


lucio chen

product designer & web developer

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 778-772-3973

profile

I value the usability and functionality of the product. With a clear understanding of the users and project constrain, I focus on the details of every interaction to improve usability and deliver a pleasing user experience.

skills

Design skills

UI/UX design
Graphic design
Web design

Tools

Illustrator Photoshop
Figma InDesign
After Effect Maya
Premier

Development

Java
HTML/CSS
Javascript

Other skills

3D modelling
Video Editing

employment

Coco Fresh Tea & Juice

Role: Barista June 2019 – Dec 2020

- Communicated with customers about their in-store experience. The feedback was then implemented to improve our customer service.
- Observed the team's working process and assisted other team members when problems came up, which successfully reduced errors in busy hours.

Jinya Ramen Bar

Role: Food Prep Oct 2017 – Jan 2018

- Co-operated with the team members sufficiently, made adjustment on the workflow based on the team's goal and current situation.

interactive design experiences

UI/UX design: Tool library showcase

Spring 2020

(Course: Interactive Design Methods)

Client touch base, Graphic design, User research

- Applied many research tools in the client touch base and user research to have an accurate understanding of our client and their problem.
- Explored different design solutions that are grounded in our user data. Finally, chose the most feasible solution to make the organization more engaging for its members.
- Communicated regularly with the client to understand client's constraint and refined our project based on their feedback.

Interface redesign: Peeknest

2019 Fall

(Course: User Interface Design)

UI/UX design, User Research

- Conducted multiple user testings on this existing app in the research term. Found out the flaws in usability and knew how its functionality mismatch users' needs.
- Prototyped the refined user interface, tried out a different solution of feature integration to reach the best result that presents the function of this app correctly.

award

Dean's honor roll

Fall 2018

in Simon Fraser University

(Term GPA 3.5 or higher with at least 12 term credits)

education

Simon Fraser University

BA of Interactive Arts and Technology

Fall 2017 – Summer 2021

SIAT teaches design theories and skills that can be applied in multiple fields. It provides practices of design skills, communication, and collaboration skills in team projects.