Iteration 4

Offline Documentation

Team Members

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Client Information

DocuMentor

DocuMentor serves at-home healthcare providers with scheduling and billing. Customers are small businesses located, at present, in Indiana. These small businesses employ caregivers who visit clients and perform healthcare, rehabilitation, errands, and other services.

Mentor Feedback

Mid Iteration Meeting:

- Make UX more clear
 - Hide buttons and dropdowns when they should not be used
 - Add messages to let the user know what is happening
- Gave some suggestions on some ways to implement the features we were working on

Final Iteration Meeting

- Gave suggestions on how to overcome some of the final issues we were trying to solve
- Gave suggestions for questions to ask the client
 - Questions to help with the student symposium poster
 - Questions to help with interviews

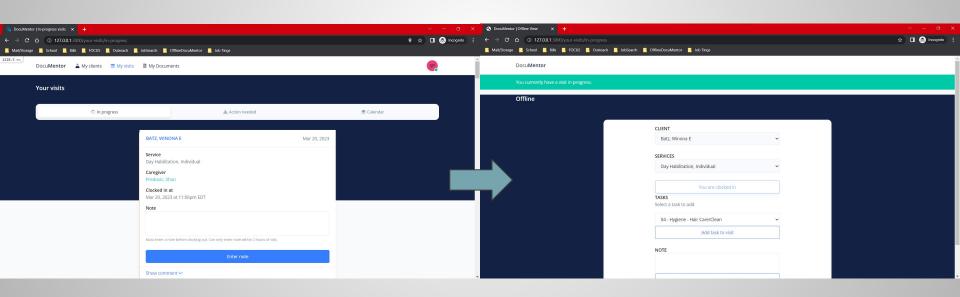
Client Feedback

Final Iteration Meeting

- William was pleased with the progress we made
- He tested out our project, specifically the general flow the caregivers will go through
- He was happy with the project as it is, and he had no suggestions for fifth iteration features (he viewed the project as complete)

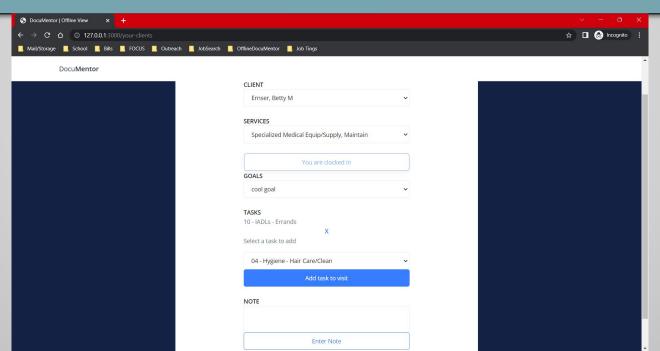
Feature 1:

• Caregiver can clock into a visit online, and clock out of that visit in our offline version



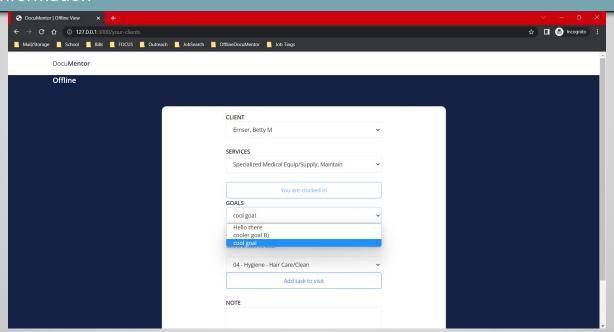
Feature 2:

• Tasks are found from database and added to a dropdown menu; multiple tasks can be chosen for each visit



Feature 3:

• Client goals can be selected, and are posted at the same time as the visit information



Benefit to the Client

Client's process before our project:

- Previously, if the user lost internet connection while on the job they would not have access to their client data. They would have to have it memorized or call a manager to get it.
- They would also have to manually record their clock in and clock out times and then call their manager to relay the information.

Client's process after our project:

 Now with our addition to the software, a user who loses internet connection can still seamlessly record their visit while offline.

Planned Iteration 5 Features

Feature 1: Caregiver can be clocked into multiple visits at once

Feature 2: Caregiver can view all in-progress visits

Feature 3: Track goals for in-progress visits

Feature 4: Caregiver can edit notes up to 2 hours after clocking out

Something Interesting

Approximately 40,000 Americans are injured by toilets each year.

