

TCP/IP **Quality of Service**

Qualidade de Serviço 2021/2022

Mestrado Engenharia Computadores e Telemática DETI-UA

TODAY

 We will see mechanisms to add quality of service inside the network, providing "other" guarantees than the basic "TCP connection pipe" assurances

Multiservice Networks

Emerging services – heterogeneous requirements

QoS over IP networks

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Current services

- Internet has many services beyond the basic network services
- Services
 - Interactive games
 - Audio/video
 - High definition moving image
 - Data base
 - Information storage
 - Communication networks

That require large transport systems

Data networks can be very complex!

Services requirements

- Packet loss
 - Some applications (e.g., real-time audio/video) support losses
 - · Voice supports more losses than video
 - TCP and its retransmissions
 - Other applications (e.g., file transfer, telnet) require 100% of success in transmission
 - However, they use TCP
- Bandwidth
 - Some applications (e.g., multimedia) require a minimum bandwidth
 - · Buffer gets full
 - · Large delays and some losses
 - Other applications ("elastic applications", e.g., email, file transfer) use the bandwidth they can get
- Timing: delay and jitter
 - Some applications (e.g., Internet telephony, multiplayer games) require low delays
 - Other applications (non-real-time) do not present strict limits on end-to-end delay
 - Some applications do not react well to delay variations (jitter)

Multimedia services

- Transmission of different types of information in the same service
 - Voice
 - Video
 - Data
- It is required synchronization between these types of information
 - Sending and reception in the terminal equipments
- It is required to handle different requirements of services in the same network
 - Interactivity vs non-interactivity
 - Bandwidth
 - Delay
 - Losses
- It is required to support interactivity in environments with variable delay

Multimedia services

- Transmission of different types of information in the same service
 - Voice

Networks do not handle

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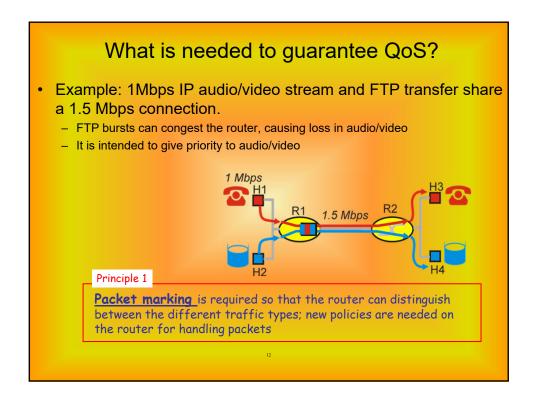
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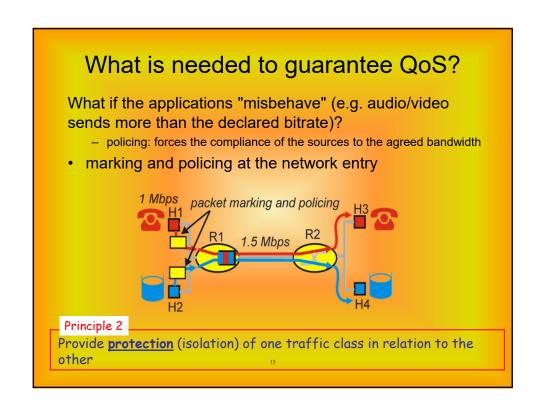
Multimedia: quality assurance

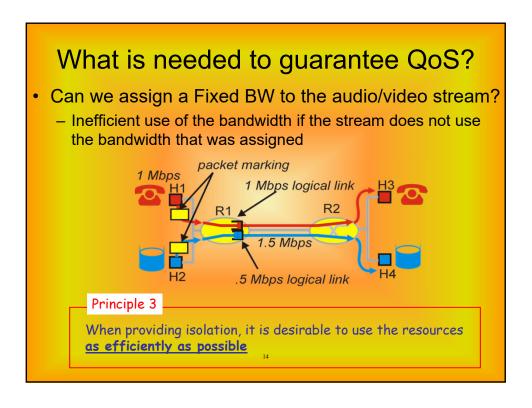
Useful area for networks to provide improved QoS for multimedia streams

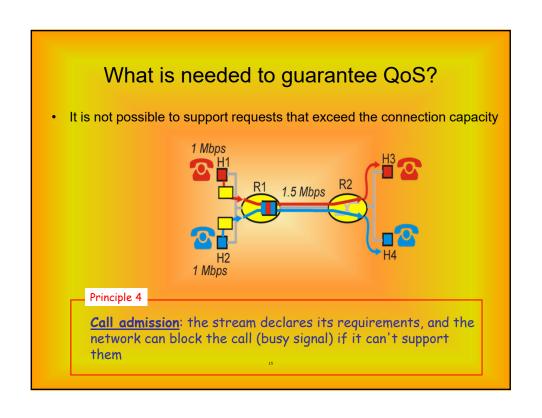
| Verwork heavily congested: problems will exist for sure streams | | |

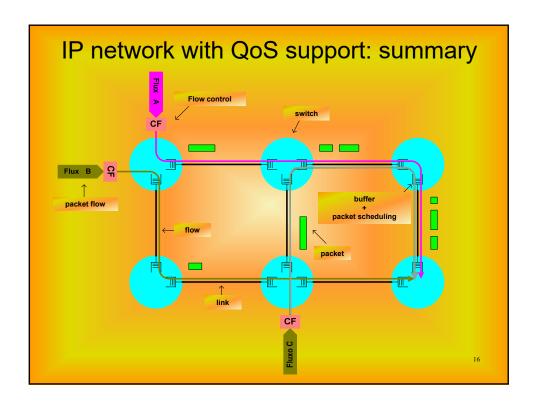
- Multimedia applications assume best-effort networks. As such there are interactions between the codecs and the network behaviour.
- Internet multimedia applications have several usual strategies:
 - Dynamically changing codecs, trading quality by bandwidth/resilience
 - Buffering, dynamically changing the size of the buffer
 - Progressive downloads, prefetching some seconds/minutes beforehand
- However, in networks medium loaded, some resource management is required, favouring multimedia flows over (best-effort) data flows, effectively creating an approach of weighted multiplexing gains.







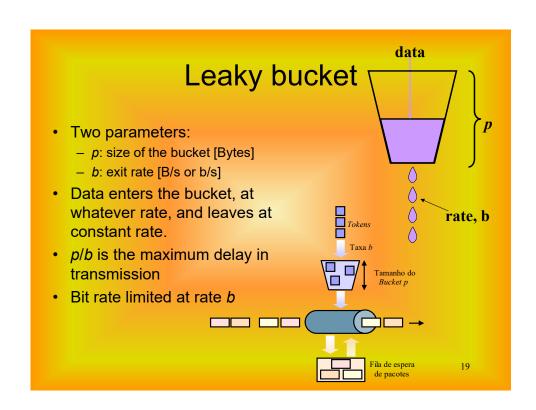


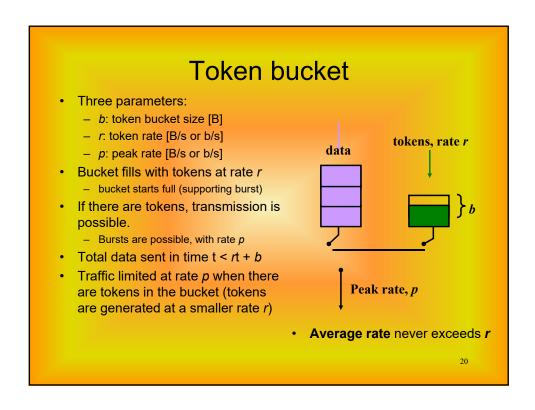


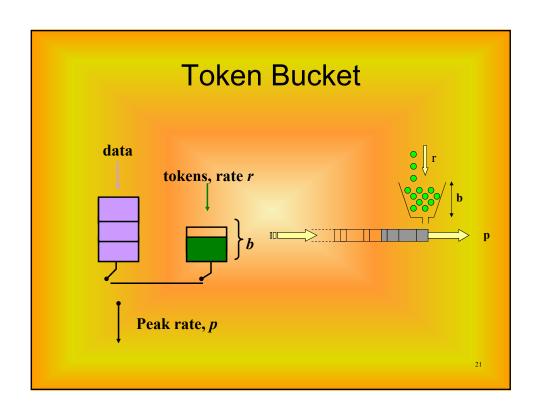
How to condition traffic? Basic concepts

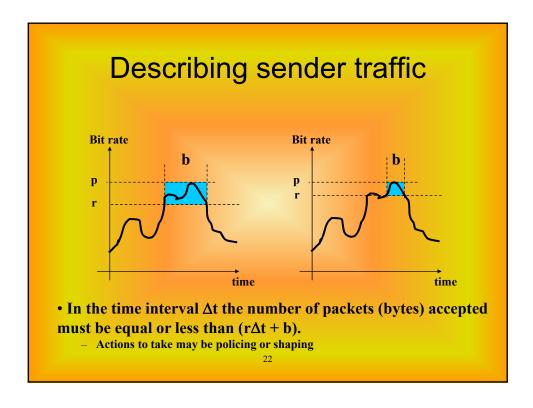
Policing/Shaping

- Policing reduces the impact of excess traffic
 - Loss of excess packets
 - Tagging with lower qos
- Shaping stores traffic, smoothing bursts
 - Only allows traffic to be sent at A certain rate









Token(s)

- Basic tool for "measurement"
- Can be used to:
 - Describe traffic
 - Validate traffic compliance
 - Clarify terms we use regularly ("bandwidth", "burst",...)
 - Assist in mathematical analysis of networks

Example

- 2 tokens, size 100 bytes, added every second to the token bucket, with total capacity 500 bytes. Operations are handled in bytes
 - Average rate = 200 bytes/sec,
 - burst size = 500 bytes
 - Packets larger than 500 bytes are never sent
- Is it possible to get a peak rate above 200 bytes/sec?
 - Yes, any rate is possible as long as you send in each second only 500 bytes
 - Example: we can transmit 100 bytes in 1ms, meaning 100Kbps of peak transmission...

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Admission control

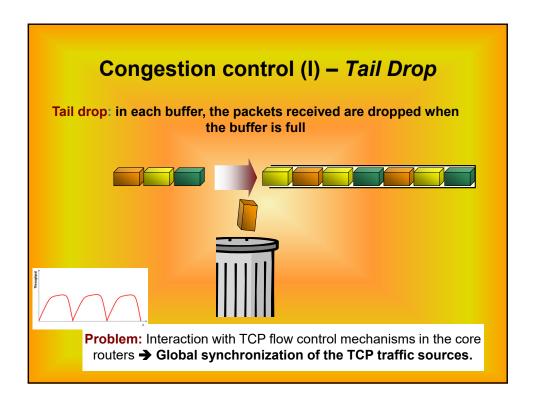
Policing (drops)

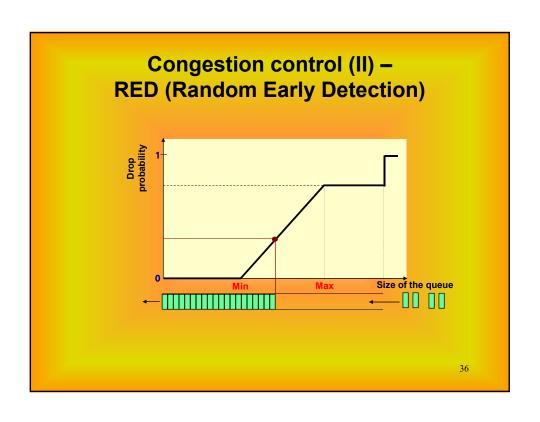
- Dropping packets is one of the possible actions to ensure that the expected network performance is not exceeded
- For a some traffic types (e.g. voice) it makes no sense to miss only "a few" packets, minimum guarantees are required
- Admission control:
 - Reject/accept flows, with a well-defined traffic, making sure that a certain QoS will be guaranteed
 - admission control may however have actions such as shaping

It is an action inherent in the operation of circuit switching networks (telephone networks) – all calls are previously "admitted" before being processed.

Packet drop techniques

- Dropping packets to stop overload of the router buffers (waiting queues)
 - And of the network.
- How to drop?
 - Last packet to arrive?
 - First packet to arrive?
 - Any random packet?
 - Differentiated packets per class?





RED: Random Early Detection

- Random Early Detection:
 - Handles congestion before it appears
 - packet loss → Congestion signal
 - Source slows down
 - Prevents actual congestion

What packets to lose?

- Probability of packet loss ∞ queue length
- Monitoring of flows
 - Cost in processing vs overall network performance
- Queue length exponential average:
 - · "smooths" reaction to traffic bursts
 - Limits constant heavy traffic, being good for Intserv (Controlled Load)
- Packets may be lost or marked as "offending"
 - RED-aware routers will lose packets "offending", when needed
- Source should adapt:
 - · TCP: OK!
 - real-time traffic UDP ?

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RED

- RED Parameters
 - Minimum queue threshold (minQ)
 - Maximum queue threshold (maxQ)
 - Average Queue length (AvgQ).
 - · Dynamic calculated
 - Maximum drop probability (maxP)
 - Drop probability (P)
 - · Dynamic calculated
- Algorithm
- For each incoming packet
 - If AvgQ <= minQ</p>
 - queue packet
 - If minQ <= AvgQ < maxQ
 - Mark packet with probability P
 - If maxQ <= AvgQ
 - Mark the packet

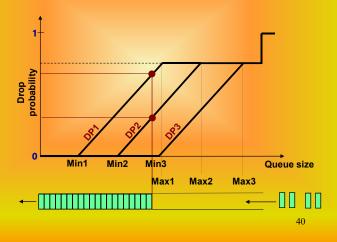
RED

- Size of the waiting queing
 - $AvgQ = (1 weight) \times AvgQ + weight \times currQ$
 - 0 < Weight < 1
 - currQ é o tamanho actual da fila de espera
- Drop probability
 - TempP = MaxP x (AvgQ minQ)/(maxQ minQ)
 - P = TempP/ (1 count.TempP)
 - Count is the number of new packets that reached the queue

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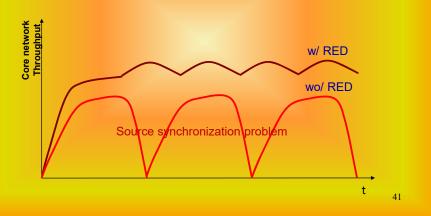
WRED (Weighted Random Early Detection)

- 3 drop levels 3 drop levels for different sizes of que queue
 - The last to be discarded are those with more priority
 - The first to be discarded are those with lower priority



Congestion control (II) – RED impact in global synchronization

• With RED we are able to decrease the TCP global synchronization in core routers, created by all input flows reacting at the same time to the queue congestion in core routers



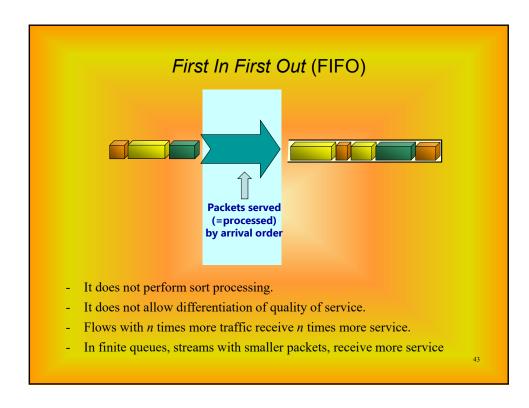
Scheduling algorithms

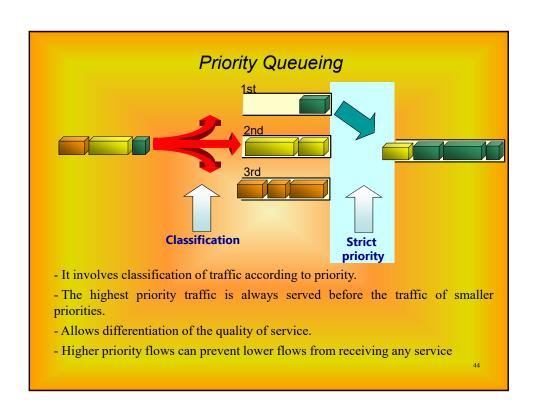
Scheduling algorithms: Decide the order in which packets belonging to different streams are served in a queue.

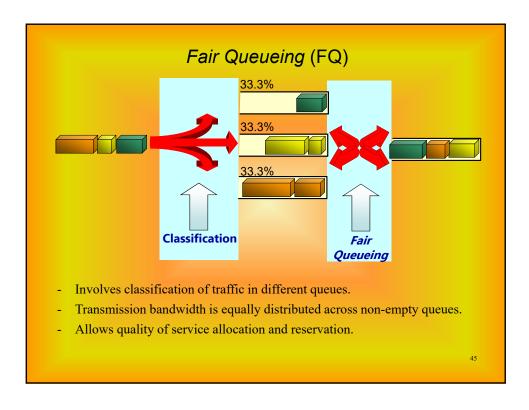
Work conserving scheduling algorithms ensure that the server is always busy if there is a packet waiting to be transmitted.

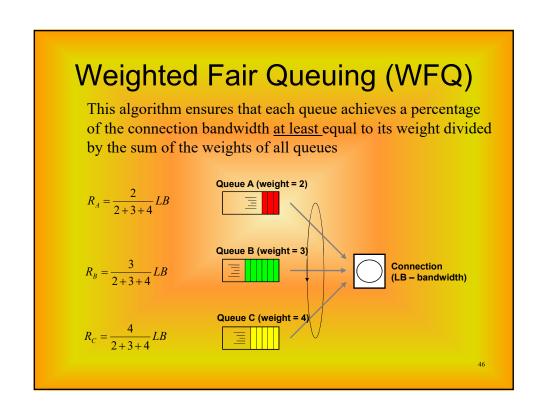
Examples of work conserving scheduling algorithms:

- (1)FIFO,
- (2) Strict priority,
- (3) Fair Queuing,
- (4) Weighted Fair Queuing.









Exercise

Consider that in this network, the serial interfaces of the connections between routers 1, 2 and 3 only have FIFO mechanisms active. However, you can configure also Random Early Detection (RED) with 2 drop probabilities: high discard probability and low probability.



- How does this mechanism work?
- If you had to choose priorities for a video and file transfer service, which one would you choose? Justify.
- If routers had Weighted Fair Queueing active with 3 different queues and with weights of 2 for the voice queue, 5 for video, and 3 for data, what bandwidth is available for each service?
- In the same case, if there are no video packets, what bandwidth is available for voice and data?
- Considering the network with an active 50 Kb/sec video service and FIFO
 queues with unlimited capacity, determine the delay of the 1000-bit video
 service packets, considering that only the serial connections have a meaningful
 delay.

Quality of Service

Supporting network services

NOW

 We will see how we can signal and provide QoS in the network, using the previous mechanism.

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What is needed for QoS support

- 1. Some form of <u>signalling</u> between applications and network (and internally between parts of applications)
- 2. Signaling for <u>resource reservation</u>/management (typically RSVP)
- 3. Ability to <u>differentiate traffic</u> treatment inside network equipment (typically queueing strategies in routers, see last slides)
- 4. Control and policing of the network usage (see last slides).

Previous slides we saw the basic concept that allow 3) and 4) inside the network. This section discusses 1) and (mostly) 2, and how the concepts work together.

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Main approaches in IP networks

Basic IP service:

Packets suffer delays, losses, jitter and reordering.

Differentiated Services

Classes of services

Integrated Services

Defined service levels

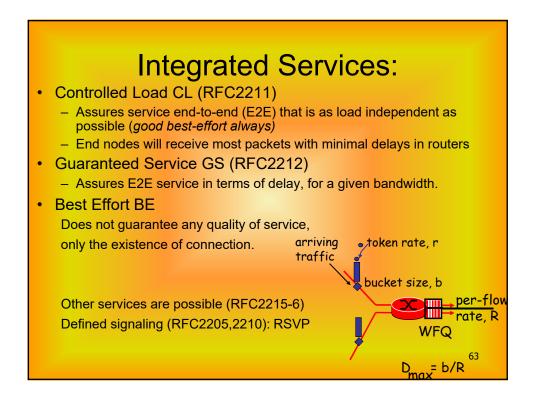


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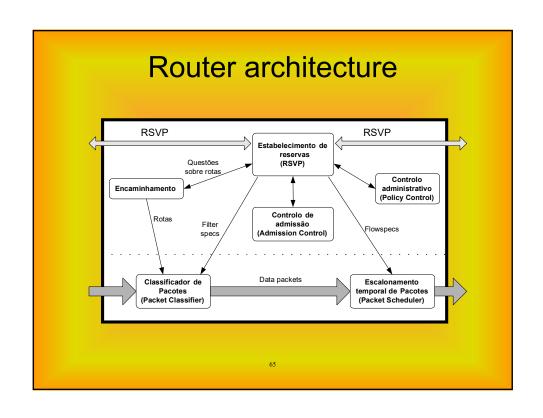
Main differences

- IntServ
 - Rely in flows, implementing two types of E2E services: GS (guaranteed service) and CL (Controlled Load).
 - ➤ Does not scale in the core!!!
- DiffServ
 - Works on simpler aggregates, with an approach effective for QoS on the core.
 - ➤ Does not provide E2E guarantees.

Integrated Services (IntServ)



Control model for IntServ arriving token rate, r Flow specification traffic bucket size, b - Intserv is used for flows! WFQ Routing D_{max}= b/R Admission control Sender should control the sending of packets using a token bucket model Policing Resource reservation Packet Scheduling 64



Call admission process

The session that starts should:

- declare its QoS requirements
 - R-spec: defines the QoS that is being required
- characterize the traffic that will send to the network
 - T-spec: defines the characteristics of the traffic

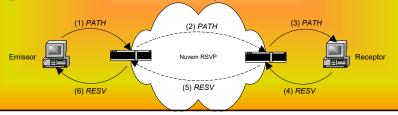
A signaling protocol is required to carry the R-spec and T-spec towards routers (where the reservations are needed):

RSVP [RFC 2205]

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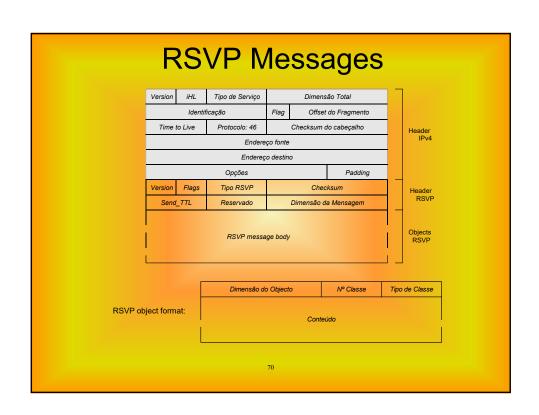
RSVP (Resource Reservation Protocol)

- RFC 2205
- Encapsulated in IP; protocol type = 46 (0x2E)
- Signalling is based on the PATH and RESV message exchange
 - PATH announces the traffic characteristics of the sender
 - RESV confirms the reservations, initiated by the receivers
 - If the reservation is not possible, the message RESV ERR is sent
- The states of routers must be refreshed periodically (process know as: soft states)



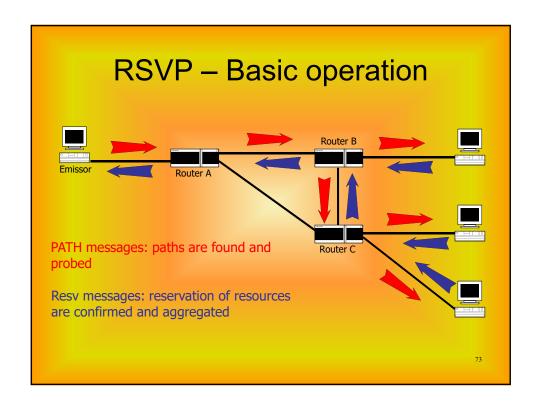
Service template: generic parameter format

- There are generic message parameters defined for IntServ operation
 - NON_IS_HOP (flag): node does not support Intserv
 - NUMBER_OF_IS_HOPS: counter of QoS-aware nodes
 - AVAILABLE_PATH_BANDWIDTH: available bandwidth (Adspec)
 - MINIMUM_PATH_LATENCY: path delay (Adspec)
 - PATH_MTU: MTU maximum transfer unit size possible to use.
 - TOKEN_BUCKET_TSPEC: traffic specifications as token bucket parameters
 - r (rate), b (bucket size), p (peak rate) m (minimum policed unit), M (maximum packet size)



RSVP operation

- Receiver joins a (multicast) group
 - Operation outside RSVP
 - Senders do not need to join the group
- Signalling sender-network
 - Message path: makes the sender known to routers
 - Path erasure: removes from routers the path corresponding to a sender.
- Signalling receiver-network
 - Message reservation: reserves resources from the sender(s) to the receiver
 - Reservation cancelling: deletes the reservations made by receiver
- Signalling network- end-system
 - path error
 - reservation error



Reservation styles supported in RSVP (STYLE)

- "Fixed Filter" (Style Option Vector = 0x000000A)
 - Receiver specifies a reservation value per each sender
- "Wildcard Filter" (Style Option Vector = 0x000011)
 - Receiver sets a single reservation value to receive info from any sender
- "Explicit Filter" (Style Option Vector = 0x000012)
 - Receiver specifies a list of senders from which to receive information, and a single reservation number to receive traffic from those identified senders.

In RSVP RESV:

- The reservation style is set by the object STYLE
- Senders are identified by the object FILTER_SPEC

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Flows

- A flow is a set of packets related by some reasons
 - In RSVP a flow is a set of packets that cross a Network Element (NE), and that are covered by the same QoS request.
- A Packet Classifier sets which packets belong to each flow
 - IPv6: Flow label helps this classification
- In ISPs...
 - Microflow: TCP or similar connection...
 - Macroflow: Large set of packets between two NEs

Flowspec define the traffic parameters

- LB, buffering needs, using token bucket specs

Filterspec identify the packets in the flow

- Basic Filter: Source, Dest address/port pair
- Advanced data filter: depends on packet content

Service models for Intserv

- There are service models that describe the semantics of service for the flow.
- Specify how the packets belonging to a flow are to be treated by the network elements.
- Parameters: general format:
 - <service_name>.<parameter_name>
 - · Can have values between [1, 254]
- Services:
 - TSpec: specify the traffic pattern (CL+GS)
 - Rspec: specify the service request (GS)

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IntServ General definitions

- Token bucket (rate, bucket-size):
 - Used to define data rate
- Admission control:
 - Verification before accepting a reservation
- Policing:
 - Verify if TSpec is fulfilled
 - The packet treatment may be changed if Tspec is violated (e.g. service degradation, packet discard, etc...)
- Parameters: locals and composed
 - Total path value is the combination of the local values with the path

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Controlled Load

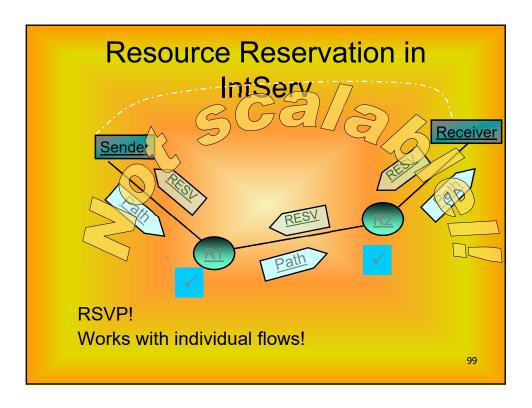
- Service that provides QoS similar to what exists in unloaded network "Best-effort in unloaded environments":
 - Statistical guarantees
 - No delay limitation
- Motivation
 - Support of applications sensitive to large delays
 - Keeping minimal functionalities
- Operation
 - Average delay in queues small or null
 - Small or null losses.
 - Analysis period: much larger than a burst period

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Guaranteed Service

Service providing na assured bitrate, with a limit on total delay

- Deterministic guarantee
- No jitter guarantee
- Parameters used:
 - TSpec: TOKEN BUCKET TSPEC
 - RSpec: R (rate), S (delay slack term, μs)
 - Larger R: smaller E2E
 - Larger S: larger delays, but better reservation possibilities
- Admission control:
 - Weighted Fair Queuing (WFQ)
- Policing:
 - drop, move to best-effort; reshape (delay)



Example – Resource Reserve in IP Networks

- RSVP reservations for voice and video services over IP
 - Low quality: Reservation of 64 kb/seg for voice and 1 Mb/seg for video
 - High quality:
 - IntServ Guaranteed Service for voice with 1Mb/seg bandwidth
 - IntServ Controlled Load for video with 5 Mb/seg bandwidth

Or

• IntServ Guranteed Service for voice and video with 6 Mb/seg

Differentiated Services (DiffServ)

Basic idea

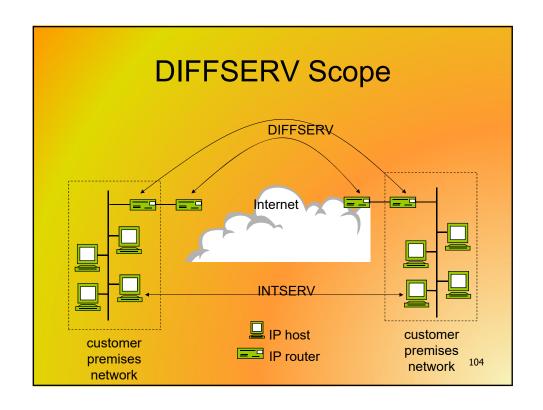
The real question is to choose which packets shall be dropped. The first definition of differential service is something like "not mine." -- Christian Huitema

- Some packets are more important than others
 - whoever "pays" for better service, should get it...
- Differentiated services should provide a mechanism to specify relative priority of packets
 - Implement simple routing operations on the network's core routers and leave complex operations to the network edge routers.



Objectives

- Ability to charge differently for different services
- Ability to discriminate services in a scalable way for the core, with low complexity
 - No per-flow state
 - No per-flow signalling
- Easy to evolve, with simple start-up implementation
 - Define only elements that may implement any class of service
- Simpler and more efficient than IntServ
 - With signalling separated by services
 - With "more-or-less" static user-services
 - With traffic aggregated in classes
- Without individual reservation per link



DiffServ

- Oriented towards the core network (core)
- No direct E2E guarantees: service assurances are structured by layers
- No per-flow control
 - Packets marked by the network (not the app)
 - All existing applications can be supported.
- Simple control and marking tools (RFC2474)
- ⇒ no E2E user service model (RFC2475)
- ⇒ More proper to speak of CoS than of QoS
- ⇒Simpler to implement in core than IntServ

⇒Can be deployed in current networks!

DiffServ approach

Based in three assumptions (implicitly assumed):

- The network is overprovisioned regarding the needs of QoS traffic (⇒ small number of customers with DiffServ)
- Non-real-time traffic will be the largest load of all network traffic
 - No explicit reservation per link, and as such links in "popular" areas could have problems with congestion (when more people would like to use prioritize traffic)
- E2E services can be implemented over networks with different QoS features

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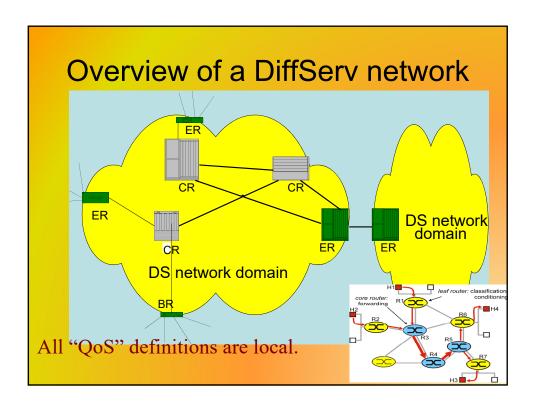
Services and SLA

- Two types of services:
 - quantitative; require numerical metrics and information about entry and exit points
 - qualitative; require only entry information
- · Not (necessarily) per-flux:
 - Packet treatment is performed over aggregates of a "source"
 - A service level specification (SLS) is defined
 - The service is provided by the network (and the host may not even perceive this)
- All services are unidirectional!

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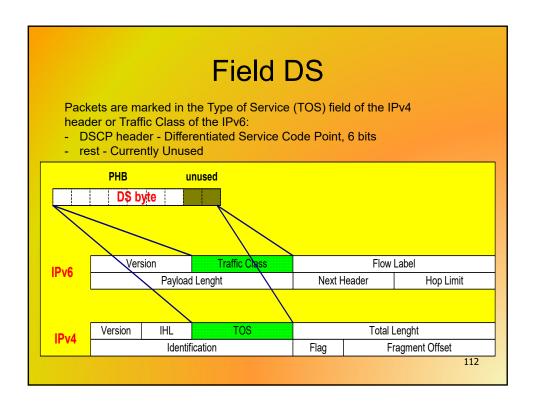
Architecture components

- Define PHB (per-hop-behaviour) for the routers. These will operate over traffic aggregates. The PHB priotize traffic, in terms of delay and loss probability.
- 2. Traffic control and management is fundamentally performed at the borders, and then is aggregated.
- 3. Services are clearly separated from the network technical constrains.



Functional elements

- Edge (border) Routers:
 - Classify packets: Mark each packet in the Type of Service field of the IP header
 - Condition traffic: for example, they use a "Token Bucket" to verify that incoming traffic is contracted and
 - · delay excess traffic or
 - drop non-conformant traffic
- Core (internal) Routers:
 - Identify the treatment to give to packets based on marking and according to a defined Per-Hop-Behavior (PHB)



PHB

 Per-Hop-Behaviour is the forwarding behaviour that a DS node applies to a traffic aggregate. This is perceived in terms of:

Delay and Packet loss probability

- The specification of transmission rate, losses and delay should be done in the SLS
- Any PHB is only defined inside an administrative domain

QoS Processing in Core Routers

- Different Per-Hop-Behaviors (PHBs) result in different network performances that can be measurable
- PHBs do not specify which queuing mechanisms should be used
- · Examples of PHBs:
 - Class A packets are assigned x% of the physical connection bandwidth during any time interval for a specified duration
 - Class A packets are always served first than Class B packets
 - Class A packets are served with twice the service bandwidth of Class B packets

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DIFFSERV PHBs

- Two types of PHB already developed:
 - AF (Assured Forwarding) (RFC2597):
 - EF (Expedited Forwarding) (RFC2598):
 - · virtual leased line (VLL) service

+BE (best effort)

- Coupled to different types of services:
 - Premium (low delay) EF
 - Assured (high transmission rates, low losses) AF

DiffServ service classes

- Default (DE) → DSCP = 000000
 - best-effort service with a single queue, FIFO managed
- Expedited Forwarding (EF) → DSCP = 101110
 - "Virtual leased line" service
 - provides loss, delay, and delay variance control within a given maximum bandwidth
- Assured Forwarding (AF) → DSCP = aaadd0
 - provides a relative Quality of Service (AFi is served with more bandwidth than AFj for i<j)
 - in each class there are 3 precedence levels for packet deletion in case of congestion

AF Codepoints	AF1	AF2	AF3	AF4
Low drop precedence	001010	010010	011010	100010
Medium drop precedence	001100	010100	011100	100100
High drop precedence	001110	010110	011110	100110

Expedited Forwarding (EF)

- · For critical traffic
 - Low delay, small jitter, no losses
- Nodes must forward these packets ASAP (PQ).
- Packets cannot be lost, or reorder
 - Resources must be reserved in a conservative way, by the maximum value.
 - Agreed bandwidth is assured
 - Packets out of profile are lost: stringent policing in the border
- EF can block all other network traffic.
- Defined for quantitative services, as it require entry and exit nodes well defined.
 - VLL: maximum LB defined, available when required

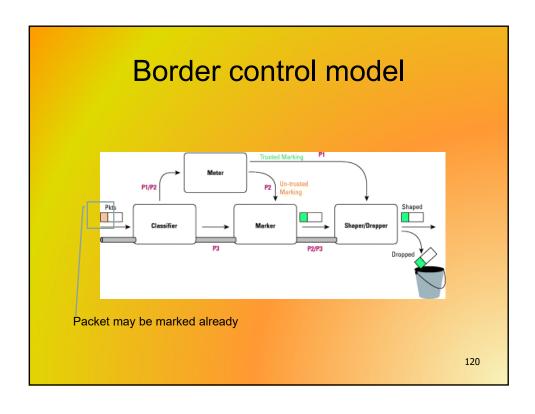
Assured Forwarding (AF)

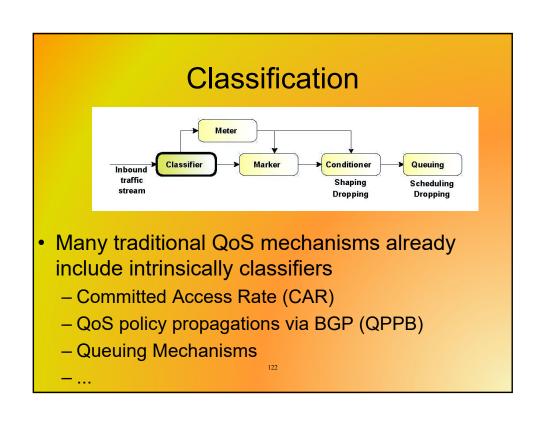
- Defines four classes, and three levels of packet loss for each class.
 - AF11 "best", AF13 "worst"
- Relations between classes are not defined
 - Provisioning according with the expected usage
- Performance in each class should be degraded gradually (3 levels) in terms of packet loss, as traffic increases.
 - Packets inside profile will not be "usually" lost
 - Packets out of profile may be treated (almost) as BE, so higher bandwidths may be used if available
- Allows qualitative services, and only requires the knowledge of entry-node
 - Bandwidths are roughly respected

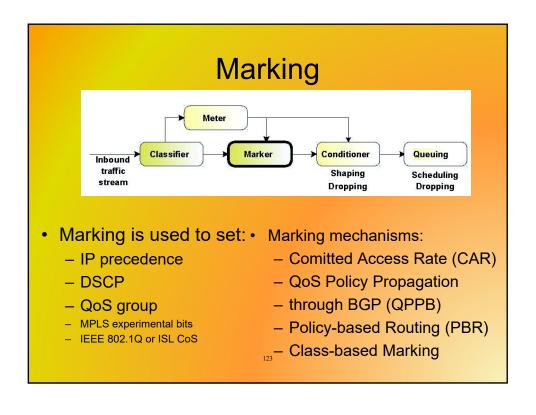
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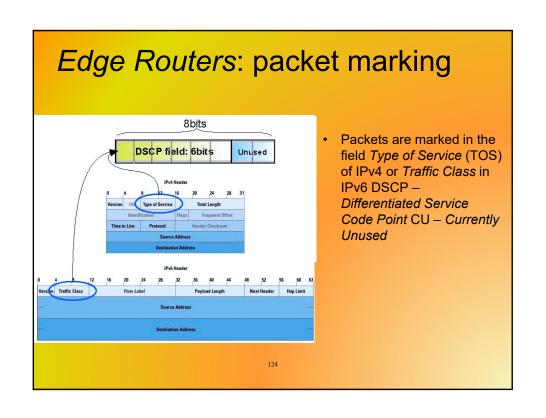
Borders: Edge Routers

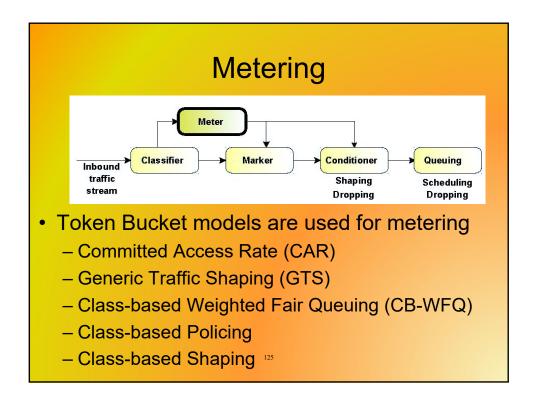
- Control network access, policing and classifying entry traffic.
 - These is also required between DS networks, as diffserv definitions are local...
- Traffic may be in or out of profile.
- The network requires traffic conditioners at the borders (optional at *core*), that classify and act over traffic:
 - Meters check the timing features of the flow, confronting with the SLA associated
 - Classifier identifies the traffic class of the (for the) packet
 - Markers set a DS codepoint to each packet (in/out profile)
 - · Packets may be remarked
 - Droppers remove packets out-of-profile
 - Shapers delay packets out-of-profile, using buffers and smoothing methods

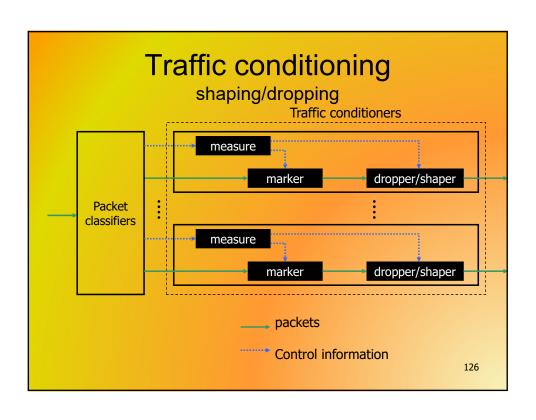




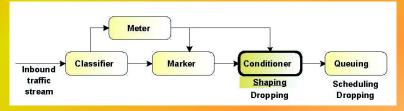








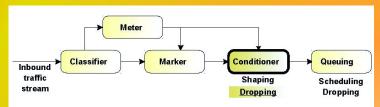
Conditioning traffic: shaping



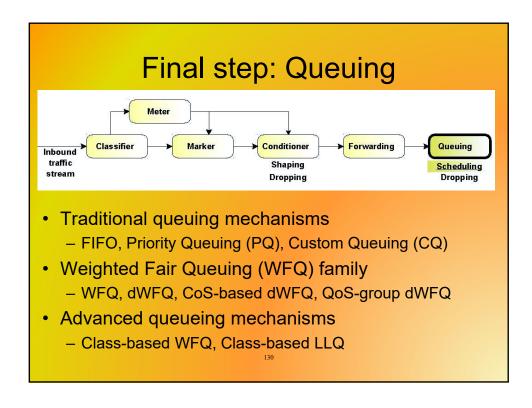
- Traffic Shaping mechanisms:
 - Generic Traffic Shaping (GTS)
 - Class-based Shaping

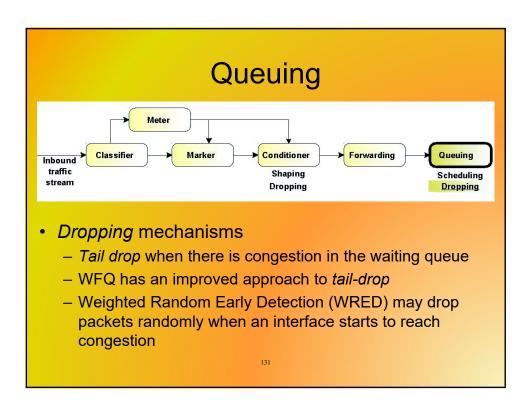
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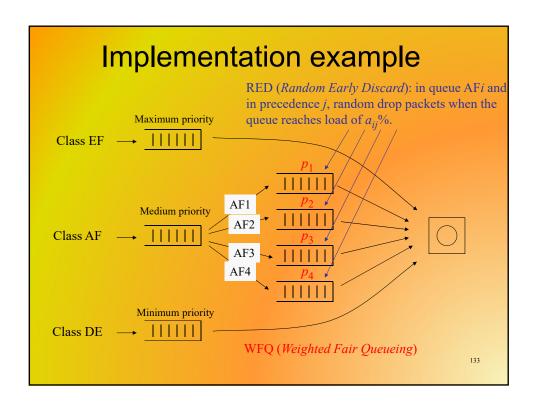
Conditioning traffic: dropping



- Dropping traffic:
 - Committed Access Rate (CAR) and Class-based Policing may drop packets that exceed agreed rate
 - Weighted Random Early Detection (WRED) may drop packets randomly when an interface starts to reach congestion







DiffServ problems

- No standards for SLAs:
 - The same DS codepoint can be used by different services, between different ISPs
 - Different networks, using the same PHB, may provide different behaviors
 - No generalized edge-to-edge semantics (PDBs: perdomain-behavior)
- Lack of symmetry:
 - Protocols like TCP work best in nearly symmetric environments
- Multicast:
 - No support for multiparty, symmetric, communications
- Network configuration, for each PHB

Multiplexing effects

- "aggregates" means that we do not see simple flows
 - Thousands of different flows reach the same core router with the same PHB
 - Different delays ⇒ variable traffic conditions
- ⇒QoS traffic percentage vs. Best Effort varies at each instant!!
- Total QoS bandwidth allocation must be carefully considered.
 - BW reservation for each QoS class must be assessed.
 - The buffer parameters for each queue has to be done separately.

(RIO - RED with In and Out - is frequent in DS systems)

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136 **INTSERV vs DIFFSERV** Complementary: - DIFFSERV: aggregate, per user/customer/groups/applications oriented to the service provider INTSERV: per flow – oriented to application One can integrate: INTSERV reservations inside DIFFSERV "flows" The border routers of the two types of network: classify RSVP requests in the adequate DiffServ service classes. · If there are insufficient resources, refuse RSVP reservation requests DIFFSERV class identified by DS codepoint Individual Flow Sender Receive Rede DiffSer Rede IntSer

INTSERV and **DIFFSERV**

	INTSERV	DIFFSERV
signaling	By the application	Network management, application
granularity	Flow	flow, source, site (aggregation)
mechanism	Endereço de destino, protocolo e número de porto	Classe de pacotes (outros mecanismos possíveis)
scope	End-to-end	Between networks, E2E