

# 4bits Terms and Conditions

**Effective Date:** October 11, 2025

**Version:** Pre-Order Launch

## 1. Acceptance of Terms

By placing a pre-order or using any 4bits product or service, you agree to these Terms and Conditions. Please read them carefully before participating.

## 2. The Product

4bits is a personal, on-device AI storage system—a physical drive paired with intelligent software. The hardware is sold to you, while the software is licensed for personal use only.

## 3. Pre-Order Campaign

### ₹1 Fully Refundable Pre-Order

- Your ₹1 pre-order secures early access to 4bits' first 100 models.
- The amount is fully refundable if we do not deliver your unit or commence shipping within 6 months of the pre-order date.
- Refunds will be processed automatically to your original payment method.

### Nature of Pre-Order

- This is not a final sale, but an expression of early interest.
- Your contribution helps us forecast demand and finalize manufacturing.
- We will keep you informed of production progress and timelines via email to [hello@4bits.co](mailto:hello@4bits.co).

## 4. Ownership & Rights

### You own:

- The physical 4bits device upon full purchase.
- All content you store on it.
- All creative rights over your data and files.

## **You do not own:**

- The 4bits operating software or embedded AI models. These are licensed, not sold.

## **5. Our Commitments**

- **On-device processing:** All AI operations happen locally.
- **No cloud dependency:** Your files never leave your device.
- **Privacy by design:** We do not collect or access your stored data.

## **6. Warranty**

4bits comes with a 3-year limited warranty covering manufacturing defects. 4bits may assist with data recovery if the issue originates from 4bits' software.

### **Exclusions:**

- Physical or liquid damage
- Unauthorized modifications
- Data loss caused by misuse or external factors
- Normal wear and tear

## **7. Refund Policy**

- **Pre-Order Refunds:** Fully refundable if delivery hasn't begun within 6 months.
- **Product Refunds:** 30-day money-back guarantee post-delivery, provided the device is in working condition and undamaged.
- Refunds will be initiated within 7 business days of an approved request.

## **8. Liability**

### **We are not responsible for:**

- Indirect or consequential damages
- Data loss from misuse or external causes
- Incompatible third-party software or accessories

Our total liability is capped at the amount you paid for the product.

## **9. Software & Updates**

- Software updates are free and delivered locally or via secure download from 4bits.co.
- Updates may include bug fixes, enhancements, or new features.
- You may choose to delay updates, though we recommend keeping the device current.

## **10. Prohibited Uses**

**You may not:**

- Copy, resell, or redistribute the 4bits software
- Reverse engineer the firmware or AI modules
- Use 4bits for any unlawful or unethical activity

## **11. Changes to These Terms**

We may revise these terms periodically. Updates will be communicated via email to [hello@4bits.co](mailto:hello@4bits.co) or on our website at [4bits.co](https://4bits.co). Continued participation after changes implies acceptance.

## **12. Contact**

Questions? Reach us at:

Email: [hello@4bits.co](mailto:hello@4bits.co)

Website: [4bits.co](https://4bits.co)

We respond within 48 hours.

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