

UCLA Rental Gear Insight

Section 1: Role and Responsibilities

- 1.1. What is your role within the UCLA rental gear staff?
- 1.2. Can you describe the types of outdoor gear that are typically available for rent to students?

Section 2: User Demands and Trends

- 2.1. What types of outdoor activities are most popular among UCLA students, and what gear is most frequently rented for these activities?
- 2.2. Are there any complaints about the pricing of the gear rental?

Section 3: Challenges and Improvements

- 3.1. What are the primary challenges you encounter in managing and maintaining the rental gear inventory? Late return? Item damage?
- 3.2. Are there any specific improvements or changes that you believe could enhance the rental process or the user experience for students?

Section 4: User Safety and Education

- 4.1. How do you ensure that students are properly educated and informed about the correct use and safety of the rental gear they take?
- 4.2. Are there additional safety measures or educational resources you believe could be beneficial for students?

Section 5: Collaborations and Partnerships

- 5.1. Do you collaborate with any other departments, student organizations, or external partners to support outdoor activities and gear rental for students?
- 5.2. Are there any potential collaborations or partnerships you would like to explore to enhance the rental gear services?