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(LinkedIn)
luca1paul.github.io/paul-cv-site/
(Portfolio)

Top Skills

Python (Programming Language)
Bash
Microsoft Azure

Languages

Romanian (Native or Bilingual)
English (Full Professional)

Honors-Awards

QA Employee of the Month

Paul Andrei Luca

Test Analyst & DevOps @ Cognizant
Cluj, Romania

Summary

I'm a QA Tester with 8+ years of experience, and I've spent the last
1+ years also doing DevOps work. I'm known for sharp attention
to detail, strong ownership, and clear communication. I collaborate
closely with dev, product, and ops to find the real risks, automate the
boring parts, and keep releases smooth.

Experience

Cognizant
6 years 6 months

DevOps Engineer
June 2024 - Present (1 year 7 months)
Cluj-Napoca, Cluj, Romania

Part-time DevOps contributor supporting a US healthcare communications
platform, focused on keeping 15+ Linux hosts across multiple environments
stable and easy to operate while improving QA workflows.
• Automated day-to-day operations with Ansible, streamlining maintenance
tasks and ensuring configuration consistency across environments.
• Built operational utilities around shared inventories (INI-based) to run
targeted health checks by group, covering service presence, connectivity, and
environment validation across hosts.
• Created server reporting dashboards (HTML outputs) that query hosts to
surface runtime and platform details, track ONLINE/OFFLINE status, and
retain last-known data when hosts become unreachable.
• Implemented controlled patching workflows with pre/post verification steps,
making patching and updating processes accessible even to non-technical
users.
• Developed CI/CD pipelines with Jenkins and GitHub Actions, including
reusable workflows and automated artifact deployment for consistent release
execution.
• Performed Linux administration and troubleshooting across RHEL, CentOS,
and Debian environments by analyzing logs, validating configurations, and
resolving environment issues.

• Practiced documentation-first habits, maintaining concise READMEs and operational runbooks to support team onboarding and cross-functional knowledge sharing.

Technical Proficiencies (DevOps):
• Linux (RHEL/CentOS/Debian)
• Bash
• Ansible
• Puppet
• Git/GitHub
• GitHub Actions
• Jenkins
• Docker
• Nginx
• RabbitMQ
• AWS Lambda
• PostgreSQL/DBeaver
• Wireshark

Currently preparing for Azure Fundamentals (AZ-900) and learning AWS.

Test Analyst
July 2019 - Present (6 years 6 months)
Cluj County, Romania

Active member of the Android mobile testing division for a US healthcare communications platform, collaborating with developers, product managers and DevOps engineers to ensure reliable, high-quality releases.
• Performed end-to-end testing (Story, System, Regression, Compatibility, and Exploratory) aligned with business requirements and Agile sprint cycles.
• Analyzed project documentation and feature specifications to design comprehensive test cases using black-box and experience-based testing methodologies.
• Investigated client (Logcat, RXLogger) and server logs to identify, isolate, and verify defects with precision.
• Managed the defect lifecycle through JIRA, ensuring efficient bug reporting, prioritization, and resolution tracking.
• Created and maintained test cases in JAMA (formerly Adaptavist), keeping test coverage aligned with evolving product requirements.
• Collaborated in daily SCRUM meetings, providing actionable feedback and highlighting risk areas to improve development-test coordination.

• Utilized Confluence for structured documentation and cross-team knowledge sharing.
• Partnered with DevOps to validate build stability and support environment checks through shared automation and CI/CD integrations.
• Contributed to continuous improvement by recommending testing process optimizations and tool usage enhancements.

Technical Proficiencies (QA):
• Operating Systems: Linux (CentOS, Debian, RHEL)
• Automation & Configuration: Ansible, Puppet
• Web Servers: Nginx
• Containerization: Docker
• Messaging: RabbitMQ
• API Testing: Postman, Insomnia
• CI/CD: Jenkins
• Version Control: Git, GitHub
• Database Management: PostgreSQL, DBeaver
• VoIP: PJSIP
• Development Environments: Android Studio
• Network Analysis: Wireshark

OSF Global Services
Software QA Tester
August 2017 - June 2019 (1 year 11 months)
Cluj County, Romania

Executed comprehensive testing for Demandware (Salesforce Commerce Cloud) eCommerce applications across desktop and mobile (iOS/Android), ensuring stable, user-friendly customer experiences.
• Performed Exploratory, Functional, Acceptance, Regression, Smoke, System, Component, and Integration testing throughout development and release cycles.
• Designed, reviewed, and executed detailed test plans and test cases in TestLink, aligning coverage with business and functional requirements.
• Logged, tracked, and managed defects and tasks using JIRA, maintaining transparent communication between QA and Development.
• Utilized browser developer tools to isolate front-end and API issues, producing clear documentation for development teams.
• Contributed to OrderDynamics OMS integration testing, verifying end-to-end order and inventory synchronization.

• Recommended test optimizations and process improvements based on requirement analysis and post-launch findings.
• Delivered manual web application testing using real-world user scenarios to ensure functional completeness and accessibility.
• Provided knowledge transfer and onboarding support for new testers, Product Owners, and client representatives.
• Maintained consistent communication with Development and Architecture teams to align on testing priorities and release readiness.

Notable Projects: Browns Shoes | Clarisonic | Ariat

Technical Proficiencies:
• Jira – Task and bug creation, tracking, assignment
• Confluence – Documentation and test updates
• Bitbucket – Version control and code review visibility
• TestLink – Test case and plan management
• Zeplin – Front-end specification and UI review
• Jenkins – Build monitoring and environment validation
• Postman – API validation and data consistency checks
• BrowserStack – Cross-device and cross-browser testing
• Cyberduck – File transfer and environment setup
• PureVPN – Locale-based testing and session validation

Global App Testing
Freelance QA
April 2016 - September 2017 (1 year 6 months)
Cluj County, Romania

Contributed to the quality assurance of multiple mobile and web applications as a freelance tester, ensuring reliable functionality and strong user experience before release.
• Conducted exploratory testing to identify usability and functionality issues early in the development cycle.
• Designed and executed usability tests to evaluate interface clarity and overall user flow.
• Logged and tracked issues in the Global App Testing (GAT) platform with precise replication details to support efficient fixes.
• Collaborated with distributed testing teams to align on standards and testing methodology.
• Supported product readiness by verifying fixes and performing targeted regression testing before release.

Focus Areas:

Exploratory Testing • Usability Testing • Regression Validation • Functional QA • Remote Collaboration

Gameloft

2 years 7 months

Senior QA Tester

October 2015 - August 2017 (1 year 11 months)

Cluj County, Romania

Delivered end-to-end QA coverage for Order & Chaos, a large-scale MMORPG for iOS, ensuring game stability, feature accuracy, and smooth player experience across diverse devices and firmware versions.

• Delivered comprehensive manual and black-box testing to validate game performance, stability, and functionality.

• Supervised a team of 3–4 QA testers, and temporarily managed the full 22-member team during QA Lead absences.

• Reviewed and validated defect reports from junior testers to maintain consistency and accuracy across testing cycles.

• Provided training and onboarding for new QA members, improving testing efficiency and cross-team alignment.

• Performed compatibility, regression, exploratory, acceptance, and stress testing across multiple device types.

• Created and optimized test cases and reports, prioritizing tasks for efficient test execution.

• Coordinated closely with Development and QA teams through structured communication channels (email, Skype) to track progress and resolve issues.

• Maintained adherence to technical compliance and checklist-driven verification to meet internal quality standards.

• Earned QA Employee of the Month for outstanding testing performance and leadership.

Junior QA Tester

February 2015 - October 2015 (9 months)

Cluj County, Romania

Supported manual testing of iOS applications, validating gameplay functionality and overall user experience.

• Performed functional, regression, exploratory, and acceptance testing based on project specifications and platform requirements.

• Identified, documented, and tracked bugs with detailed reproduction steps and test data.
• Developed and refined test cases to improve prioritization, tracking, and exploratory testing efficiency.
• Conducted black-box testing to simulate real-user interactions and uncover usability or performance issues.
• Collaborated with developers and senior testers to verify fixes and ensure release stability.

Key Focus Areas:
Manual & Black-Box Testing • Regression • Exploratory Testing • Team Leadership • Test Case Management • Cross-Functional Collaboration

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Education

School of Arts and Music
High School, Architecture · (2006 - 2010)