

# Christina Lu

Seattle, WA

**Summary** Started as a web designer at the age of 13 for fun and transitioned into UX Design after college. Aims to produce positive and intuitive experiences with empathy and open-mindedness.

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## Education

CSU, Sacramento - B.S. Finance  
Aug 2010 - May 2015

Bloc - UX Design  
Aug 2018 - June 2019

## Skills

UX Design  
Visual design/branding  
Interaction design  
User research  
Usability testing  
Information architecture  
Wireframes (lo-fi & hi-fi)  
Iterative mockup design  
Prototyping

## Tools

HTML/CSS (front-end)  
Figma  
Sketch  
Adobe Creative Suite  
InVision  
Usability Hub  
Maze  
Google Suite  
GitHub

## Projects and Work Experience

**Archive - Website Design** **Dec 2018 - Feb 2019**  
- A web-based storage platform that helps people organize their documents online (end-to-end UX process)

**Cauldron - Mobile App Design** **May 2019 - Jun 2019**  
- A mobile app for a digital grocery list and recipe app that saves shoppers time at the store (end-to-end UX process)

### *Pioneer Square Advisors • Seattle, WA*

**Senior Financial Reporting Associate** **Jan 2019 - Present**  
- Communicates with internal and external teams regarding client activity on a regular basis (ie. timeline and handoff)  
- Produces custom reports that are easy to understand based on each client's particular needs

**Financial Reporting Associate** **Oct 2016 - Dec 2018**  
- Produces performance reports and expense reports while meeting internal and external deadlines  
- Handles cash and maintains Quickbooks on various individual and business accounts

### *State Street Corporation • Sacramento, CA*

**Client Services Associate II** **Feb 2016 - Sept 2016**  
- Provided weekly updates to the investment manager regarding any reconciliation issues  
- Resolved an average of 50 reconciliation issues per day, and ensured high priority issues were taken care of immediately

**Client Services Associate I** **Jun 2015 - Feb 2016**  
- Utilized the Bloomberg platform to resolve over 200 impactful income-related discrepancies a day  
- Assisted the audit team by reconciling Fixed Income funds