In [1]:
```
import pandas as pd
data=pd.read_csv("/home/placement/Downloads/TelecomCustomerChurn.csv")
```

In [2]:
```
data.describe()
```

Out[2]:
```
       SeniorCitizen       tenure  MonthlyCharges
count    7043.000000  7043.000000     7043.000000
mean        0.162147    32.371149       64.761692
std         0.368612    24.559481       30.090047
min         0.000000     0.000000       18.250000
25%         0.000000     9.000000       35.500000
50%         0.000000    29.000000       70.350000
75%         0.000000    55.000000       89.850000
max         1.000000    72.000000      118.750000
```

In [3]:
```
data['TotalCharges'] = pd.to_numeric(data['TotalCharges'],errors='coerce')
```

In [4]:

```
data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
 #   Column            Non-Null Count  Dtype  
---  ------            --------------  -----  
 0   customerID        7043 non-null   object 
 1   gender            7043 non-null   object 
 2   SeniorCitizen     7043 non-null   int64  
 3   Partner           7043 non-null   object 
 4   Dependents        7043 non-null   object 
 5   tenure            7043 non-null   int64  
 6   PhoneService      7043 non-null   object 
 7   MultipleLines     7043 non-null   object 
 8   InternetService   7043 non-null   object 
 9   OnlineSecurity    7043 non-null   object 
 10  OnlineBackup      7043 non-null   object 
 11  DeviceProtection  7043 non-null   object 
 12  TechSupport       7043 non-null   object 
 13  StreamingTV       7043 non-null   object 
 14  StreamingMovies   7043 non-null   object 
 15  Contract          7043 non-null   object 
 16  PaperlessBilling  7043 non-null   object 
 17  PaymentMethod     7043 non-null   object 
 18  MonthlyCharges    7043 non-null   float64
 19  TotalCharges      7032 non-null   float64
 20  Churn             7043 non-null   object 
dtypes: float64(2), int64(2), object(17)
memory usage: 1.1+ MB
```

In [5]:
```
data.isna().sum()
```

Out[5]:
```
customerID           0
gender               0
SeniorCitizen        0
Partner              0
Dependents           0
tenure               0
PhoneService         0
MultipleLines        0
InternetService      0
OnlineSecurity       0
OnlineBackup         0
DeviceProtection     0
TechSupport          0
StreamingTV          0
StreamingMovies      0
Contract             0
PaperlessBilling     0
PaymentMethod        0
MonthlyCharges       0
TotalCharges        11
Churn                0
dtype: int64
```

In [6]:
```
list(data)
```

Out[6]:
```
['customerID',
 'gender',
 'SeniorCitizen',
 'Partner',
 'Dependents',
 'tenure',
 'PhoneService',
 'MultipleLines',
 'InternetService',
 'OnlineSecurity',
 'OnlineBackup',
 'DeviceProtection',
 'TechSupport',
 'StreamingTV',
 'StreamingMovies',
 'Contract',
 'PaperlessBilling',
 'PaymentMethod',
 'MonthlyCharges',
 'TotalCharges',
 'Churn']
```

In [7]:
```
data
```

Out[7]:

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DevicePro
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	
...	...	...	...	...	...	...	...	...	...	...	...	
7038	6840-RESVB	Male	0	Yes	Yes	24	Yes	Yes	DSL	Yes	...	
7039	2234-XADUH	Female	0	Yes	Yes	72	Yes	Yes	Fiber optic	No	...	
7040	4801-JZAZL	Female	0	Yes	Yes	11	No	No phone service	DSL	Yes	...	
7041	8361-LTMKD	Male	1	Yes	No	4	Yes	Yes	Fiber optic	No	...	
7042	3186-AJIEK	Male	0	No	No	66	Yes	No	Fiber optic	Yes	...	

7043 rows × 21 columns

In [8]:
```
data1=data.fillna(data.median())
```

```
/tmp/ipykernel_10166/3060338577.py:1: FutureWarning: The default value of numeric_only in DataFrame.median
is deprecated. In a future version, it will default to False. In addition, specifying 'numeric_only=None' i
s deprecated. Select only valid columns or specify the value of numeric_only to silence this warning.
  data1=data.fillna(data.median())
```

In [9]:
```
data1.isna().sum()
```

Out[9]:
```
customerID          0
gender              0
SeniorCitizen       0
Partner             0
Dependents          0
tenure              0
PhoneService        0
MultipleLines       0
InternetService     0
OnlineSecurity      0
OnlineBackup        0
DeviceProtection    0
TechSupport         0
StreamingTV         0
StreamingMovies     0
Contract            0
PaperlessBilling    0
PaymentMethod       0
MonthlyCharges      0
TotalCharges        0
Churn               0
dtype: int64
```

In [10]:
```
x=data1.drop(['customerID','Churn'],axis=1)
y=data1['Churn']
```

In [11]:
```
x.head()
```

Out[11]:

	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	OnlineBackup	DeviceProtecti
0	Female	0	Yes	No	1	No	No phone service	DSL	No	Yes	N
1	Male	0	No	No	34	Yes	No	DSL	Yes	No	Y
2	Male	0	No	No	2	Yes	No	DSL	Yes	Yes	N
3	Male	0	No	No	45	No	No phone service	DSL	Yes	No	Y
4	Female	0	No	No	2	Yes	No	Fiber optic	No	No	N

In [12]:
```
x=pd.get_dummies(x)
```

In [13]:
```
x
```

Out[13]:

	SeniorCitizen	tenure	MonthlyCharges	TotalCharges	gender_Female	gender_Male	Partner_No	Partner_Yes	Dependents_No	Dependents_
0	0	1	29.85	29.85	1	0	0	1	1	
1	0	34	56.95	1889.50	0	1	1	0	1	
2	0	2	53.85	108.15	0	1	1	0	1	
3	0	45	42.30	1840.75	0	1	1	0	1	
4	0	2	70.70	151.65	1	0	1	0	1	
...	...	...	...	...	...	...	...	...	...	
7038	0	24	84.80	1990.50	0	1	0	1	0	
7039	0	72	103.20	7362.90	1	0	0	1	0	
7040	0	11	29.60	346.45	1	0	0	1	0	
7041	1	4	74.40	306.60	0	1	0	1	1	
7042	0	66	105.65	6844.50	0	1	1	0	1	

7043 rows × 45 columns

In [14]:
```
from sklearn.model_selection import train_test_split
x_train, x_test, y_train, y_test = train_test_split(x,y,test_size=0.33,random_state=42)
```

In [15]:

```
from sklearn.model_selection import GridSearchCV #GridSearchCV is for parameter tuning
from sklearn.ensemble import RandomForestClassifier
cls=RandomForestClassifier()
n_estimators=[25,50,75,100,125,150,175,200] #number of decision trees in the forest, default = 100
criterion=['gini','entropy'] #criteria for choosing nodes default = 'gini'
max_depth=[3,5,10] #maximum number of nodes in a tree default = None (it will go till all possible nodes)
parameters={'n_estimators': n_estimators,'criterion':criterion,'max_depth':max_depth} #this will undergo 8*2
RFC_cls = GridSearchCV(cls, parameters)
RFC_cls.fit(x_train,y_train)
```

Out[15]:

```
GridSearchCV(estimator=RandomForestClassifier(),
             param_grid={'criterion': ['gini', 'entropy'],
                         'max_depth': [3, 5, 10],
                         'n_estimators': [25, 50, 75, 100, 125, 150, 175, 200]})
```

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

In [17]:

```
RFC_cls.best_params_
```

Out[17]:

```
{'criterion': 'entropy', 'max_depth': 10, 'n_estimators': 75}
```

In [18]:

```
cls=RandomForestClassifier(n_estimators=200,criterion='entropy',max_depth=10)
```

In [19]:

```
cls.fit(x_train,y_train)
```

Out[19]:

```
RandomForestClassifier(criterion='entropy', max_depth=10, n_estimators=200)
```

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

In [20]:

```
rfy_pred=cls.predict(x_test)
```

In [21]:

```
rfy_pred
```

Out[21]:

```
array(['Yes', 'No', 'No', ..., 'Yes', 'No', 'No'], dtype=object)
```

In [23]:

```
from sklearn.metrics import confusion_matrix
confusion_matrix(y_test,rfy_pred)
```

Out[23]:

```
array([[1543,  154],
       [ 298,  330]])
```

In [24]:

```
from sklearn.metrics import accuracy_score
accuracy_score(y_test,rfy_pred)
```

Out[24]:

```
0.8055913978494623
```

In [ ]: