## Contact

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(LinkedIn)

## Top Skills

Python (Programming Language)

Bash

Microsoft Azure

## Languages

Romanian (Native or Bilingual)

English (Full Professional)

## Honors-Awards

QA Employee of the Month

# Paul Andrei Luca

Test Analyst & DevOps @ Cognizant

Cluj, Romania

## Summary

I'm a QA Tester with 8+ years of experience, and I've spent the last
1+ years also doing DevOps/automation work. I'm known for sharp
attention to detail, strong ownership, and clear communication. I
collaborate closely with dev, product, and ops to find the real risks,
automate the boring parts, and keep releases smooth.

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## Experience

**Cognizant**
6 years 6 months

DevOps Engineer
June 2024 - Present (1 year 7 months)
Cluj-Napoca, Cluj, Romania

Part-time DevOps contributor supporting a US healthcare communications
platform, focused on keeping Linux environments stable and easy to operate

• Automated day-to-day operations with Ansible

• Built operational utilities around shared inventories (INI-based) to run
targeted checks by groups, including service presence/health and environment
validation across hosts

• Created server reporting dashboards (HTML outputs) by querying hosts,
surfacing key runtime/platform details, ONLINE/OFFLINE status, and retaining
last-known data when hosts go unreachable

• Implemented controlled patching workflows and optional before/after
snapshots for verification

• Worked on CI/CD with Jenkins and GitHub Actions, including reusable
workflows and deployment automation (build artifacts and consistent release
steps)

• Strong Linux operations across RHEL/CentOS/Debian: troubleshooting via
server logs, validating configs, and resolving environment issues

• Documentation-first habits: concise READMEs and operational runbooks

Technical Proficiencies (DevOps):

• Linux (RHEL/CentOS/Debian)

- Bash
- Ansible
- Puppet
- Git/GitHub
- GitHub Actions
- Jenkins
- Docker
- Nginx
- RabbitMQ
- AWS Lambda
- PostgreSQL/DBeaver
- Wireshark

Currently preparing for Azure Fundamentals (AZ-900) and learning AWS

Test Analyst
July 2019 - Present (6 years 6 months)
Cluj County, Romania

- Active team player in the Android mobile testing division for a top-tier US healthcare communication platform
- Proficient in Agile Methodology, enhancing team responsiveness and adaptive planning capabilities
- Specialized in analyzing project documentation to develop comprehensive test cases employing black-box and experience-based testing methodologies
- Conducted a variety of tests aligned with business requirements, including Story Testing, System Testing, Regression, Compatibility, and Exploratory Testing
- Skilled in issue tracking through client (Logcat, RXLogger) and server logs, ensuring meticulous defect identification
- Expertise in defect reporting and management using JIRA, streamlining the bug lifecycle process
- Responsible for the creation and ongoing maintenance of test cases within JAMA (formerly Adaptavist), ensuring test accuracy and reliability
- Active contributor to product management through daily SCRUM meetings, providing valuable insights and feedback
- Utilised Confluence as a central repository for project documentation and knowledge dissemination

Technical Proficiencies:

• Operating Systems: Linux (CentOS, Debian, RHEL)

• Automation & Configuration: Ansible, Puppet

• Web Servers: Nginx

• Containerisation: Docker

• Messaging: RabbitMQ

• API Testing: Postman, Insomnia

• Continuous Integration: Jenkins

• Version Control: GIT, GitHub

• Database Management: PostgreSQL, DBeaver

• VoIP: PJSIP

• Development Environments: Android Studio

• Network Analysis: Wireshark

Additional Skills:

• Competent in executing Linux server commands

• Exceptional problem-solving abilities to diagnose and address complex technical issues

• Strong analytical skills for effective test case development and defect identification

• Proficient in cross-functional collaboration, working seamlessly with developers, product managers and other stakeholders

• Excellent communication skills, both verbal and written

• Commitment to learning and professional development

## OSF Global Services
### Software QA Tester
August 2017 - June 2019 (1 year 11 months)
Cluj County, Romania

Responsibilities:

• Executed comprehensive testing on Demandware eCommerce applications, covering desktop and mobile (iOS/Android)

• Utilized various testing methods: Exploratory, Functional, Acceptance, Regression, Smoke, System, Component, Integration

• Developed, reviewed, and executed test plans and cases, optimizing with TestLink

• Managed bug reporting and task management via JIRA

• Used browser tools for issue identification and provided detailed reports to leadership

• Offered solutions for system performance and user experience enhancement

- Analyzed requirements and Functional Specification Documents for testing alignment
- Coordinated with Development and Architect teams
- Conducted OrderDynamics OMS integration testing
- Recommended test optimizations based on analysis
- Performed manual Web Application testing using real-world scenarios
- Managed case and post-launch issues, ensuring timely resolutions
- Led knowledge transfer for new team members, Product Owners, or clients
- Maintained best practice communication with clients and teams

Notable Projects:
- Browns Shoes - http://www.brownsshoes.com/
- Clarisonic - https://www.clarisonic.com/
- Ariat - https://www.ariat.com/

Technical Proficiencies:
- Jira: Task and bug creation, tracking, and assignment
- Confluence: Documentation access and updates
- Bitbucket: Implementation progress monitoring
- Testlink: Test case, suite, and plan creation and execution
- Zeplin: Frontend technical requirement analysis
- Jenkins: Test environment branch builds
- Postman: Database read/write operations
- Browserstack: Remote mobile device testing
- Cyberduck: File transfer protocol operations
- PureVPN: Testing across various locales

## Global App Testing
Freelance QA
April 2016 - September 2017 (1 year 6 months)
Cluj County, Romania

Contributions:

• Ran exploratory tests to spot usability issues early and make products more intuitive.
• Conducted usability testing to ensure smooth, user-friendly interfaces.
• Logged issues clearly in the GAT system to help teams fix problems fast.
• Contributed to overall quality improvements, helping products launch with confidence.

Gameloft
2 years 7 months

Senior QA Tester
October 2015 - August 2017 (1 year 11 months)
Cluj County, Romania

Project: Order & Chaos - MMORPG for iOS

Responsibilities:

• Comprehensive Manual Testing: Delivered rigorous Black Box Testing to validate game performance, stability, and functionality across all features.
• Leadership & Team Management: Directed a core team of 3–4 testers and successfully scaled leadership to manage 22 members during the absence of the Project Manager and QA Lead.
• Onboarding & Knowledge Sharing: Equipped new testers with essential resources and guidance, ensuring smooth integration and productivity.
• Quality Assurance Oversight: Reviewed and validated bug reports from junior testers, maintaining strict quality standards.
• Team Development: Designed and delivered targeted training sessions to enhance team skills and testing proficiency.
• Compatibility Testing: Executed extensive device and firmware compatibility checks to guarantee a seamless user experience.
• Technical Compliance: Administered requirement-based and checklist-driven tests to ensure adherence to project specifications.
• Cross-Team Communication: Maintained continuous alignment with Development and QA teams through structured communication channels (email, Skype).
• Diverse Testing Methodologies: Led Regression, Functional, Exploratory, Acceptance, and Stress Testing initiatives for comprehensive coverage.
• Test Case Management: Created, optimized, and prioritized test cases to streamline execution and exploratory testing.
• Reporting & Documentation: Authored detailed Test Reports, providing actionable insights and progress updates.
• Task Allocation: Strategically assigned tasks based on expertise, maximizing team efficiency and throughput.

Junior QA Tester
February 2015 - October 2015 (9 months)
Cluj County, Romania

• Gameplay and Technical Testing: Conducted thorough testing of iOS applications, adhering to both Gameloft's essential requirements and iOS-specific checklists, to ensure comprehensive coverage of gameplay and technical aspects

• Bug Detection and Reporting: Employed meticulous investigation techniques to identify, document, and report bugs, contributing significantly to the project's overall quality assurance process

• Diverse Testing Methodologies: Applied a range of testing methodologies, including Regression, Functional, Exploratory, and Acceptance Testing, to validate the game's performance and user experience

• Test Case Management: Developed and refined test cases, enhancing the efficiency of test prioritization, tracking, and exploratory efforts

• Manual Testing Expertise: Executed detailed Black Box testing, leveraging manual testing skills to simulate user interactions and identify potential issues

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## Education

School of Arts and Music
High School, Architecture · (2006 - 2010)