

This is to certify that

Lucas Balbino De Melo Ferreira

Has achieved the

ITIL® Foundation Certificate
in IT Service Management

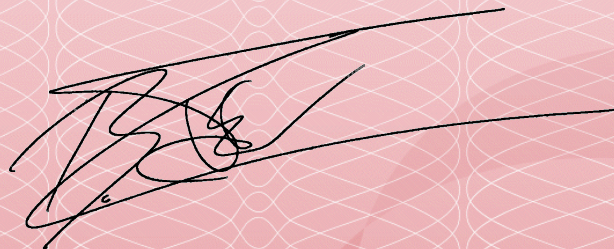
Effective from
13 June 2014

Certificate number
5077217.20286573

Candidate Number
5077217



Peter Hepworth, CEO, AXELOS



drs. Bernd W.E. Taselaar, CEO, EXIN

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.