

Zion Hendricks

Student

A diligent worker, passionate about good work ethic, service delivery, and creating a positive environment for employees and customers.



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☎ +27 69 105 1140

📍 Cape Town, South Africa

EDUCATION

Matric Certification (NSC)

Bishops Diocesan College

2015 - 2019

Cape Town, South Africa

Tertiary Studies

University of Cape Town

2020 - 2023

Cape Town, South Africa

Majors

- Psychology
- Economics

WORK EXPERIENCE

Operations Manager - Superset Network

Strategies: Dismart Paarl (08/2024 - Present)

- Successfully executed the Grand Opening of Superset's first Dismart branch in the Western Cape as the Operations Manager.
- Managed daily opening, closing, cash up, cash float, purchase orders, GRV's, stock take, working schedules and monthly payroll.
- Successfully setup our store's connectivity with our head office in Joburg, installing computers, internet connection, point of sale systems, organising our stock and securing our on-site cash safe.
- Contact: Yigal Samina - +27 82 824 4493

Andaliman Restaurant: One and Only One Za'abeel Hotel, Dubai (11/2023 - 06/2024)

- Working as a Waiter, Sommelier and Chef de Pass in Andaliman; Indonesian fine dining restaurant part of One and Only One Za'abeel in Dubai, UAE.
- Successfully executed One Za'abeel's and Andaliman Pre-Opening and Grand Opening.
- Adept at working as part of a team in a high-pressure environment with high-etiquette standards and guests.
- Contact: Lyliana Barut - +971 167 0504

Bootlegger Tokai (06/2023 - 10/2023)

- Made a lasting positive impact on the overall running of the store's front of house.
- Excellent service skills helped to improve customers' perception on the overall running and environment of the front of house.
- Contact: Chane Davids - +27 81 434 6764

Bootlegger Claremont (10/2022 - 06/2023)

- Made a lasting positive impact on the overall running of the store's front of house.
- Excellent service skills helped to improve customers' perception on the overall running and environment of the front of house.
- Contact: Chane Davids - +27 81 434 6764

SKILLS

Excellent communicator

Strong leader

Attentive

Disciplined

Sharp memory

Quick learner

Confident

Mature

Reliable

Multi-tasking

Self-motivated

Adaptability

Patience

ORGANISATIONS

Allan Gray Orbis Foundation (2014 - 2019)

Awarded an entrepreneurship high school scholarship for academic excellence and substantial entrepreneurial potential.

Students For a Better Future (2014)

Was awarded a high school scholarship for academic excellency.

Genshiken (Host and Events Manager (2020 - 2023)

Worked as the Host and Events Manager for Africa's largest and most influential e-sports and animation societies. During my tenure as a senior committee member, our annual net profit, average event attendance, social media presence, and our memberships all more than quadrupled.

Happy Gut Breweries (2020 - Present)

Provided brand management, digital marketing, outreach, financial advisory, and economic modelling for a now blooming business.

South African Disability Alliance
(03/2017 - 08/2017)

Volunteered to help children from underprivileged backgrounds to receive high-level and attentive teaching. As well as teaching them the effectiveness of working as a team and the benefits of team bonding.

LANGUAGES

English

Native or Bilingual Proficiency

Afrikaans

Native or Bilingual Proficiency

Xhosa

Elementary Proficiency