

White, Man, and Highly Followed: Gender and Race Inequalities in Twitter

Johnnatan Messias
Universidade Federal de Minas Gerais
Belo Horizonte, Brazil
johnnatan@dcc.ufmg.br

Pantelis Vikatos
University of Patras
Rio, Greece
vikatos@ceid.upatras.gr

Fabício Benevenuto
Universidade Federal de Minas Gerais
Belo Horizonte, Brazil
fabricao@dcc.ufmg.br

ABSTRACT

Social media is considered a democratic space in which people connect and interact with each other regardless of their gender, race, or any other demographic factor. Despite numerous efforts that explore demographic factors in social media, it is still unclear whether social media perpetuates old inequalities from the offline world. In this paper, we attempt to identify gender and race of Twitter users located in U.S. using advanced image processing algorithms from Face++. Then, we investigate how different demographic groups (i.e. male/female, Asian/Black/White) connect with other. We quantify to what extent one group follow and interact with each other and the extent to which these connections and interactions reflect in inequalities in Twitter. Our analysis shows that users identified as White and male tend to attain higher positions in Twitter, in terms of the number of followers and number of times in user's lists. We hope our effort can stimulate the development of new theories of demographic information in the online space.

CCS CONCEPTS

• Human-centered computing → Social media; • Applied computing → Sociology;

ACM Reference format:

Johnnatan Messias, Pantelis Vikatos, and Fabrício Benevenuto. 2017. White, Man, and Highly Followed: Gender and Race Inequalities in Twitter. In *Proceedings of WI '17, Leipzig, Germany, August 23-26, 2017*, 9 pages. DOI: 10.1145/3106426.3106472

1 INTRODUCTION

Nowadays, millions of people constantly use online social networking sites, such as Facebook and Twitter, sharing content about their daily lives and things that happen around them. These systems have revolutionized the way we communicate, by organizing our offline social relationships in a digital form.

Increasingly, our society has been treating actions in the online and offline space in an indistinguishable way. It is now common to see cases in which content posted on Facebook or Twitter is used to vet job candidates, support divorce litigation, or terminate

employees. Although these platforms provide a democrat space for conversations and debates, they also open space for unsolved issues of our society, such as gender and race inequalities.

Indeed, inequalities and the main barriers that keep a given demographic from rising beyond a certain level in a hierarchy have been perceived and quantified in many online systems. For example, recent efforts show gender disparities on content production in Wikipedia [17, 42]. A recent study shows that Black tenants have much fewer chances of renting a place on Airbnb¹ [12]. Also, some drivers for both UberX² and Lyft³ discriminate on the basis of the perceived race of the traveler [15]. There is also evidence that users in Twitter perceived as female experience a 'glass ceiling', similar to the barrier females face in attaining higher positions in companies [30].

Overall, identifying inequalities and asymmetries in demographics in the online world is crucial for the development of features that can promote equality and diversity in these systems. However, despite the recent surge of interest in demographic aspects of users from social networks, inferring such demographic attributes have been usually challenging and limited due to the difficult to identify gather them from the users in these systems.

Particularly, in Twitter, a number of efforts have explored gender differences by identifying gender based on the user's name [2, 18, 30]. However, studies of race inequality in Twitter are still limited. In this paper, we focus on filling this gap by answering the following research question: *Do Gender and Race affect online interactions and impact people's connections in Twitter?* To do that, we crawled a large scale sample of active Twitters and then we identify the gender and race of about 1.6 million users located in U.S by using Face++⁴, a face recognition software able to recognize gender and race of identifiable faces in the user's profile pictures.

Our findings reinforce previous observations about disadvantages against female users in Twitter and also identify advantages for White users, in comparison with those identified as Black and Asian. Our analysis also characterizes how these different demographic groups interact among themselves, providing several insights about the perceived inequality causes. We believe our findings not only contribute to the social science literature, but we also hope that they can contribute to the design of link recommendation systems that can act to diminish such inequalities. As a final contribution, we plan to make our dataset available to the research community by the time of publication of this article.

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than the author(s) must be honored. Abstracting with credit is permitted. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org.

WI '17, Leipzig, Germany

© 2017 Copyright held by the owner/author(s). Publication rights licensed to ACM. 978-1-4503-4951-2/17/08...\$15.00
DOI: 10.1145/3106426.3106472

¹<http://www.airbnb.com>

²<http://www.uber.com>

³<http://www.lyft.com>

⁴<http://www.faceplusplus.com>

The rest of the paper is organized as follow. The Section 2 briefly reviews related efforts in the literature. Then, in Section 3, we present the Twitter and demographic dataset. Next, Section 4 characterizes gender and race inequalities in visibility and in Section 5 in terms of connections and interactions in Twitter. Finally, Section 6 concludes the paper and offers directions of future work.

2 RELATED WORK

In this section, we review the related literature along two axes. First, we discuss the methodology used by efforts that measure demographic factors in Twitter. Then, we discuss the main efforts that have explored gender and race Inequality in social networks.

2.1 Demographics in Social Media

There are several studies that retrieve information from social media to analyze and predict real-world phenomena such as stock market [3], migration [24], election [31, 40], and also political leaning of Twitter users [19, 33].

In the field of demographics, one of the first efforts in demographics in Twitter compares geographic and demographic distribution of users of U.S. population [26]. After that, there have been many studies that extract demographic information, using different strategies and different purposes [2, 18, 21, 30, 34, 41]. Particularly, Chen *et al.* [7] focus on demographic inference using namely profile self-descriptions and profile images. They compare five signals in order to categorize users to their demographic status. They use users' names, self-descriptions, tweets, social networks, and profile images to infer demographic attributes (ethnicity, gender, age). [11] describe an alternative methodology assuming that the demographic profiles of visitors to a website are correlated with the demographic profiles of followers of that website on social network e.g. Twitter; and propose a regression model to declare demographic attributes (gender, age, ethnicity, education, income, and child status). Meanwhile, [29] show that female streamers receive significantly more objectifying comments while male streamers receive more game-related comments.

Another study, An *et al.* [1] examine the correlation of hashtags that are used in different demographic groups, using Face++ and the user's profile pictures. They show that this strategy is reliable and provides accurate demographic information for gender and race. More recently, Chakraborty *et al.* [6] analyze the demographic of Twitter Trending Topics, using Face++ as well. They use an extensive data collected from Twitter in order to make the first attempt to quantify and explore the demographic biases in the crowdsourced recommendations. They find that a large fraction of trends are promoted by crowds whose demographics are significantly different from the overall Twitter population. More worryingly, certain demographic groups are systematically under-represented among the promoters of the trending topics.

Our effort uses the similar strategy to gather demographic information, but we investigate very different research questions as we focus on inequalities and demographic aspects of users connections. We note that this strategy to gather demographic aspects, applied to active users within a country, allows us to take a step further in many existing studies on the field as it allows us to study

race inequalities and also allows us to investigate how connections are established among demographic groups (i.e. male/female, Asian/Black/White). We hope our new and large-scale dataset may largely contributes to this research field.

2.2 Inequalities in Twitter Visibility

Homophily states that similarity breeds social connections [22]. In our society, people tend to characterize and categorize others in terms of demographic aspects, such as gender and race [43], making them intuitively natural concepts through which people might account similarities. The existing literature is still limited in explaining the inequalities that arise from the establishments of these social connections in Twitter.

Most of the existing efforts in this space attempt to quantify and understand other factors that are highly correlated with visibility (i.e. number of followers). Particularly, Morales *et al.* [27] show that the reputation and the impact on the society of a user constitute a significant factor of the online visibility growth. Other efforts show that the attention that users gain is correlated with his/her online behavior in terms of the frequency of their interactions [9, 35, 44]. Freitas *et al.* [14] created 120 socialbots in Twitter, with different behaviors and demographics features, to show that users who post more, post about specific topics, reply, favorite or mention other frequently, may acquire more followers, and consequently, more visibility. Despite the extreme importance of these efforts, they do not investigate the correlation of demographic issues with visibility. Thus, our effort is complementary to theirs.

There have been efforts quantifying differences and inequalities in many other social media, including Wikipedia [17, 42] and Pinterest [16]. Also, inequalities in between conversation and objectification in different genders have been analyzed in online social gaming such as Twitch [29].

However, the study that is closest related to ours explores gender inequalities in Twitter [30]. Authors show that gender may allow inequality to persist in terms of online visibility. Our paper further explores race as a new demographic dimension. More important, unlike previous studies, our work focuses on investigating how different demographic groups (i.e. male/female, Asian/Black/White) connect with other. We quantify to what extent one group follows and interacts with each other and the extent to which these connections and interactions reflect in inequalities in Twitter.

3 DEMOGRAPHIC INFORMATION DATASET

This section describes the data collection and the method to infer demographic information of individual Twitter users. Our ultimate goal consists of gathering a dataset containing active U.S. Twitter users, their demographic information, a sample of their connection graph (friends), and their tweets. Next, we describe our steps to create this dataset and also discuss its main limitations.

3.1 Twitter Dataset Gathered

To identify active Twitter users we gathered data from the 1% random sample of all tweets, provided by the Twitter Stream API ⁵. Our dataset covers a period of three complete months, from July to

⁵<https://dev.twitter.com/streaming/public>

September 2016. In total, we collected 341,457,982 tweets posted by around 50,270,310 users.

We restricted our demographic studies to Twitter users located in the United States. As geographic coordinates are available on Twitter only for a limited number of users (i.e. < 2%) [5], our strategy to identify U.S. Twitter users was based on part of the methodology used in previous efforts [6, 20]. We have used the timezone information as a first filter and then we attempted to remove from this filtered dataset those users that provided free text location indicating they are not U.S. (i.e. Montreal, Vancouver, Canada). We end up with a dataset containing 6,286,477 users likely located in the United States.

3.2 Crawling Demographic Information

Most of the existing studies related to demographics of users in Twitter have looked into gender and age. Some efforts attempt to infer the user's gender from the user name [2, 18, 21, 26]. However, some users may not use proper names, consequently their gender could not be inferred properly [21]. Others have attempted to identify patterns like '25 yr old' or 'born in 1990' in Twitter profile description to identify the user age [37].

Here, we use a different strategy that allows us to study another demographic dimension: the user's race. To do that, we crawl the profile picture Web link of all Twitter users identified as located within the United States. In December 2016, we crawled the profile picture's URLs of about 6 million users, discarding 4,317,834 (68.68%) of them. We discarded users in two situations, first when the user does not have a profile picture and second when the user has changed her picture since our first crawl. When users change their picture, their profile picture URL changes as well, making it impossible for us to gather these users in a second crawl.

From the remaining 1,968,643 users, we submitted the profile picture Web links into the *Face++ API*. Face++ is a face recognition platform based on deep learning [13, 45] able to identify the gender (i.e. male and female) and race (limited to Asian, Black, and White) from recognized faces in images.

We have also discarded those users whose profile pictures do not have a recognizable face or have more than one recognizable face, according to Face++. Our baseline dataset, also used by Chakraborty *et al.* [6] work, contains 1,670,863 users located in U.S. with identified demographic information. Table 1 shows the demographic distribution of users in our dataset across the different demographic groups. We use this dataset to study inequalities in visibility that will be present in Section 4.

Table 1: Demographic distribution of 1.6 million users in baseline dataset.

Race	Gender		Total
	Male	Female	
Asian	120,950 (7%)	177,205 (11%)	298,155 (18%)
Black	130,954 (8%)	107,827 (6%)	238,781 (14%)
White	538,625 (32%)	595,302 (36%)	1,133,927 (68%)
Total	790,529 (47%)	880,334 (53%)	1,670,863 (100%)

3.3 Gathering Social Connections and Interactions

Ideally, to study how different demographic groups are connected and interact with each other, we would like to have at our disposal the followers (others who are following the user) and friends (others who are followed by the user) of all users from our dataset. However, the number of followers and friends of the 1.6 million users in our dataset surpasses 6.4 billion users, which is unfeasible to be crawled through the Face++ API. Next, we discuss a sampling procedure we used to create a dataset of users, their connections and their interactions with demographic information.

For this specific analysis, we randomly selected a total of 6,000 users from our dataset, 1,000 users of each demographic group (i.e. White male, White female, Black male, Black female, Asian male, and Asian female). Then, we gathered their friends. As some of these users have a prohibitive large number friends, we limited our crawl to gather only the most recent 5,000 friends of a given user, as this is the maximum number of user IDs the Twitter API returns per request. However, this strategy gathered the entire friends' list for 98.51% of the users.

Then, we follow the same methodology we discussed before to gather the demographic information of users. Firstly, we remove users that are not located in U.S., and then we attempt to identify the demographic aspects of each user using Face++ API. It is undeniable that the aggregated number of friends is extremely high and it is difficult to gather due to the limitation in term of requests that Face++ API allows us to make. Thus we were limited to gather demographic of at least 5% of the friend's list.

Our social connections and interactions dataset contains 428,697 users with the proper demographic information identified. Table 2 presents the total number of the friends gathered for each demographic group that we examined. The average and median percentage of friends of the 6,000 users for which we were able to gather demographic information are 10.15% and 9.40%, respectively. We note that these fractions are usually higher than 5% as some extra users were previously gathered in our 1.6 million demographic dataset.

Also, we worked in a similar way for the analysis of interactions between the demographic groups. More specifically, we check the users that retweet and mention the tweets of the randomly selected users. To do that, we gathered all tweets (limited to a maximum of 3,200 tweets due to Twitter REST API limitation⁶) of our 6,000 users. We then identified the users who were mentioned or retweeted and we limited to gather the demographic information of only 5% of retweeters and mentioned users for our analysis. Table 3 summarizes the amount of crawled users for each demographic group.

Our study about the connections among demographic groups (Section 5) is based on this specific dataset.

3.4 Potential Limitations

The gender and race inference are challenge tasks, and as other existing strategies have limitations and the accuracy of Face++

⁶https://dev.twitter.com/rest/reference/get/statuses/user_timeline

Table 2: Number of Friends in each Group

	White	Black	Asian	Total
Male	151,840	52,437	24,299	228,576
Female	137,010	31,011	32,100	200,121
Total	288,850	83,448	56,399	428,697

Table 3: Number of Interactions in each Group

	White	Black	Asian	Total
Male	246,879	109,744	51,370	407,993
Female	202,338	60,108	71,137	333,583
Total	449,217	169,852	122,507	741,576

inferences is an obvious concern in our effort. The limitations of our data is discussed next.

Accuracy of the inference by Face++: Face++ itself returns the confidence levels for the inferred gender and race attributes, and it returns an error range for inferred age. In our data, the average confidence level reported by Face++ is $95.22 \pm 0.015\%$ for gender and $85.97 \pm 0.024\%$ for race, with a confidence interval of 95%. Recent efforts have used Face++ for similar tasks and reported high confidence in manual inspections [1, 6, 46]. In addition, in recent scientific effort [6] they evaluated the effectiveness of the inference made by Face++, using human annotators to label randomly selected profile images from Twitter. They measured the inter-annotator agreement in terms of the Fleiss' κ score which was 1.0 and 0.865 for gender and race, respectively.

Our dataset may also constitute the existence of fake accounts and bots. Previous studies provide evidence for an important rate of fake accounts [14, 25] in Twitter.

Data: Finally, we note that our approach to identify users located in U.S. may bring together some users located in the same U.S. time zone, but from different countries. We, however, believe that these users might represent a small fraction of the users, given the predominance of active U.S. users in Twitter [8]. Also, we are using the 1% random sample of all tweets. However, the 1% random sample is not the best data to capture all the dynamics happening in Twitter, its limitations are known [28] and it is the best available option at our disposal.

4 INEQUALITIES IN VISIBILITY

We are interested to analyze the association of demographic status with visibility and discover possible inequalities. These asymmetries can be derived from the prejudices and stereotypes in the selection of which user will follow based on gender or race. Nilizadeh *et al.* [30] provide evidence of inequalities and asymmetries in terms of visibility between males and females.

We focus only in the visibility in the social network and not in user's influence of the audience which his/her is exposed. For our purpose we use two different features to measure a user visibility: its follower count and its listed count. In other words, we test whether the gender and race affect users' number of followers and how many lists they are added to.

The number of followers measures the real size of the audience that someone is exposed [5]. Finally, listed count represents the amount of times a user was added into a specific list by others in Twitter. Twitter Lists allow users to group and organize Twitter accounts that tweet on a topic that is of interest to her, and follow their collective tweets. Many users carefully create Lists to include other Twitter users who they consider as experts on a given topic. Previous research efforts [36] attempt to gather Lists in large scale to find experts in Twitter.

As a baseline for comparisons, Table 1 shows the demographic breakdown of users in our dataset across the different demographic groups. We can note a prevalence of females (52.69%) in comparison to males (47.31%) and a predominance of Whites (67.86%) in comparison to Blacks (14.29%) and Asians (17.85%). This means that if we pick users randomly in our dataset, we would expect demographic groups with these proportions. We used these proportions next as a baseline for characterizing inequalities in Twitter.

4.1 Gender Inequality

We begin our analysis by sorting the number of followers of all users in our dataset and we check the fraction of males and females in an incremental proportion of top followed users. Figure 1 provides some insight on this point. Although, the number of females is higher than the males as shown in Table 1, males tend to be among the top followed users. The most significant difference exists in top 1% with a fraction of 57.34% of males and 42.65% of females, which is almost 15% and this difference is decreasing until the top 14%, where the fraction of females become higher than the fraction of males.

The same kind of observation can be made for the rank of lists, as shown in Figure 2. However, the discrepancy perceived is smaller in the lists basically restricted to the top 1% most listed users with 51.23% of males and 48.64% of females. In top 6% the fraction of females become higher than males. The same occurs in top 8%. The results of this analysis reflect the general idea that higher positions are usually taken by males [38].

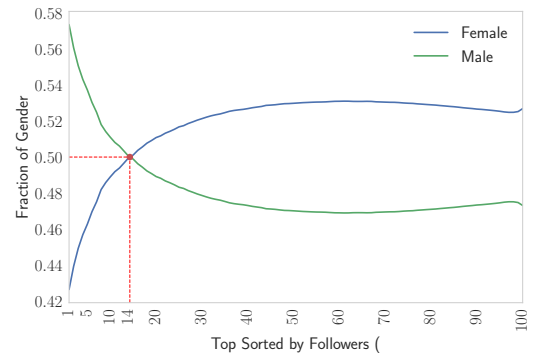


Figure 1: Distribution of the fraction of males and females in the rank of users with most followers. The intersection point happens in the Top 14%, meaning the fraction of females became higher than males after this point.

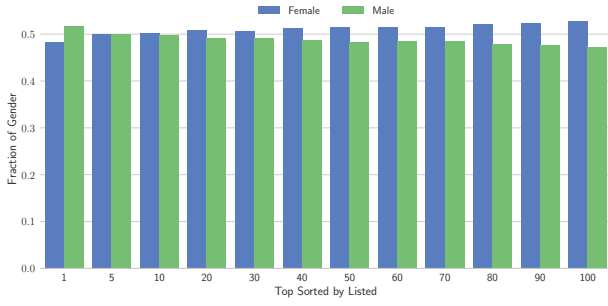


Figure 2: Distribution of the fraction of males and females in the rank of most listed users.

Our observations also reinforce previous findings related to gender in Twitter [30], suggesting the existing of the so called 'glass ceiling effect', which posits that females face an invisible barrier at the highest levels of an organization [10]. One concern raised by authors on that work was that disparity may be driven by a small number of 'elite' users. Our findings diminish such concerns as our dataset is at least two order of magnitudes larger and we noted such discrepancies even in the top 10% positions (i.e. top 167.086 users).

4.2 Race Inequalities

We now turn our attention to the analysis of race inequalities. Similarly to what we have done in the previous section, we examine here the presence of each user race within the top positions in a rank of top followed users and top listed users. Figure 3 and Figure 4 provide the necessary information about race and top followed users. We can note that the amount of White users tend to be higher in the both top positions. In the rank of users with more followers and in the rank of most listed users.

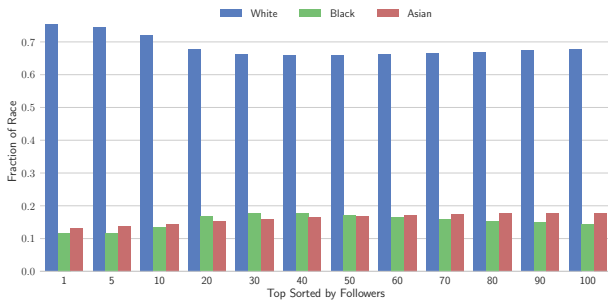


Figure 3: Amount of Whites, Blacks, and Asians in the rank of users with most followers

Our results suggest that the race disparity in Twitter visibility occurs, meaning that at the highest levels of visibility, users perceived to be White come out on top position. This observation reinforces many previous observations related to race inequality in United States [4, 32].

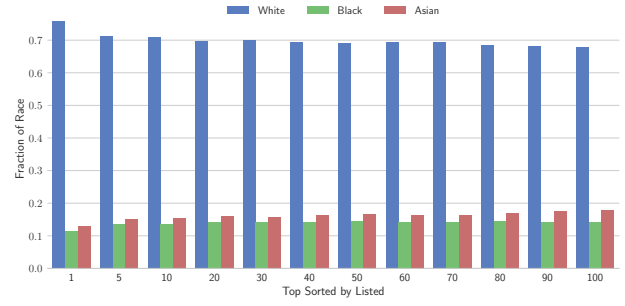


Figure 4: Amount of Whites, Blacks, and Asians in the rank of the most listed users

4.3 Taking Together Gender and Race Inequalities

Finally, we attempt to quantify the existing inequality when we look into gender and race aspects at the same time. We note from Figure 5 that the amount of White males among the top 1% users with more followers is 42.27%. This represents an increase of 10.04% in the fraction of White males in comparison to the expected proportion of White males in our dataset, which is 32.23%. We can note that populations of Black females and Asian females experience a reduction of 3.60% and 3.84% in the top 1% most followed users, respectively. We note similar trends in terms of lists as we can see Figure 6.

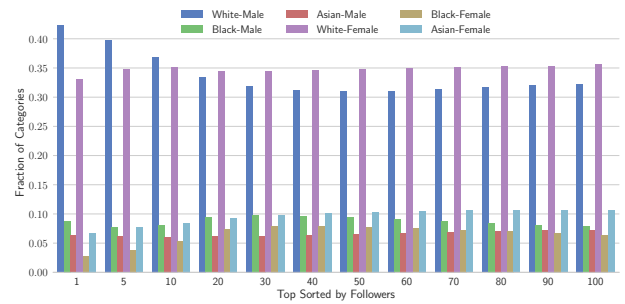


Figure 5: Demographic groups in terms of gender and race as a function of the rank of the most listed users

To better analyze to what extent demographic groups in the top 1% is substantially higher or lower than what one would expect based on our demographic information dataset, Table 4 shows the increase or decrease in the proportion of each demographic group in comparison with such baseline expected population. Overall, this results quantify the perceived inequalities that six demographic groups experience at the highest levels of visibility (i.e. top 1% most followed and listed). The most privileged demographic group in the rank of followers is the group of White males, with more than 20% of users than a baseline expected random sample. The amount of White females is also higher than the baseline, but much smaller amount (only 3%) in comparison to males. The most unprivileged

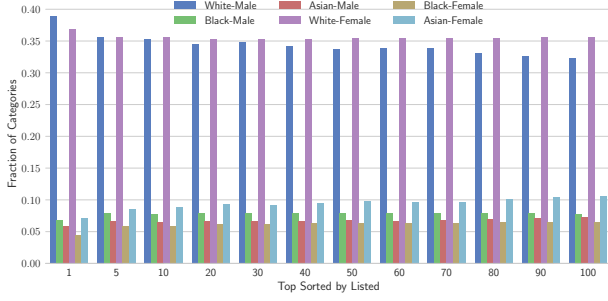


Figure 6: Demographic groups in terms of gender and race as a function of the rank of the most listed users

groups are Asian females and Black females, underrepresented in the top 1% by more than 31%.

Table 4: Relative proportion of each demographic group in the top 1% rank of users with more followers and the most listed in comparison to the baseline expected population.

Race	Followers (%)		Listed (%)	
	Male	Female	Male	Female
Asian	-12.70	-36.25	-18.33	-33.32
Black	+11.68	-55.83	-12.36	-31.24
White	+31.16	-7.27	+20.53	+3.45

5 DEMOGRAPHIC GROUP INTERCONNECTIONS

Next, we analyze how demographic groups are connected with each other. Our ultimate goal is to examine the proportion of connections and interactions among each demographic group. Thus, for this analysis we used the dataset related to friends, followers and interactions discussed previously.

In order to represent connection probabilities among demographic groups we built a probabilistic graph and we compute the probability of a connection/interaction for every pair of users. We declare as probability the empirical probability of the existence of the specific event in our dataset.

To gain a holistic view, we aggregate all pairs of users making the nodes to represent demographic groups and each direct edge to represent the probability of a relationship happened, like friendship or interaction. The sum of all outgoing probabilities for each demographic group is 1.0.

5.1 Gender and its Interconnections

We begin by analyzing interconnection among groups of users separated by Gender. We analyze the probability of males and females users to be friends with (i.e. to follow) other males and females users. In our analysis, we can note that females tend to equally follow males and females in 50%, while males tend to follow 56% of males against 44% of females. If we take the numbers in Table 1 as a proxy for the expected population of males and females in a

randomly created list of friends, we note that even the equally distributed list of friends of females is actually disproportional as the expected percentage of males and females are 47.31% and 52.69%, respectively. This means that males tend to follow 18.37% more other males than expected, whereas females tend to follow 5.7% more males than expected. This suggests that both, males and females connections, take their part of responsibility on these gender inequalities, but it also shows that males tend to take the larger part of the responsibility.

In terms of interactions, similar observations can be made. However, the proportion of males and females retweet/mentioned by females is quite close to the expected population (53% of females against 47% for males). For the group of males, we noted a much higher disparity in terms of interactions in comparison to friendship. Males tend to interact with 64% of other males and only 36% of females.

This result quantifies the perceived inequality in Twitter. These observations are inline with perceived inequalities in the offline world, including in academic job hiring, earnings, funding and academic rating [38, 39] as well as income differences between males and females in the population of high earners [23].

5.2 Race and its Interconnections

Next, we turn our attention to the analysis of interconnection among groups of users separated by race. Figure 7 shows these interconnections in terms of friendship and interactions, respectively.

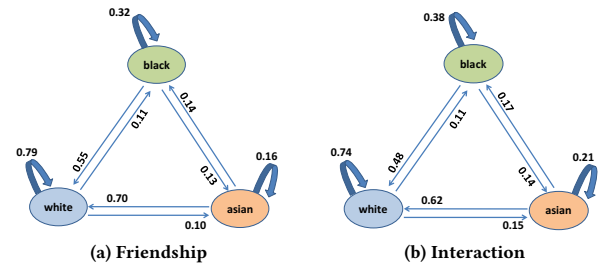


Figure 7: Probability of friendship and interaction for demographic groups of users separated by race

We start by analyzing the self loops on each node. We note that White users tend to follow about 79% of other White users, Black users tend to follow 32% of Black users and Asians tend to follow 16% of Asians. This means that the key to analyze these Figures is to recall the reference distribution of users in our dataset according to their race, in which Whites represent 67.86%, Black accounts to 14.29%, and Asian accounts to 17.85%. Thus, we can note that, in comparison to the expected distribution of users, Whites tend to follow 16.41% more Whites than expect, Blacks tend to follow impressive 2.24 times more Blacks than expect, and Asians end up following less (10.26%) Asians than expect. In other words, the expected homophily was not clear for the case of Asians.

Similar observations can be made for interactions, only exception for among Asians, where the fraction of interactions is higher than

the reference distribution. Although Asians tend to follow more White users (even more than the reference distribution), the interactions with White users are below the reference fraction. Overall, Whites and Blacks showed quite high numbers of endogenous connections and interactions as both groups seem to avoid following a different race. The stronger mutual interconnection is between Black users.

5.3 Demography of Interconnections

Finally, we characterize the interconnection among groups of users both separated by race and gender. Figures 8 and 9 show these interconnections in terms of friendship and interactions, respectively. However, given the high number of edges in these figures, instead of providing the transition probabilities, we computed their relative increase or decrease in comparison to the expected demographic population.

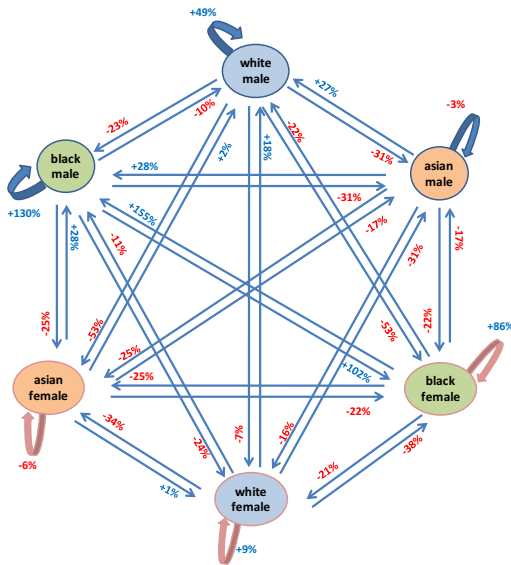


Figure 8: Relative probability of friendship for groups of users separated by race and gender. The value declares the relative increase (blue color) or decrease (red color) in comparison to the expected demographic population.

In addition to reinforce previous findings from the analysis of gender and race separately presented before, these results show interesting trends. First, we note that White males tend to receive only positive edges from White and Asian groups, meaning that only Black users (both males and females) tend to have a fraction of White males users as friends that are relatively low than the expected demographic distribution in Twitter. This suggests that race plays a more important role for connections with White males. In terms of interactions, similar observations hold, except that Asian females tend to have a relatively smaller number of interactions with White males. Interestingly, White females appear over-represented only in the list of friends of Asia females.

Another interesting pattern is that the highest values for self-loops are for Black males (130%) and Black females (86%), which

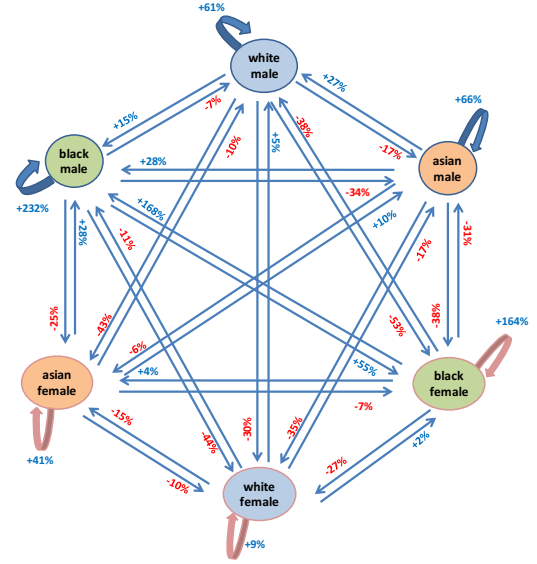


Figure 9: Relative probability of interactions for groups of users separated by race and gender. The value declares the relative increase (blue color) or decrease (red color) in comparison to the expected demographic population.

is even higher for interactions, 232% and 164%, respectively. The interconnections between these two groups are also impressively large. On the other hand, the lower values for self-loops are for Asians, with negative values for friendship, but positive for interactions, as discussed before. Interestingly, all incoming links to the two Asian groups are negative, meaning that the other two demographic groups tend to have an under-represented proportion of Asians as friends and in terms of interactions.

6 CONCLUDING DISCUSSION

This paper characterizes demographic information of users in Twitter, identifying inequalities and asymmetries in gender and race. To do that we gather gender and race of Twitter users located in U.S. using advanced image processing algorithms from Face++. We collect a large sample of 1, 670, 863 users located in U.S. with identified demographic information. We have also crawled a large sample of tweets and friends of these to study connections and interactions among demographic groups of users.

Our analysis reinforces evidence about gender inequality in terms of visibility and introduces race as a significant demographic factor, which reveals hiding prejudices between groups of different demographic status. More important, our effort is the first of a kind to quantify to what extent one demographic group follows and interact with each other and the extent to which these connections and interactions reflect in inequalities in Twitter.

Among our findings, we show that the Twitter glass ceiling effect, typically applied to females, also occurs in Twitter for males, if they are Black or Asians. Our analysis of connections and interactions among these groups explain part of causes of such inequalities and offer hints for the promotion of equality in the online space.

There are some future directions we would like to pursue next. First, we plan to explore age as a demographic factor in social media. Second, we believe that the increasing availability of information about demographic would help the development of systems that promote more diversity and less inequality to users.

ACKNOWLEDGMENTS

This research is funded by projects InWeb (grant MCT/CNPq 573871/2008-6) and MASWeb (grant FAPEMIG/PRONEX APQ-01400-14), by grants from CAPES, CNPq, FAPEMIG, and Humboldt Foundation. Also, this research was supported by the European Commission in the framework of Erasmus Mundus mobility programme IBRASIL.

REFERENCES

- [1] Jisun An and Ingmar Weber. 2016. #greysanatomy vs. #yankees: Demographics and Hashtag Use on Twitter. In *Proceedings of the 10th International AAAI Conference on Web and Social Media*. AAAI Press, 523–526. <https://www.aaai.org/ocs/index.php/ICWSM/ICWSM16/paper/view/13021>
- [2] Cameron Blevins and Lincoln Mullen. 2015. Jane, John... Leslie? a historical method for algorithmic gender prediction. *Digital Humanities Quarterly* 9, 3 (2015).
- [3] Johan Bollen, Huina Mao, and Xiaojun Zeng. 2011. Twitter mood predicts the stock market. *Journal of Computational Science* 2, 1 (2011), 1–8.
- [4] Eduardo Bonilla-Silva. 2006. *Racism without racists: Color-blind racism and the persistence of racial inequality in the United States*. Rowman & Littlefield Publishers.
- [5] Meeyoung Cha, Hamed Haddadi, Fabricio Benevenuto, and Krishna P. Gummadi. 2010. Measuring User Influence in Twitter: The Million Follower Fallacy. In *In Proceedings of the 4th International AAAI Conference on Weblogs and Social Media*.
- [6] Abhijnan Chakraborty, Johnatan Messias, Fabricio Benevenuto, Saptarshi Ghosh, Niloy Ganguly, and Krishna P. Gummadi. 2017. Who Makes Trends? Understanding Demographic Biases in Crowdsourced Recommendations. In *Proceedings of the 11th International AAAI Conference on Web and Social Media*.
- [7] Xin Chen, Yu Wang, Eugene Agichtein, and Fusheng Wang. 2015. A comparative study of demographic attribute inference in twitter. In *In Proceedings of the 9th International AAAI Conference on Weblogs and Social Media*.
- [8] Alex Cheng and Mark Evans. 2009. Inside Twitter: An In-Depth Look Inside the Twitter World. (2009).
- [9] Giovanni Comarella, Mark Crovella, Virgilio Almeida, and Fabricio Benevenuto. 2012. Understanding Factors That Affect Response Rates in Twitter. In *Proceedings of the 23rd ACM Conference on Hypertext and Social Media (HT '12)*. New York, NY, USA, 123–132.
- [10] David A Cotter, Joan M Hermsen, Seth Ovadia, and Reeve Vanneman. 2001. The glass ceiling effect. *Social forces* 80, 2 (2001), 655–681.
- [11] Aron Culotta, Nirmal Ravi Kumar, and Jennifer Cutler. 2015. Predicting the Demographics of Twitter Users from Website Traffic Data. In *Proceedings of the 29th AAAI Conference on Artificial Intelligence*.
- [12] Benjamin Edelman, Michael Luca, and Dan Svirsky. 2017. Racial discrimination in the sharing economy: Evidence from a field experiment. *American Economic Journal: Applied Economics* 9, 2 (2017), 1–22.
- [13] Haoqiang Fan, Zhimin Cao, Yuning Jiang, Qi Yin, and Chinchilla Doudou. 2014. Learning deep face representation. *arXiv preprint arXiv:1403.2802* (2014).
- [14] Carlos Freitas, Fabricio Benevenuto, Saptarshi Ghosh, and Adriano Veloso. 2015. Reverse Engineering Socialbot Infiltration Strategies in Twitter. In *Proceedings of the 2015 IEEE/ACM International Conference on Advances in Social Networks Analysis and Mining 2015 (ASONAM '15)*. ACM, New York, NY, USA, 25–32.
- [15] Yanbo Ge, Christopher R Knittel, Don MacKenzie, and Stephen Zoepf. 2016. *Racial and gender discrimination in transportation network companies*. Technical Report. National Bureau of Economic Research.
- [16] Eric Gilbert, Saeideh Bakhshi, Shuo Chang, and Loren Terveen. 2013. "I Need to Try This?": A Statistical Overview of Pinterest. In *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI '13)*. New York, NY, USA, 2427–2436.
- [17] Eduardo Graells-Garrido, Mounia Lalmas, and Filippo Menczer. 2015. First Women, Second Sex: Gender Bias in Wikipedia. In *Proceedings of the 26th ACM Conference on Hypertext & Social Media (HT '15)*. New York, NY, USA, 165–174.
- [18] Fariba Karimi, Claudia Wagner, Florian Lemmerich, Mohsen Jadidi, and Markus Strohmaier. 2016. Inferring Gender from Names on the Web: A Comparative Evaluation of Gender Detection Methods. In *Proceedings of the 25th International Conference Companion on World Wide Web (WWW '16 Companion)*. International World Wide Web Conferences Steering Committee, Republic and Canton of Geneva, Switzerland, 53–54.
- [19] Juhi Kulshrestha, Motahhare Eslami, Johnatan Messias, Muhammad Bilal Zafar, Saptarshi Ghosh, Krishna P. Gummadi, and Karrie Karahalios. 2017. Quantifying Search Bias: Investigating Sources of Bias for Political Searches in Social Media. In *Proceedings of the 20th ACM Conference on Computer-Supported Cooperative Work and Social Computing*.
- [20] Juhi Kulshrestha, Farshad Kooti, Ashkan Nikraves, and P Krishna Gummadi. 2012. Geographic Dissection of the Twitter Network. In *In Proceedings of the 6th International AAAI Conference on Weblogs and Social Media*.
- [21] Wendy Liu and Derek Ruths. 2013. What's in a Name? Using First Names as Features for Gender Inference in Twitter. In *AAAI Spring Symposium Series*, Vol. 13.
- [22] Miller McPherson, Lynn Smith-Lovin, and James M Cook. 2001. Birds of a feather: Homophily in social networks. *Annual review of sociology* (2001), 415–444.
- [23] Jennifer Merluzzi and Stanislav D Dobrev. 2015. Unequal on top: Gender profiling and the income gap among high earner male and female professionals. *Social science research* 53 (2015), 45–58.
- [24] Johnatan Messias, Fabricio Benevenuto, Ingmar Weber, and Emilio Zagheni. 2016. From Migration Corridors to Clusters: The Value of Google+ Data for Migration Studies. In *Proceedings of the 2016 IEEE/ACM International Conference on Advances in Social Networks Analysis and Mining*.
- [25] Johnatan Messias, Lucas Schmidt, Ricardo Rabelo, and Fabricio Benevenuto. 2013. You followed my bot! Transforming robots into influential users in Twitter. *First Monday* 18, 7 (2013).
- [26] Alan Mislove, Sune Lehmann, Yong-Yeol Ahn, Jukka-Pekka Onnela, and J Niels Rosenquist. 2011. Understanding the Demographics of Twitter Users. In *In Proceedings of the 5th International AAAI Conference on Weblogs and Social Media*.
- [27] AJ Morales, Javier Borondo, Juan Carlos Losada, and Rosa M Benito. 2014. Efficiency of human activity on information spreading on Twitter. *Social Networks* 39 (2014), 1–11.
- [28] Fred Morstatter, Jürgen Pfeffer, and Huan Liu. 2014. When is it biased?: assessing the representativeness of twitter's streaming API. In *Proceedings of the 23rd International Conference on World Wide Web*.
- [29] Supun Nakandala, Giovanni Luca Ciampaglia, Norman Makoto Su, and Yong-Yeol Ahn. 2017. Gendered Conversation in a Social Game-Streaming Platform. In *Proceedings of the 11th International AAAI Conference on Web and Social Media*.
- [30] Shirin Nilizadeh, Anne Groggel, Peter Lista, Srijita Das, Yong-Yeol Ahn, Apu Kapadia, and Fabio Rojas. 2016. Twitter's Glass Ceiling: The Effect of Perceived Gender on Online Visibility. In *In Proceedings of the 10th International AAAI Conference on Weblogs and Social Media*.
- [31] Brendan O'Connor, Ramnath Balasubramanyam, Bryan R Routledge, and Noah A Smith. 2010. From tweets to polls: Linking text sentiment to public opinion time series. In *In Proceedings of the 4th International AAAI Conference on Weblogs and Social Media*.
- [32] Melvin L Oliver and Thomas M Shapiro. 2006. *Black wealth, white wealth: A new perspective on racial inequality*. Taylor & Francis.
- [33] Marco Pennacchiotti and Ana-Maria Popescu. 2011. Democrats, republicans and starbucks aficionados: user classification in twitter. In *Proceedings of the 17th ACM SIGKDD international conference on Knowledge discovery and data mining*.
- [34] Julio C. S. Reis, Haewoon Kwak, Jisun An, Johnatan Messias, and Fabricio Benevenuto. 2017. Demographics of News Sharing in the U.S. Twittersphere. In *Proceedings of the 28th ACM Conference on Hypertext and Social Media*.
- [35] Daniel M. Romero, Wojciech Galuba, Sitaram Asur, and Bernardo A. Huberman. 2011. Influence and Passivity in Social Media. In *Proceedings of the 20th International Conference Companion on World Wide Web (WWW '11)*. ACM, New York, NY, USA, 113–114.
- [36] Naveen Kumar Sharma, Saptarshi Ghosh, Fabricio Benevenuto, Niloy Ganguly, and Krishna Gummadi. 2012. Inferring who-is-who in the Twitter social network. *ACM SIGCOMM Computer Communication Review* 42, 4 (2012), 533–538.
- [37] Luke Sloan, Jeffrey Morgan, Pete Burnap, and Matthew Williams. 2015. Who tweets? Deriving the demographic characteristics of age, occupation and social class from Twitter user meta-data. *PLoS one* 10, 3 (2015), e0115545.
- [38] Cassidy R Sugimoto, Vincent Larivière, CQ Ni, Yves Gingras, Blaise Cronin, and others. 2013. Global gender disparities in science. *Nature* 504, 7479 (2013), 211–213.
- [39] Cassidy R Sugimoto, Chaoqun Ni, and Vincent Larivière. 2015. On the relationship between gender disparities in scholarly communication and country-level development indicators. *Science and Public Policy* 42, 6 (2015), 789–810.
- [40] Andranik Tumasjan, Timm Oliver Sprenger, Philipp G Sandner, and Isabell M Welpe. 2010. Predicting elections with twitter: What 140 characters reveal about political sentiment. In *Proceedings of the 4th International AAAI Conference on Web and Social Media*.
- [41] Pantelis Vekatos, Johnatan Messias, Manoel Miranda, and Fabricio Benevenuto. 2017. Linguistic Diversities of Demographic Groups in Twitter. In *Proceedings of the 28th ACM Conference on Hypertext and Social Media*.
- [42] Claudia Wagner, Eduardo Graells-Garrido, David Garcia, and Filippo Menczer. 2016. Women through the glass ceiling: gender asymmetries in Wikipedia. *EPJ Data Science* 5, 1 (2016), 1.
- [43] Janine Willis and Alexander Todorov. 2006. First impressions making up your mind after a 100-ms exposure to a face. *Psychological science* 17, 7 (2006), 592–598.

- [44] Shaomei Wu, Jake M. Hofman, Winter A. Mason, and Duncan J. Watts. 2011. Who Says What to Whom on Twitter. In *Proceedings of the 20th International Conference on World Wide Web (WWW '11)*. ACM, New York, NY, USA, 705–714.
- [45] Qi Yin, Zhimin Cao, Yuning Jiang, and Haoqiang Fan. 2015. Learning Deep Face Representation. (2015). US Patent 20,150,347,820.
- [46] Emilio Zagheni, Venkata Rama Kiran Garimella, Ingmar Weber, and Bogdan State. 2014. Inferring International and Internal Migration Patterns from Twitter Data. In *Proceedings of the 23rd International Conference on World Wide Web*.