

CelcomDigi Prepaid 5G Biru Plan

Eligibility

- New Celcom Prepaid customers, Mobile Number Portability (MNP) customers, or those switching from other operators.
- Minimum age of 12 years required.
- Up to 5 accounts can be registered per customer.

Rates

- Voice Calls: RM0.30/min
- Video Calls: RM0.30/min
- SMS: RM0.20 per SMS
- MMS: RM0.50 per MMS
- Free Basic Internet: 500MB/month at 64kbps.

Credit Expiry/Validity

- Preloaded credits: RM6 (5 days validity) for RM10 starter pack.
- Reload amounts determine extended validity periods (e.g., RM10 reload = 10 days).
- Account remains active for 60 days after credit expiry before termination.

Internet Plans

- Monthly Passes available, starting from RM25 for 15GB + unlimited 1mbps internet.
- High-speed passes like RM39 for 55GB + unlimited 12mbps available.
- Unlimited internet subjected to Fair Usage Policy (FUP) of 200GB/month.

Quota Top-Up

- 15GB top-up available for RM6, validity tied to current Monthly Pass.
- Top-ups are high-speed internet but do not carry forward unused quota.

Account Lifecycle

- Active Period: Depends on reload or pass subscription validity.
- Grace Period: 60 days after Active Period; only incoming calls and SMS allowed.
- Termination: Account terminated if not reloaded or renewed within Grace Period.

Unlimited Calls

- Applies to domestic networks only, excluding special/toll-free numbers.
- Available with Monthly Passes and valid during their validity period.

Additional Notes

- Auto Renewal: Enabled for Monthly Passes unless opted out.
- Fair Usage Policy: After exceeding 200GB/month, speeds reduced to 512kbps.