LUCAS TOMAZ HECK

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PERSONAL STATEMENT

With over 7 years of experience as a web developer, I have acquired solid skills in handling robust systems, in a company with more than 127,000 clients. Moreover, my journey as an entrepreneur has provided me with excellent know-how in team management and customer service, from the sales phase to post-sale support, ensuring the delivery of high-quality services.

WORK EXPERIENCE

Owner / Chief Information Officer

At HM Gestão de Documentos

July 2019 - Present

I lead a document management company, propelling it towards the future with innovative technological solutions built on the Microsoft platform and facilitating customers' access to their documents.

- Development of cloud applications and automation flows using SharePoint, Power Automate, and Power Apps, in addition to creating robots to automate routines and enhance client efficiency.
- Responsible for ensuring customer satisfaction, from the sales process to after-sales support, ensuring that each client receives personalized attention and services with excellence.

Mid-level Fullstack Developer

At Unimed Campo Grande

December 2015 - July 2019

I played a pivotal role in the development and maintenance of internal systems for the Health Insurance company, which ranks among the top 50 plans in the country, serving over 127,000 beneficiaries.

- Utilization of a three-tier architecture with C# language to access and manipulate data from SQL Server and Oracle databases, including database modeling.
- Developed frontend using JavaScript, HTML5, and CSS3, creating an enhanced user experience and a user-friendly interface.
- Adoption of the Agile SCRUM methodology, fostering a collaborative approach within the team for solution development, resulting in optimized demand management and more effective deliveries.

Junior Fullstack Developer

At Arquivoteca

April 2013 - November 2015

Systems developer and team supervisor in a leading company in the region, specialized in file and document storage, with over 20 years of market presence.

- Significant experience in managing a robust MySQL database, containing over 7 million records.
- Developed applications for the company's internal system using the Scriptcase framework and PHP backend, while providing guidance and support to interns.

EDUCATION

Degree in Computer Science from the Federal University of Mato Grosso do Sul (UFMS)