Lucas Colling Zappe

zappe.data@gmail.com **Portfolio**: <u>lucaszappe.github.io</u>

Skills

Proficient in Excel, Google Workspace, SQL, Python, R, VBA and Git. Strong analytical and problem-solving skills. Communicative and team-oriented professional.

Experience

Edge Engenharia - Software Developer

REMOTE- OCT 2024 - PRESENT

- Contributes to the development of a nationwide program for Petrobras' Research, Development and Innovation Center (Cenpes), collaborating with multidisciplinary experts to align the solution with functional requirements and the project's strategic goals.
- Designs customized VBA solutions for process automation, data analysis, and Excel interfaces, participating
 in all stages of development from requirements gathering to ongoing maintenance with a focus on
 performance, usability, and user-driven needs.

Freelancer – Diving Instructor

BRAZIL, MEXICO, THAILAND AND INDONESIA - DEC 2016 - SEP 2024

- Catered to people from multiple cultural backgrounds across dive centers around the world, proficiently
 communicating in different languages and styles. Demonstrated flexibility and adaptability in various contexts,
 aiming to meet expectations and ensure everyone's satisfaction.
- Handled a wide range of client requests and needs, often devising solutions to problems on-the-spot and with limited resources, while ensuring safety, organization, and the well-being of individuals.
- Led "Discover Scuba" programs, routinely simplifying and explaining complex concepts for novice participants, making sure ideas were comprehended and customers felt relaxed and confident. Collaborated with a team of instructors to teach courses from beginner to professional levels.

Me Salva! - Content Manager

PORTO ALEGRE, BRAZIL - AUG 2015 - OCT 2016

- Managed a team of 20+ freelance content creators, handling aspects from hiring and training to supervision and payroll, guaranteeing streamlined operations.
- Set creation priorities, organized course structures, determined release schedules, and published new materials, improving educational offerings for engineering students.
- Reviewed and refined over 500 video lessons through creator feedback, elevating educational content quality and alignment with learning objectives.

Education

Coursera

Python for Everybody Specialization Certificate - University of Michigan

APR 2025

Google Data Analytics Professional Certificate

MAR 2024

Frankfurt University of Applied Sciences

Exchange Program in Telecommunications Engineering

FRANKFURT, GERMANY - AUG 2013 - JUL 2014

Universidade Federal do Rio Grande do Sul

BSc in Electrical Engineering

PORTO ALEGRE, BRAZIL - MAR 2010 - SEP 2016

Languages

Portuguese (Native), English (C2), Spanish (B2).