

Lucas Langston Ebert

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EDUCATION

University of California, Santa Barbara / Communication (Dean's Honors) / Graduated June 2025

Santa Barbara City College / Communication Science + Social Behavioral Sciences (Honors)

University of Colorado, Boulder / Computer Science

SKILLS

Technical Skills: Proficient in Microsoft Office Suite, Adobe Creative Suite (Photoshop, Illustrator), Java, C++, Python, OS navigation, hardware troubleshooting, digital content creation, and collaboration platforms (Microsoft Teams/Slack).

Professional Strengths: Strong written and verbal communication; collaborative and team-oriented with proven organizational and leadership skills; strong problem-solving and coachability; highly motivated by project targets

Languages: Fluent in English; Beginner in Spanish

EXPERIENCE

Tesla, Santa Barbara, CA

Operations Advisor (Seasonal → Part Time → Full Time)

December 2022 – Present

- Coordinate luxury vehicle deliveries, conduct final inspections, and present key features to new Tesla owners to create lifelong customers while consistently meeting and exceeding **KPIs** set by upper management
- Manage lot logistics and overall organization for **100+ vehicles** to ensure smooth day-to-day operations between Sales, Service, and Delivery teams by maintaining the CRM system to ensure accurate and timely information
- Support detailing and service teams by tracking inventory, logging VINs, and transporting across the region
- Assist management in creating and promoting events to draw a larger customer base
- Maintain a clean driving record while completing service tasks throughout Santa Barbara County
- Support end-of-quarter delivery pushes by working 50+ hour weeks to exceed regional targets

Santa Barbara Golf Club, Santa Barbara, CA

Guest Services Associate

March 2022 – December 2022

- Managed fleet operations for 70+ golf carts, maintained practice facilities, oversaw inventory/logistics, and delivered guest-focused service

Embassy Suites by Hilton, Oxnard, CA

Restaurant Host

June 2021 – August 2021

- Host at Embassy Suites Mandalay Beach Resort, greeting and seating guests while supporting dining staff with table management, food running, and guest service.

Baskin-Robbins, West Hills, CA

Crew Member

December 2019 – March 2020

- Provided customer service by greeting guests, processing orders, restocking inventory, maintaining store cleanliness, and assisting with closing duties.

LAPD Cadet Leadership Academy, Los Angeles, CA

Cadet

August 2018 – July 2019

- Completed 18-week LAPD Cadet Leadership Program, participating in weekly meetings, community outreach, volunteer work, and community policing initiatives.

West Hills Pizza Company, West Hills, CA

Section Cook

August 2018 - February 2019

- Prepared food orders, maintained restaurant cleanliness, assisted with opening/closing duties, and supported customer service through additional tasks as needed.

AWARDS

- Tesla Advisor of the Quarter (2x)
- LAPD Cadet Leadership Academy Graduation Certificate
- LAPD Cadet CSUN Public Speaking Class Completion Certificate
- Westhills Baseball Thoroughbred Award