Prisma Certified Cloud Security Engineer FAQ

October 2020

Frequently Asked Questions

Q1. What is the Prisma Certified Cloud Security Engineer (PCCSE)?

The Prisma Certified Cloud Security Engineer (PCCSE) certification validates the knowledge, skills and abilities required to onboard, deploy and administer all aspects of Prisma Cloud. PCCSE-certified individuals have demonstrated in-depth knowledge of Palo Alto Networks Prisma Cloud technology and resources.

Q2. Who should take the PCCSE certification exam?

Anyone interested in demonstrating knowledge, skill and abilities with Prisma Cloud including cloud security, customer success, DevOps, cloud support, professional services and Appsec engineers, cybersecurity architects, and team leads.

Q3. What is the format of the PCCSE exam?

- Certification Name: Prisma Certified Cloud Security Engineer
- Delivered through Pearson VUE: https://home.pearsonvue.com/paloaltonetworks
- Exam Series: PCCSE
- Total Seat Time: 80 to 90 minutes
- Time for Exam Items: 70 to 80 minutes
- Time for reviewing Palo Alto Networks Exam Security: 5 minutes and for Survey 5 minutes
- Number of items: 75 to 85
- Format: Multiple choice, scenarios with graphics, and matching
- Language: English

Q4. Which topics does the PCCSE exam cover?

The PCCSE certification exam is for anyone interested in demonstrating knowledge, skill and abilities with Prisma Cloud. This certification covers the following topics:

- Install and Upgrade
- Visibility, Security and Compliance
- Cloud Workload Protection Platform
- Data Loss Prevention
- Web Application and API Security
- Dev SecOps Security (Shift Left)
- Prisma Cloud Administration (Including Compute)

Q5. How should I prepare for the PCCSE exam?

To prepare for the PCCSE, you will need experience in **containers, cloud architecture and computing.**.
Recommended resources available to you include:

- *Prisma Cloud Monitoring and Securing* EDU-150
- *Prisma Cloud: Onboarding and Operationalizing*: EDU -152
- **PCC Training**

Q6. Where do I sign up to take the exam?

- The PCCSE exam is hosted and proctored by a third-party testing company, Pearson VUE.
- Pearson VUE has testing facilities in major cities worldwide.
- Please visit the Pearson VUE website at https://home.pearsonvue.com/paloaltonetworks/ to schedule an exam.

Q7. Can I take my exam at home or in my office?

- You can take your Online Proctored exam at home or in your office. Wherever you test, you should be in a walled room, with a closed door and without distractions. No one else is permitted in the room with you while you are testing. For more information on online proctoring

Q8. How much does the exam cost?

- Each attempt must be paid for by the exam taker. The corresponding price can be found when registering for the exam at https://home.pearsonvue.com/paloaltonetworks/. Prices can vary by country, depending on various factors such as VAT.

Q9. What should I do if I need to change my exam date after I've scheduled it?

- You can cancel an exam free of charge up to three (3) business days before the scheduled time slot of the exam. You can sign up for a new date and apply the payment toward the new exam date.
- However, if you cancel during the three (3) business days before your scheduled exam, there will be no refund. If you want to take the exam on a later date, you must pay the full price for the new appointment.

Q10. Do I get a certificate after I pass the exam?

- Yes. Upon passing, you will receive an email with instructions about how to access our Certification Management System. From there you can download the PCCSE eCertificate, Logo, and Digital Badge.

Q11. Can I use the Logo on my business cards?

- Yes. You can use the Logo as long as you keep an "Active" certification status.

Q12. What happens if I don't pass the exam?

- You will receive a score report that suggests the topic areas where you need to focus. Before you try to take the exam again, please refer to the Certification Exam Retake Policy.

Q13. What is the Certification Exam Retake Policy?

- Palo Alto Networks requires any candidate that fails their first attempt to pass any certification exam to wait five (5) business days. A candidate that fails their second attempt must wait 15 business days before they take the exam again. Any candidate that is unsuccessful after the third attempt must contact certification@paloaltonetworks.com before making any additional attempts.

Q14. What are the recertification requirements?

- The PCCSE certification is valid for two years from the date you pass the exam. You must wait six months after becoming certified before taking another PCCSE exam. To keep your certification in active status, you must recertify by taking the following exam: PCCSE.

Q15. How do I check if my PCCSE certification is about to expire?

- You can log in to our Certification Management System and look at the "Certifications" section to check whether your certification is still active or is about to expire.

Contact us at certification@paloaltonetworks.com if you have additional questions.