



ACCOUNT INFORMATION

CUSTOMER ACCOUNT	908917727-001		
CUSTOMER NAME	LUIS EDUARDO SANCHEZ FLOREZ		
SERVICE ADDRESS	1635 NEIL ARMSTRONG ST APT 114 MONTEBELLO, CA 90640		
BILLING PERIOD	11/10/2017-12/09/2017	DAYS BILLED	30

SERVICE TYPE	DESCRIPTION	AMOUNT
Allocated Water Service		\$38.65
Sewer Base Fee		\$2.91
Trash Base Fee		\$7.69
Service Fee		\$3.55
Total Current Charges:		\$52.80
Previous Balance:		\$52.61
Payments:		\$52.61
DUE DATE:	01/19/2018	NET AMOUNT DUE: \$52.80

CUSTOMER INFORMATION
<ul style="list-style-type: none"> Resident account and payment information available at https://one.nwpresident.com/.

INFORMATION CENTER

See reverse for disclosures and resident services contact information. Please write your account number on your check or money order to ensure accurate processing.
Refierase por favor al otro lado de esta factura para ayuda en español.

↑ PLEASE DETACH HERE AND RETURN BOTTOM PORTION WITH YOUR PAYMENT ↑

Oak Hills
1635 Neil Armstrong Road
Montebello, CA 90640



NWP SERVICES CORP
PO BOX 553178
DETROIT, MI 48255-3178

CUSTOMER ACCOUNT	908917727-001
NET AMOUNT DUE	\$52.80
BILLING DATE	12/27/2017
DU ^E DATE	01/19/2018

MAKE CHECKS PAYABLE TO NWP SERVICES CORPORATION



LUIS EDUARDO SANCHEZ FLOREZ
1635 NEIL ARMSTRONG ST APT 114
MONTEBELLO, CA 90640



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BILLING INFORMATION

The bill you have received is from NWP Services Corporation, a provider of billing and collection services for the apartment community where you reside as disclosed in your lease, and is not from the retail public utility. You are responsible for payment of the net amount due. Your bill shows the beginning and ending dates for each billing period, the date the bill was mailed (Bill Date), and the amount of the bill and the date by which your payment must be received (Due Date).

BILLING DISPUTES

If you have called us with questions, you think your bill is still wrong, or you need more information about a transaction on your bill, write to us on a separate sheet of paper. Send it to the address below. Write us as soon as possible. We must hear from you no later than 45 days after the billing date on which the error or problem appeared. If we do not hear from you in writing within this time frame, we will assume that there is no dispute of any amounts due. You can telephone us, but doing so will not preserve your rights. In your letter, please give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain if you can, why you believe there is an error. If you need more information to resolve a question, describe the item you are not sure about.

You do not have to pay any questioned amount while we are investigating it, but you are still obligated to pay those portions of your bill that are not in question. Upon receiving your written request within the 45 day period referenced above, we will investigate your dispute and send you verification of the debt. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you have questioned. Disputed amounts may still be reflected in your outstanding balance but are not owed while in dispute. No late fee has been assessed with respect to any such disputed amount.

Miami, Florida Customers: In the event of unresolved billing dispute with your property management office or NWP Services Corporation, please contact the Consumer Protection Division: 1(305) 375-3677.

Maryland Customers: This bill is from your property management office listed on the front of this statement and is not from Washington Suburban Sanitary Commission.

Washington Customers: This bill is from your property management office listed on the front of this statement and is not from Seattle Public Utilities or Seattle City Light. Service fees are assessed to cover administrative expenses of the billing provider and are listed as a cumulative charge.

You may e-mail inquiries regarding your bill to:

residentservices@nwpsonline.com

Be sure to include your name and account number in your email.

For service, conservation, billing and other information,

Please call toll free: (800) 845-6767

Hours: 6:00 A.M. – 6:00 P.M. Monday – Friday

For 24 hour Access to billing information:

Web Site: www.nwpresident.com

Send billing disputes and written inquiries to:

NWP Services Corporation

Attn: Resident Services

P.O. Box 19661

Irvine, CA 92623-9661

This communication is from a debt collector and information obtained will be used for this purpose.

SE HABLA ESPAÑOL

Amount Paid =	Cantidad de Dinero Pagado	Electricity =	Electricidad	Suite Number =	Número de Apartamento
Begin Read =	Lectura Principal	End Read =	Lectura Final	Total =	Total
Billing Date =	Fecha de Factura	Gas =	Gas	Trash =	Basura
Check Number =	Número de Cheque	Meter =	Contador	Usage =	Consumo
Customer Account =	Información del Cliente	Resident Number =	Número de Cliente	Water =	Agua

Para su comodidad, NWP ha proporcionado un Inglés de traducción al español en la parte inferior de factura de su estado de cuenta. Para obtener más información en español, por favor llame al número gratuito que se encuentra en la parte delantera de su factura o enviar sus preguntas por correo electrónico a: servicioalcliente@nwpsonline.com

PAYMENTS

Payments must be made by mail to the mailing address listed on the bill. Mailing does not constitute payment and NWP Services Corporation assumes no liability for postal delay. Please note following:

- Payments not received by NWP on or before the due date are considered delinquent and are subject to late fees.
- You will be charged a Returned Check Fee for each check which is returned by your bank.
- If you do not pay this bill, NWP Services Corporation may notify the property owner. The apartment property owner may treat any non-payment as a breach of your rental lease agreement and take actions as provided for in your lease.
- PLEASE NOTE – Your payment by check may clear the bank electronically. This electronic payment occurs each time we receive a check from you. If you have any questions about this process please call us at 800-845-6767.