



# LUIS PALACIOS

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## PROFESSIONAL SUMMARY

Experienced professional bringing successful 18 years of career in data analysis roles within large and fast-paced corporations. Release-planning specialist trained in advanced BI development, Oracle Hyperion Planning and MS Excel modelling. Creative solutions architect with real-time problem-solving flexibility. Proven ability to learn quickly and adapt to new situations.

## SKILLS

- Business Intelligence: QlikView, QlikSense, Tableau, PowerBI
- Reporting: P&L, Cash flow, CAPEX, Balance, operational databases
- Financial tools: Oracle Hyperion Planning, HFM, Smartview
- MS Office: High Proficiency (especially Excel including advanced formulas, Pivot tables, Macros, charts)
- Corporate: +12 years experience in large corporation institutions
- OS: MS Windows desktop and Server, Mac OSX, Linux
- Data analysis: Python, R, SQL

## WORK HISTORY

**Rivera Maintenance & Building | Windsor, On** Feb 2022 to Current  
Cleaning Team Member

**Self-employed | Santiago, Chile** Apr 2021 to Nov 2021  
**Financial and BI Consultant**

- Maintain and Configure BI Server
- Update BI financial dashboards.
- Responded to specific BI requests from financial team personnel, creating data packets with requested information in easily understandable formats.

**Laureate Education Inc. | Santiago, Chile** Nov 2009 to Mar 2021  
**Management Control Engineer**

- Coordinate and lead activities related to the validation, mapping, cleansing, and conversion of financial data (P&L, Cash flows, Balance, CAPEX, operational data)
- Implemented an automatized process through QlikView and Hyperion, improving time reporting from 6 hours to 30 minutes.
- I trained financial teams in reporting in the best accurate way.
- Maintained and adjust reporting packages to senior management and operational reports to Hyperion Planning
- Gained extensive knowledge in data entry, analysis, and reporting.
- Responsible for daily enrollment reports to senior management
- Develop Business Intelligence (BI) solutions for the Financial, Marketing, Sales, and Legal department.
- Worked effectively in fast-paced environments.

**DTS Chile. | Santiago, Chile** Apr 2003 to Nov 2009  
**Process Analyst and Quality**

- Analyzed process flows and identified areas of improvement to increase productivity and reduce costs.

- Gathered documentation and created reports on asserted information.
- HP & Compaq customer service and technical support (call center agent)

## EDUCATION

**St. Clair College** Apr 2023

**Data Analytics for Business, Diploma**

Windsor, Ontario, Canada

**UEM Spain – UNAB Chile** Jul 2020

**MBA, Master Business Administration**

Madrid, Spain – Santiago, Chile

**Universidad Nacional Andrés Bello (UNAB)** Jul 2013

**Bachelor Business Administration**

Santiago, Chile

**Universidad Diego Portales (UDP)** Dec 2004

**Computer and Information Systems Management**

Santiago, Chile

## AWARDS & RECOGNITIONS

**Rivera Maintenance & Building** Mar 2023

**Employee recognition**

Conferred for highlighted work performance.

**Laureate Education Inc.** Dec 2006

**Global recognition Collaboration Award**

Global recognition conferred among all network financial teams. This Award was given for my contributions and share all my findings with my colleagues and other regional teams.

## LINKEDIN

<https://www.linkedin.com/in/Impalacios/>

## REFERENCES

References available upon request.