

Lucca S. Azevedo

[GITHUB.COM/LUCCASEIDLER](https://github.com/Luccaseidler) · FRONTEND DEVELOPER

Sarandi, Porto Alegre, Rio Grande do Sul

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Education

Uniritter Campus FAPA)

Porto Alegre, Brasil

IN PROGRESS UNDERGRADUATE DEGREE IN COMPUTER SCIENCE

March 2019 - PRESENT

- 70 percent scholarship through ENEM (National High School Exam).

Education

Porto Alegre, Brasil

COMPLETED HIGH SCHOOL

- Colégio Kennedy

Language Escola de Idiomas)

Porto Alegre, Brasil

CURSO DE INGLÊS

2016 - 2017

- With prior study, I completed the entire course in just one year

Presentation

I AM A SUPPORT PROFESSIONAL WITH FOUR YEARS OF EXPERIENCE IN THE FIELD AND A FEW MONTHS IN THE DEVELOPMENT AREA. CURRENTLY, I AM WORKING AS AN IT ASSISTANT AND PURSUING THE EIGHTH SEMESTER OF COMPUTER SCIENCE AT UNIRITTER. I AM HIGHLY PROACTIVE, ORGANIZED, AND DEDICATED, WITH EXCELLENT COMMUNICATION SKILLS AND A STRONG ABILITY TO WORK IN TEAMS. MY GOAL IS TO ACQUIRE MORE KNOWLEDGE AND EXPERIENCE IN THE PROGRAMMING FIELD, ALLOWING ME TO CONTRIBUTE TO THE COMPANY IN BOTH INFRASTRUCTURE AND DEVELOPMENT AREAS..

Softskills

COMMUNICATION, TEAMWORK, QUICK LEARNING, LOGICAL REASONING, CREATIVE, RESPONSIBLE, ORGANIZED, PRODUCTIVE, LEADERSHIP WHEN NECESSARY, AUTONOMY, FLEXIBLE, AND ADAPTABLE.

Skills and Knowledge

Servers Server administration (folders, users, application deployment)

Cloud AWS, Google Cloud, Azure

OSs Windows 10/11/Server, Linux Mint/Rocky/Ubuntu Server, MacOS

Network Configuration, administration, and monitoring of networks, switches, TCP/IP protocols, firewalls, and domains.

Network 2 Administration of Active Directory, G Suite, and Office Admin

Programação PHP, WordPress, Tailwind Css, React, Typescript, Javascript, HTML, CSS, MySQL, Firebase, APIs, MVC

Database Experience with Python/MySQL/PowerBI

ChatBot Development of Chatbots using the Blip platform, in conjunction with JavaScript

Hardware Assembling and repairing various machines and equipment, such as PCs, servers, and phones

Languages Advanced to fluent English, with a certificate

Experience

Galvão Advogados

Porto Alegre, Brasil

IT AND NETWORK INTERN.

July 2019 - March 2020

- IT Support, repairing and assembling machines, creating simple scripts for daily task automation. Administrator of Office systems, telephone exchange, assembling and repairing network cables for use in switches. Documenting solutions for simple problems using ticketing systems.

Seguradora Total Vida

Porto Alegre, Brasil

IT INTERN

Aug. 2020 - Exp. Apr. 2021

- Learning on the Linux operating system, using the terminal daily to troubleshoot software issues.
- Assembling, repairing, and cleaning various machines.
- Working in a call center, where I developed knowledge in configuring rules and creating extensions for phone lines.
- Repairing various items, such as projectors and phones.

ATF Bank

Porto Alegre, Brasil

IT ASSISTANT

Sep. 2021 - Until Now

- Work in support handling tickets, repairing, and assembling machines, while also utilizing remote access daily for increased efficiency
- Network Administrator (Active Directory/Exchange/Azure)
- Application deployment on Linux
- Developing JavaScript-based ChatBot for customer support, utilizing APIs and all features offered by the Blip platform.
- Development of automations using Power Automate and Holmes Platform
- Development of an internal system in PHP and Wordpress (a system for registering commercial promoters, with DocuSign API for contract signing and an internal system API for their registration), utilizing MVC development methods, and an interface created with HTML and CSS
- Configuring meeting rooms with both hardware and software solutions, including Zoom, Polycom, and Teams
- Management of a telephone exchange (Creation and configuration of extensions, call recordings)
- SQL database
- Domain Administrator (GoDaddy)
- Repair of Apple machines and MacOS operating system