION	AutomatedSOS system is on and it monitors NU's vital activities
EXCEPTION	<ol style="list-style-type: none"> 1. DeviceNotFoundException 2. NoConnectionException

USE CASE	SEND REQUEST
GOAL	G4
ACTOR	TPU
ENTRY CONDITION	<ol style="list-style-type: none"> 1. TPU has successfully logged in. 2. TPU knows SSN or the fiscal code of the NU
EVENT FLOW	<ol style="list-style-type: none"> 1 TPU sends a request clicking the “Send a request” button 2 TPU can add a text attached to the request 3 TPU presses the “Send” button
EXIT CONDITION	NU receives the request from the TPU
EXCEPTION	<ol style="list-style-type: none"> 1. UserNotFoundException 2. GenericException

Use Case Diagram



3C. SCENARIOS

Scenario 1

Edgardo is a doctor and he is complaining that sometimes he doesn't have enough information about his patients to make a correct diagnosis.

His colleague Mefistofele asks him "Did you try TrackMe? It's an online application which allows you to receive all the data from your patients who have a smartwatch or a similar device"

"I will try" answers Edgardo.

Three months later he is very happy about the results.

Scenario 2

Aldo wants to open a surgery in Milan, but he doesn't know which zone would be more suitable.

He needs to collect some data in order to take this decision.

He searches on the Internet and he finds out about TrackMe application, and he decides that it's perfect for him.⁴

He creates an account and searches the data of Milan inhabitants, grouped by the zone.

The result is clear, Loreto is the best choice.

Scenario 3

Martina is worried for her mother, she is very old, and she might have a heart attack any moment.

She wishes she could know exactly if her heartbeat is ok, in order to call the ambulance if needed.

Alessandra, a friend of her, suggests that she could use AutomatedSOS service on TrackMe application.

When they meet again after a few weeks Martina thanks Alessandra, she is now much safer about her mother's situation.

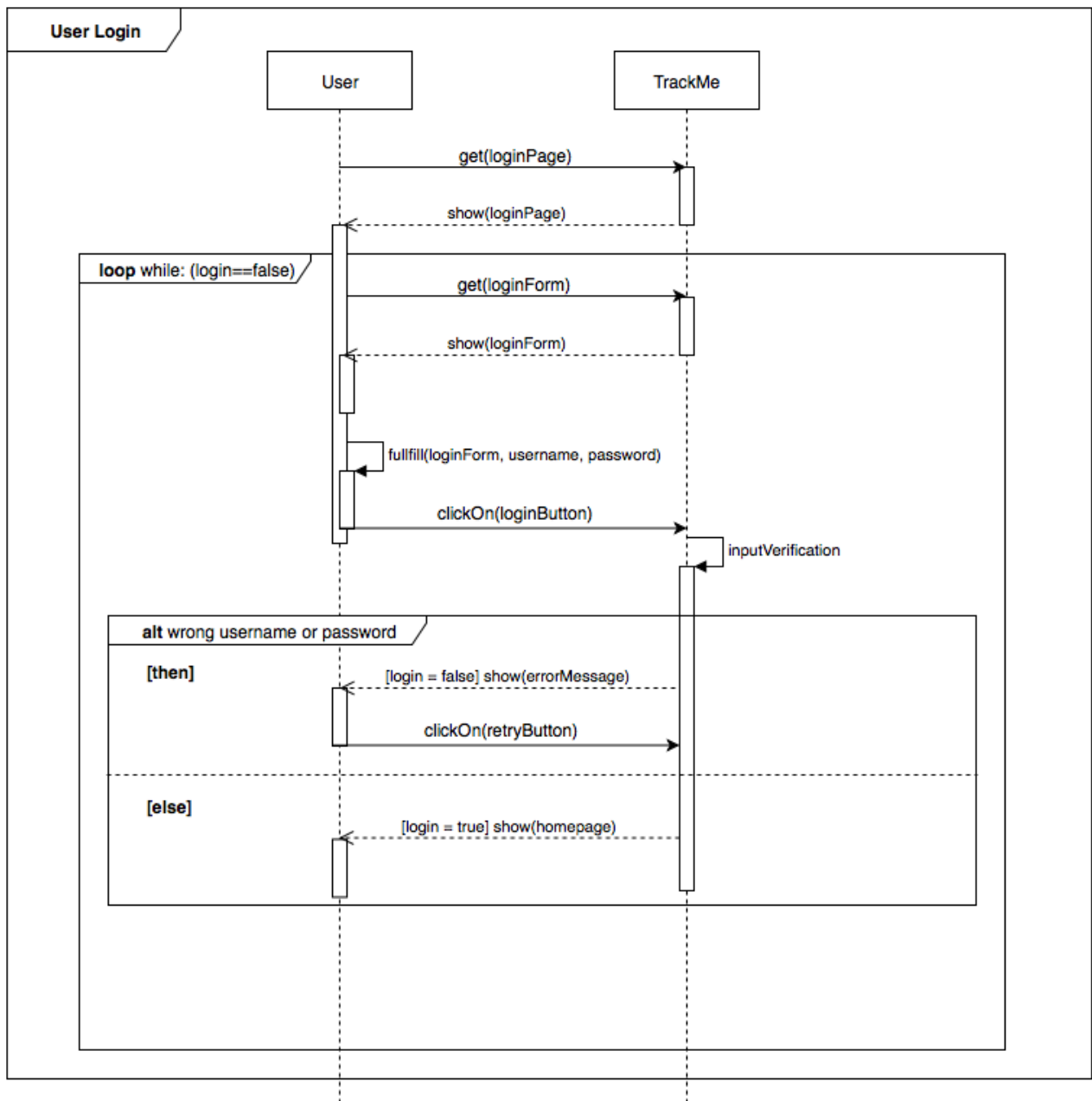
Scenario 4

Arnoldo is a runner, but he's getting slower in the last months.

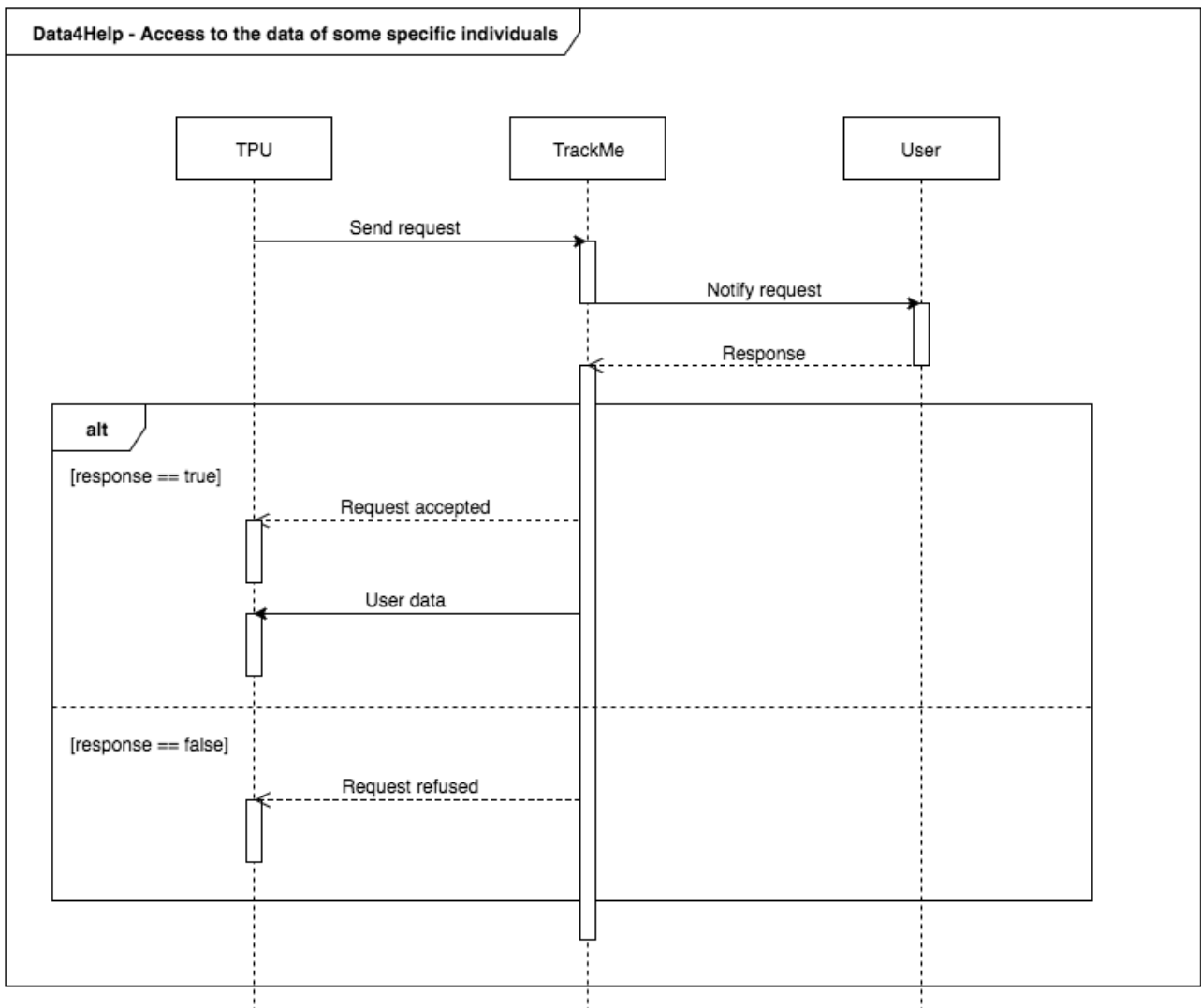
He is worried that he could have some health problems, so he checks his data on TrackMe and he finds his heartbeat had some irregularities.

He goes to his doctor, and he finds out that he has an heart murmur.

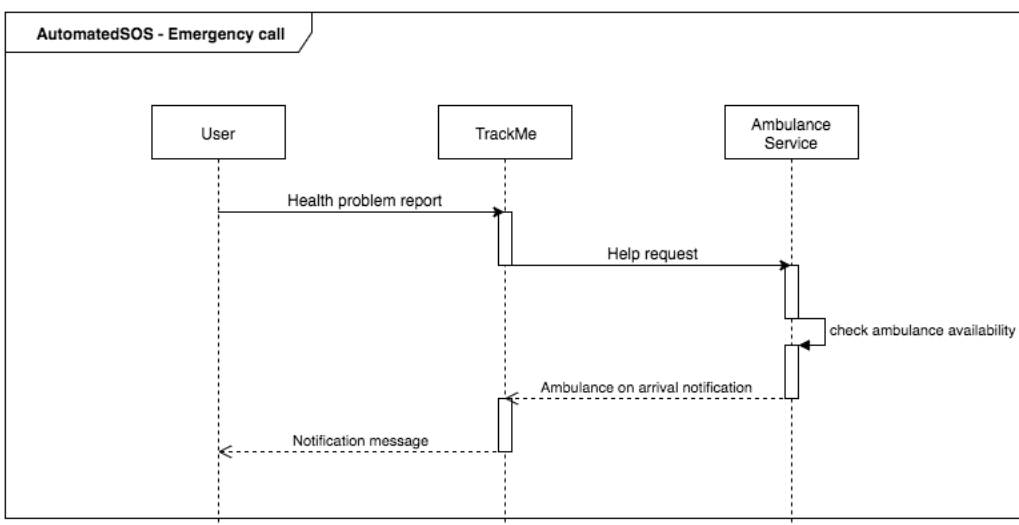
Sequence Diagrams



This sequence diagram represents the constraints and the sequence of action performed by the user (who can be NU or TPU) to login.



This sequence diagram represents the constraints and the sequence of action performed by the TPU to access specific individuals data.



This sequence diagram represents the help request sent to ambulance service, performed by AutomatedSOS.

3D. Performance Requirements

The system doesn't have particularly strict constraints on the response time for the operations of signing up and logging in.

Personal and anonymous queries should be executed within fifteen seconds.

After a request has been accepted, the TPU should be able to access the user's data within 2 minutes.

The system has to monitor simultaneously all the Individuals' heart beats, to be able to detect a value outside the thresholds and call an ambulance in less than 5 seconds from when the situation was defined as an emergency (that is to say after 5 seconds having).

3E. Design Constraints

Hardware limitations: The system must be provided with a server able to maintain the data of all the users, and of a mirror server in order to maintain the system always online and secure the data.

The system needs a high computational power in order to execute queries on large amounts of data

3F. Software System Attributes

3F1. Reliability

The server can't afford to lose any data, because they might be.

3F2. Availability

The system must be able to support AutomatedSOS, which requires that the system is always online. In fact, it wouldn't be able to handle all the request otherwise

3F3. Security

The system contains private and sensible data, so it must be extremely secure.

3F4. Maintainability

Functionalities must be isolated in a module, leading to the need to analyze and design the interfaces between the modules and the database.

3F5. Portability

The interface is simple compared to the rest of the system, which makes it easier to adapt to different devices

4. FORMAL ANALYSIS USING ALLOY

```
//signatures
abstract sig User{
    fiscalCode: one String,
    age: one Int,
    code: one Int,
    sex: one Int ,} //Sarebbe un boolean

sig NU extends User{
    username: one String,
    position: one Position,
    follower: set TPU,
    device: set Device,
    sosIsActivated: one Int,}

sig TPU extends User{
    bankAccount: one String ,
    companyName: lone String,
    followedMan: set NU, //List of the followed normal users
}
sig Date{
    dayNumber: one Int,
    monthNumber: one Int,
    yearNumber: one Int,
    time: one Int,
}

sig Request {
    status: one Int,
    text: one String,
    sender: one TPU,
    receiver: one NU,
    link: TPU -> NU,
    date: one Date,
}

sig Position {
    latitude: Int, // should be float
    longitude: Int // should be float
}{
latitude >= 0 and longitude >= 0
}

sig Data {}

sig Device{
    user: one NU,
    data: lone String,
    code: one Int,
}
```

```

sig DeviceHandler
    { device: set Device,}

sig SOS { normalUser: one NU,
          position: one Position,
          description: one String,}

sig SosHandler {
    handledSOS: set SOS,
    }

//FACT

// Data4Help

// I TPU del NU e i NU del TPU sono legati da tabelle date dalle request
accettatte
fact CoherentAcceptedRequest {
//Antecedente
all r: Request | all n: NU |all t: TPU | r.sender=t && r.receiver=n &&
r.status=1 iff
//Postcedente
n in t.followedMan && t in n.follower
}

fact CoherentDevice {
//antecedente
all d: Device | all n: NU | d in n.device iff
//Postcedente
n=d.user
}

//Codes are univocal
fact GoodCode {
all u, u': User | all d, d': Device |
u.code=u'.code iff u=u' and
d.code=d'.code iff d=d'
}

//If a Third Part User follows a normal user, that user is followed by
him
fact coherentFollowing {
all n: NU | all t:TPU |
t in n.follower iff n in t. followedMan
}

fact sosIsActivatedIsBoolean{
all n: NU| n.sosIsActivated=0 or n.sosIsActivated=1
}

//SOS

```

```

fact sosIsCorrect {
//antecedente
all n: NU | all s:SOS|
//Postcedente
s.normalUser=n implies s.position=n.position
} // Position of the SOS and of the Data and of the User us be the same,
sae fior name nd fiscal code

fact SOSIsHandled {
all s: SOS | one x : SosHandler |
s in x.handledSOS}

//PREDICATI

pred coherentFollowing {
all t: TPU|all n: NU| n in t.followedMan iff t in n.follower
}

pred sendRequest [r, r': Request] {
    r=r+r'
    r'.status = 0
}

pred acceptRequest [r, r': Request, t, t': TPU, n, n': NU] {
    r'.status = 1
    t'.followedMan= t.followedMan+r'.receiver
    n'.follower=n.follower+r'.sender
}

pred refuseRequest [r, r': Request, n, n': NU] {
    r'.status = 0
}

pred addDevice [d, d': Device, n, n': NU, z, z': DeviceHandler]{
    n'.code=n.code
    d'.code=d.code
    n'.device=n.device+d
    d'.user=n'
    z'.device=z.device+d
}

pred removeDevice [d : Device, n, n': NU, z, z': DeviceHandler]{
    z'.device=z.device-d
    n'.device=n'.device-d
}

pred show(z: DeviceHandler, n: NU, t: TPU, r: Request){
#TPU = 2
#NU = 2
#Request = 2
#Device=3
#SOS=2
#DeviceHandler=1}

```

```
//ASSERTIONS
```

```
assert removeUndoesAdd{  
  all z, z', z'': DeviceHandler| all n, n', n'': NU| all d, d': Device|  
  addDevice [d, d', n, n', z, z'] and removeDevice [d, n', n'', z', z'']  
  implies  
  (z.device=z''.device) and (n.device=n''.device)}
```

```
//Run and check
```

```
run addDevice for 5 but exactly 2 String  
run removeDevice for 2  
check removeUndoesAdd for 2  
run sendRequest for 2 but exactly 4 String  
run show for 1 but exactly 2 String
```


5. EFFORT SPENT

Luca Grella

DATE	TASK	HOURS
17 Oct	Goals	3h
19 Oct	Requirements	5h
20 Oct	Domain Assumptions	3h
22 Oct	Introduction	6h
24 Oct	State Diagrams	3h
26 Oct	Scenarios	2h
29 Oct	Sequence Diagrams	4h
5 Nov	Mockups	3h
6 Nov	Other	2h
7 Nov	Diagrams	1,5h
9 Nov	Use Case Review	2h
10 Nov	Mockups Review	2h
11 Nov	Review	2,5h

Tot. 39h

Daniele Lunghi

DATE	TASK	HOURS
18 Oct	Goals	3h
19 Oct	Requirements	4h
20 Oct	Domain Assumptions	4h
21 Oct	Use Case	6h
24 Oct	Use Case Diagrams	1h
29 Oct	Mockups	1h
5 Nov	Alloy	10h
6 Nov	Other	2h
7 Nov	Alloy	2h
9 Nov	Alloy Review	2h
10 Nov	Scenarios Review	2,5h
11 Nov	Review	3,5h

Tot. 41h

6. REFERENCES

- 1) StarUml 2.8.0
- 2) Draw.io
- 3) Balsamiq
- 4) GitHubDesktop 1.0.6
- 5) AdobePhotoshop CC 2017
- 6) alloy4.2