

Terms & Conditions: Raja Kombo 5G

7. Change of Plan:

- Methods to change to Raja Kombo 5G:
 - UMB *128*1
 - In-store
- Change process is free of charge.
- Post-change conditions:
 - Cannot revert to the original plan.
 - Account lifecycle active period and credit balance carried forward.
 - Grace period resets to 60 days.
 - Only selected internet plans are carried forward; others are forfeited.

8. Reload and Validity Period:

- Reload options: RM5 to RM200 (after 6% SST).
- Validity periods range from 5 days (RM5) to 120 days (RM100, RM150, RM200).
- Maximum credit balance: RM1,000.

9. Super Long Life Validity Extension:

- Options: RM1 for 1 day, RM108 for 365 days.
- Subscription methods: UMB *118*3# or MyDigi App.
- Validity extensions apply immediately upon purchase.
- One-time subscription, no auto-renewal.

10. Internet Plans:

- Monthly Passes:
 - RM30: 6GB base quota, unlimited YouTube, TikTok, etc., 45 mins IDD, 30 days validity.

- RM35: 30GB base quota, unlimited YouTube, TikTok, etc., unlimited calls, 60 mins IDD, 30 days validity.

- Auto-renewal applies unless opted out.

- Quota Top-Up:

- RM6 for 15GB, validity tied to Monthly Pass validity.

- One-Time Pass:

- RM1 (1 hour unlimited), RM3 (1 day 3GB), RM6 (3 days 9GB), RM12 (7 days 20GB), RM15 (7 days unlimited & 2GB hotspot).

11. Unlimited Pass Fair Usage Policy (FUP):

- Speed limits apply after exceeding FUP quota.
- Speed reduced to 512kbps or 64kbps upon full utilization.

12. Unlimited Calls:

- Applies to domestic calls only.
- Excludes video calls, toll-free numbers, and non-personal usage.

13. Fair Usage Policy:

- Subject to Digi's Fair Usage Policy.
- Digi reserves the right to manage bandwidth and restrict access for excessive usage.