### **LUCAS TOMAZ HECK**

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# PERSONAL STATEMENT

With over 7 years of experience as a web developer, I have acquired solid skills in handling robust systems, positively impacting over 127.000 users. Additionally, my journey as an entrepreneur has provided me with excellent know-how in team management and customer service, from the sales phase to post-sales support, ensuring the delivery of high-quality services.

# **WORK EXPERIENCE**

#### **Owner / Chief Information Officer**

At HM Gestão de Documentos

July 2019 - Present

I lead a document management company, propelling it towards the future with innovative technological solutions built on the Microsoft platform and facilitating customers' access to their documents.

- Development of cloud-based applications and automation flows using SharePoint, Power Automate, and Power Apps, in addition to creating robots to automate routines and enhance clients' efficiency.
- Responsible for ensuring customer satisfaction, from the sales process to post-sale support, ensuring that each client receives personalized attention and excellent services.

### Mid-level Fullstack Developer

At Unimed Campo Grande

December 2015 - July 2019

I played a pivotal role in the development and maintenance of internal systems for the Health Insurance company, which ranks among the top 50 plans in the country, serving over 127.000 beneficiaries.

- Utilization of a three-tier architecture with C# language to access and manipulate data from SQL Server and Oracle databases, including database modeling.
- Developed frontend using JavaScript, HTML5, and CSS3, creating an enhanced user experience and a user-friendly interface.
- Adoption of the Agile SCRUM methodology, fostering a collaborative approach within the team for solution development, resulting in optimized demand management and more effective deliveries.

# Junior Fullstack Developer

At Arquivoteca

April 2013 - November 2015

Supervision and development of the team in a leading company specializing in file and document storage, with over 20 years of experience in the region.

- Significant experience in managing a robust MySQL database, containing over 7 million records.
- Developed applications in the company's internal system using the Scriptcase framework and PHP backend, while also providing guidance and support to interns.

### **EDUCATION**

Degree in Computer Science from the Federal University of Mato Grosso do Sul (UFMS)