# Tracking the Digital Divide: Factor Analysis and Time Trends in Italian Firms

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#### Cumulative Dissertation

Chapter 1



Bibliometric Analysis of European Research on Digital Divide: An Exploration of the Corporate Landscape

Chapter 2



Adapting Van Dijk's Resources and Appropriations Theory: Toward a Resources and Technology Integration Framework at the Firm Level

Chapter 3



Tracking the Digital Divide: Factor Analysis and Time Trends in Italian Firms

#### 1. Introduction

- ▶ DT play a pivotal role in reshaping business models (Trischler and Li-Ying, 2023), driving innovation (Ciarli et al., 2021), and fostering competitive advantages (Jegan Joseph Jerome et al., 2024).
- ► The unequal adoption of DT has led to significant challenge: the digital divide.
- The digital divide at the firm level is a multifaceted gap characterized not only by disparities in access, skills and usage of DT, but also the derived benefits from different types of use.
- While the digital divide is a global issue, its impact on enterprises, especially in Italy, presents unique challenges and opportunities.

## 2. Objectives

- Explore changes over time in the digital divide, focusing on differences across firm sizes, sectors, and regions.
- Develop composite indices to track trends in the first and second-level digital divide.
- Evaluate the alignment of resources and technology integration theory with observed data.
- Propose targeted policy interventions based on research findings.

### 3. Data

- ► The dataset was derived from the ICT Usage in Enterprises Survey conducted annually between 2014 and 2019 by ISTAT.
- ▶ In total, 29 variables were used to extract three factors that represent the theoretical constructs.
  - Access index: 6 variables
  - Skills index: 9 variables
  - Usage index: 11 variables
  - Control variable: Firm size with three categories (small, medium, large)
- Considerations and Limitations.
  - ► Independence of Annual Data
- ▶ Data treatments, codes, and summary statistics, are available on my GitHub repository for replicability and further analysis.

# 4. Methodology

The indices were constructed using dimensionality reduction techniques Factor Analysis for Mixed Data (FAMD) and Multiple Correspondence Analysis (MCA).

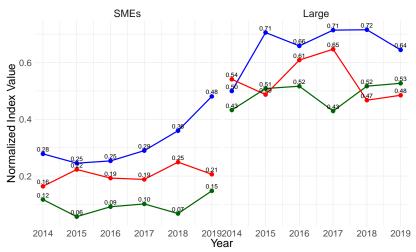
Access Index<sub>i</sub> = 
$$\sum_{j=1}^{6} a_j \cdot X_{j,i} \cdot w_i$$
  
Skills Index<sub>i</sub> =  $\sum_{k=1}^{9} b_k \cdot Y_{k,i} \cdot w_i$   
Usage Index<sub>i</sub> =  $\sum_{m=1}^{11} c_m \cdot Z_{m,i} \cdot w_i$ 

Where  $\mathbf{X}$ ,  $\mathbf{Y}$ , and  $\mathbf{Z}$  are the matrices of observations,  $\mathbf{a}$ ,  $\mathbf{b}$ , and  $\mathbf{c}$  are the vectors of weights derived from FAMD and MCA contributions of each variable to the retained dimensions, and  $\mathbf{w}$  is the vector of weights accounting for the share of groups and years.

## 5. Results I

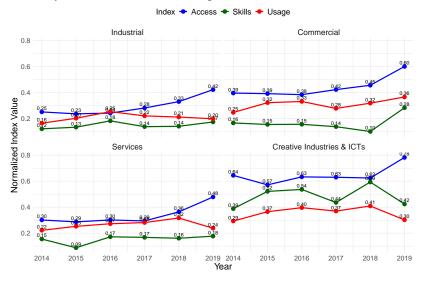
#### Yearly Trends in Access vs Skills vs Usage





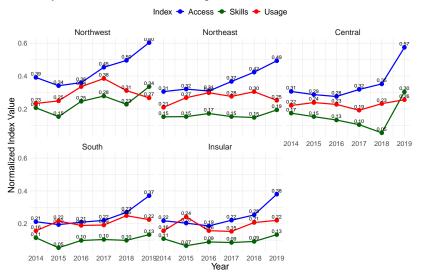
## 5.1. Results II

#### Yearly Trends in Access vs Skills vs Usage



## 5.2. Results III

#### Yearly Trends in Access vs Skills vs Usage



6. Q&A

Thank you for your attention

#### References I

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- Jude Jegan Joseph Jerome, Vandana Sonwaney, David Bryde, and Gary Graham. Achieving competitive advantage through technology-driven proactive supply chain risk management: an empirical study. *Annals of Operations Research*, 332(1): 149–190, 01 2024. doi: 10.1007/s10479-023-05604-y. URL https://doi.org/10.1007/s10479-023-05604-y.
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